



Ετήσιο Δελτίο
Εταιρικής Χρήσης

2020



Quality in Life!

THESSALONIKI WATER SUPPLY & SEWERAGE Co. S.A.

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Message from the Chairman of EYATH S.A., Prof. Agis M. Papadopoulos

For the history of the not too distant future, 2020 will be a year that stands out. The pandemic has violently turned on its head decades worth of certainty on a social and economic level and in the day-to-day lives of each and every one of us. It would be impossible for companies, especially those responsible for running vital infrastructure such as EYATH, not to be impacted.

However, despite developments which are marked by innate uncertainty, EYATH continued to accelerate the implementation of projects of vital importance for the company and for the day-to-day life of the wider Thessaloniki area.

During the entire period, projects have been implemented to ensure water supplies to the city over the decades to come, from the extension of the Aliakmon water refinery and the in-service repair of the Aravissos aqueduct to the installation of the telemetry and network control system. In the very near future, as a company we will be able to respond to requests from neighbouring municipalities for water supply.

Reducing EYATH's water and environmental footprint is a thread that runs through the planning and implementation of projects which are under way, from the in-depth refurbishment of the company's management building—which will be transformed into a model, modern office building with almost zero energy consumption, high functionality and corporate branding—to small and medium-scale projects using new technologies and materials.

Improvements and modernisation of the waste water treatment plant which has already commenced will contribute to this, so that it can meet the strict environmental requirements at a lower energy and operating cost.

At the same time, highlighting its outward-looking approach and its involvement in public health and environmental issues, the company has developed an exceptionally successful partnership with the Aristotle University of Thessaloniki, participating in the development and implementation of an innovative method to constantly record the COVID-19 viral load in the Thessaloniki area, providing government agencies with valuable information for monitoring the pandemic.

As an outward-looking company, we are collaborating with other subsidiaries in the HCAP Group, in an innovation network aimed at utilising Greece's wealth of human resources even outside our companies.

At the same time, EYATH continues to take the necessary measures to protect the health of its employees and consumers, and to provide assistance to consumers when it comes to paying their bills, especially for vulnerable groups and businesses hard hit by the pandemic. All this has no impact whatsoever on our operating results, on meeting the city's water supply and sewerage needs.

Our vision is for us to be an economically robust, outward-looking organisation which develops and operates modern, resilient infrastructure and ensures the sustainability of the water ecosystem. Our goal is to offer quality, comprehensive water supply and sewerage services by utilising, improving and extending infrastructure, through sustainable environmental management practices.

In 2020, we made progress towards making that vision a reality. During the current year we believe that, provided that there are no force majeure events, we will achieve our objectives for the benefit of our consumers, the company and its employees and, of course, its shareholders.

March 2021

Message from the CEO of EYATH S.A., Anthimos A. Amanatidis

2020 was the year of the pandemic. The global economy rightly suspended operations to protect human life. Businesses were called upon to rapidly reflect, to redefine their operations and their contribution by taking the sustainable development agenda out of the drawer. The need to faithfully implement that agenda was identified as a top priority tool for the sustainability and resilience of businesses in the post-COVID-19 era.

At EYATH we followed the three-pronged approach we had already incorporated into our investment - business plans: Environmental – Social – Corporate Governance (ESG). We focused on the resilience of our operations, on health and safety policies for our employees, on vigilance in protecting the environment through our investments, and on creating a positive impact on the local community amid the public health and economic crisis.

Doubling the quantity of available water for the Thessaloniki urban area, optimising the operation of the biological treatment plant in environmental and energy terms, upgrading our building facilities, investing in further automation of our networks, and digitising our services: all these are real investments we made last year. At the same time, we continued unabated to implement the project to maintain and upgrade our water supply and sewerage networks. Key here were: (a) in-service maintenance of the Aravissos aqueduct, an infrastructure project which had been under way for decades, and (b) projects which complete the sewerage network in Western Thessaloniki which had remained unfinished for many years.

This is an investment plan with projects under way worth € 70 million which will lead to improvements in EYATH's infrastructure and productivity, bringing it into the digital age and offering new, integrated services to our consumers. By 2030, we hope that by adopting new technologies (such as the remote control and management system for our networks and smart water meters) we will have reduced our water footprint in the area by 20%, and our carbon footprint by 50% through investing in renewable energy sources such as photovoltaic systems.

However, in addition to our day-to-day concern for the environment and the implementation of corporate governance rules to safeguard the interests of company shareholders, this age also calls for synergies and partnerships focused on people and their well-being. That is a legacy we need to leave in the post-COVID era. Over the last year, as a corporate unit, we supported the state's endeavours in this unprecedented public health battle, but above all we sought through partnerships and synergies to give the local community a sense of continuity, a sense of rallying against the pandemic, and in the end we strived to create sustainable prospects for tomorrow. Our firm intention is to make a strong contribution to managing the consequences of the new crisis, to ensure uninterrupted water supply and sewerage for the city, to create prospects for the city and for the environment in the wider region.

March 2021

Information on preparation of the annual report

This Annual Report contains all the financial and other information necessary for investors and their investment advisors to properly evaluate the assets, financial position, results and prospects of the company EYATH S.A. (hereinafter the “Company”).

This report was prepared in accordance with the provisions of the applicable legislation and in particular the provisions of Article 8 of Decision No. 5/204/14-11-2000 of the Hellenic Capital Market Commission (HCMC), as amended by decision No. 7/372/15-2-2006 of the Board of Directors of the HCMC. The information it contains is true, accurate, complete, correct and clear.

All information required by Article 10 of Law 3401/2005 relating to the Company, its shares and the transferable securities market on which its shares are traded, which information the company published and made available to the public during the 2020 financial year in implementation of the applicable legislation, can be found on the company’s website: www.eyath.gr in the 'Investor relations' section. Moreover, the annual financial statements, audit certificates from the certified public accountants and reports from the Board of Directors which are incorporated into the consolidated financial statements have also been posted there. Lastly, the Company declares that all transactions of persons obliged under Article 13(1) of Law 3340/2005 to disclose information, have been disclosed in accordance with the relevant law.

All Company Divisions provided the information needed within its own remit, to fully present the Company's key functions and operations.

The Board of Directors declares that all its members were apprised of this report and along with its authors declare that all information and data contained herein is complete and true.

There is no other data and no other events have occurred, concealment or omission of which could make all or part of the information or data contained herein misleading.

There is no litigation or arbitration pending against EYATH S.A. which could have major impacts on the company's financial status, other than those cited in the Annual Report as at 31.12.2020.

Mr. Dimitrios Alexandris, EYATH S.A.’s CFO, is responsible for the preparation and accuracy of the information in this Report.



1. THE COMPANY IN 2020

1.1 At a glance

1.1 At a glance

TURNOVER

2020	71,911 thousand	-1.07%
2019	72,686 thousand	

COST OF SALES

2020	44,290 thousand	+1.54%
2019	43,617 thousand	

CASH

2020	81,916 thousand	+8.01%
2019	75,844 thousand	

EQUITY

2020	185,394 thousand	+1.19%
2019	183,212 thousand	

GROSS PROFITS

2020	27,621 thousand	-4.98%
2019	29,069 thousand	

EARNINGS BEFORE TAX

2020	16,709 thousand	-19.09%
2019	20,652 thousand	

EARNINGS AFTER TAX

2020	11,868 thousand	-19.03%
2019	14,658 thousand	

RATIOS

	01/01/2020- 31/12/2020	01/01/2019- 31/12/2019	Deviation
PERFORMANCE AND PROFITABILITY RATIOS			
Gross Profit Margin	38.41%	39.99%	-1.58%
EBITDA Margin	31.44%	35.67%	-4.23%
EBIT	22.75%	26.71%	-3.96%
EBT Margin	23.24%	28.41%	-5.18%
EAT Margin	16.50%	20.17%	-3.66%
INVESTMENT RATIOS			
Earnings per share after tax	0.3269	0.4038	-19.03
LIQUIDITY RATIOS			
	31/12/2020	31/12/2019	Deviation
General liquidity (Current assets / short-term liabilities)	11.13	11.51	-3.32%
CAPITAL STRUCTURE & VIABILITY RATIOS			
Equity / Debt	512.98	518.03%	-5.05%



2. THE COMPANY

2.1 Background

2.2 Objects

2.3 Vision – Objective – Implementation

2.4 Major investment projects under way

2.5 Major investment projects awaiting contract signing

2.6 Major events in 2020

2.7 Pricing policy

2.8 Research & Development

2.1 Background

The company with the corporate name Thessaloniki Water Supply & Sewerage Co. S.A., trading as EYATH (hereinafter the Company or EYATH S.A.) was established in 1998 (Law 2651/2.11.1998 (Government Gazette 248/A/3.11.1998) and came about from the merger of the companies Thessaloniki Water Supply Organisation S.A. (OYTH S.A.) and Thessaloniki Sewerage Organisation S.A. (OATH S.A.), which had been converted from bodies governed by public law into societies anonyme on 25.6.1997. It is listed on the Athens Exchange and is governed by the provisions of Codified Law 2190/1920 on societies anonyme, as that law applies, and also additionally by the provisions of Law 2937/2001, Chapter II (Government Gazette 169/A) and Law 3016/2002, as amended by Article 26 of Law 3091/2002. It is also subject to Chapter II of Law 3429/2009 on public corporations. The company's effective term is 99 years from 3.11.1998, and expires on 3.11.2097. The original Articles of Association were approved by decision no. EGA/606/26-7-2001 (Government Gazette 989/30-7-2001) and the company is entered in the Companies Register (Reg. No. 41913/06/B/98/32) and the General Electronic Commercial Registry (GCR No. 58240404000). The Company's registered offices are in a privately owned building at 127 Egnatias St., Thessaloniki, GR-54635, Tel. 2310209231.

The Interministerial Privatisation Committee (IPC) issued decisions No. 563/17.10.2000 and 605/27.7.2001 and resolved to list EYATH S.A. on the Athens Exchange, and this was done by selling shares that came about from the share capital increase and selling existing shares owned by the Greek State, which until that point had been the sole shareholder.

On 27.7.2001 EYATH S.A.'s Extraordinary General Meeting of Shareholders unanimously decided to increase the share capital and list the shares on the Main Market of the Athens Stock Exchange. The following were decided in this regard:

- a) To increase the Company's share capital by GRD 511,125,000 (€ 1,500,000) by issuing 1,500,000 new ordinary registered shares (the new shares offered) with a nominal value of GRD 340.75 (€ 1) each which accounted for 10% of the company's share capital.
- b) the existing shareholder (the Greek State) would waive its right of pre-emption in the share capital increase.
- c) The new shares would be able to draw a dividend from the profits for 2001.

The new shares offered were sold via a public offering to investors (individuals and institutional investors) in line with the provisions of Presidential Decree 350/1985, as in force. At the same time, the Greek State which was the sole shareholder prior to the offer, decided for the purpose of achieving the necessary diversification, to sell 2,700,000 existing ordinary shares with a nominal value of GRD 340.75 (€ 1) each, which accounted for 16.36% of the Company's share capital as it stood after the share capital increase.

Of those 2,700,000 shares owned by the Greek State, 2,500,000 were sold to investors (individuals and institutional investors) via a public offering and the other 200,000 shares were sold via private placement to staff with open-ended contracts and members of the Company's Board at a price 20% below the sale price of shares in the public offering, which was set using the book building method.

The new and existing shares sold via the public offering and via private placement (4,200,000 shares) accounted for 25.45% of the total number of shares in the Company after the share capital increase, in accordance with Article 3 of Presidential Decree 350/1985, as in force.

Pursuant to Article 22 of Law 2937/26.7.2001, upon listing ownership of the main part of EYATH S.A.'s assets was transferred to the newly established body governed by public law, EYATH Fixed Assets, free of consideration. Under a 30-year contract signed on 27.7.2001 by the Greek State, EYATH Fixed Assets and EYATH S.A., EYATH S.A. was granted the exclusive right to provide water supply and sewerage services within its territorial remit. Under that same contract EYATH Fixed Assets is obliged to provide EYATH S.A. with the necessary quantities of water, at a predetermined price, to facilitate its customers (consumers), and at the same time EYATH S.A. is to take measure to rationally use the water sold and to make concerted efforts to reduce leaks and losses as much as possible, by implementing a programme to improve and repair the water supply distribution network.

Following the decision of the Extraordinary General Meeting of Shareholders of 30.12.2002, the share capital was increased by € 1,650,000 by issuing 1,650,000 new ordinary registered shares with a nominal value of € 1 (GRD 340.75) each by:

- a) capitalising € 1,580,015 from the premium on capital stock and
- b) capitalising € 69,985 from the goodwill from adjustment in the value of real estate as at 31.12.2000.

The Extraordinary General Meeting of Shareholders decided on 29.12.2006 to increase the share capital by € 2,178,000 taken from the retained earnings account and by also increasing the value of existing shares from € 1 to € 1.12 (or GRD 381.64) each.

The Extraordinary General Meeting of Shareholders decided on 7.11.2007 to increase the share capital by € 20,328,000.00 by capitalising part of the retained earnings account, as shown in the approved financial statements as at 31.12.2006 prepared in line with the IFRS, by issuing 18,150,000 new ordinary registered shares with a nominal value of € 1.12 each, and gratis distribution to existing shareholders at a ratio of 1 new share for each existing share.

The Company's Share Capital stands at € 40,656,000 divided into 36,300,000 shares with a nominal value of € 1.12 each.

On 26.4.2016 the Board of Directors of the Hellenic Republic Asset Development Fund (HRADF) approved the updated Asset Development Plan (ADP), which on 25.5.2016 was approved by the Government Economic Policy Council (Government Gazette 1472/B). According to the above plan, 23% of the Company's shares will be sold.

At its meeting on 21.2.2018, the Interministerial Committee for Restructuring and Privatisation decided to:

- 1. Revoke Interministerial Committee for Restructuring and Privatisation decision No. 195/27.10.2011 (Government Gazette 754/B) to the extent that it transferred 14,520,000 shares in EYATH owned by the Greek State to the company Hellenic Republic Asset Development Fund S.A. That decision is effective from 1.1.2018.
- 2. Revoke Interministerial Committee for Restructuring and Privatisation decision No. 206/25.4.2012 (Government Gazette 1363/B/26.4.2012), to the extent that it transferred 3,630,001 shares in EYATH owned by the Greek State to the company Hellenic Republic Asset Development Fund S.A.

That decision is effective from 1.1.2018.

This decision was published in Government Gazette 614/B/22.2.2018.

Following that, according to the notice submitted by the Ministry of Finance, which the Company received by email on 21.3.2018, on 20.3.2018 following an OTC trade on that date the Hellenic Republic transferred free of charge 18,150,001 shares in EYATH S.A. to HCAP S.A., in accordance with Article 380(20) of Law 4512/2018 as amended by Article 197(1) of Law 4389/2016. That transfer is effective from 1.1.2018. HCAP S.A. directly holds 50% + 1 share in EYATH and via HRADF indirectly holds 24.02%, which directly holds 24.02%. HCAP S.A.'s voting rights account for 74.02% of the capital.

The total voting rights controlled by the Greek State in EYATH S.A. remain at 74.02%.The Greek State owns all voting rights in Hellenic Corporation of Assets and Participations S.A. (HCAP S.A.) which in turn holds all voting rights in HRADF.

The Greek State's total direct and indirect holding in those companies has not changed.

In light of those transfers and notices on the date this Board of Directors' Report was prepared, the Company's shareholder line-up since 1.1.2018 is as follows:

SHAREHOLDER	Number of shares held	Holding on 31/12/2020
HCAP	18,150,001	50.00% +1
HRADF	8,717,999	24.02%
Other shareholders	9,432,000	25.98%
Total	36,300,000	100.00%

2.2 Objects

The Company's mission is to provide water supply and sewerage services.

More specifically, its mission is:

- the design, construction, installation, operation, running, management, maintenance, extension and renewal of water supply and sewerage services. Those activities and works include pumping, desalination, treatment, storage, transport, distribution and management of all types of water handed over to it for those purposes, and works and activities to collect, transport, treat, store and manage all manner of waste water (other than toxic waste water) and to treat, distribute, dispose of and manage the products of the sewerage network.
- utilisation of the products generated by treating waste water.
- providing all manner of telecommunications services, especially via water supply and sewerage networks.
- producing electricity especially by exploiting water from springs, dams, aqueducts and pipelines, and selling electricity it generates itself.
- making investments to expand or modify the water supply and sewerage system (networks and facilities) to improve the quantity and/or quality of the services provided to citizens/consumers.

Moreover, the Company seeks to rationally manage water resources and collect and process urban waste and industrial waste water, other than toxic waste water. Other key functions of the Company which are cited in its Articles of Association are:

- the provision of water supply services to consumers via the water supply network.
- the provision of sewerage services via the sewerage network.
- financial exploitation of those two services and networks.
- the provisions of water supply services includes providing drinking water of suitable quality for consumption to households, municipalities, and for public use (to water public spaces, for example), and providing water for industrial uses and also providing adequate quantities of water to fight fires. This is done via a whole set of hydraulic and other works and operations which fall into three distinct sectors:
- outdoor aqueducts and E/M facilities for transporting untreated water.
- water treatment plants.
- drinking water distribution network facilities.

The provision of sewerage services includes collecting liquid urban waste and industrial waste from the wider Thessaloniki area via the network of drains, trans-

porting, cleaning it at waste treatment plans and then disposing of it in the natural environment.

The Company collects all quantities of untreated water required from underground springs located to the W and N of the city. The most important underground springs are at Kalohori, Sindos, Narres, Halkidona, Axios and Aravissos, which along with the Aliakmon River provide the largest quantities of water. Using pumping stations at Dendropotamos, Diavata, Sindos and Ionia, water is then stored in around 50 tanks and directed on to consumers via a network of pipes measuring around 2,340 km long.

Company activities are listed under code number 410 in the statistical classification of sectors of economic activity prepared by the National Statistical Authority of Greece.

According to Article 26 of Law 2937/2001, the Company's territorial remit, within which it may provide its services and conduct its business, is the following:

WITH REGARD TO WATER SUPPLY: the Municipalities of Thessaloniki, Ampelokipoi, Kalamaria, Neapoli, Sykies, Agios Pavlos, Menemeni, Polichni, Efkarpiia, Triandria, Eleftherio Kordelio, Evosmos, Stavroupoli, Panorama, Pylea, Oreokastro, Pefka, as well as the industrial area of Thessaloniki.

WITH REGARD TO SEWERAGE: the territorial remit of EYATH S.A. is divided into five regions:

“Region A” includes the Municipalities of Thessaloniki, Ampelokipoi-Menemeni, Kalamaria, Neapoli-Sykies, Pavlos Melas, Delta, Evosmos-Kordelio, Pylea-Hortiatis, Oreokastro.

“Region B” includes the area surrounded by the rivers Gallikos and Axios, up to the sea, including the industrial zone of the major Thessaloniki area, the district of Sindos of the Municipality of Echedoros, the districts of Agios Athanasios, Anchialos, Gefyra of the Municipality of Ag. Athanasios and the districts of Halastra and Anatoliko of the Municipality of Halastra.

“Region C” includes the hill zone of the Thessaloniki urban area and includes the community of Pefka and the Districts of Asvestochori, Exochi, Filyro of the Municipality of Hortiatis.

“Region D” extends from the Municipalities of Kalamaria and Panorama to the Sedes public baths and the airport of Mikra, and includes the industrial area and the Districts of Thermi, N. Raideostos, N. Rysio and Tagarades of the Municipality of Thermi and the District of Agia Paraskevi of the Municipality of Vassilika.

“Region E” extends from the airport of Mikra and the districts of N. Rysio and Tagarades of Agia Paraskevi to the sea and includes the Districts of Agia Triada, Perea, N. Epivates of the Municipality of Thermaikos and the districts of Nea Michaniona, Emvolo and Angelohori of the Municipality of Michaniona.

The Company, under a contract signed with the corresponding Municipality and EYATH Fixed Assets can undertake the existing network of local government authorities in one of the above regions and the obligation to provide water supply or sewerage services to the corresponding Municipality.

2.3 Vision – Objective – Implementation

EYATH S.A. manages water, a public commodity. It supplies water to more than one million citizens, business and industries in the wider Thessaloniki area. It also manages the city's sewage system, through the biological treatment of urban and industrial waste, leaving its own footprint on another public commodity which is under its protection: the environment.

In Management's view, EYATH S.A. is duty-bound to combine its business operations with social responsibility, providing a high level of water supply and sewerage services, at the lowest possible cost. At the same time, serving as the manager and provider of a public commodity, such as water, it must ensure that it is accessible to sensitive (vulnerable or special) groups of citizens, so that they can cover their basic needs.

The new management team at EYATH S.A., in a spirit of transparency and fairness, seeks to "return" its profits in projects for the Thessaloniki public, ensuring a balance between the Company's growth and the protection of the environment, which in the case of the Thessaloniki urban centre, is synonymous with the protection of the Thermaikos Bay.

The Company's strategy shall aim at fulfilling its obligations as a Utility Company, in combination with increasing the shareholders' assets. To this end, it seeks to improve the quality of the services it provides through an investment program, to improve its facilities, expand its technological infrastructures by using advanced software packages and developing specialised IT applications.

The experience, knowledge and skills of its staff allow EYATH S.A. to expand its activities and contribute to the economic development of the wider area:

- Through the overall development of its networks, namely with a series of technical projects in order to supply water to areas of both the urban area, and beyond it, to regions which currently are lacking good quality water

- By expanding its operation to neighbouring areas facing water supply and sewerage problems, for example tourist areas with water supply problems due to over-abstraction, salinization, etc.

- Through building cooperation relationships in the wider area, even outside the borders, where the high level of specialisation and know-how of the company and its workforce are appreciated.

Having developed business and investment plans, the company now seeks to grow and transform itself into a robust source of know-how and entrepreneurial skills for the wider area.

2.3 Vision – Objective – Implementation

Vision

A robust organisation that develops and operates modern, resilient infrastructure, provides top quality services to consumers and ensures the sustainability of the water ecosystem in the wider Thessaloniki area.

Objective

The company’s mission is to offer quality, comprehensive water supply and sewerage services by utilising, improving and extending its infrastructure, through sustainable environmental management practices.

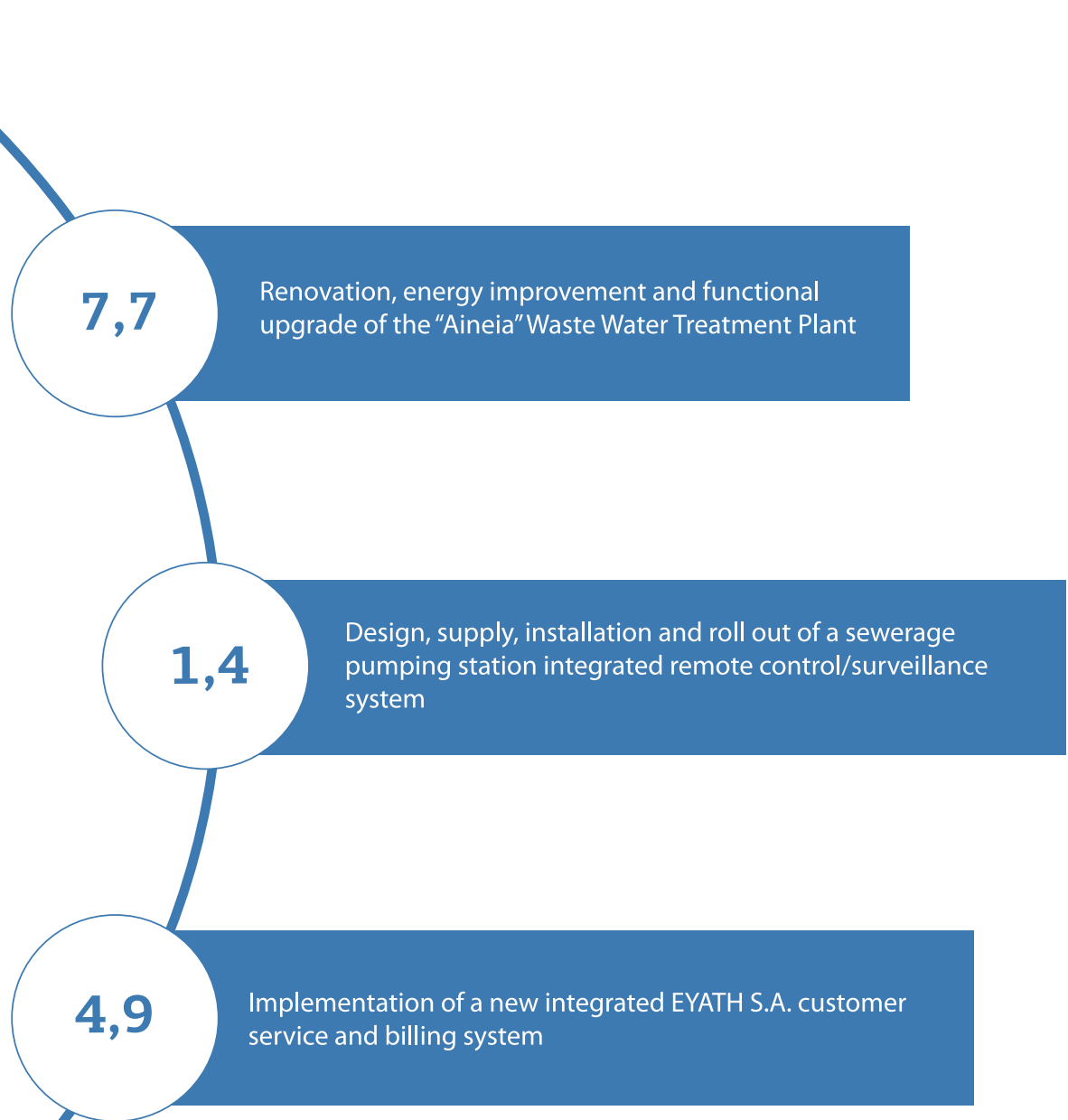
Implementation

Through a comprehensive strategy and effective planning, collaboration and utilisation of the company's staff, and through partnership with all the city's stakeholders.

2.4 Major investment projects under way



2.5 Major investment projects awaiting contract signing



Amounts in € millions

2.6 Major events in 2020

INVESTMENT PROJECTS

In 2020, EYATH S.A. launched the tender procedure to select contractors to implement the following 6 projects:

- "Repairs of damage and local replacements of sections of the sewerage network pipeline for 2020", with an estimated value of € 400,000.00 (VAT excl.).
- "Repair and maintenance of the water supply network in western Thessaloniki in 2020", with an estimated value of € 2,000,000.00 (VAT excl.).
- Summary tender procedure for award of the project entitled "Restoration of part of the drinking water network at the Thessaloniki Industrial Area using no dig technology", with an estimated contract value of € 287,511.50 (VAT excl.).
- "Cancellation – reconnection of water abstraction sites and replacement of water meters within EYATH S.A.'s territorial remit in 2020", with an estimated value of € 500,000.00 (VAT excl.).
- "Sewage treatment for wastewater in the Neokastro area, southeast of the village of Galini in the Municipality of Oreokastro", with an estimated value of € 1,200,437.99 (VAT excl.).
- "Upgrade of EYATH S.A.'s management building at 127 Egnatias St.", with an estimated value of € 4,999,894.82 (VAT excl.).

In addition, a summary tender procedure was held to award service relating to "Creation of Contract Dossier and Preparation of Tender Documents for the Award of a Project (Design - Construction) Contract, whose scope is to upgrade the Management Building of EYATH S.A. at 127 Egnatias St." to a Technical Advisor, with an estimated contract value of € 40,000.00 (VAT excl.).

Moreover, in 2020 the following 10 project and design contracts were signed which are included in the Company's investment plan:

- Contract entitled "Sewerage works to upgrade pumping stations, discharge pipes, a coastal collection pipeline and the Aeneia Waste Water Treatment Plant central pipe", worth € 2,862,054.17 (VAT excl.), which includes sewerage works to improve - upgrade the wastewater pumping station A5 (at the Port) and pumping station A2B (at the Thessaloniki Industrial Area), to replace the sewerage twin discharge pipe at pumping station A5 (at the Port), to build a coastal collection pipe at the AA9 (B3) pumping station, and to upgrade pumping station A17 at Finikas.

The contract with the contractor was signed in March 2020.

- Contract entitled "Repair and maintenance of the water supply network in western Thessaloniki", worth € 524,184.36 (VAT excl.). The contract with the contrac-

tor was signed in March 2020.

- Contract entitled "Repair and maintenance of the water supply network in central and eastern Thessaloniki in 2019", worth € 837,562.56 (VAT excl.). The contract with the contractor was signed in June 2020.

- Contract entitled "First group of urgent water supply works 2019", worth € 940,343.07 (VAT excl.). The contract was signed in June 2020.

- Contract entitled "Repairs of damage and local replacements of sections of the sewerage network pipeline for 2020", worth € 364,000.01 (VAT excl.). The contract was signed in June 2020.

- Contract entitled "First group of urgent sewerage works 2020", worth € 2,038,846.37 (VAT excl.). The contract was signed in July 2020.

- Framework agreement for the provision of Technical Advisor support services for designs and projects under the EYATH S.A. Strategic & Business Plan, with a budget of € 1,322,500.00:

- 1st individual contract for € 95,130.22 (VAT excl.). The contract was signed in March 2020.

- 2nd individual contract for € 37,467.99 (VAT excl.). The contract was signed in June 2020.

- Contract for technical services relating to "Creation of Contract Dossier and Preparation of Tender Documents for the Award of a Project (Design - Construction) Contract, whose scope is to upgrade the Management Building of EYATH S.A. at 127 Egnatias St.", worth € 28,400.00 (VAT excl.). The contract was signed in October 2020.

- Demolition – removal of existing anti-hammer protection device (pressure relief tower) for the Aravissos aqueduct, worth € 5,000 (VAT excl.). The contract was signed in October 2020.

- Preliminary design of E/M facilities at the EYATH S.A. building at 127 Egnatias St., worth € 8,000 (VAT excl.). The contract was signed in November 2020.

Finally, during 2020, cases of extending sewerage networks with third parties assuming part of the cost were examined. These related to pipelines around 1.5 km long in various areas. Other cases examined included repairs/replacements of sewerage pipelines of around 10 km long.

Lastly, one of the major developments at our company's waste water treatment facilities in 2020 was that an operating permit was issued for the Thessaloniki Industrial Area Waste Treatment Plant in June, along with the relevant fire protection certificate. A full set of permits and authorisations for the Waste Treatment Plant, which had been in the pipeline for several years now, has now been successfully issued.

HARMONISATION OF THE ARTICLES OF ASSOCIATION WITH LAW 4548/2018 AND APPROVAL OF THE BOARD OF DIRECTORS' REMUNERATION POLICY

At the Extraordinary General Meeting held on 20.12.2019 the shareholders decided to amend the articles of the company's Articles of Association (apart from Articles 12, 41, 53 and 54) in the context of bringing them into line with Law 4548/2018 on the reform of the law on societies anonyme, and to approve the remuneration policy for members of the management team and the Board of Directors.

SIGNING OF NEW COLLECTIVE LABOUR AGREEMENT

After the provisions of Article 31(5) and (6) of Law 4024/2011 expired on 1.1.2019, as specified in the provisions of Article 33(a) of Law 4354/2015, the Company and the SEEYATH trade union signed a new collective labour agreement effective from 1.9.2019.

APPLICATION OF NEW ORGANISATIONAL CHART

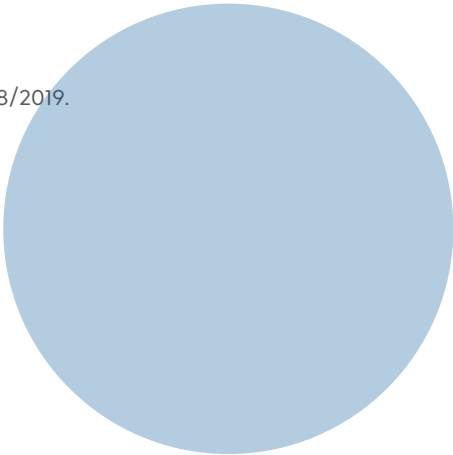
In implementation of the provisions of paragraph 4.1.3.1 of the Athens Exchange Rulebook, EYATH S.A.'s management team announced that the new corporate structure was approved by decision No. 576/2019 of the Board of Directors which took effect in early January 2020. Decisions Nos. 588/11-09-2020 and 636/24-9-2020 approved partial changes to that corporate structure.

To be more specific:

- The post of General Manager was established, who will supervise all Company Divisions.
- Certain Departments within the Company's Divisions were separated out.
- An Investment Plan Office was set up.

APPOINTMENT OF SENIOR MANAGEMENT EXECUTIVES

The heads of divisions were appointed from 1.1.2020 in accordance with Board Decision No. 578/2019.



2.7 Pricing policy

EYATH S.A. combines its business operations with social responsibility, providing a high level of water supply and sewerage services, at the lowest possible cost. At the same time, serving as the manager and provider of a public commodity, such as water, it makes sure that it is accessible to sensitive (vulnerable or special) groups of citizens, ensuring that they can cover their basic needs, having established a social water supply tariff.

Decision No. 416/2011 of the Board of Directors set the company's pricing policy for the 2012-2013 period, which was ratified with Joint Ministerial Decision No. 4799/19-12-2012 (Government Gazette 3450/B/27-12-2012) of the Ministers of Finance and Macedonia-Thrace.

In National Water Committee Decision No. 135275/22.5.2017 (Government Gazette 1751/B) "on general rules for costing and billing water services, methods and procedures for recovering costs of water services for various water uses", the Committee laid down the general costing and billing rules for water services. The purpose of the decision is to approve the general costing and billing rules as well as measures to improve water services for various uses of water, and to lay down procedures and methods for recovering the cost of such services, including environmental costs and water resource costs. The decision lays down the framework which EYATH is required to implement when billing its services from the start of 2019.

During 2018 the company prepared and approved a pricing policy for the period 1.1.2019 to 31.12.2023 in accordance with that decision, which was submitted to the Special Secretariat for Water for its approval. That pricing policy has now been approved (Government Gazette 1105/B/3.4.2019) and is effective from 1.5.2019.

New tariffs for 2019/20:	SCALE m³	PRICE (€/m³)	SEWERAGE IN REL. TO PRICE OF WATER
Residential Tariff	0-10	0.42	80%
	11-40	0.60	80%
	41-60	0.70	80%
	61-120	1.20	80%
	121-160	3.60	80%
	161 - over	4.40	80%
Social Residential Tariff (SRT A)	0-30	Free	80%
	31-80	-70% of the res. tariff	80%
	81-120	-35% of the res. tariff	80%
	121 - over	No discount	80%
Social Residential Tariff (SRT B)	0-30	Free	80%
	31-80	-50% of the res. tariff	80%
	81-120	-25% of the res. tariff	80%
	121 - over	No discount	80%
State - Municipal - Loc. Govt. Auth.	0 - over	0.65	80%
Aid for Loc. Govt. Auth.	0 - over	0.35	0%
Charities	0 - over	0.65	80%
Business tariff	0-200	0.70	80%
	200 - over	0.95	80%
Industrial tariff	0-2,000	0.52	80% outside of the T.I.A.
	2,001 - over	0.87	80% outside of the T.I.A.
Irrigation – Cleaning of private green areas	0-10	2.00	0%
	11-100	2.50	0%
	101 - over	3.60	0%
Boreholes	0 - over	0.30	80%
Fire hydrants	0 - over	5.00	0%
Tanker trucks	0 - over	1.00	0%
Ship provisioning	0 - over	2.00	0%

2.8 Research & Development

The Research & Development (R&D) Department of the Strategic Planning, Works and Development Division includes the company's R&D and its involvement in networking in national and international actions and working groups, and is engaged in constant collaboration with the various company divisions.

RESEARCH & DEVELOPMENT DEPARTMENT

Over the course of the year 2020, the R&D Department was involved in various working groups along with other players from the city and abroad, to ensure that EYATH plays a part in shaping proposals for research projects in the context of co-financed research, technology and innovation programmes run by the European Commission (Horizon 2020) or the Greek General Secretariat for Research and Technology (GSRT-NSRF).

It participated in three new research proposals in the European Horizon 2020 Programme. Two proposals for research projects were approved during the year.

The first project is entitled "Pathogen Contamination Emergency Response Technologies" (PathoCERT), and its general objective is to strengthen the coordination capability of all First Responders in handling water-borne pathogen contamination events. It will record the full range of activities required to manage pathogen contamination, from detection and situational awareness of contamination emergencies, to epidemiological risk assessment, and any criminal investigation needed to handling the phenomenon. In particular, PathoCERT will explore new technologies, tools and methods which it will be field-validated by the first responders. Overall, the new solutions will be aimed at the entire chain of such bodies in the area (H&S companies, auditing authorities, emergency response agencies and bodies, etc.).

EYATH will examine the proposed new technologies and methods which will be developed as part of the project to address (accidental or deliberate) contamination of the urban water supply network and the water supply channel to the Thessaloniki Water Treatment Plant via the Aliakmon River. The project commenced as normal on 1.9.2020 and will last for 3 years.

The second research project entitled: "Copernicus Assisted Lake Water Quality Emergency Monitoring Service" (WQeMS) will have the general objective of providing an operational Water Quality Emergency Monitoring Service to the water utilities industry in relation with the quality of the 'water we drink'.

Therefore, it will focus its activities on monitoring the surface waters of lakes/reservoirs valorized by the water utilities for the delivery of drinking water. In this context, Sentinel data (i.e. Sentinel -2 and Sentinel-1) will be exploited to monitor the quality of surface water at a fine spatial resolution level, following validated processes with in situ data. It should be noted that the

WQeMS project will exploit the Copernicus Data and Information Access Services (DIAS ONDA).

Pollution phenomena in lakes (e.g. floods spilling debris and mud or pollutant spills of chemicals or algal bloom and potential release of toxins by cyanobacteria) can produce huge quantities of contaminants/pollutants at a short time interval resulting in emergencies for the water treatment facilities and possibly bringing them at the edge of performance capacity. Thanks to modern satellite monitoring equipment at lakes, it is possible to give early warnings about the risk of surface water contamination, which can help mitigate the impacts both on the production of drinking water and on the environment.

EYATH will examine the proposed new satellite technologies and methods which will be developed as part of the project to address (accidental or deliberate) pollution phenomena at the Polyfyto Reservoir on the Aliakmon River. Moreover, the possible algal bloom will be examined to address the production of cyanotoxins in good time, which are dangerous for the safety of drinking water.

The project will commence in January 2021 and will last for 3 years.

Finally, throughout 2020 EYATH's current research projects continued to be implemented:

I) CO-FINANCING FOR THE "COMPETITIVENESS, ENTREPRENEURIALISM & INNOVATION" PROGRAMME (RUN BY THE COMPETITIVENESS ENTREPRENEURSHIP AND INNOVATION OPERATIONAL PROGRAMME MANAGING AUTHORITY). COMPETITIVENESS, ENTREPRENEURIALISM & INNOVATION OPERATIONAL PROGRAMME - 2014-2020 NSRF:

a) 2020 saw continued implementation of the research project (co-financed under the 2014-2020 NSRF) entitled: "Smart infrastructure for remote water consumption and water demand management system" (known as SMART-WATER), which is a research partnership with the telecom company Apifon and the Information and Communication Technologies Institute of the Centre for Research and Technology Hellas (CERTH). The project was primarily managed by members of the former Strategic Planning & Investment Programme Management Unit which took the necessary steps to prepare for an upcoming publication (talk at the 39th IAHR 2022 Congress in Granada). In 2020, a scientific article was published in the Water Science and Technology journal in collaboration with the other two bodies (CERTH, APIFON) which are participating in the Smart-Water Research Project.

b) "Monitoring and Methodologies for Removal of Emerging Pollutants from Liquid Waste" (Acronym: MOREM), as part of the National Action:

Bilateral and Multilateral R&T Partnerships – Bilateral and Multilateral R&T Cooperation between Greece and China. The MOREM project examines the presence of emerging pollutants such as pharmaceuticals and personal care products (PPCPs) and micro-plastics (MPs) and urban waste water treatment techniques to remove those pollutants.

II) EU HORIZON 2020 CO-FINANCING PROGRAMME:

The project entitled "Enhancing Standardisation strategies to integrate innovative technologies for Safety and Security in existing water networks" (Aqua3S), which is in its second year of implementation, is expected to impact on the safety and protection of the water supply system in the wider Thessaloniki metropolitan area. Its objective is to develop a platform with the optimal combination of modern online instrumentation and monitoring technologies in the water supply network, to identify a range of pollutants and to prevent accidental and/or deliberate pollution of drinking water. In addition, it is expected to highlight the general rules and crisis management procedures so that they can be incorporated into a fixed, standardised methodology for responding to emergencies.

THERMAIKOS BAY QUALITY MONITORING PROGRAMME.

As part of the annual study of the marine environment close to the two submerged waste disposal pipes from the two waste treatment plants, and along the coastline near the White Tower, the company entered into a self-financed agreement with the Aristotle University of Thessaloniki's Special Account for Research Grants and the School of Civil Engineering to implement the "Thermaikos Bay Quality Monitoring Programme".

Three seasonal sailings (winter, spring and summer) took place in 2020.

In order to ensure the problem-free continuation of the Bay's marine environment quality monitoring programme in the autumn of 2020 and for subsequent years, an open lowest bidder tender procedure was held during the summer and the National Centre for Marine Research (HCMR) was chosen as the contractor for the programme from November 2020 to April 2022.

USE OF SATELLITE SURVEYING METHODS TO MONITOR POLYFYTOS RESERVOIR

In 2020, the Company concluded a self-financed agreement for the research project entitled: "Development and installation of a system for valid and timely detection and information about the presence of hydrocarbons at Polyfyto Reservoir, using satellite surveying methods". The project lasts 6 months commencing in November 2020 and has a total budget of € 29,900 and is being implemented in collaboration between the Research and Development Department of EYATH S.A. and Infalia Private Company. The scope of the research project is to explore the possibility of identifying the possible presence of hydrocarbons at Polyfyto Reservoir using satellite images, and AI tools and neural net-

works. The project deliverable is a digital tool which will provide automated, timely and valid updates to EYATH S.A.'s staff if hydrocarbons are identified at Polyfyto Reservoir.

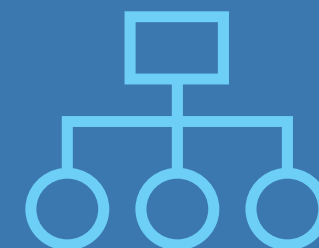
PARTICIPATION IN OTHER RESEARCH ACTIONS AND PARTNERSHIPS

In early 2020, EYATH continued its collaboration with the Dutch research institute KWR, participating in the international survey entitled "City Blueprint Analysis" for the city of Thessaloniki. This study examines a total of 25 quantitative indicators which primarily relate to the water supply / sewerage sector and some other relevant environmental sectors (such as urban waste management); in this endeavour, EYATH collaborated with the Municipality of Thessaloniki.

Moreover, as a result of close collaboration with the Municipality of Thessaloniki, which began as part of the Thessaloniki 2030 Urban Resilience Strategy, EYATH participated in the call issued by the Municipality's Operational Planning & Monitoring of Development Programmes Department to record the Strategy monitoring indicators processed by the Urban Challenges Observatory.

During 2020, the company continued to take part in the work of the expert advisory group with organisations from all over Europe to submit a thematic proposal as part of the European Space Agency's R&D strategy aimed at developing pioneering know-how on the development of biofilms in water supply and sewerage systems.

EYATH continued to actively participate in working groups of the committees of the European Federation of National Associations of Water and Wastewater Services (EurEau) in 2020.



3. COMPANY STRUCTURE

3.1 Organisational Chart

3.2 The Board of Directors

3.3 The General Manager and Managers

3.4 Corporate Governance Statement

3.5 Legislative Framework

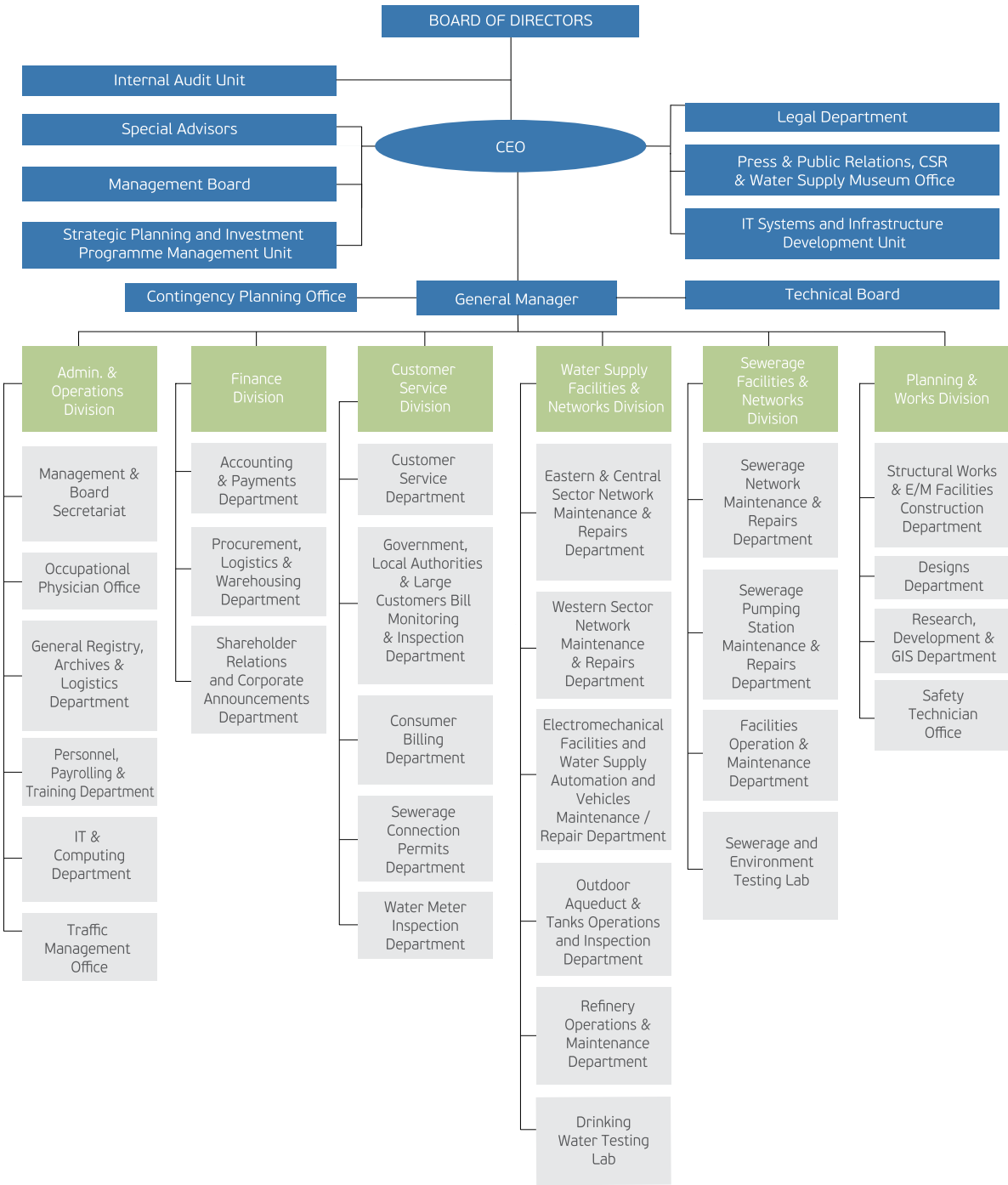
3.1 Organisational Chart

On 1.1.2020, the new organisational chart approved by the Board of Directors in December 2019 took effect. It reflects the emphasis the company places on planning, developing and running water supply and sewerage facilities.

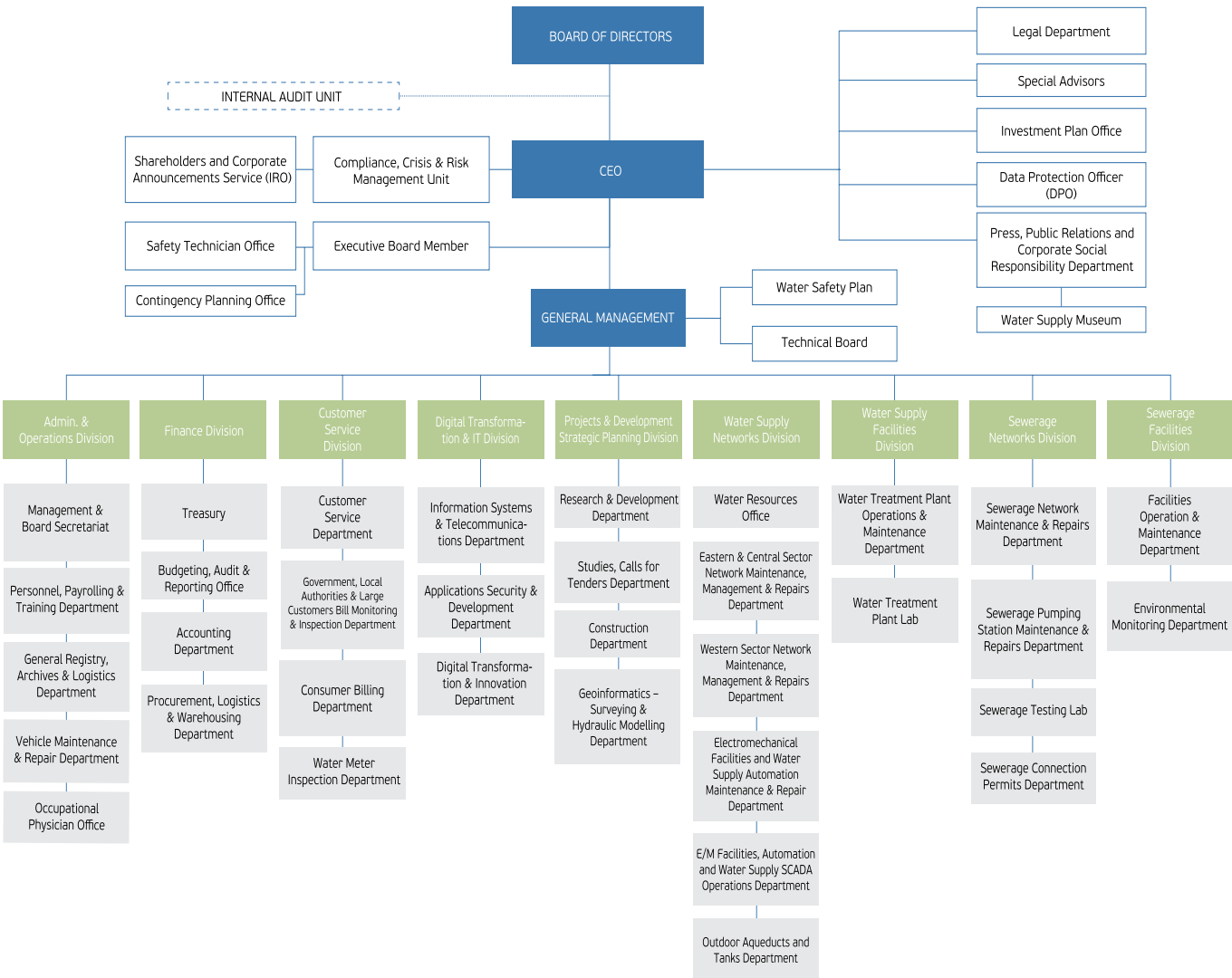
Evaluation of the performance of the new structure and the changes in business conditions showed the need for some changes in the organisational chart to better meet the new requirements. These were approved by Board of Directors decisions Nos. 588/11-09-2020 and 636/24-9-2020, as shown in the relevant diagram (p. 27).

The Management Board’s contribution to the proper operation and development of the Company is important. It meets regularly in line with its updated operating regulations.

ORGANISATIONAL CHART 1/1/2020-11/09/2020



ORGANISATIONAL CHART 12/09/2020-31/12/2020



3.2 The Board of Directors

Pursuant to Article 13 of EYATH S.A.’s codified Articles of Association, approved by decision No. 516/06-12-2019 of the Board of Directors to bring them into line with Law 4548/2018, the Company is run by a Board of Directors comprised of between 7 and 11 members, elected by the Company’s General Meeting of Shareholders.

The term in office of members of the Board of Directors of EYATH S.A. is 4 years.

Members are either executive or non-executive, and at least two are independent. Two members are also employee representatives.

Article 17 of the Articles of Association (Establishment

of the Board) states that immediately after it is formed under Article 13 of the Articles of Association, the Board must meet and officially establish itself and elect a Chairman and one or more Vice Chairmen. A CEO can also be elected from among the members.

The position of Chairman may be held by the same person holding the position of CEO.

The Board selects Managers, and in the same decision sets out their competences.

The Board is the Company's supreme body and is primarily involved in devising the strategy and growth policy for the company and also oversees and controls how its assets are managed. Its competences are set out in Law 2190/1920 and Law 3016/2002, as currently in force following the adoption of Law 4706/2020.

The fees and remuneration of members of the Board of Directors paid in 2020 are shown in the table below.

FEES & REMUNERATION FOR BOARD MEMBERS FROM 1.1.2020 TO 31.12.2020

The amounts paid to the CEO were for fees, while other members received attendance expenses. They are specified in the remuneration policy for members of the Board of Directors of EYATH S.A. approved by the Extraordinary General Meeting on 20.12.2019.

€ 8,364.00 was paid in remuneration for meetings of the Board secretaries in 2020.

The pay plus employer contributions for the General Manager from 1.1.2020 to 31.12.2020 stood at € 65,190.00 and for Managers at € 430,705.95.

The current line-up of the Board of Directors is set out in section 9, paragraph 33 “Events occurring after the balance sheet date”.

LINE-UP OF THE BOARD OF DIRECTORS IN 2020					
During 2020 the Board of Directors' line-up was as follows:					
BOARD OF DIRECTORS' LINE-UP FROM 01/01/2020 TO 31/12/2020					
No.	NAME – SURNAME	POSITION ON BOARD	START OF BOARD MEMBERSHIP	END OF BOARD MEMBERSHIP	ROLE
1	Narkissos Georgiadis	CEO	27/08/2019	30/04/2020	Economist
2	Anthimos Amanatidis	CEO	30/04/2020		Mechanical Engineer
3	Agis Papadopoulos	Chairman, non-executive member	02/08/2019		University Professor
4	Ioannis Papaioannou	1. 1st Vice Chairman 2. Executive Director	1. 11/05/2016 2. 29/08/2019	1. 29/08/2019 2. 30/04/2020	Agronomist
5	Stefania Tanimanidou	Independent, non-executive member	11/05/2016	30/04/2020	Economist
6	Panagiotis Gogos	Independent, non-executive member	06/04/2017	30/04/2020	Economist
7	Olympia Latsiou - Chrysafi	Independent, non-executive member	11/05/2016	30/04/2020	Attorney at law
8	Grigorios Penelis	Non-executive member 2nd Vice Chairman	21/02/2019		Civil Engineer
9	Theodoros Koulouris	Executive member	27/08/2019		Lieutenant General (retired), graduate of the Aristotle University of Thessaloniki Law School
10	Ekaterini Tsikaloudaki	Non-executive member	30/04/2020		Civil Engineer
11	Sofia Ammanatidou	Independent, non-executive member	30/04/2020		Economist
12	Nikolaos Klitou	Independent, non-executive member	21/02/2019		Economist
13	Maria Petala	Independent, non-executive member	30/04/2020		Chemical Engineer
14	Georgios Satlas	Non-executive member	30/04/2020		Mechanical Engineer
15	Georgios Archon-topoulos	Non-executive member	11/05/2016		Employee representative
16	Anastasios Sachinidis	Non-executive member	11/05/2016	02/04/2020	Employee representative
17	Ioannis Mitzias	Non-executive member	19/06/2020		Employee representative

		PARTICIPATION IN THE BOARD		FIXED REMUNERATION			VARIABLE REMUNERATION		TOTAL
NAME – SURNAME	ROLE	FROM - TO	BOARD OF DIRECTORS	PARTICIPATION IN COMMITTEES	ANNUAL REMUNERATION	EMPLOYER CONTRIBUTIONS	EYATH SERVICES S.A.	ADDITIONAL BENEFITS	
ANTHIMOS AMANATIDIS	CEO	30/04/2020 31/12/2020	-	-	51,333.36	12,540.24	-	4,939.92	68,813.52
AGIS PAPADOPOULOS	CHAIRMAN	01/01/2020 31/12/2020	-	-	32,000.04	6,761.64	-	2,495.94	41,257.62
NARKISSOS GEORGIADIS	CEO	01/01/2020 29/04/2020	-	-	25,666.68	6,367.92	-	3,032.42	35,067.02
IOANNIS PAPAIOANNOU	BOARD MEMBER VICE CHAIRMAN & EXECUTIVE DIRECTOR	01/01/2020 29/04/2020	-	-	20,000.00	2,481.00		1,200.00	23,681.00
OLYMPIA LATSIOU-CHRYSAFI	BOARD MEMBER	01/01/2020 29/04/2020	2,600.00	-	-	549.40	-	-	3,149.40
STEFANIA TANIMANIDOU	BOARD MEMBER	01/01/2020 29/04/2020	1,300.00	-	-	274.70	-	-	1,574.70
PANAGIOTIS GOGOS	BOARD MEMBER	01/01/2020 29/04/2020	2,600.00	1,200.00	-	802.96	-	-	4,602.96
NIKOS KLITOU	BOARD MEMBER	01/01/2020 31/12/2020	7,883.30	4,500.00	-	2,616.70	-	-	15,000.00
GRIGORIOS PENELIS	VICE CHAIRMAN	01/01/2020 31/12/2020	-	-	-	-	-	-	-
THEODOROS KOULOURIS	BOARD MEMBER	01/01/2020 31/12/2020	3,900.00	600.00	15,000.00	4,120.38	-	1,795.35	25,415.73
SOFIA AMMANATIDOU	BOARD MEMBER	30/04/2020 31/12/2020	5,283.30	1,800.00	-	1,496.74	88.13	-	8,668.17
MARIA PETALA	BOARD MEMBER	30/04/2020 31/12/2020	5,283.30	1,800.00	-	1,496.74	-	-	8,580.04
EKATERINI TSIKALOUKAKI	BOARD MEMBER	30/04/2020 31/12/2020	5,283.30	-	-	1,116.40	88.13	-	6,487.83
GEORGIOS SATLAS	BOARD MEMBER	30/04/2020 31/12/2020	-	-	-	-	-	-	-
ANASTASIOS SACHINIDIS	BOARD MEMBER & EMPLOYEE OF EYATH	01/01/2020 18/06/2020	3,575.00	-	-	755.42	-	-	4,330.42
GEORGIOS ARCHON-TOPOULOS	BOARD MEMBER & EMPLOYEE OF EYATH	01/01/2020 31/12/2020	7,883.30	-	-	1,665.80	-	-	9,549.10
IOANNIS MITZIAS	BOARD MEMBER & EMPLOYEE OF EYATH	19/06/2020 31/12/2020	4,633.30	-	-	979.05	-	-	5,612.35
TOTAL			50,244.80	9,900.00	144,000.08	44,025.09	176.26	13,463.63	261,789.86

3.3 The General Manager and Managers

GENERAL MANAGER'S PAY FROM 1.1.2020 TO 31.12.2020

No.	NAME – SURNAME	FROM	TO	GROSS PAY	EMPLOYER CONTRIBUTIONS	TOTAL
1	PARTHENA THEODORIDOU	01/01/2020	31/12/2020	53,113.22	12,076.78	65,190.00

PAY FOR MANAGERS FROM 1.1.2020 TO 31.12.2020

No.	NAME – SURNAME	FROM	TO	GROSS PAY	EMPLOYER CONTRIBUTIONS	TOTAL
1	GEORGIOS ANGELOU	01/01/2020	31/12/2020	36,000.00	9,293.58	45,293.58
2	DIMITRIOS ALEXANDRIS	01/01/2020	31/12/2020	34,944.13	6,496.51	41,440.64
3	NIKOLAOS ARAMBATZIS	01/01/2020	31/12/2020	34,237.72	7,206.28	41,444.00
4	KONSTANTINOS KOTOULAS	01/01/2020	31/12/2020	39,716.16	10,044.27	49,760.43
5	PANTELIS LEGBELOS	01/01/2020	31/12/2020	47,319.40	8,305.54	55,624.94
6	ALEXANDROS MENTES	01/01/2020	31/12/2020	35,254.48	8,666.92	43,921.40
7	PANAGIOTIS PETRIDIS	01/01/2020	31/12/2020	43,243.32	7,758.16	51,001.48
8	GEORGIA SERETOUDI	01/01/2020	31/12/2020	37,820.38	10,109.08	47,929.46
9	CHRISTOS TRAGANOS	01/01/2020	31/12/2020	48,126.24	6,163.78	54,290.02
TOTAL				€356,661.83	€74,044.12	€430,705.95

The Company’s Network and Facilities Operations and Coordination General Manager from 1.1.2020 to 11.9.2020 and all company Divisions from 12.9.2020 to 31.12.2020, was Ms. Parthena Theodoridou, and from 1.1.2020 to 31.12.2020 the Company’s Managers were:

- Georgios Angelou (university graduate in Electrical – Mechanical Engineering) heading the Digital Transformation and IT Division.
- Dimitrios Alexandris (university graduate in Admin. – Finance) heading the Finance Division.
- Nikolaos Arambatzis (TEI graduate in Admin. and Accounting) heading the Admin. and Operations Division.
- Konstantinos Kotoulas (university graduate in Chemical Engineering – Health Sciences) heading the Sewerage Facilities Division.
- Pantelis Legbelos (university graduate in Civil Engineering) heading the Water Supply Networks Division.
- Alexandros Mentes (university graduate in Civil Engineering) heading the Strategic Planning, Works and Development Division.
- Panagiotis Petridis (university graduate in Civil Engineering) heading the Customer Service Division.
- Georgia Seretoudi (university graduate in Chemistry) heading the Water Supply Facilities Division.
- Christos Traganos (university graduate in Civil Engineering) heading the Sewerage Networks Division.

Note that none of the Company’s Board Members or senior executives are related to each other. Moreover, none of the Board members or senior executives of EYATH S.A. have been convicted for dishonourable offences or financial crimes or are involved in pending litigation pertaining to bankruptcy, criminal acts, nor have they been banned from engaging in business activities, stock exchange transactions, acting as investment advisors, bank and insurance fund executives, issuing underwriters, or executives with securities firms, among other things.

Note that in addition to the transactions listed above in this report, no other business relationship or transaction existed over the last three years up until the current accounting period between the administration and management and supervision bodies of the Company or the main shareholder and the Company itself.

All members of the Board of Directors and Company senior executives are Greek citizens. The postal address for Board members is the Company’s head offices at 127 Egnatias St., Thessaloniki GR-54635.

The Board’s independent non-executive members meet the requirements laid down in Article 4 of Law 3016/2002, as in force following the adoption of Law 4706/2020.

3.4 Corporate Governance Statement

1. Corporate Governance principles

In line with the requirements of Article 43a(3)(d) of Codified Law 2190/1920, the Company hereby gives notice that it implements the Corporate Governance Code for listed companies prepared by the Federation of Greek Industries (SEV) published in January 2011 which can be found on the Federation’s website: www.sev.org.gr.

The Corporate Governance principles it follows have been incorporated into the Company’s internal regulations which are available to the public in hard copy at the Company’s head offices.

During the previous year the Company began updating its Internal Audit Regulations and the Bylaws of the Board of Directors’ Audit Committee to bring them into line with the provisions of the recent Law 4706/2020 on Corporate Governance, and modern auditing standards.

2. Main characteristics of the Internal Audit and Risk Management Systems in relation to the preparation of the Financial Statements

The Internal Audit Unit’s mission is:

- To examine and evaluate the adequacy and effectiveness of the Company and Group’s system of internal controls and to ascertain to what extent the system provides a reasonable assurance about:
 - compliance with policies, procedures, guidelines and decisions of Company Management and the legislation governing its operations;
 - adequate evaluation of the data processing systems, in order to ascertain to what extent such systems achieve their purposes and objectives, and adequate auditing procedures have been incorporated into them;
 - efficient and effective utilisation of the Company’s available resources, and an overview of the means of safeguarding assets and an assurance per se of the existence of such assets (via inventories, counts, etc.);
 - the reliability of the financial statements;
 - the reliability and completeness of data, information and means used for decision-making.
 - Management is briefed by the Audit Committee about the results of scheduled and unscheduled audits.
 - Evaluation of steps taken to correct auditing issues which have been identified and notified in the past.
- Internal auditing, as a function, is performed in an independent, objective manner and consequently has no power or other form of responsibility for the activities it oversees. The key principles guiding how internal audits are carried out are set out below:

· Each year an Audit Plan is drawn up, which includes areas to be audited during the year, the subject matter and timeframe for carrying out all auditing work. The annual Audit Plan is prepared based on risk assessment and is approved by the Audit Committee.

· In addition to scheduled audits, the Internal Audit Unit also undertakes to carry out special or unscheduled audits which may be assigned by Company Management.

· Auditing work is carried out by 1st and 2nd class auditors with the required degree of professional diligence, conduct, confidentiality, objectivity and integrity, in compliance with the International Standards for the Professional Practice of Internal Auditing (Standards) and the Code of Conduct of the international Institute of Internal Auditors (IIA).

· When carrying out audits, Company auditors collaborate as necessary with staff and executives who are directly or indirectly involved in the activity being audited.

· The practices and detailed procedures implemented by Internal Auditing, and the operating framework for internal audits are outlined in detail in the Internal Audit Manual.

· The scope of audits and the findings which emerge from each auditing task are recorded in detail in Audit Reports issued by the Internal Audit Unit. These are prepared by the 1st and 2nd class auditors who were involved in the auditing task and are reviewed by the head of the Internal Audit Unit.

· Follow-up of agreed corrective measures is done by the Internal Audit Unit at regular intervals depending on their seriousness.

· The Audit Committee periodically briefs Company Management about issues which come to the attention of auditors while carrying out audits, or from other sources which require further investigation by expert investigators.

3.5 Legislative Framework

EYATH S.A. implements the legislation on companies (Codified Law 2190/1920 as in force today) and Law 3016/2002 as a listed company. Following the adoption of Law 3429/2007 the Company brought its Articles of Association into line with the Law following the decision of its Extraordinary General Meeting of Shareholders of 7.11.2007. The Extraordinary General Meeting of Shareholders decided on 21.2.2013 to delete Article 5(4) of the Articles of Association and bring it into line with the provisions of Article 2 of Law 4092/2012. That same decision also amended Article 13.



4. CORPORATE SOCIAL RESPONSIBILITY

4.1 Education – Health Programmes

Financial support for employees

4.2 Customer service

Special arrangements for debtors

4.3 Reducing the Environmental Footprint

Innovation and Research – Ecological Practices

4.4 Relations with the local community

4.5 Human Resources

CORPORATE SOCIAL RESPONSIBILITY

As part of its Corporate Governance strategy to ensure the long-term, balanced development of the company for the benefit of employees, consumers and shareholders, EYATH S.A. is implementing a series of Corporate Social Responsibility (CSR) activities. CSR is intimately bound up as a company activity with the reputation and brand equity of every business, can improve its economic, environmental and social performance, and has assumed greater importance in recent years thanks to the rise in social needs. The company's CSR programme primarily relates to employees, who benefit from a creative, rewarding work environment; consumers, who have shown increasing interest in the social and environmental credentials of the companies they do business with; and local communities that want to share the principles and values of local companies. However, the CSR programme also relates to shareholders, who reward responsible corporate behaviour and attitudes, just as they do with similar businesses in Europe which seek to operate and run under a common European and international framework of principles. Finally, it relates to future generations who seek to take possession of a world which respects man and the environment.

During the public health crisis which Greece faced throughout the majority of 2020 because of the pandemic, social responsibility for companies like EYATH, which manage vital public health infrastructure, required the company to thinking remedially about how it could mitigate the serious impacts of the pandemic on large vulnerable social groups, and preventatively about how it could avoid more severe impacts on local communities in the near and distant future.

As a body implementing CSR, EYATH seeks to create a strong corporate culture as part of its business model and to create an environmental awareness among the local community of Thessaloniki (value creating business model). Corporate culture issues, which are already high on the agenda even on international stock exchanges, have a major impact on employee dedication, and affect the company's own branding, as well as generating benefits in terms of corporate social responsibility. A strong corporate culture means more attention to issues which are important for employees, consumers and the entire local community. In any event, CSR is considered to be an 'investment' in promoting important social messages or even activist initiatives. Within EYATH, corporate culture has a dual focus: the environment and society. As is well known, over recent years large companies worldwide have used environmental and social indicators in addition to corporate governance criteria (ESG) to attract investments. The first indicators are cited to highlight their performance in terms of environmental protection and the social indicators to highlight their relationship with employees, suppliers, consumers, local communities and collective bodies. EYATH is moving in this direction in its day-to-day operations, in its corporate responsi-

bility activities and in shaping its corporate culture.

Why do we place the environment and society as priorities? High environmental and social performance entails lower risk for the company itself and its investors. Environmental performance is related to the company's behaviour in matters of energy, conservation of natural resources, pollution and waste management, and to assessing the risk that this behaviour may cause. Moreover, social performance is related to business relations, relations with suppliers and their choice, rewards for the local community, volunteering and working conditions. EYATH's long-term relationship with the local community follows precisely these standards: from assisting with the printing activities of the addict support centre; supporting a homeless people's street-sold magazine with procurement and corporate advertising; purchasing environmentally-friendly products for its promotions (green marketing), to supporting small associations that help those in need.

In line with European practice in the CSR sector, which in effect is voluntary for businesses, EYATH is doing a lot of work in the following areas:

4.1. Education - Health programmes - Financial support for employees

EYATH:

- Encourages and provides financial support for employee involvement in educational programmes (seminars, conferences, workshops), to bolster their skills, personal development and job satisfaction, and to improve their day-to-day dealings with consumers.
- Encourages staff to get involved in volunteering (by collecting food or other items for the poor, collecting cooking oil for recycling, participating in running events that share a social cause, etc.);
- Organises events and distributes gifts to employees' children and provides cash rewards to school pupils with the highest scores in the university entrance exams every year.
- Runs camping and summer activities schemes for employees' children.
- Provides a private outpatient and inpatient insurance plan to employees. In 2020, 73 employees took part in 30 seminars, conferences and workshops relating to their area of specialisation and the unit they are employed in. They were held both in-house in the special seminar room at the Company's central offices and at the premises of the organisations running the training courses. During the period that the emergency measures were in effect due to COVID-19, training was provided remotely. In particular, during the pandemic and lockdown period, the company encouraged and facilitated staff participation in online events, training and information events, while also providing employees

with the necessary technical equipment.

When the pandemic broke out in Greece in March 2020 EYATH took immediate measures for its employees to ensure that staff were and felt safe, and could remain active in times of crisis, which is a key aspect in a company remaining cohesive and effective. It prepared a business plan for the employment of staff which involved a skeleton staff, tele-working and rotating work depending on staff duties, and closed offices providing services to the public in good time at the first wave of the pandemic and only allowed people in by appointment in the autumn and winter.

The company also provided all protective equipment recommended by the National Public Health Organisation to all persons who had to be physically present at work (antiseptics, masks, office dividers) and put in place appropriate measures (social distances, continuous disinfection, testing, etc.). Immediate implementation of all circulars from ministries and the National Public Health Organisation to safeguard personal health and hygiene allowed employees to offer their services to consumers in Thessaloniki without problems.

4.2 Customer service - Special arrangements for debtors

THE COMPANY:

- has been offering a social tariff since early 2014 to provide relief to vulnerable groups, as well as an extensive programme to settle overdue debts for all debtors without exception and for financially disadvantaged groups. From May 2019 onwards, vulnerable groups have been able to access this tariff under the same criteria as applicable for the PPC social residential tariffs (A and B) and other power supply tariffs. EYATH S.A. receives a file from the e-Government Centre for Social Security (IDIKA) / the Hellenic Electricity Distribution Network Operator (HEDNO) and consumers do not need to submit documentation. They automatically access the tariff if the criteria are met, and are removed from the tariff when the criteria are no longer met. Pricing policy follows the logic of reducing the price of water at low levels of consumption to ensure its social character, and increasing it at high levels of consumption to

discourage wastage (just 0.6% of household consumers are on this higher tariff). Prices were also reduced for business tariffs for lower levels of consumption and increased for higher levels of consumption as an incentive to avoid wasting this precious natural resource and for 83% of industries the charges remain fixed.

- has a new cutting-edge customer service office in the west part of the city, right opposite the Thessaloniki courts, to facilitate the public and enable transactions to be more easily processed for those in the Western part of the city. There are also ergonomic customer service offices at 6 Angelaki St., next to the Citizen Service Centre. Workers and consumers enjoy a modern, pleasant environment at a central location in the city directly accessible by bus, as well as parking facilities (within the Thessaloniki International Fair site).
- has easy-to-understand printed bills showing an overview of the user's last three bills to help consumers

save this precious natural resource. Moreover, bills also feature a summary and itemised presentation of charges, as well as information about how users can take care of private facilities, how they can make payments and the special treatment offered to special groups of consumers. Moreover, every envelope and bill includes a QR Code so that consumers can directly view the company's website.

- operates a special platform at www.eyath.gr to directly inform consumers about interruptions to water supply in their area, and the scheduled restoration time, and to allow them to report water supply / sewerage problems online.

- systematically runs info-campaigns for the public about the quality of water, options available to socially and financially vulnerable population groups, about updating their water cards and the advantage of the card, and about measures that can be taken by consumers to safeguard their installations against the frost.

- facilitates customers by offering improved e-services (on the EYATH website and web banking) and a wide network of partners and associated businesses (150 supermarket chain stores in the prefecture of Thessaloniki and neighbouring prefectures of Halkidiki, Pieria, Imathia, Pella and Kilkis at no extra charge, and at associated OPAP agencies and Hellenic Post Office branches). After the pandemic broke out, the company expanded its digital services to avoid overcrowding at its offices and consequently the spread of coronavirus.

- systematically runs info-campaigns for the public about the quality of water, options available to socially and financially vulnerable population groups, about updating their water cards and the advantage of the card, and about measures that can be taken by consumers to safeguard their installations against the frost. During 2019 campaigns were run about the relocation to Angelaki St. and about the option to pay locally or online without physically visiting our store counters (Pay Everywhere Campaign).

- facilitates customers by offering improved e-services (on the EYATH website and web banking) and a wide network of partners and associated businesses (150 supermarket chain stores in the prefecture of Thessaloniki and neighbouring prefectures of Halkidiki, Pieria, Imathia, Pella and Kilkis at no extra charge, and at associated OPAP agencies and Hellenic Post Office branches).

After the pandemic broke out, the company expanded its digital services to avoid overcrowding at its offices and consequently the spread of coronavirus.

4.3. Reducing the Environmental Footprint - Innovation and Research - Ecological Practices

EYATH is ensuring that it is in line with the applicable environmental legislation, by constantly monitoring, consolidating and complying with the terms of environmental guidelines and directives at national and European level.

Moreover:

- it invests in improving its facilities to ensure better performance and reduce energy consumption;
- it actively contributes to surface cleaning of the Thessaloniki seafront, removing floating objects and spills or pollution incidents, and intervenes in emergencies when there is a social need (e.g. pollution during a major event in Thessaloniki such as the Film Festival);
- it removes urban and industrial wastewater from the urban area via an extensive sewerage network, whose pumping stations are controlled by remotely controlled and operated systems;
- it is planning systematic modernisation of the water supply network to reduce leaks;
- it operates a state-of-the-art GIS system for preventative maintenance and rapid response to emergencies;
- it implements a programme to re-use water treated at the Thessaloniki Waste Water Treatment Plant to irrigate areas of land in the Halastra - Kalohori plains during droughts;
- it ensures that sludge is managed in an environmentally and socially beneficial manner, by using it as a fertiliser, to promote it as one of the most appropriate solutions. It is also planning to improve the biogas production unit running on sewage sludge which is already in operation at the Sindos Biological Treatment Plant, and to utilise its heat generating capacity;
- it systematically recycles at the workplace, with the most recent such scheme being recycling of cooking oil to produce biodiesel, and uses environmentally-friendly materials. Likewise, procurement for company promotional products is governed by green marketing principles (selecting environmentally-friendly materials, bamboo or recyclable cotton, and selecting suppliers who adhere to the same principles).

4.4 Relations with the local community

EYATH:

- collaborates with the academic community at specialist and general events on environmental issues, attracting audiences comprised of students, experts and ordinary citizens.

- has signed a MoU with the Aristotle University of Thessaloniki, Greece's largest university, to provide scholarships to postgraduate (2 a year) and doctoral (1 every 4 years) students on the issues of water supply and sewerage, offering the option for real time research in the EYATH working environment;

- Since April, given the public health crisis, the company's scientific staff have worked closely with Aristotle University of Thessaloniki on a research project to detect viral loads in waste water from Thessaloniki. This research contributed to the national effort to combat the pandemic and is expected to be expanded into new fields, such as public health monitoring per area or the use of addictive substances by the population;

- participates in World Water Day celebrations on 22 March and World Environment Day events on 5 June, hosting info-events for the general public. In June 2020, placing a stand at busy locations in Thessaloniki, it briefed the public about the importance of biodiversity and the new environmental threat to our seas which emerged from the pandemic, in other words the unthinking disposal of masks, plastic gloves or other types of health protection equipment;

- supports sporting and artistic events in the city, promoting the idea of well-being and culture, and also supports the activities of bodies with a strong reputation for social action either by purchasing equipment for them or carrying out works within its remit;

- supports the National Health System and vulnerable groups, either by offering equipment or direct financial assistance, to address new and vital needs arising from the pandemic and its impacts on the social and economic environment in our area. In September 2020, EYATH presented a special COVID video laryngoscope to the AHEPA reference hospital, and at the blessing ceremony for schools distributed 5,000 masks to pupils in the city.

- is implementing with the approval of the Ministry of Education a 1-hour programme entitled 'The sewerage cycle in Thessaloniki', to brief primary and secondary school pupils about daily influxes to the sewerage network and raise their awareness.

The programme was not implemented in 2020 since schools operated mostly online due to the pandemic;

- prepares educational programmes for children on water savings and proper use of water as part of the Thessaloniki International Fair. In 2020, the Thessaloniki International Fair was replaced by a digital forum of speakers due to the pandemic;

- offers students at technological education institutes and OAED academies the chance to do an internship and acquire valuable work experience in a decent working environment;

- assists, whenever necessary, in improving the lives of refugees who are located in reception centres in the wider area of Thessaloniki, by offering material support (purchase of radiators) and infrastructure projects (water supply – sewerage facilities at refugee camps, repair of damage);

- has a long-standing partnership with a magazine sold on the street to support the unemployed (purchase of business gifts from the organisation behind the magazine, placement of advertising spreads, etc.) while its head offices are a 'protected position' for the persons selling the magazine. In 2020 in particular, due to the successive lockdowns which affected the homeless and unemployed more than others, steps were taken to provide greater assistance to the team behind the magazine, by purchasing promotional products, providing food vouchers or arranging advertising.

At the same time, the company also supports the unemployed in Thessaloniki via the Labour Centre;

- has welcomed thousands of primary and secondary school pupils, as well as associations and adult associations, special stakeholder or refugee groups (International Organisation for Migration or other such bodies), at the Water Supply Museum which has been in operation since 2001 and is open for the duration of the school year. Visitors are taken on a tour of the old Thessaloniki Main Pumping Station in the Sfagia area by experienced staff trained in providing museum-based education, and experience the history of water supply in the city up close. The museum was also involved in the annual Open House event to promote and showcase architecture, welcoming visitors to its premises and offering guided tours over 2 days. The Water Supply Museum also hosts major company events (New Year Pie cutting ceremonies, Christmas parties for employees' children, celebrations for World Water Day and World Environment Day) and also hosts periodic exhibitions in partnership with prestigious local organisations;

- keeps an archive of maps, letters and other documents at the Water Supply Museum which cover the history of water supply in Thessaloniki and are available to any interested parties. In 2020, a special platform was set up in-shop to digitally record the existing archives, since visits were limited to a minimum due to the pandemic.

Through these actions, EYATH S.A. is bolstering and highlighting its long-term, vital relationship with the local community.

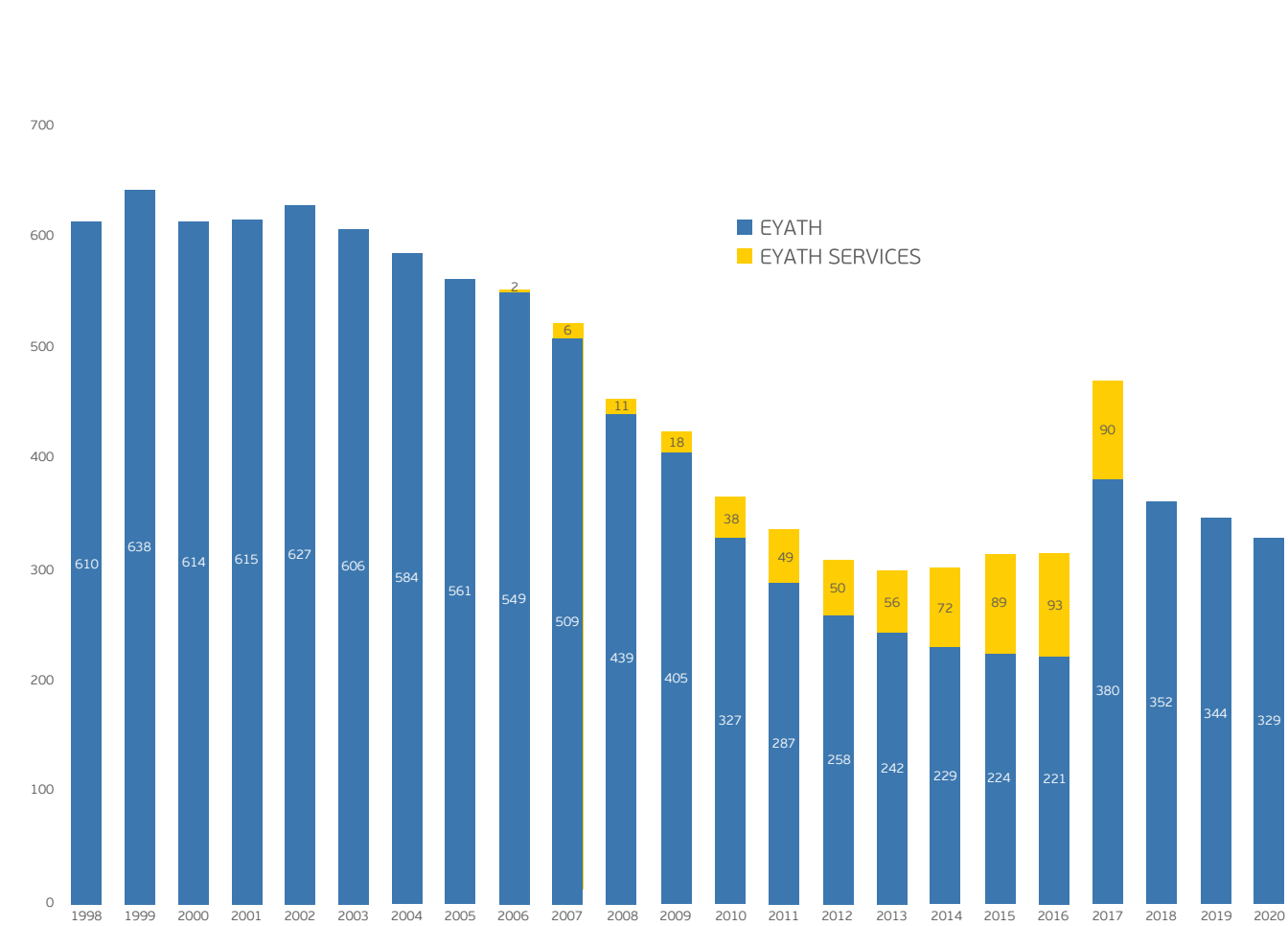
4.5 Human Resources

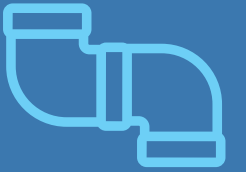
On 31.12.2020 the Company employed 329 people.
The table below shows the change in employee figures over the last 5 years.

SPECIALISATIONS

Staff category	2016	2017	2018	2019	2020
Expert staff	3	3	3	3	3
University-educated Admin-Finance staff	9	17	16	15	16
University-educated Lawyers	1	1	1	1	1
University-educated Engineers	19	51	54	55	50
University-educated Chemists	4	6	7	7	7
University-educated Environmental Scientists	2	3	4	4	4
University-educated Computer Scientists	-	4	4	4	3
University-educated Doctors	1	-	-	-	-
University-educated Communications & Media experts	1	1	1	1	1
TEI-educated Admin-Accounting staff	12	11	10	10	10
TEI-educated Tech. apps staff	24	38	38	36	36
TEI-educated Computer engineers	-	6	7	7	7
TEI-educated Public health inspectors / food technicians	2	5	5	5	5
Secondary-educ. Collectors - note-takers	-	-	-	-	-
Secondary-educ. Management secretaries	43	49	50	49	46
Secondary-educ. Typists	1	1	1	1	1
Secondary-educ. Technicians	61	106	112	108	109
Secondary-educ. Receptionists	1	1	1	1	1
Secondary-educ. Nurses	1	1	1	1	1
Secondary-educ. IT staff	-	2	2	1	1
Secondary-educ. Foremen (temporary)	10	10	10	12	6
General-educ. Cleaners	1	1	1	1	1
General-educ. Guards	3	3	3	3	3
General-educ. Process agents	1	1	1	1	1
General-educ. Labourers	20	18	18	18	16
General-educ. Collectors	1	-	-	-	-
Total	221	380	352	344	329

GROWTH IN STAFF FIGURES





5. INFRASTRUCTURE

- 5.1 Water supply
- 5.2 Quality control of water
- 5.3 Sewerage
- 5.4 Waste water treatment
- 5.5 Caring for the environment
- 5.6 Permits
- 5.7 Technical Works
- 5.8 Geoinformatics - Surveying
and Hydraulic Model
- 5.9 Health and Safety

5.1 Water supply

WATER SUPPLY SECTOR

The facilities EYATH S.A. has or manages under the contract dated 27.7.2001 with the Greek State are (a) water abstraction works, (b) external aqueducts, boreholes and related pipework, (c) pumping stations and tanks and (d) distribution networks with related pipelines and water meters.

AQUIFERS SUPPLYING WATER TO THE WIDER THESSALONIKI AREA

Paiko Aquifer

EYATH S.A. uses the karst system of springs on Mt. Paiko to supply water to Thessaloniki, and in particular collects water from the discharge point in the area known as Aravissos. Water abstraction from the Aravissos springs includes 2 natural supply shafts, one well with pump and 11 boreholes which funnel water to the Aravissos aqueduct via connecting pipelines. One of the boreholes is used to supply water to the local communities of Aravissos and Plagiari. The flow of water abstracted from the Aravissos springs ranges from 55,000 - 130,000 m³/day and is directly dependent on the level of snowfall and rainfall each year.

Aliakmon River

Water abstraction from the river commences at Agia Varvara, around 40 km from the river delta. Using the connecting channel the water flows freely over 50 km to the Axios River. Then using the Axios siphon, around 1.5 km long, and a sealed pipe 8.5 km long, it is transported to the Sindos pumping station.

From there, it is pumped via a 4.7 km long pipeline to the Thessaloniki Water Treatment Plant (known as the Refinery). A cutting-edge treatment procedure is followed at the Thessaloniki Water Treatment Plant involving sedimentation beds, sand, carbon filters, ozonisation, chlorination, etc. to ensure its high quality.

The clean drinking water then enters a 75,000 m³ tank and is distributed via 36 km of pipelines to existing water supply tanks at Diavata, Evosmos, Polichni, Neapoli, Vlatades, Toumba and Kalamaria and the Thessaloniki Industrial Area.

AQUIFERS WEST OF THESSALONIKI

Kalohori Aquifer

The Kalohori Aquifer was a major source of water for the city in the past. Today the Kalohori aquifer springs and boreholes are no longer used due to adequate water, apart from two boreholes which have been used to

supply water to the local community of Kalohori in the Municipality of Echedoros. Around 5,500 m³ of water is abstracted every day.

Sindos Aquifer

The Sindos Aquifer consists of a series of pressurised water-rich layers of rock with a high water potential. The quantity of water which can be abstracted from the aquifer via 10 boreholes is around 19,000 m³/day. Water reaches the Kalohori pumping station along the Sindos aqueduct having first passed through a sedimentation tank. Due to the Refinery being in operation, the boreholes are not in use all year round and are systematically maintained and ready to cope with emergencies.

It is worth pointing out at this juncture that the way in which the Kalohori and Sindos Aquifers are managed, coupled with high levels of rainfall in recent years has meant that the aquifer has risen considerably and artesian phenomena have been observed again in both areas.

Axios Aquifer

In the wider Axios River area (Gefyra, Nea Halkidona, Eleousa, and Agios Athanasios) there are important aquifers with a total of 21 boreholes currently in use producing around 41,000 m³ of water per day overall. Of those, 4 supply water to the local communities in the Municipality of Halkidona (Mikro Monastiri, Adendro, Valtohori and Eleousa).

Narres Aquifer on the Gallikos River

The Narres Aquifer is within the bed of the Gallikos River and was exploited via 3 water collection shafts and radial pipes, as well as 6 vertical, shallow boreholes.

The quantity that can be collected at Narres varies from 5,000 m³ to 25,000 m³ a day depending on rainfall and snowfall recorded each year. The aquifer is currently out of use.

AQUIFERS EAST OF THESSALONIKI

Agia Paraskevi Springs, Hortiatis

The Agia Paraskevi springs at Hortiatis are used to provide additional water to the Hortiatis Municipal District and as a back up to supply water to the G. Papanikolaou Hospital. The springs have been conceded to the Municipality of Pylea-Hortiatis. One borehole is used to supply water to the local community of Exochi.

Plains east of Thessaloniki

In the plains to the east of Thessaloniki (in the areas of Mikra and Kalamaria) there are 6 boreholes producing 4,500 m³ a day overall. This quantity is used to top up the Kalamaria tank. These boreholes are currently not in use.

EXTERNAL AQUEDUCTS - BOREHOLES

Today, the Wider Thessaloniki Area and the Thessaloniki Industrial Area are supplied with water from the Aravissos – Axios aqueducts and the Refinery. The Sindos and Kalohori aqueducts are used during the summer.

Aravissos – Axios aqueduct

The Aravissos aqueduct is around 56 km long and uses gravity to transport water from the Paiko Aquifer to Thessaloniki. As mentioned above, water is collected naturally from two supply shafts and by pumping from 11 boreholes. During periods of increased flow from the aquifer (as in recent years from 2011 onwards) pumping operations are suspended and water is collected naturally from the main water collection shaft. This way only the springs' regulatory reserves are collected. Construction work on the Aravissos aqueduct was completed in 1978 and it has since been supplying water to Thessaloniki and the Thessaloniki Industrial Area. The aqueduct's transmission pipeline is made of prestressed concrete and steel rods. Water from the Aravissos aqueduct ends up at the main Dendropotamos pumping station. Water from boreholes in the Nea Halkidona area also ends up in the Aravissos aqueduct via connecting pipelines. During the year, the following steps were also taken for preventative maintenance and to check the aqueduct:

- The process of primary preventative maintenance continued with partial excavation and uncovering of sections of the Aravissos pipeline, over a total length of 800 m, in order to check its conditions and make any reinforcements needed.
- The current condition of all shafts at the Aravissos aqueduct (110 shafts) was recorded and a maintenance study for existing buildings and hydraulic parts at the aqueduct was delivered.

During 2018, Prof. Emeritus G. Penelis, updated the Aravissos pipeline repair study he had prepared in early 2000. The update was submitted to EYATH S.A. in August 2018. Then as part of EYATH S.A.'s activities in relation to this matter, which have been included in the company's Strategic and Business Plan, tender documents were prepared for a framework agreement to improve - repair the Aravissos pipeline, with a budget of € 3,367,997.89 and an option for up to an additional € 1,000,000. The framework agreement relates to work to improve and repair the Aravissos aqueduct which has become necessary according to the aforementioned study.

In December 2019 the 1st individual implementing contract under the Framework Agreement was signed for € 858,621.66 (VAT excl.). By the end of 2020, repairs had been completed on a section of the Aravissos aqueduct covering around 450 m.

In addition, the 1st individual contract under the "Framework Agreement for the provision of Technical Advisor support services for designs and projects under the EYATH S.A. Strategic & Business Plan" assigned the following task: "Recreation of the Aravissos aqueduct dossier - Recording the current condition of aqueduct" whose deliverables were approved by decision No. 25/2021 of the Board of Directors of EYATH S.A.

In the context of this award, in addition to recreating the Aravissos aqueduct dossier and preparing a new horizontal and longitudinal section of the aqueduct, the current condition of all existing shafts at the aqueduct (113 in number) and the necessary repair/maintenance work (construction and hydraulic works) was recorded, all of which could be carried out without the aqueduct being shut down. In addition, a study was prepared relating to repair and replacement of parts, and to repair of the built part of the shafts along the aqueduct which are located along the pipeline route from Kalohori to the Aravissos springs.

The Axios aqueduct, which became operational in 1976 connects to the Aravissos aqueduct via a series of valves. The Axios aqueduct transmission pipeline is made of asbestos cement pipes with a 800 mm diameter and is 14.7 km long.

The Axios aqueduct pipe collects water pumped from the Axios, Eleousa, Gefyra and Agios Athanasios boreholes near Thessaloniki and operates over a length of 13,840 m parallel to the Aravissos aqueduct, thereby bolstering the ability of that aqueduct to channel water.

Narres aqueduct

The external Narres aqueduct became operational in 1968 and its water abstraction facilities have been built in the bed of the Gallikos River. The aqueduct is 11 km long approximately and consists of steel pipes. Water is collected into the aqueduct from 3 radial shafts and 6 boreholes.

Sindos - Kalohori aqueduct

The Sindos - Kalohori aqueduct collects water from boreholes in the aquifers of the same name, consists of steel pipes, and operates using gravity. Water from the Sindos - Kalohori aqueduct via a bypass that has been built, first passes through a sedimentation tank and ends up at the Kalohori pumping station, where it is then forwarded under pressure to the Diavata tank or the Dendropotamos pumping station. It is used primarily during the summer to top up the water supply system.

PUMPING STATIONS AND TANKS

During the year ended, the electrical equipment for the main water supply pumping station in the Oreokastro area was modernised at the location known as Karydia to ensure uninterrupted supplies to the area and to im-

prove supervision of the specific water supply system.

Moreover, in 2020, a study was carried out to ensure electricity savings at four main company pumping stations. The inspection was carried out at the Sindos, Ionia, Dendropotamos and Kassandrou pumping stations which have a large installed motive capacity. The inspection was carried out in order to draw conclusions and to make proposals about the possibility to optimise the facilities in energy terms. The findings of the inspection and proposals are expected to be presented in 2021.

A. Dendropotamos Pumping Station

Water from the Dendropotamos Pumping Station supplies the centre of the city of Thessaloniki via high pressure steel pipes. Using the Evangelistria pumping station, water is sent to the Agios Pavlos Tank to supply water to the city centre and the Saranda Ekklisies tank to supply water to the Saranda Ekklisies and Triandria areas.

In June 2020, work to connect this high pressure pipeline to the Aliakmon aqueduct was completed, providing an alternative source of water supply to the city centre.

The Dendropotamos pumping station also supplies water to all of Eastern Thessaloniki and part of the western suburbs via a low pressure steel pipe as follows:

Areas in Eastern Thessaloniki

Water is pumped via a low pressure pipe to the Kassandrou pumping station where it is then sent on to the Toumba tank using 2 steel pressure pipes. From the Toumba tank a pumping station and pressure pipe direct the water to the Pylea tank from whence it supplies water directly to the upper Kalamaria area, and water is also pumped on to the wider area of Panorama. The lower Kalamaria zone is supplied with water from the Kalamaria tank which is gravity-fed from the Toumba tank via a steel pipe.

Areas in Western Thessaloniki

Using a low pressure pipe the Dendropotamos pumping station also supplies the Kallithea tank which uses a pumping station to supply the Kafkasos, Neapoli and Sykies tanks. Using a pressure pumping station the Sykies tank supplies the Eptapyrgio tank which supplies water to the Agios Pavlos area. Today additional water is also sent to the Meteora area from the Sykies tank using the pressure pumping station.

B. Sindos Pumping Station - Ionia Pumping Station

The Sindos Pumping Stations forwards water from the Aliakmon River to the Thessaloniki Water Treatment Plant for treatment. The treated water is then sent using gravity to the Thessaloniki Industrial Area and the Diavata and Ionia pumping stations. The majority of water is sent via the Ionia pumping station to the Paleokastro, Evosmos, Polichni, Neapoli, Vlatades, Toumba and Kalamaria tanks. Oreokastro is also supplied with water

from the Paleokastro tank (D4) using a pressure pumping station. During the year ended, the tender process to replace the two power transformers at the facility was completed as part of the modernisation of its equipment.

EXPANSION OF OPERATIONS INTO NEW AREAS

EYATH S.A.'s expansion, involving the supply of water to new areas, is part of a wide-ranging development policy the Company has adopted, while plans are being made for it to cover other areas such as Nikopoli (in Stavroupoli), Anthokipi (in Polichni) and Echedoros.

During 2020, cases of water supply pipelines covering a total length of around 16 km that need to be relocated or built were examined.

WATER CHLORINATION

With the exception of water collected from the Sindos area boreholes, treatment is limited to chlorination before water is introduced to the distribution system. There are chlorination plants at the Dendropotamos and Diavata pumping stations. There are also chlorination plants at the treatment facilities for water from the Aliakmon River at Nea Ionia.

Pre-chlorination is also carried out at the Sindos sedimentation tank and at the Kalohori central pumping station, post-chlorination is carried out at the Polichni tank (D8), at the transmission pipeline at the Agia Kyriaki pumping station and chlorination is also carried out at the Kalirachi borehole (Panorama).

WATER SUPPLY - TREATMENT OF WATER

Thessaloniki Water Treatment Plant on the Aliakmon River (the Refinery)

The Thessaloniki Water Treatment Plant treats surface water using cutting edge methods that render the water hygienic and fit for drinking. The facility can at present treat 150,000 m³ a day.

A tender procedure is under way to conclude a contract for the project entitled "Construction of an extension to the Thessaloniki Water Treatment Plant - Phase A2" with an estimated value of € 21,703,562.15 so that the facility's capacity will be increased from 150,000 m³ a day, which it is today, to 300,000 m³ a day. The project is expected to commence in 2021.

Water is transported from the Aliakmon Dam (at Agia Varvara near Veria) to the Thessaloniki Water Treatment Plant in an open canal, twin siphon and sealed pipes.

The facilities occupy around 25 hectares which were expropriated specifically for this purpose by the former company OYTH in a section of the Municipality of Nea Ionia. They lie around 2 km north of the Thessaloniki

Industrial Area and around 23 km from the city of Thessaloniki itself.

The average annual quantity abstracted to supply water for Phase I projects will be 109.5 million m³ (or 3.5 m³/s), which accounts for 3.4% of the average annual flow of the Aliakmon River. In addition, the existing EYATH S.A. water supply springs offer the system the flexibility needed, so that abstraction at the Thessaloniki Water Treatment Plant can be adjusted to suit other water regulation/management needs (power generation, irrigation, ecosystem requirements).

The main stages in treating drinking water are as follows:

- initial pH adjustment by adding CO₂,
- pre-ozonisation,
- rapid stirring by adding flocculants,
- flocculation - sedimentation in special round tanks,
- filtering through sand beds using gravity,
- ozonisation and simultaneous addition of Hydrogen peroxide
- absorption and biodegrading of organic materials in carbon beds,
- final pH adjustment by adding slaked lime
- final decontamination of water using chlorine gas upstream from the water storage tank.

The production process is automated to a very high degree and includes a large number of on-line instruments which constantly record operational parameters and water characteristics in various stages (supply meters, pH meters, conductivity meters, turbidity meters, residual chlorine meters, etc.).

Signals from these instruments are sent to the facility's control centre where a mimic diagram of all programmable logic controller (PLC) systems is installed.

Using the SCADA employees:

- record and constantly check water characteristics in various stages of treatment.
- check that individual units and pieces of equipment are operating properly.
- make changes to operational parameters to optimise the procedure.
- ensure that the water leaving the Thessaloniki Water Treatment Plant is of excellent quality.

The Thessaloniki Water Treatment Plant also has facilities for storing chemicals, preparing them and applying doses (sulphuric acid, polyelectrolytes, aluminium sulphate, chlorine and lime). There is also a line for treating sludge produced by the flocculation - sedimentation tanks (thickening and mechanical dehydration), a line for treating rinsing water which includes a special unit for removing solids, rainwater, water supply and sewerage, fire-fighting networks, and other ancillary facilities.

The installed capacity is around 1400KW and power comes from the PPC network via two independent lines, and there is also a 450 KW backup generator installed. The project budget of € 20 million was financed entirely by the Public Investments Programme via the EU Cohesion Fund, under the aegis of the Greek Ministry of the Environment, Planning & Public Works and was completed at the end of 2002.

The trial period and 18-month pilot operation period for the facility were managed by the designer-builder under the supervision of the Project Construction Inspection Directorate and came to an end on 25.2.2005 (when final acceptance of the whole project took place).

EYATH S.A. formally acquired the Thessaloniki Water Treatment Plant upon administrative acceptance of the project for use from the Project Construction Inspection Directorate / Ministry of the Environment, Planning & Public Works on 7.3.2005.

Ministerial Decision No. 41253/EKO 632/12.9.2008 approved the delivery - acceptance report transferring ownership to the body governed by public law by the name of EYATH Fixed Assets of the properties in the project entitled "Thessaloniki water supply from the Aliakmon River. Design, Build and Operation of Phase 1 of the Refinery".

Water Treatment Plant Operations & Maintenance Department

The Water Treatment Plant Operations & Maintenance Department ensures that the Thessaloniki Water Treatment Plant operates without problems and in particular it provides:

Sampling each day to carry out lab tests at the entrance to the Thessaloniki Water Treatment Plant, at intermediate processing stages in line with the specific schedule and at the outlet (D3) of sampling point 14, and on the surface water of the Aliakmon River on a weekly basis or whenever required along the length of the supply channel at Agia Varvara and Polyfytos Reservoir.

Supervision of operation of the Thessaloniki Water Treatment Plant based on the engineering design, subsequent studies and the specifications from time to time.

Supervision of Thessaloniki Water Treatment Plant maintenance in accordance with the facilities maintenance schedule and the applicable specifications. Evaluation/handling of failures and monitoring thereof.

In 2020, a total of 50,576,917 m³ of surface water from the Aliakmon River was treated at the Thessaloniki Water Treatment Plant and 47,449,139 m³ of drinking water were released from the facility for consumption at an average daily rate of 129,625 m³, which meets all the requirements of the applicable legislation (Joint Ministerial Decision No. Y2/οικ.2600/2001 and Joint Ministerial Decision No. Γ1(δ)/ΓΠοικ. 67322/2017, Government Gazette 3282/19.9.2017) for drinking water with an average turbidity at the outlet of 0.07 NTU.

In December 2019, the contract for construction of an extension to the Thessaloniki Water Treatment Plant (Phase A2) with a budget of € 21,703,562.15 (VAT excl.) was announced. That project has been included in the Central Macedonia 2014-2020 Operational Programme (MIS Code: 5028173) by means of decision No. 4391/02.08.2018 of the Central Macedonia Regional Governor.

The tender process is under way and the project is expected to commence in 2021.

5.2 Quality control of water

Water Treatment Plant Lab

Since 2.2.2018, the Thessaloniki Water Treatment Plant Lab has been wholly operated by EYATH. It carries out lab tests at the entrance to the Thessaloniki Water Treatment Plant, at intermediate processing stages in line with the specific schedule, and at the outlet thereof (D3) to monitor the process and ascertain that before water is released for consumption it meets the requirements of the applicable sanitary/public health provisions (Government Gazette 3282/19.9.2017).

In 2020, more than 9,400 samples were examined in accordance with the applicable legislation for drinking water contained in Joint Ministerial Decision No. Γ1(δ)/ΓΠ οικ.67322/2017 (Government Gazette 3282/10-9-2017) and for surface water contained in Joint Ministerial Decision No. 46399/4352/86 (Government Gazette 438/B/03-07-1986).

All analyses of organic parameters (pesticides, polycyclic aromatic hydrocarbons, volatile organic compounds) were performed, and validation of those methods was carried out to obtain 17025 accreditation.

An inspection was carried out on 5-6/3/2020 by the Hellenic Accreditation System (ESYD) and since 30.7.2020 the laboratory has held an ISO 17025/2017 accredited Quality System (certificate No. 1217) for chemical tests required by law on drinking water (turbidity, conductivity, pH, residual chlorine, total organic carbon, 153 pesticides, volatile organic compounds).

The Laboratory also monitors the parameters arising from compliance with the obligations laid down in the decisions approving the environmental terms and conditions for the Thessaloniki Water Treatment Plant, such as disposal into the Gallikos River and disposal of waste to the Waste Treatment Plant.

Drinking Water Testing Lab

EYATH S.A.'s Drinking Water Testing Lab carries out daily checks, takes samples and performs analyses on drinking water from the EYATH S.A. distribution network and water from abstraction springs, complying with the company's legislative obligations at the very least.

It monitors national and European legislation on issues relating to the quality of drinking water and briefs other Divisions which have a remit in this area.

It holds the necessary records and reports to the competent public authorities about drinking water quality issues.

In this context, it carries out:

1. Checks on the quality of drinking water

Drinking water quality is monitored in accordance with the applicable Joint Ministerial Decision No. Γ1(δ)/ΓΠ οικ. 67322/2017 (Government Gazette 3282/19.9.2017) on the quality of water for human consumption, in compliance with the provisions of Council Directive 98/83/EC of 3 November 1998 as amended by Directive (EU)

2015/1787 (OJ L 260, 7.10.2015).

In line with the applicable sanitary provisions, to effectively protect public health, the parameters in Group A of the legislation were monitored daily on samples from the distribution network (over 1,500 samples during 2020).

Samples were also taken on all days of the year from the central pumping stations where water enters the city (Dendropotamos and Diavata pumping stations). Likewise, 365 samples were taken from the Refinery's outlet - D3.

Moreover, checks were carried out 16 times throughout the year to monitor the parameters in group B as per the applicable legislation including parameters relating to toxic substances, heavy metals and organic compound analyses (agrochemicals, polycyclic aromatic hydrocarbons, VOCs). In 2020 41 samples overall, representative of the water supply system, underwent checks at regular intervals. Separate monitoring was carried out on EYATH S.A.'s springs and all boreholes which are in operation (12 samples from the Aravissos springs, 52 samples from the outlet of the Sedimentation Tank, 14 samples from the Kalirachi Tank, 52 samples from boreholes).

2. Hygiene - microbiological checks

To ensure that drinking water is suitable, systematic checks are carried out at water abstraction springs and the distribution network.

The lab performs microbiological tests for Total Coliforms, Escherichia Coli, Enterococci, Clostridium perfringens and total bacteria at 37°C and 22°C, on samples taken from the distribution network and locations where water is made available for consumption.

3. Decontamination of drinking water

To more effectively safeguard the quality of drinking water from a microbiological viewpoint:

- A sodium hypochlorite solution (NaOCl) is used for decontamination at central pumping stations round the clock throughout the year. During 2019 at the Dendropotamos pumping station a well-planned transition from chlorination using anhydrous liquid chlorine to chlorination using sodium hypochlorite solution was scheduled and took place.

- Disinfection is carried out using anhydrous liquid chlorine at the Thessaloniki Refinery.

Free chlorine residual content is continuously present and is detected at the very end points of the distribution network with a minimum concentration limit of 0.2 mg/l of free chlorine residual content in accordance with Sanitary Decree YM 5673 (Government Gazette 5/B/9.1.1958) on disinfection of the water in the water supply.

The Drinking Water Testing Lab carries out residual decontaminating action tests on the distribution network.

4. Certification - accreditation

During 2020, the Drinking Water Testing Lab took steps to extend the special scope of accreditation to 17025:2005 (Hellenic Accreditation System Certificate No. 1139) to an additional 15 physico-chemical parameters, covering all physico-chemical parameters and all microbiological parameters set out in the legislation. In line with Board Decision No. 636/2020, the Drinking Water Testing Lab was transferred from the leased premises on the 2nd floor at 8 Ploutarchou St. to the facilities at the Thessaloniki Water Treatment Plant's Lab on 5.12.2020.

5.3 Sewerage

The network includes:

- The 16 km long Main Sewerage Pipeline and its extension to the Municipality of Themi and to the Municipality of Kalamaria with an 11 km long main collection pipeline.
- Central sewerage and rainwater collectors.
- Primary and secondary sewerage pipelines.
- Overflows and sluice gates to ensure the problem-free operation of the network during rainfall and reverse valves to prevent seawater entering the network and being carried to the Thessaloniki Waste Water Treatment facilities.

The total length of pure sewage and combined sewage/rain water pipes is: around 1,700 km, of which around 30% is of the combined type.

Total length of rainwater pipes: around 375 km. Pipeline overflows: 140 items

No. of water collection shafts: 25,000 items No. of access shafts: 42,000 items No. of private junctions: 60,000 items

Cross-sections of the Main Sewerage Pipeline 2,000mm-2,400mm and of the extension of the Main Sewerage Pipeline 600mm-1,600mm

Main collectors: 600-1,200mm Primary pipelines: 400-600mm Secondary pipelines: 250-355mm Population served: 1,100,000 people Sewerage collected from an area of: 9,000 ha.

The quantity of waste transported to the Thessaloniki Waste Water Treatment Plant located on the Echedoros (Gallikos) River is on average 155-160,000 m³/day approximately.

The quantity of sewage taken to the Waste Water Treatment Plant at Aeneia is approximately 8,000 m³ a day, but up to 15,000 m³ a day can be handled. There is no overflow though.

60 sewerage pumping stations are in operation round the clock in the Thessaloniki urban area, covering areas of the Municipality of Thermaikos (Municipal district of N. Michaniona).

- City centre - Kalamaria: 11 pumping stations
- Finikas - Themi: 2 pumping stations.
- Western areas - Kalohori: 11 pumping stations.
- Pefka: 3 pumping stations
- Triandria: 1 pumping station.
- Pylea: 1 pumping station.
- Sykies: 1 pumping station.
- Panorama: 6 pumping stations.
- Filyro: 1 pumping station.
- Oreokastro- Paleokastro: 4 pumping stations.

- Sindos Industrial Area: 2 pumping stations.
- Sindos: 2 pumping stations.
- Plagiari: 3 pumping stations.
- Polichni: 1 pumping station.
- Tourist areas in the Municipality of Thermaikos: 11 pumping stations.

165 pump arrays are installed at those pumping stations.

They carry rain water and waste water to the main sewerage pipeline via single and double pressure pipes to ensure the uninterrupted flow of sewage water from areas that cannot use a gravity-operated sewage system, in the event that a pipeline is damaged.

The total quantity of waste water carried by the pumping stations to the main sewerage pipeline is 90,000 m³ a day max. outside of rainy periods.

Those pumping stations operate to provide sewerage services to the above areas either in groups or in a chain, or individually. In the first case, the waste water from several local pumping stations is sent to a main pumping station and from there is sent on to the main sewerage pipeline.

In the second case, the waste water is pumped in succession from one pumping station to the next using twin discharge pipes until it reaches the main sewerage pipeline. In the third case, the waste water from the area is sent to the pumping station and then pumped on to the main sewerage pipeline via discharge pipes.

Pumping stations operate using automatic electronic pumps, meaning they come on and go off based on electronic sensors that detect sewerage levels, based on the specified thresholds.

Operations are controlled by four remote control - remote operation systems. Those systems operate using PLCs at the local pumping stations, which control the overall process. PLCs from TOSHIBA support the operation of 24 pumping stations. PLCs from TELEMECANIQUE support the operation of 6 pumping stations. PLCs from MOTOROLA support the operation of 15 pumping stations. PLCs from SIEMENS support the operation of 4 pumping stations, and PLCs from MITSUBISHI support the operation of 11 pumping stations in the tourist areas. All automated systems at the pumping stations are wirelessly connected to two control centres, the first of which controls the operation of 46 pumping stations in the wider urban area which ends up via the main sewerage pipeline at the Thessaloniki Waste Water Treatment Plant, and the second controls the operation of 14 pumping stations in the area of the Plagiari Municipal Unit in the Municipality of Themi and the tourist areas of the Municipality of Thermaikos, and reaches the Aeneia Waste Water Treatment Plant in Angelohori, and which also receive all necessary information for their supervision. The control centres have computers with suitable hardware (transceivers, modems, antennas, etc.) and software to control operations and breakdowns and to remotely ensure uninterrupted operation of the pumping stations round the clock.

Full technical specifications and a technical description have been prepared to procure and install a new, cutting-edge remote control and remote monitoring system for the control centre that controls 46 pumping stations, offering more functionality and upgrading the existing ones, such as:

- Installation of a comprehensive SCADA system with higher availability and redundant capacity.
- Replacement of old automation panels at local pumping station control stations.
- Extension of the system for communicating between the local pumping station control stations and the control centre.
- Installation of a local server to keep a log for statistical, financial and other purposes.

Just some of the advantages this offers are listed below:

- Operations are consolidated, resulting in a drop in operating costs (fewer computers and less hardware in general, etc.).
- Two alternative means of communication (GPRS and RF) can be used and there is an automatic switch over system to ensure accurate, uninterrupted communication.
- Data can be safely stored on the Control Centre server that is being built.
- Information can be better managed, processed and presented, meaning it is easier to schedule preventative maintenance, fix problems and generate financial data.
- Open source software is used so that in the future modifications and upgrades can be made by EYATH S.A.'s own staff depending on operational needs.
- Generic types of spare parts are used which EYATH can procure from numerous suppliers at low cost.

· EYATH staff are trained in how to use, programme and configure the systems to acquire know-how and free the company from the need to have the supplier / manufacturer intervene.

The tender process was held in 2019, but due to objections no winning tenderer has yet been announced.

In addition, in 2020 the project entitled “Works to complete connection of the Thessaloniki low-lying areas” was under way, which includes sewerage sub-projects in the area where K16 interchange is being built. Implementation of the contract began in April 2019.

Moreover, in addition to the regular contracts carried out by EYATH S.A. for sewerage works to extend, reconstruct or replace pipelines, in March 2020 a contract was signed for the project entitled “Sewerage works to upgrade pumping stations, discharge pipes, a coastal collection pipeline and the Aeneia Waste Water Treatment Plant central pipe”, worth € 2,862,054.17 (VAT excl.), which includes sewerage works to improve - upgrade the wastewater pumping station A5 (at the Port) and pumping station A2B (at the Thessaloniki Industrial Area), to replace the sewerage twin discharge pipe at pumping station A5 (at the Port), to build a coastal collection pipe at the AA9 (B3) pumping station, and to upgrade pumping station A17 at Finikas. The project is under way with a scheduled completion date in May 2022.

In addition, during 2020, cases of extending sewerage networks with third parties assuming part of the cost were examined. These related to pipelines around 1.5 km long in various areas. Other cases examined included repairs/ replacements of sewerage pipelines of around 10 km long.

Lastly, the 2nd individual contract under the “Framework Agreement for the provision of Technical Advisor support services for designs and projects under the EYATH S.A. Strategic & Business Plan” assigned the following task: “Techno-economic investigation and preparation of proposals for deodorisation works for the main sewerage pipeline” whose deliverables were approved by decision No. 639/2020 of the Board of Directors of EYATH S.A.

In the context of this award, possible solutions for the deodorisation works on the main sewerage pipeline were examined in order to propose the solution which follows (a) the strategy of multiple local solutions along its length and in particular at 12 key shafts with specific features and background, and (b) a higher capacity intervention in the form of a hybrid biological treatment system connected serially to activated carbon beds which will be built at the Thessaloniki Waste Water Treatment Plant. The total fixed cost of all the above deodorisation works is estimated at € 800,000, while the annual operating cost is estimated at € 24,000.

5.4 Waste water treatment

According to the General Plan prepared in the late 1970s and then implemented, the Thessaloniki wider area was divided into the following waste collection zones:

- waste water from central and western areas where most of the urban and industrial activities is concentrated and collected and transported to the Thessaloniki Waste Water Treatment Plant in the Sindos Area.
- waste water from eastern (tourist) areas is collected and transported to the Waste Water Treatment Plant at Aeneia in the Municipality of Thermaikos.
- Waste water from the Thessaloniki Industrial Area is collected and processed at the Waste Treatment Plant which came under EYATH S.A.'s control in January 2003.

a. Thessaloniki Waste Water Treatment Plant

Stage I of works on the Thessaloniki Waste Water Treatment Plant with a total budget of € 11 million approximately commenced in 1983 and was completed in February 1992 when the facility was commissioned by the builder. In the meantime (1989-1992) necessary modifications needed to be carried out to individual units, to achieve a higher processing rate for some of the waste water from the city than had been originally planned, and the discharge point for treated waste water changed (in order to protect the Axios Delta) and the Thermaikos Bay was chosen as the discharge body. In 1992, the Waste Water Treatment Plant began treating around 40,000 m³/day and gradually that rose to 70,000 m³/day when Stage II became operational in 2000, at a treatment rate of over 90%.

Stage II works commenced at the end of 1996 with a budget of € 34 million and were completed in early 2000, achieving a treatment rate of over 95% of urban waste water from the city of Thessaloniki using a conventional biological treatment system and simultaneous nitrogen removal.

Each day the Thessaloniki Waste Water Treatment Plant receives around 150-160,000 m³ of waste water but the specifications for the facility allow it to accept average waste water flows of up to 296,000 m³/day and pollutant loads of BOD₅, SS and Total N, of 80, 76 and 16 tn/day, respectively.

At the same time, following completion of the project to receive and pre-treat septic tank waste in mid-2002 (with a budget of € 4.7 million) the Thessaloniki Waste Water Treatment Plant can now receive around 1,500 m³ of waste water a day from trucks from areas which are not connected to the sewerage network.

The Thessaloniki Waste Water Treatment Plant outflow is directed via the twin Treated Sewage Waste Disposal Pipeline out into Thermaikos Bay. The project, with a budget of € 19 million, was completed in mid-2001 and runs for 10.5 km on land and 2.5 km out to sea to a depth of 23 m.

Waste water undergoes secondary treatment at the Thessaloniki Waste Water Treatment Plant with simultaneous nitrogen removal, and the biologically treated waste water is disposed of in Thessaloniki Bay.

However, given the excellent quality of that water, and given the expected decline in water quantities at national and global level, EYATH S.A. is working in partnership with the National Agricultural Research Foundation and other bodies (using the old twin pipeline to the Axios River) to explore whether treated waste water mixed with water from the Axios River could be used to irrigate farmland close to the Thessaloniki Waste Water Treatment Plant. This programme has been running over the last few summers.

Dehydrated Sludge Thermal Drying Plant

On 16.1.2012 the Dehydrated Sludge Thermal Drying Plant commenced a 15-month trial period. The Public Works Special Service of the Ministry of Development, Competitiveness, Infrastructure, Transport and Networks was responsible for the construction and trial operation of the plant. In line with agreed plans, when the trial period ended on 16.4.2013, EYATH S.A. took over running and maintenance of the plant (as operator) which was then awarded to a contractor following a tender procedure.

The Dehydrated Sludge Thermal Drying Plant at the Thessaloniki Waste Water Treatment Plant receives quantities of dehydrated sludge produced daily by the Thessaloniki Waste Water Treatment Plant in order to thermally treat it, evaporate any water in the sludge, and produce a dry end product which is more than 92% solid. The quantity produced daily (up to 20 t/day of dry product with 5-8% humidity compared to 150 t/day of dehydrated sludge with 77-78% humidity) can by its very nature be used in a wider variety of ways than dehydrated or lime sludge. The dry product is suitable for the following applications:

As a soil improver for non-edible crops, as a fertiliser additive for crops, at composting facilities, for soil rehabilitation, in building materials industries, etc.

In light of that, throughout 2020 the entire quantity of daily dried sludge was taken away to soil improver production facilities by contractors chosen following a tender procedure (total quantity of dried sludge in 2020 was 6,915 tons).

Thessaloniki Waste Water Treatment Plant - summary data for 2020

Waste water treatment capacity (in population equivalent / PE units) Organic load capacity (planned): 296,000 m³/d

(based on design, Directive 91/271/EEC)

Population covered (planned population) 1,333,000

Flow data for 2020: Average daily flow (m³): 152,630 Type

of waste water – quantities (m³/day):

- a. Urban waste water: 151,965
- b. Industrial waste water: –
- c. Waste from septic tanks: 665

Dried sludge transported annually: 6,915 tons

Volume of waste water treated in 2020 (m³): 53,454,600

Annual average outlet quality for 2020 (mg/L)	BOD5	COD	SS	N-NH4	Total N	Total P
	15.75	65.83	25.82	1.04	7.81	3.94

b. Aeneia Waste Water Treatment Plant for Thessaloniki’s tourist areas

The Aeneia Waste Water Treatment Plant which covers Thessaloniki’s tourist areas was opened in 1997 and in stage one of Phase I could treat 27,000 m³/d. Initially small quantities of waste water from Michaniona and Angelohori were treated via the network and 3 pumping stations, and mainly larger quantities of septic tank waste from other areas in the Municipality of Thessaloniki, taken to the plant by tanker trucks.

Since 2001, the main sewerage pipeline for the tourist areas has been in operation with 8 pumping stations and the sewerage network of areas in the Municipality of Thessaloniki, whose waste water is directed to the Aeneia Waste Water Treatment Plant for the tourist areas to be treated. Waste water from the Plagiari area is also covered.

Since the spring of 2017, the new ozonisation plant to decontaminate treated waste water and remove pathogenic microorganisms before it is disposed of in Thessaloniki Bay has been in full operation.

The sludge produced daily is disposed of as a raw material for the production of soil improvers for crops using aerobic composting to promote sustainable development and ensure a cyclical economy.

During 2020, construction work on the project continued, which includes, among other things, reconstruction of the central sewerage pipeline for the Aeneia Waste Water Treatment Plant.

Organic load capacity (planned): 87,000 m³

(based on design, Directive 91/271/EEC)

Flow data for 2020: Average daily flow (m³): 8,743

Type of waste water – quantities (m³/day): a. Urban waste water: 8,126

b. Industrial waste water: – c. Waste from septic tanks: 617

Dehydrated sludge transported annually (tons, approximately): 3,645

Volume of waste water treated in 2020 (m³): 3,260,500

c. Thessaloniki Industrial Area Waste Treatment Plant (WTP)

EYATH S.A. took over the plant in 2003 and it handles around 10,000-15,000 m³ of industrial waste a day from the Thessaloniki Industrial Area.

ETVA VIPE S.A. submitted an environmental impact study to the Ministry of the Environment, Energy & Climate Change, and a new decision approving environmental terms and conditions was issued, which includes the upgrade works and the WTP terms and conditions of operation. A request was also submitted to the Central Macedonia Region and a technical reconstruction permit was issued to enable the upgrade works to be carried out.

In 2012, preliminary works financed by ETVA VIPE S.A. were carried out which were incorporated into the overall project to upgrade and improve WTP operations. When the preliminary works were completed, around 70% of the organic load in the waste was removed and when technical upgrades are completed the performance rate will

Aeneia Waste Water Treatment Plant – summary data for 2020

Annual average outlet quality for 2020 at Aeneia Plant (mg/L)	BOD5	COD	SS	N-NH4	Total N	Total P
	3.8	30.1	9.6	0.8	7.3	4.8

be over 90%. Additional works are also needed to optimise the plant’s operations and to bring it fully into line with requirements.

During 2018, trial operation of the technical upgrades was completed. This was implemented by ETVA VIPE S.A.

During 2020, the facilities’ operating permit and fire protection certificate were issued.

Flow data for 2020

Average daily flow (m³): 10,370

Dehydrated sludge transported annually (m³): 5,360

5.5 Caring for the environment

Sewerage Testing Lab

During 2020, amid the COVID-19 pandemic, the Sewerage Testing Lab focused on the following matters:

It carried out systematic checks on around 850 field and sample collection visits and 5,100 physico-chemical analyses at:

- production facilities located within EYATH S.A.’s territorial remit (at least once a year);
- food businesses and professional facilities, connected to the EYATH S.A. network or networks managed by EYATH S.A.;
- Waste Water Treatment Plants (Thessaloniki Waste Water Treatment Plant and Aeneia Waste Water Treatment Plant) on the EYATH S.A. network of sewerage pipelines and at the Waste Treatment Plant located in the Thessaloniki Industrial Area;
- water leaks;
- emergencies.

It carried out systematic monitoring of the output quality of industries based at the Thessaloniki Industrial Area, processing of data and dispatch thereof to the Customer Service Division every 4 months in order to calculate the sewerage charges for those activities and allocate the running costs of the Waste Treatment Plant.

It also participated in inter-laboratory tests which checked for 22 parameters. According to the results, the success rate for the evaluation was 90%.

It designed and suitably amended the Quality Management System (QMS) it implements to meet the requirements in the current version of ISO/IEC 17025:2017 dated 19.3.2020, including the sampling parameter, thereby extending the Laboratory’s existing official scope of accreditation. Due to the emergency public health conditions imposed by the SARS-CoV-2 pandemic, the transition from the old version of the standard to the most recent version of the standard was not made, and the Hellenic Accreditation System (ESYD) has proposed setting up an Evaluation Team, with an audit deadline

of 17.11.2020.

The existing QMS was amended again because, due to the relocation of the water supply lab to the Thessaloniki Water Treatment Plant, the joint QMS held by the water supply – sewerage labs was properly segregated and the new certificate No. 1139-2 was issued by the Hellenic Accreditation System on 23.12.2020. At the same time, it also submitted two applications to the Hellenic Accreditation System on 15.12.2020 for the transition and extension.

It also supported the work of the Waste Water and Liquid Industrial Waste Treatment and Disposal Designs Inspection Committee (established by EYATH S.A. Board decisions No. 10/2005 & 173/2007 and amended by decisions No. 251/2007, 498/2010& 063/2013, 22/2018, 76/2018, 458/2018, 530/2019, 399/2020 & 773/2020), carrying out field visits, taking samples, and analysing samples from waste treatment facilities, and receiving and forwarding documentation needed to issue disposal permits and handling documents for licensing after the Committee issues its opinion (around 250 cases were examined in 2020).

It implemented an integrated IT system for all procedures related to tests and lab analyses [customer register, recording of tests (field visits – sampling) and lab test results, issuing reports].

It systematically briefed professionals and businesses within EYATH S.A.’s remit about the requirements of the Sewerage Network Special Operating Regulations (Joint Ministerial Decision No. 1836/2018, Government Gazette 1793/B/21.5.2018) via informative letters which were sent out. It monitored implementation of the Sewerage Network Special Operating Regulations and recommended that the Board of Directors of EYATH impose sanctions in cases where its terms are not complied with.

5.6 Permits

EYATH S.A. has the following licences/permits.

a. Thessaloniki Water Treatment Plant on the Aliakmon River

- A single open-ended installation and operating permit was issued for this facility on 10.5.2004 by DG Development - Industry & Mineral Wealth of the Thessaloniki Prefectural Authority in the name of EYATH S.A.
- Decision No. 197256/17.3.2011 approving the environmental terms and conditions and decision No. 13587/15.3.2016 on renewal and amendment were issued by the Environmental Licensing Directorate of the Ministry of the Environment and Energy.
- A fire protection certificate was issued after an on-site visit by the local Fire Service (May 2008-2016) and decision No. 3157/Φ.701.4/25.02.2016 on exemption from the obligation to hold a fire protection certificate was obtained.
- Permit No. 83494/30.11.2016 for EYATH S.A. to use water from the Aliakmon River was issued by the Water Directorate.
- The Regulatory Authority for Energy has granted exemption from the need to obtain a power generation permit for the backup generator (Decision No. 33/2008 in accordance with Article 10 of Law 2773/1999).

b. Thessaloniki Waste Water Treatment Plant

- The plant has a permit (No. 30/οικ 6604/18.11.2003) to dispose of waste water into the Thermaikos Bay in line with Decision No. ΔΥ/22374/91/11.01.94 of the Prefect of Thessaloniki which was amended by his decision No. 30/οικ4439/13.6.2006.
- It also has approval for the environmental terms and conditions from the Special Environmental Service of the Ministry of the Environment, Planning & Public Works (Joint Ministerial Decision No. 106129/25-10-2006, valid for 9 years, which was amended by Joint Ministerial Decision No. 198531/20-04-2011, valid until 31.12.2015 and then by Joint Ministerial Decision No. 171602/20-03-14, and subsequently amended in 2020 by Decision No. ΥΠΕΝ/ΔΙΠΑ/115449/6972/03-08-2020 of the Ministry of the Environment and Energy, valid until 20.03.2024).
- A fire safety certificate (No. 1495/Φ.701.4/6986/27-02-13) was issued by the Thessaloniki Fire Department.
- There is a single installation and operating permit for the Thessaloniki Waste Water Treatment Plant (No.15 /Φ.14.2.22243/2/10664/28-11-2003) from the Thessaloniki Prefectural Authority which is of unlimited duration.
- There is also approval for the environmental terms and conditions from the Special Environmental Service of the Ministry of the Environment, Planning & Public Works for the disposal of treated waste water for irrigation purposes (Joint Ministerial Decision No. 141937/7-3-2005, which was extended by Joint Ministerial Decision No. 198531/20-04-2011 to 31.12.2015).

- 2.5 MWee biogas power generation plant at the Thessaloniki Waste Water Treatment Plant. The operating permit for that plant was granted by decision of the General Secretary of the Central Macedonia Region (No. 8253/12.12.2003), valid for 10 years.

In 2020, an amendment to the decision approving the environmental terms and conditions was issued (Decision No. ΥΠΕΝ/ΔΙΠΑ/115449/6972/ 03.08.2020).

c. Aeneia Waste Water Treatment Plant

The Aeneia Waste Water Treatment Plant has:

- Approval under decision No. 23665/15.05.2017 amending Joint Ministerial Decision No. 85222/15.7.2002, as renewed and amended by Joint Ministerial Decision No. 133119/6.12.2010 and Decision No. 100622/29.1.2016 of the Director General for Environmental Policy, relating to the waste water treatment plant in the tourist areas of Thessaloniki, located in the Aeneia area in the Michaniona Municipal Unit of the Prefecture of Thessaloniki, and the sewerage works for the Thermaikos, Michaniona and Epanomi Municipal Units of the Municipality of Thermaikos and the Mikra Municipal Unit of the Municipality of Thermi (Web Ref. No. 71ΕΔ4653Π8-0AZ).
- Approval for its environmental terms and conditions from the Special Environmental Service of DG Environment / Ministry of the Environment, Energy & Climate Change (Joint Ministerial Decision No. 133119/06.12.2010) valid for 10 years, renewing and amending the environmental terms and conditions for the waste water treatment and cleaning plant in the tourist areas of Thessaloniki, which is located in the Aeneia area of the Municipality of

Nea Michaniona / Pref. of Thessaloniki, and for construction and operation of main sewerage pipelines, pumping stations and networks in the Municipalities of Thermaikos, Nea Michaniona, Epanomi and Mikra, which amended the initial Joint Ministerial Decision No. 85222/15.07.2002.

Note: New environmental terms and conditions were issued in 2017 (Decision No. 23665/15-05-17).

- It holds a final permit to dispose of waste water - industrial waste from the Aeneia Waste Water Treatment Plant for Thessaloniki's tourist areas (Prefect of Thessaloniki Decision No. 30/3748/29.07.2002 which was amended by Decision No. 30/οικ.1096/8.02.2007).
- It also has a fire protection certificate (No. 14937 Φ.701.4/7642/07.10.2010) from the Regional Fire Services Directorate of the Central Macedonia Region. EYATH S.A. also holds a single installation and operating permit for the Waste Water Treatment Plant (Prefect of Thessaloniki Decision No. 15/Φ.14.2.24558/2/5978/15.05.2007).
- Ministerial Decision No. ΔΥΓ2/Γ.Π. 102784/19.09.2008 on approval of the method for decontaminating treated waste water from the Aeneia Waste Water Treatment Plant for Thessaloniki's tourist areas

d. Thessaloniki Industrial Area Waste Treatment Plant

In 2020, fire protection certificate No. 9719/Φ.701.4/1654/16-06-2020 was issued by the Central Macedonia Region Fire Service Regional Administration, and following document No. 306847(7181)/29-06-2020 from the Thessaloniki Metropolitan Area Development & Environment Directorate of the Central Macedonia Region, approval was given for operation for an unlimited time of the Waste Treatment Plant at the Thessaloniki Industrial Area located in the Sindos Municipal Community of the Municipality of Delta / Thessaloniki Regional Unit.

5.7 Technical Works

WORKS COMPLETED DURING 2020

No.	Project	Completion date	Contractual amount (VAT excl.) €
1.	Group I of urgent water supply works 2018	30/12/2020	1,939,669.38
2.	Works to improve operation of the water supply and sewerage networks and facilities within EYATH S.A.'s territorial remit	15/04/2020	17,468.49
TOTAL			€1,957,137.87

WORKS UNDER WAY DURING 2020

No.	Project	Budget (VAT excl.) €	Contractual amount (VAT excl.) €
1.	Group I of urgent water supply works 2018	2,000,000.00	1,659,399.99
2.	Works to improve operation of the water supply and sewerage networks and facilities within EYATH S.A.'s territorial remit	2,682,000.00	1,636,019.98
3.	Framework Agreement to reinforce - repair the Aravissos aqueduct (1st implementing contract)	858,621.21	421,239.57
4.	Repair of damage to the water supply network in Central and Eastern Thessaloniki in 2018	1,500,000.00	915,000.00
5.	Repair of damage to the water supply network in Western Thessaloniki in 2018	2,000,000.00	738,683.77
6.	Repair of damage to the sewerage network in 2018	1,200,000.00	732,000.00
7.	Works to complete connection of the Thessaloniki low-lying areas	6,015,000.00	3,720,151.58
8.	Sewerage works to upgrade pumping stations, discharge pipes, a coastal collection pipeline and the Aeneia Waste Water Treatment Plant central pipe	4,400,000.00	2,862,054.17
9.	Maintenance of EYATH S.A. facilities in 2018	700,000.00	350,000.00
10.	Group I of urgent water supply works 2019	950,000.00	940,343.07
11.	Group I of urgent sewerage works 2020	2,500,000.00	2,038,846.37
12.	Repair of damage to the water supply network in Western Thessaloniki in 2019	950,000.00	524,184.36
13.	Repair of damage to the water supply network in Central and Eastern Thessaloniki in 2019	1,500,000.00	837,562.56
14.	Repair of damage and local replacement of sewerage pipelines in 2020	400,000.00	364,000.01
TOTAL			17,739,485.43

ABSORPTION IN 2020

No.	Project	1st half of 2020, €	2nd half of 2020, €	Total (VAT excl.) €
1.	Group I of urgent WATER SUPPLY works 2018	132,692.76	95,360.48	228,053.24
2.	Group I of urgent SEWERAGE works 2018	438,189.50	289,712.28	727,901.78
3.	Works to improve operation of the water supply and sewerage networks and facilities within EYATH S.A.'s territorial remit	40,666.28	0.00	40,666.28
4.	Repair of damage to the water supply network in Central and Eastern Thessaloniki in 2018	271,096.05	24,056.18	295,152.23
5.	Repair of damage to the water supply network in Western Thessaloniki in 2018	60,070.89	9,677.42	69,748.31
6.	Repair of damage to the sewerage network in 2018	71,621.55	17,258.46	88,880.11
7.	Works to complete connection of the Thessaloniki low-lying areas	147,028.27	0.00	147,028.27
8.	Maintenance of EYATH S.A. facilities in 2018	80,454.69	51,346.54	131,801.23
9.	Construction of water supply pumping station (AY 82) at G. Seferi and K. Varnali Streets (in the Konstantinopolitika area of the Pylea Municipal Unit)	11,123.34	0.00	11,123.34
10.	Framework Agreement to reinforce - repair the Aravissos aqueduct (1st implementing contract)	0.00	425,640.86	425,640.86
11.	Sewerage works to upgrade pumping stations, discharge pipes, a coastal collection pipeline and the Aeneia Waste Water Treatment Plant central pipe	0.00	412,966.39	412,966.39
12.	Group I of urgent water supply works 2019	0.00	0.00	0.00
13.	Group I of urgent sewerage works 2020	0.00	69,968.63	69,968.63
14.	Repair of damage to the water supply network in Western Thessaloniki in 2019	0.00	310,449.24	310,449.24
15.	Repair of damage to the water supply network in Central and Eastern Thessaloniki in 2019	0.00	59,997.18	59,997.18
16.	Repair of damage and local replacement of sewerage pipelines in 2020	0.00	30,227.96	30,227.96
TOTAL				3,049,605.05

TENDER PROCEDURES TO AWARD PUBLIC CONTRACTS
(WORKS/DESIGNS OR TECHNICAL SERVICES) IN 2020

No.	Subject	Budget (VAT excl.)	Discount	Contractor	Remarks
1.	Repairs of damage and local replacements of sections of the sewerage network pipeline for 2020	€400,000.00	9%	CANDIA ERGA ATE	Signed in June 2020
2.	Repair and maintenance of the water supply network in Western Thessaloniki in 2020	€2,000,000.00	41.24%	DOMIKA S.A.	Pre-contractual audit stage
3.	Restoration of part of the drinking water network at the Thessaloniki Industrial Area using no dig technology	€287,511.50			The appointment of the contractor is still pending
4.	Cancellation – reconnection of water abstraction sites and replacement of water meters within EYATH S.A.'s territorial remit in 2020	€500,000.00	5%	GKANAS KONSTANTINOS	Award stage
5.	Sewage treatment for wastewater in the Neokastro area, southeast of the village of Galini in the Municipality of Oreokastro	€1,200,437.99	17.60%	PANTECHNIKI PROJECTS S.A.	Award stage
6.	Creation of Contract Dossier and Preparation of Tender Documents for the Award of a Project (Design - Construction) Contract, whose scope is to upgrade the Management Building of EYATH S.A. at 127 Egnatias St.	€40,000.00	29%	SAMARAS & ASSOCIATES S.A., DESIGN CONSULTANTS – DESPOINA S. KARFOPOULOU - THEODOROS A. PAPADOPOULOS	The contract has been completed
7.	Demolition – removal of existing anti-hammer protection device (pressure relief tower) for the Aravissos aqueduct	8,000.00		IOANNIS ASPIOTIS SINGLE MEMBER PRIVATE COMPANY (trading as “POLYP-TYCHON”)	The contract was completed on 2.1.2021
8.	Preliminary design of E/M facilities at the EYATH S.A. building at 127 Egnatias St.	8,000.00		SAMARAS & ASSOCIATES S.A., DESIGN CONSULTANTS – DESPOINA S. KARFOPOULOU - THEODOROS A. PAPADOPOULOS	The contract was completed on 18.12.2021
9.	Upgrade of the EYATH S.A. Management building at 127 Egnatias St.	4,999,894.82			The appointment of the contractor is still pending
10.	Construction of an extension to the Thessaloniki Water Treatment Plant - Phase A2	21,703,562.15	37.09%	INTRAKAT - GKOLIOPOULOS S.A. - GIOVANNI PUTIGNANO & FIGLI S.R.L.	Award stage
TOTAL		€31,147,406.46			

STUDIES/DESIGNS UNDER WAY DURING 2020

No.	Design	Budget (VAT excl.) €	Contractual amount (VAT excl.) €	Contractor	Remarks
1.	Framework Agreement for preparation of supporting designs to meet EYATH S.A.'s needs	725,806.45	€191,129.13 (1st Individual Implementing Contract)	NIKOLAOS MARAGKOS – ATHANASIOS NAGOULIS - NIKOLAOS PANAGIOTIS HATZIGOGOS - ATHANASIOS MARAGKOS DIMITRIOS KAPOLLAS	The 1st individual contract is under way.
2.	Framework Agreement for the provision of Technical Advisor support services for designs and projects under the EYATH S.A. Strategic & Business Plan	€1,322,500.00	€95,130.22 (1st Individual Implementing Contract) €37,467.99 (2nd Individual Implementing Contract)	HYDRODIACHEIRISI LTD. - YETOS S.A. - AKMI - CONSULTANT ENGINEERS – ILIDA CONSULTANT ENGINEERS S.A. - THEODOROS MAKRIDIS – ZOI VADRATSIKA	The 1st individual contract is under way. The 2nd individual contract expired on 31.12.2020.
3.	Framework Agreement for preparation of Hydraulic Designs to meet EYATH S.A.'s needs	€350,000.00	€172,716.69 (3rd Individual Implementing Contract)	DELCO LTD - N. DELIGIANNIS & PARTNERS GENERAL AND SPECIAL DESIGNS LTD - GAIA S.A. MELETON - D. MAMOUNIS & PARTNERS	The 3rd individual contract is under way.
4.	Creation of Contract Dossier and Preparation of Tender Documents for the Award of a Project (Design - Construction) Contract, whose scope is to upgrade the Management Building of EYATH S.A. at 127 Egnatias St.	€40,000.00	€28,400.00	SAMARAS & ASSOCIATES S.A., DESIGN CONSULTANTS – DESPOINA S. KARFOPOULOU - THEODOROS A. PAPADOPOULOS	The contract has been completed
5.	Preliminary design of E/M facilities at the EYATH S.A. building at 127 Egnatias St.	8,000.00	8,000.00	SAMARAS & ASSOCIATES S.A., DESIGN CONSULTANTS – DESPOINA S. KARFOPOULOU - THEODOROS A. PAPADOPOULOS	The contract has been completed
6.	Demolition – removal of existing anti-hammer protection device (pressure relief tower) for the Aravissos aqueduct	8,000.00	5,000.00	IOANNIS ASPIOTIS SINGLE MEMBER PRIVATE COMPANY (trading as “POLYP-TYCHON”)	The contract was completed on 2.1.2021
TOTAL		€2,454,306.45			

5.8 Geoinformatics - Surveying and Hydraulic Model

In addition to performing its normal duties, during 2020 the GIS & Surveying sector was also involved in the following pilot projects or unscheduled operations:

UPDATING ROAD NUMBERS

Updating the entire GIS road numbering database using a computer or on-the-spot checks, and updating the addresses of the ERP customer base based on standardisation and automated procedures, with the overriding goal being to input all water meters and all customer consumption data to the GIS via an interface between ERP and GIS.

MAP VIEW FOR CUSTOMER SERVICE

Mapping information is input to each customer's fiche via an interface between the ERP and GIS to ensure more effective and accurate customer service when implementing requests.

PREPARATION OF FACILITIES REGISTER

A comprehensive, standardised procedure was launched to record the company's water supply and sewerage facilities. This entails preparing survey diagrams and the recording of ownership status for those facilities.

The following pilot and unscheduled operations were carried out in the hydraulic modelling sector:

1. Implementation of an integrated hydraulic study for a pilot basin for EYATH S.A.'s sewerage system in the Panorama Municipal Unit area, which includes:

- hydraulic simulation of the sewerage network in dry and wet weather
- adjusting the hydraulic model with reliable rainfall and flow data. To this end, two rain meters are being installed in the selected pilot basin, and a flow-meter has been procured which has suitable technical characteristics.

2. Coordination and supervision of post-graduate theses relating to hydraulic simulation of pilot district metered areas (DMAs) in the EYATH S.A. water supply network under normal network operating conditions, and in emergencies when all or part of the distribution network is suspended:

- "Optimisation of water supply networks: The case of the Evangelistria network in Thessaloniki" as part of the postgraduate course on "Environmental Protection and Sustainable Development" taught at the Aristotle University of Thessaloniki
- "Hydraulic modelling of the distribution network of the Efkarpia DMA in the Thessaloniki urban area" as part of the postgraduate course on "Drinking water

and sanitation" ('Mastère Spécialisé Eau Potable et Assainissement') of the National School for Water and Environmental Engineering (ENGEES – École Nationale du Génie de l'Eau et de l'Environnement de Strasbourg).

3. Publication of a scientific paper in the international open access journal "Water", MDPI:

Mentes, A., Galiatsatou, P., Spyrou, D., Samaras, A., & Stournara, P. (2020). Hydraulic Simulation and Analysis of an Urban Center's Aqueducts Using Emergency Scenarios for Network Operation: The Case of Thessaloniki City in Greece. *Water*, 12(6), 1627.

The paper developed the methodology used to simulate EYATH S.A.'s external aqueducts in the Thessaloniki urban area: (a) their current state of operation, (b) response to emergency conditions resulting from failure in one of the aqueducts (Aravissos or Aliakmon), by developing interrupted water supply scenarios in network areas.

5.9 Health and Safety

Health and Safety is a primary concern for EYATH S.A. reflected in how it is recording and rationalising the relevant control procedures and in the fact that the Safety Technician's Office has been enhanced and upgraded. With that in mind, the office held frequent meetings with the Company's Audit Committee to provide information and discuss new targets.

Since 2017, when the Safety Technician's Office was set up within the Company, with a full-time employee from EYATH S.A., the company has been actively involved in handling all health and safety-related issues in cooperation with its external associate on these matters.

In its endeavour to minimise the likelihood of accidents at work, EYATH S.A. is constantly striving to modernise its control systems and has set training, information and supply targets for suitable personal protection equipment for its employees.

During 2020 further steps were taken to organise the company on health and safety issues and improve the situation. The constant collaboration between the Safety Technician's Office and company Divisions seeks to ensure that proper procedures are implemented to protect both company employees and facilities. Particular attention is paid to disseminating knowledge via discussions with and briefings of competent officers for facilities within their remit.

As a corollary of the meticulous implementation of staff health and safety rules, we are happy and proud to have completed a year with zero accidents.



6. CONSUMPTION

6.1 Customer service

6.2 Consumption data analysis



6.1 Customer service

The Customer Service Division's main task is customer service. The Division's staff serve company customers on a daily basis, covering issues relating to new water supply contracts, transfers and disconnections of supply, repayment plans and debt settlements, bill payments, water meter checks and in general anything customers may request. EYATH S.A. issues bills every 4 months based on the quantities of water consumed and offers refunds/discounts only in cases where there was a proven leak due to damage to the customer's plumbing facilities.

To achieve its target of better customer service, EYATH is open to the public from 07:30 to 14:00 hours at its head offices at 127 Egnatias St., at the offices at 98 Tsimiski St. (only for sewerage issues) and its branch at 26 26is Oktovriou St., where it offers improved services to consumers.

Bills can be paid:

- at the branch at 6 Angelaki St. in the centre and at the branch at No. 26, 26is Oktovriou St. opposite the court building.
 - at DIAMANTIS MASOUTIS S.A. stores in the Prefecture of Thessaloniki and neighbouring prefectures of Halkidiki, Pieria, Imathia, Pella and Kilkis at no additional cost.
 - at the Hellenic Post office branches and agencies in the wider area of Thessaloniki and at all Hellenic Post branches nationwide.
 - at OPAP agencies nationwide.
 - by standing order from any bank account or at bank cashiers' desks by debiting any account.
 - online via the EYATH website (www.eyath.gr) by debit or credit card and
 - via any bank using web-banking.
- EYATH's objectives are:
- to meet rising customer demand for minimal bureaucracy and faster service.
 - to safeguard its revenues by monitoring the process of meter readings - billing - debt management.
 - to examine alternative methods for settling payments and granting discounts, to see how these impact on revenues, taking account of the economic crisis and EYATH's sensitivity about the need to supply water as a public commodity.
 - to improve the company's image by adopting a multi-channel service model by utilising cutting edge e-services.
 - to effectively utilise its available resources.

6.2 Consumption data analysis

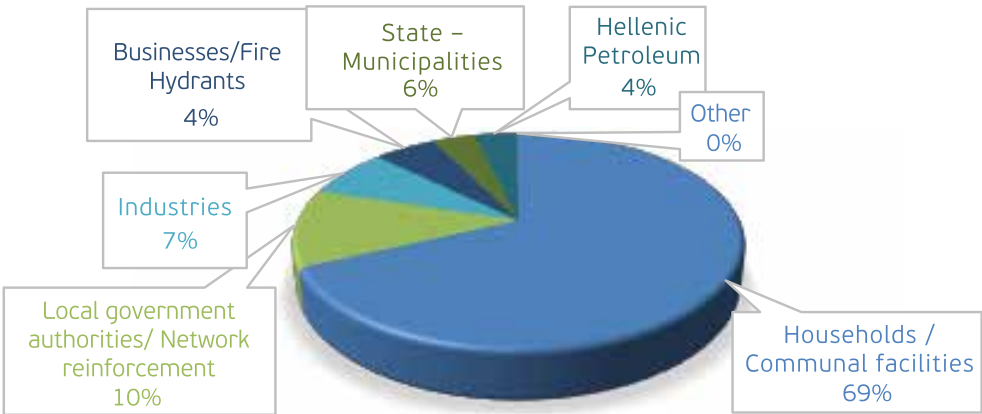
Consumption category (in m ³)	Consumption in 2020	Consumption in 2019	Consumption in 2018
Household use	38,656,978	38,178,047	36,818,183
Local government authorities - network reinforcement	5,769,942	5,433,609	6,653,840
Industrial use	4,235,486	4,716,673	4,352,291
Businesses/Fire Hydrants	2,146,665	2,827,185	2,625,425
State – Municipalities	3,136,563	3,477,767	2,322,171
Hellenic Petroleum	2,218,601	1,890,192	1,756,248
Other	78,881	124,900	98,410
TOTAL	56,243,116	56,648,373	54,626,568

Distribution of consumption per consumer category 2020-2018			
Consumer category	% 2020	% 2019	% 2018
Households - Communal facilities	68.73%	67.39%	67.40%
Local government authorities - network reinforcement	10.26%	9.59%	12.18%
Industries	7.53%	8.33%	7.97%
Businesses, ThPA, Fire Hydrants, etc.	3.82%	4.99%	4.81%
State – Municipalities	5.58%	6.14%	4.25%
Hellenic Petroleum	3.94%	3.34%	3.22%
Other	0.14%	0.22%	0.18%
TOTAL	100.00%	100.00%	100.00%

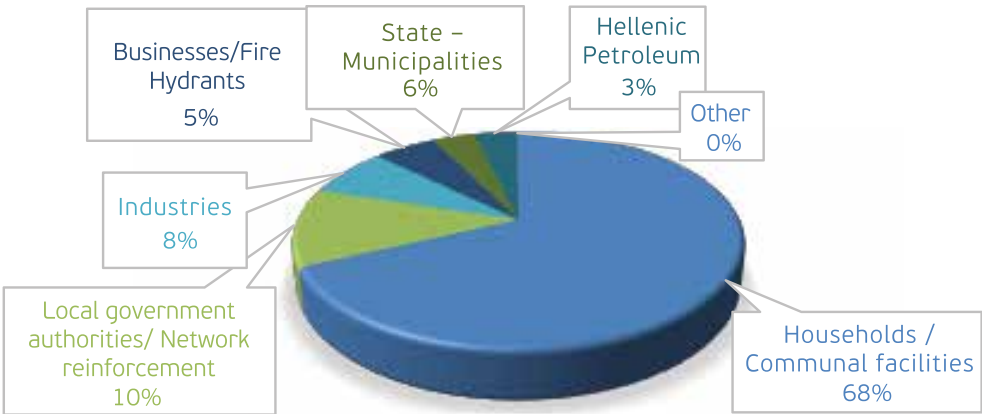
According to the table, households continue to consume over 2/3 of all the water supplied.

6.2 Consumption data analysis

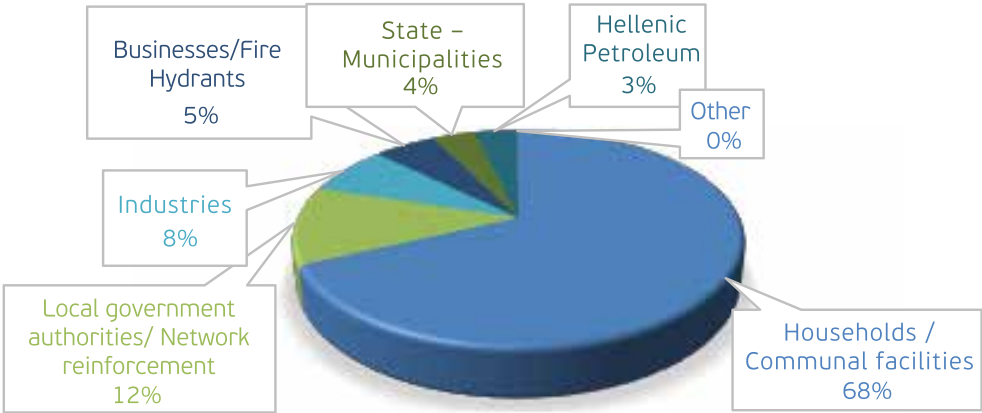
ALLOCATION OF WATER CONSUMPTION IN 2020



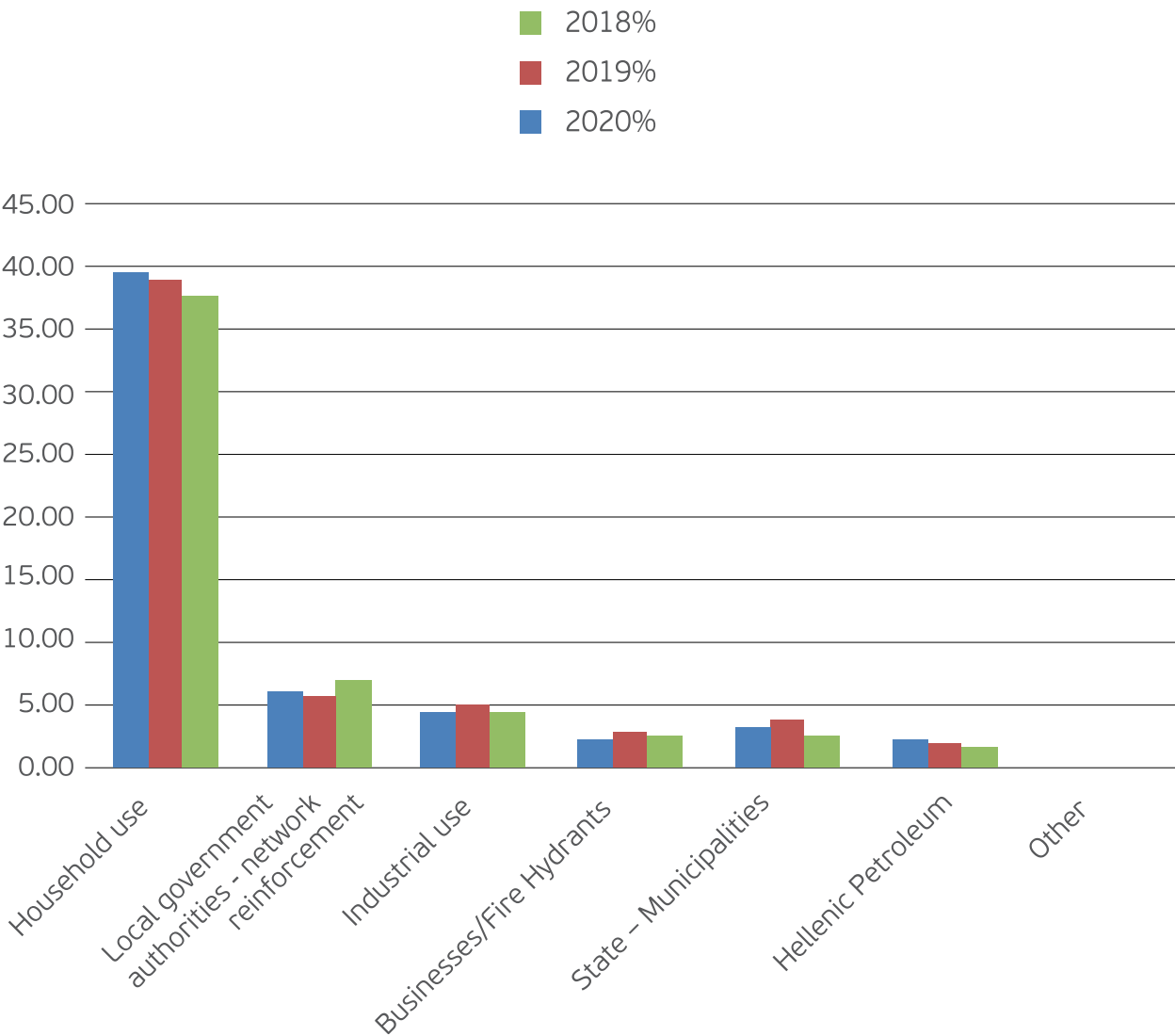
ALLOCATION OF WATER CONSUMPTION IN 2019



ALLOCATION OF WATER CONSUMPTION IN 2018



CONSUMPTION PER CATEGORY 2020-2018 (m³ X 10^6)



6.2 Consumption data analysis

AVERAGE PRICE OF WATER SALES PER CONSUMER CATEGORY IN 2020

Consumer category	Revenues from sales of water (in €)	Quantities billed m³	Average price per m³
	(a)	(b)	(a/b)
Households - Communal facilities	24,275,717	38,656,978	0.63
Local government authorities - network reinforcement	2,019,480	5,769,942	0.35
Industries	3,497,357	4,235,486	0.83
Businesses/ Fire Hydrants	1,815,913	2,146,665	0.85
State – Municipalities	2,038,766	3,136,563	0.65
Hellenic Petroleum	1,331,161	2,218,601	0.60
Other	27,668	78,881	0.35
Total	35,006,061	56,243,116	0.62

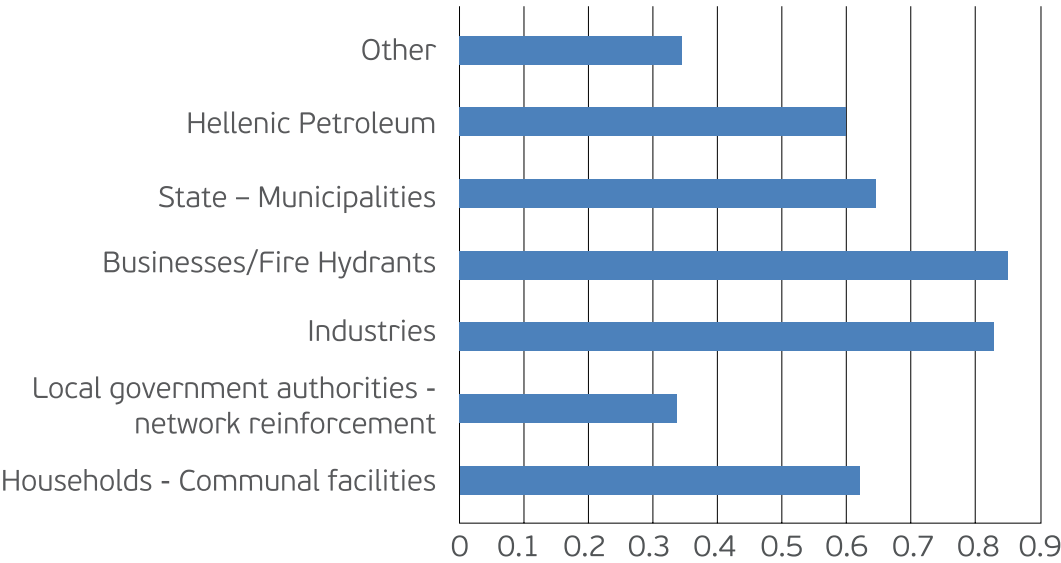
CHANGE IN THE AVERAGE PRICE PER M³ OF WATER FOR EACH CONSUMER CATEGORY FOR THE YEARS 2015-2020 €/m³

Consumer category	2015	2016	2017	2018	2019	2020
Households - Communal facilities	0.6558	0.6535	0.6670	0.6424	0.6460	0.6280
State	0.6500	0.6500	0.6500	0.6500	0.6500	0.6500
Municipalities	0.4045	0.4105	0.4053	0.3952	0.6500	0.6500
Industries	0.7736	0.7772	0.7713	0.7858	0.8295	0.8257
Hellenic Petroleum	0.6000	0.6000	0.6000	0.6000	0.6000	0.6000
Businesses, ThPA, etc.	0.8267	0.8199	0.8184	0.8016	0.8669	0.8459
General Average Price	0.6402	0.6407	0.6482	0.6298	0.6422	0.6224
Deviation	-0.09%	0.08%	1.17%	-2.83%	1.97%	-3.1%

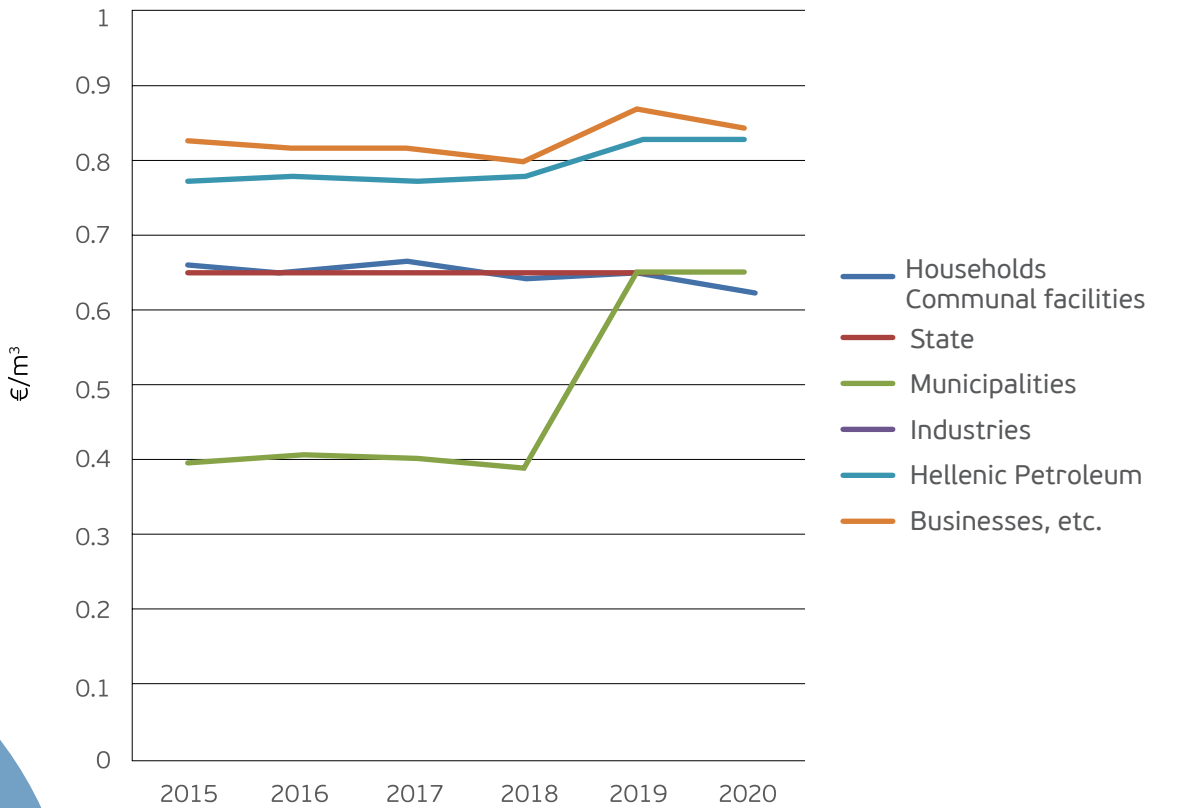
The average sale price of water to household consumers almost represents the general average price which applies for all of EYATH S.A.'s customers.

* The charge for municipal consumption (€ 0.65/m³) in relation to the table above was set over previous years in conjunction with the network reinforcement price (€ 0.35/m³).

AVERAGE WATER SALE PRICE PER CATEGORY 2020 (€/M³)



CHANGE IN AVERAGE PRICE PER CONSUMER CATEGORY (€/m³)



6.2 Consumption data analysis

Especially for households on the sliding household tariff, total consumption in 2020 was 38,656,978 m³, which was as follows per billing category (which from 2019 was different from previous years) based on the 6-step sliding scale:

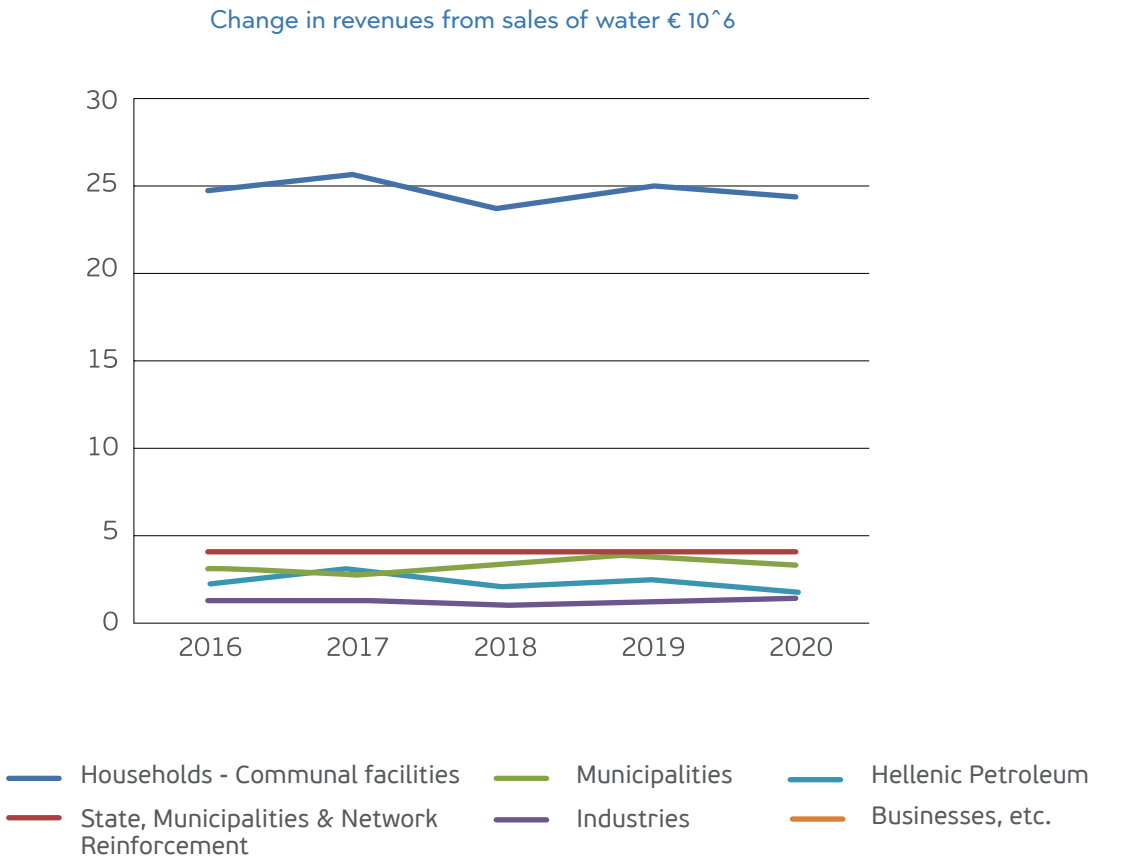
2020					
Consumption scales	Quantities per year (m³)	as a % of total quantity	2020 sub-total		
0-10 m³ /4-month period (€ 0.46/m³)	1,516,373	3.92	3.92		
11-40 m³ /4-month period (€ 0.63/m³)	16,416,426	42.47	46.39		
41-60 m³ /4-month period (€ 0.72/m³)	11,359,054	29.38	75.77		
61-120 m³ /4-month period (€ 1.16/m³)	7,941,518	20.54	96.32		
121-160 m³ /4-month period (€ 2.39/m³)	574,979	1.49	97.80		
161 m³ and over/4-month period (€ 4.03/m³)	848,628	2.20	100.00		
Total	38,656,978	100.00			

2019					
Consumption scales	Quantities per year (m³)	as a % of total quantity	2019 sub-total		
0-10 m³ /4-month period (€ 0.46/m³)	1,546,385	4.05	4.05%		
11-40 m³ /4-month period (€ 0.63/m³)	17,107,021	44.81	48.86%		
41-60 m³ /4-month period (€ 0.72/m³)	10,943,760	28.67	77.52%		
61-120 m³ /4-month period (€ 1.16/m³)	7,022,081	18.39	95.92%		
121-160 m³ /4-month period (€ 2.39/m³)	545,335	1.43	97.35%		
161 m³ and over/4-month period (€ 4.03/m³)	1,013,465	2.65	100.00%		
Total	38,178,047	100.00			

As is clear from the table, over recent years households have become well-used to the prudent use of water amid the continuing negative economic situation coupled with the progressive pricing scheme imposed by EYATH S.A. for each level in the 6-step sliding scale, as well as thanks to awareness raising campaigns about the need to protect natural resources.

CHANGE IN REVENUES FROM SALES OF WATER PER CONSUMER CATEGORY OVER TIME

Consumer category	2016	2017	2018	2019	2020
Households - Communal facilities	24.83	25.53	23.65	24.68	24.28
State, Municipalities & Network Reinforcement	4.00	4.08	4.14	4.16	4.06
Industries	3.18	2.76	3.42	3.91	3.50
Hellenic Petroleum	1.26	1.34	1.05	1.13	1.33
Businesses, ThPA, etc.	2.47	2.99	2.14	2.45	1.82
Deviation	35.74	36.76	34.40	36.33	34.99





7. INVESTMENT PLAN

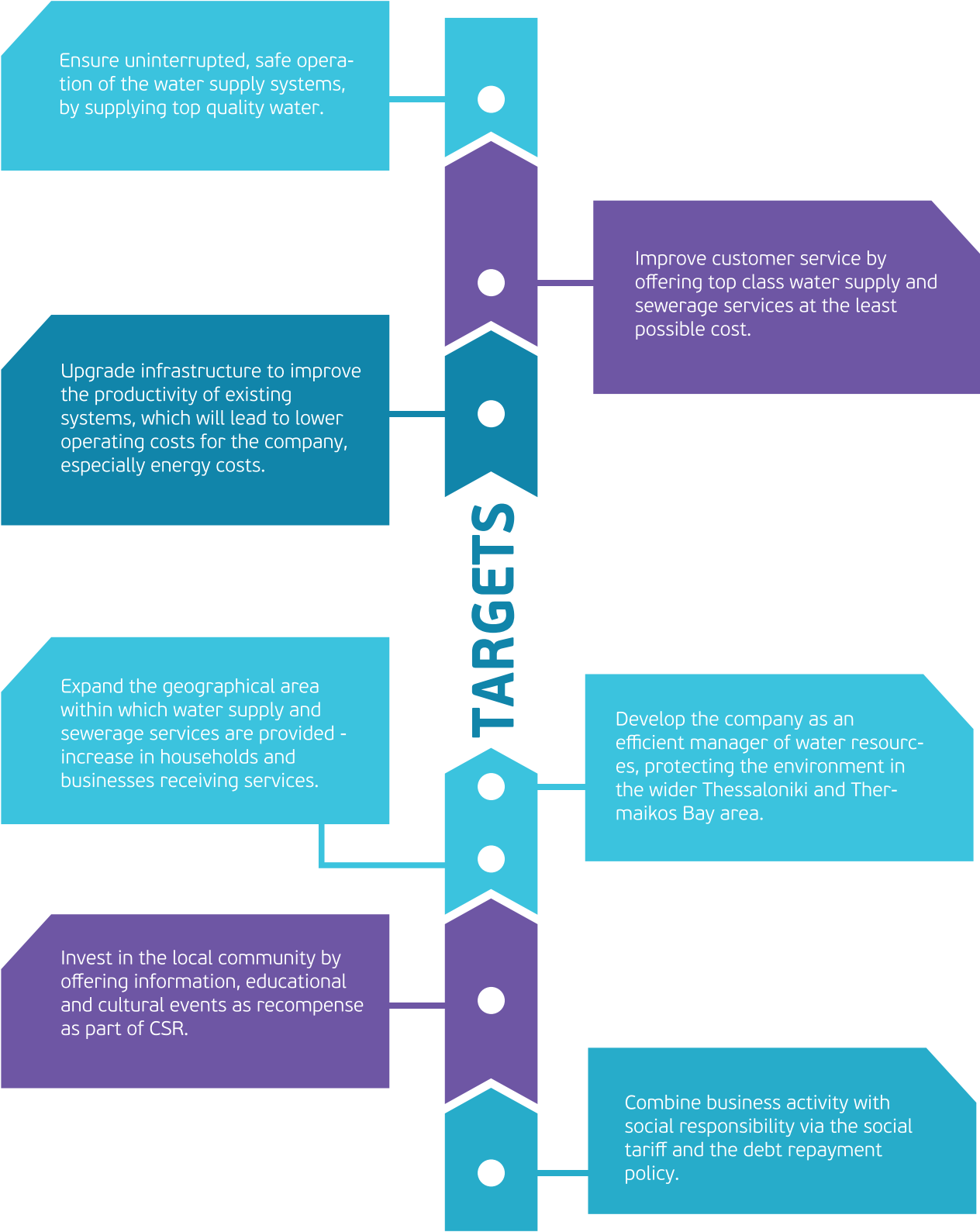
7.1 Operating activities

7.2 Investing activities

7.3 EYATH's 2018-2024 Investment Plan

7.4 Digital Transformation and IT actions

STRATEGIC GOALS



INVESTMENT PLAN

Measures taken to achieve the objectives which were previously presented constitute company strategy for the 2018-2024 period and can be divided into operating and investing activities. The first category pertain to the company's operation and involve changes to internal arrangements in terms of staff and re-engineering of company structures. The second category relates to implementation of projects that improve both infrastructure and equipment in terms of machinery and IT systems. In 2018 the Company updated its Strategic and Business Plan.

7.1 Operating activities

- 7.1.1. Human capital development
 - Training courses and life-long learning for employees
 - Programmes to modernise HRM systems
- 7.1.2. Adapting the company's organisation to reflect new conditions
 - Re-engineering the company's organisational structure
 - Re-engineering procedures, improving and developing IT systems
 - Development of a quality management system
 - Development of a management decision-making tool
- 7.1.3 CSR - Information - Awareness raising for citizens
 - Social policy
 - Customer Service
 - Environmental awareness
 - Information for the local community
- 7.1.4 Outward-looking approach and development - transfer of know-how
- 7.1.5 Company commercial policy
 - Pricing Policy
 - Customer credit policy

7.2 Investing activities

7.2.1 Improvement / upgrade of the water supply system and extension to areas outside the company's territorial remit.

One of the key objectives is to upgrade and improve water supply infrastructure and to extend it to areas outside the company's territorial remit, in cooperation with neighbouring municipalities, or local water supply and sewerage companies which operate in the wider Thessaloniki regional unit.

The investment project required to implement this objective was developed after a study the company prepared. This study entitled "Business Plan for the Management - Distribution of water for water supply purposes within EYATH S.A.'s remit" was approved by decision No. 331/2016 of the Board of Directors and constitutes an integral part hereof. Key elements of the plan are set out below.

According to the technical report the study's objective was, inter alia:

- to plan all hydraulic works needed to ensure the problem-free transport of an additional 150,000.00 m³ of water a day by expanding the Thessaloniki Water Treatment Plant to new water supply areas, meaning citizens in need of water will be able to get it.
- to ensure that along with water supply projects in new areas, existing projects are restored and modernised, with the direct result that the network is better managed, non-reimbursable water is reduced in the water supply system, the energy currently consumed by running the water supply system is reduced (it is estimated that after implementation of the plan annual savings of € 900,000 will be achieved) and the operating costs and maintenance costs of the water supply system are reduced.

The estimated cost required to implement the plan is € 68.8 million. As far as new areas are concerned, taking into account that the new projects will only be built to transport water to central locations in aqueducts in those areas (water will be distributed to new consumers and the distribution network will be run and maintained by local water supply and sewerage companies) it is estimated that the annual revenues from the sale of water to new consumers will be € 4,830,000 after the completion of project construction (in 2024) while in the future (2055) if the charge remains fixed (€ 0.35/m³) they will be € 9,740,000. If there is an annual increase in the charge by 0.5% or 1% then the revenues in 2055 will be around € 10,920,000 or € 12,850,000 respectively.

7.2.2. Gradual replacement of networks and curtailment of water losses

The company's policy is to gradually replace old water supply networks which have been fully depreciated and also have major problems of corrosion or blockages along their length. This will result in a drop in the actual losses that arise due to the network's age. As part of the investment plan, up to 2024 efforts will continue in this vein.

Reducing the amount of non-reimbursable water in the water supply network has positive environmental and economic impacts. The environmental impacts include protecting water as a natural resource, since smaller quantities will be abstracted, and reducing energy consumption since the reduction in non-reimbursable water will entail less energy used. CO₂ and GHG emissions will also drop.

7.2.3. Improving the Waste Water Treatment Plant facilities and water supply and sewerage pumping stations

As far as improving the Waste Water Treatment Plant facilities and water supply and sewerage pumping stations is concerned, EYATH S.A.'s main concern is to renew existing E/M and electrical equipment, when and where necessary, in order to improve efficiency and reduce maintenance costs. Moreover, it plans to construct new civil engineering works, when and where feasible, at the sewerage pumping stations to minimise possible leakages of waste water into bodies of water. In addition to this, the Company is planning to do away with water supply and sewerage pumping stations to simplify system operations and reduce operating costs.

Furthermore, in terms of improving Waste Water Treatment Plant facilities, EYATH is exploring how it could re-use water that results from the treatment of urban waste water. Treated waste water may be suitable for irrigating crops or urban green spaces provided that satisfactory levels of quality for the re-used water can be achieved (Joint Ministerial Decision No. 145116/2011).

7.2.4 Power generation using biogas produced by the Thessaloniki and Aeneia Waste Water Treatment Plants

A power generation plant was built under the supervision of the Public Works Special Service of the Ministry of the Environment, Planning & Public Works, as part of Stage II of the project entitled "Extension and comple-

tion of biological treatment works for waste water from Thessaloniki" in 2002. The 2.6 MW power generation plant consists of two internal combustion engines fuelled by biogas/natural gas and two 3-phase 1,250 kVA electrical generators. They can also be supplied with a mix of natural gas/biogas or just pure natural gas.

The power generated can be used in various treatment stages at the Thessaloniki Waste Water Treatment Plant.

Under a new contract which is currently being implemented, suitable infrastructure is to be installed and operated to heat the management building using biogas, work will be done to upgrade, modify and commission an additional digester and a desulphurisation unit will be installed to make operation of the power generation plant and electricity - thermal energy co-generation plant safer and more efficient.

7.2.5 Management of sludge produced by the Waste Water Treatment Plants

One key issue that has been debated in recent years has been how to manage the sludge produced; it is a problem primarily because of the high cost involved in disposing of and transporting the sludge produced by the Waste Water Treatment Plants. EYATH faces a similar problem in that it spends large amounts on removing and disposing of the sludge.

Consequently, it is considered important that EYATH S.A. identify ways to use new technically and financially efficient technologies to manage the dehydrated sludge produced by its Waste Water Treatment Plants.

7.2.6 Replacement of conventional water meters with new AMI-MDM meters to electronically record and remotely transmit meter readings to the company's billing and metering data management system.

As part of the drive to modernise the system that reads and checks water meter readings, replacing existing water meters with new high tech ones will improve both the readings taken and checks and moves to prevent theft of water.

Given that the company currently has a round 510,000 active water meters, plans need to cover a 10-year horizon at least and will include gradual replacement of old meters with new high tech ones, which will have an automated data collection and transmission system. Replacing conventional water meters with new automated ones could be completed by sector or area, so that specific areas within EYATH's territorial remit have their meters replaced and ready for use.

7.2.7 Use of RES to generate energy

One of the major issues that water supply and sewerage companies in Greece constantly face is the high energy costs they have to bear, which are then passed on to end users. To make energy savings and reduce operating costs, the company is examining the idea of generating power using a net metering or virtual net metering method.

In this model (which has been possible in Greece since 2014) photovoltaic panels installed at sites close to

pumping stations at the Waste Water Treatment Plants could supply the power they generate to meet the the energy needs of those stations. A new piece of legislation (Law 4414/2016) also gives water supply companies the ability to use virtual net metering, and to set off the power generated by P/V systems or small wind turbines against the power used at pumping stations, boreholes, Waste Water Treatment Plants, refineries and their overall consumption irrespective of the site where the power is generated.

7.2.8 Upgrade and installation of new IT systems

- Gradual replacement of commercial / accounting IT systems used by the company with cutting edge ones coupled with parallel re-engineering of all operations.
- Continuous improvements to the pipeline documentation system (mapping and digitisation).
- Automation of facilities and networks by installing advanced automation - control systems and a single operations - management centre for networks and facilities.
- Upgrades to the call centre.
- Further development of web services thereby improving the company's public image and improving the level of services provided and information offered to customers.
- e-water bills
- Development of a consumer portal

7.3 EYATH's 2018-2024 Investment Plan

The 2018-2024 Investment Plan which was approved, is summarised in the tables below to show actions implemented in each sector of investment, targets to be met, and the timeframe developed.

UPDATED 2018-2024 INVESTMENT PLAN, PER TARGET AND INVESTMENT SECTOR.

Objective	Automation - Computerisation	Sewerage network	Water supply network	Thessalon-iki Waste Water Treatment Plant	Thessalon-iki Water Treatment Plant	Buildings	Grand total
Increase revenues			€17,000,000				€17,000,000
Improvement of basic water flow rate and energy savings			€10,900,000				€10,900,000
Improve operations	€2,000,000					€14,916,300	€16,916,300
Check for water leaks and save energy			€300,000				€300,000
Check of quality of water supplied					€150,000		€150,000
Meet sewerage needs in areas where it is lacking and increase revenues		€6,050,000					€6,050,000
Environmental protection	€1,100,000	€20,390,000		€300,000	€200,000		€21,990,000
Environmental protection via better management of sludge				€4,800,000			€4,800,000
Meet water needs in areas with shortages - increase revenues and improve water supply infrastructure			€98,837,600				€98,837,600
Grand total	€3,100,000	€26,440,000	€127,037,600	€5,100,000	€350,000	14,916,300	€176,943,900

UPDATED 2018-2024 INVESTMENT PLAN, PER ACTION AND INVESTMENT SECTOR.

Action	Automation - Computerisation	Sewerage network	Water supply network	Thessaloniki Waste Water Treatment Plant	Thessaloniki Water Treatment Plant	Buildings	Grand total
Upgrades to all company management IT systems	€2,000,000						€2,000,000
Replacement of old tachymetric type water meters with modern volumetric ones			€17,000,000				€17,000,000
Improvement of water supply network infrastructure to ensure better operation			€11,200,000				€11,200,000
Improvement of Thessaloniki Waste Water Treatment Plant infrastructure to ensure better management of sludge				€4,800,000			€4,800,000
Modernisation of sewerage network infrastructure to ensure better operation	€500,000	€20,390,000		€230,000			€21,120,000
Modernisation of equipment				€70,000	€350,000		€420,000
Modernisation of the sewerage network control equipment	€600,000						€600,000
Modernisation of building infrastructure						€14,916,300	€14,916,300
Extension of the sewerage network into new areas		€6,050,000					€6,050,000
Extension of the water supply network into new areas and improvements to water supply network infrastructure			€98,837,600				€98,837,600
Grand total	€3,100,000	€26,440,000	€127,037,600	€5,100,000	€350,000	€14,916,300	€176,943,900

UPDATED 2018-2024 INVESTMENT PLAN, PER IMPLEMENTATION YEAR.

Action / Investment sector	Sum of 2018	Sum of 2019	Sum of 2020	Sum of 2021	Sum of 2022	Sum of 2023	Sum of 2024	Grand total
Upgrades to all company management IT systems	€ 300,000	€ 700,000	€ 500,000	€ 500,000				€ 2,000,000
Replacement of old tachymetric type water meters with modern volumetric ones			€ 3,400,000	€ 3,400,000	€ 3,400,000	€ 3,400,000	€ 3,400,000	€ 17,000,000
Improvement of water supply network infrastructure to ensure better operation	€ 680,000	€ 1,650,000	€ 1,670,000	€ 2,150,000	€ 2,350,000	€ 1,350,000	€ 1,350,000	€ 11,200,000
Improvement of waste water treatment plant infrastructure to ensure better management of sludge		€ 625,000	€ 725,000	€ 875,000	€ 2,025,000	€ 525,000	€ 25,000	€ 4,800,000
Modernisation of sewerage network infrastructure to ensure better operation	€ 540,000	€ 4,830,000	€ 5,310,000	€ 3,440,000	€ 2,400,000	€ 2,200,000	€ 2,400,000	€ 21,120,000
Modernisation of equipment	€ 10,000	€ 60,000	€ 60,000	€ 90,000	€ 100,000	€ 50,000	€ 50,000	€ 420,000
Modernisation of the sewerage network control equipment		€ 100,000	€ 100,000	€ 100,000	€ 100,000	€ 100,000	€ 100,000	€ 600,000
Modernisation of building infrastructure	€ 131,300	€ 685,000	€ 1,450,000	€ 4,350,000	€ 5,100,000	€ 2,300,000	€ 900,000	€ 14,916,300
Extension of the sewerage network into new areas	€ 450,000	€ 850,000	€ 950,000	€ 950,000	€ 950,000	€ 950,000	€ 950,000	€ 6,050,000
Extension of the water supply network into new areas and improvements to water supply network infrastructure	€ 1,263,093	€ 16,318,221	€ 33,101,690	€ 22,200,031	€ 14,286,396	€ 9,103,108	€ 2,565,061	€ 98,837,600
Grand total	€3,374,393	€25,812,221	€47,266,690	€38,055,031	€30,711,396	€19,978,108	€11,740,061	€176,943,900

These investments include an estimated figure of € 68.8 million approximately for the Business Plan for the Management - Distribution of water for water supply purposes within EYATH S.A.'s remit. A condition for implementing this plan is the construction of phase A2 of the Thessaloniki Water Treatment Plant which will add 150,000 m³ of water a day to the water supply system. The budget for that project, based on current data, is € 27.9 million (VAT excl.). That amount is included in the tables above. Note that today the project has obtained financing from the Central Macedonia Region Operational Programme.

The key aspects of the Business Plan for the Management - Distribution of water for water supply purposes within EYATH S.A.'s remit will result in (1) an improvement of the existing water supply system in the city, (2) adaptation to changing circumstances (social, technological climate-related, etc.) thereby ensuring that society's water needs can be met, and (3) a mitigation of the risk of water shortages due to extreme weather conditions. These aspects are as follows:

1. An increase in the capacity of the city's main water supply tanks.
2. Construction of 27,000 m of new large diameter pipelines to transfer water for water supply purposes.
3. Replacement of old and construction of new internal water distribution networks for consumers in all city water supply zones.
4. Improvement of existing and removal of old pumping station facilities.
5. An increase in the ability to interconnect aqueducts (for ground and surface water) increasing the quantities of water from one aqueduct to another, to create additional backup methods / alternative supplies of water to various areas of the city.
6. Analysis of the approved River Catchment Basin water resource management plans, promotion of the plans, and implementation of key and additional measures included in them (water safety plans, etc.).
7. Bolstering the supply of drinking water in new areas outside the company's traditional geographical remit.

This plan fosters the company's vision and mission of ensuring the long-term resilience of the water supply system, helping safeguard the environment for the benefit of society and the economy.

The table below shows the key projects which are included in the Business Plan for the Management - Distribution of water for water supply purposes within EYATH S.A.'s remit and their estimated cost.

7.3 EYATH's 2018-2024 Investment Plan

KEY PROJECTS IN THE BUSINESS PLAN FOR THE MANAGEMENT - DISTRIBUTION OF WATER FOR WATER SUPPLY PURPOSES WITHIN EYATH S.A.'S REMIT.

Area	Project	Cost (VAT excl.)	Remarks
Thermaikos, Mikra	Thermaikos, Mikra Phase A	€5,720,000	Φ800 transfer pipe
	Thermaikos, Mikra Phase B	€2,770,000	New pipe to Kalamaria to ensure future supply needs
Oreokastro	Oreokastro	€4,500,000	Oreokastro external water supply network
Low-lying zone	Low-lying water supply zone	€9,120,000	Kafkasos & Evangelistria zones, Strempenioti & Forest Theatre (Theatro Dassous) tanks, transmission pipelines and upgrade of Dendropotamos
	Construction of new central water transfer pipeline	€4,000,000	New Φ1300 transfer pipeline to replace existing one at 26th Oktovriou St.
Middle zone	Middle zone	€3,910,000	Neapoli, Vlatades, Saranda Ekklisies and Toumba zones, Neapoli and Vlatades tanks
Upper zone	Polichni	€2,460,000	Polichni and Meteora zones, Polichni tank
	Sykies	€2,120,000	Sykies and Eptapyrgio zones, Kastrata tank and pumping station
	Toumba, Pylea	€3,130,000	Toumba hill and Pylea zones, new Toumba tank, upgrade and extension to Toumba pumping station
Evosmos	Evosmos internal pipeline	€653,000	Improvement and addition to central internal pipeline
	Efkarpia tank	€800,000	
	Internal pipeline for the Nikopoli area etc. in the Municipality of Pavlos Melas	€1,000,000	Improvement and addition to central internal pipeline
Pefka, Hortiatiss	Pefka, Asvestohori, Filyro, Exochi, Hortiatiss	€4,300,000	Upgrade - construction of Vosnaki pumping station, construction of transfer pipelines to the Pefka and Filyro tanks
	Pefka internal pipeline	€250,000	Improvement of the Pefka internal pipeline
Kalamaria		€8,750,000	Improvement of the internal network - construction of tanks and pumping station
Panorama		€300,000	Improvement and additions to internal network
Maintenance of external aqueducts (Aravissos, etc.)		€8,000,000	This includes an estimate for repair of a small part of the major damage.
Preparation of designs		€2,361,320	
Supporting designs		€725,800	
Technical advisor for the development and implementation of the Plan		€1,000,000	
New tanks at the Thessaloniki water treatment plant		€3,000,000	Tanks 2 and 3
Total		€ 68,870,120	

7.4 Digital Transformation and IT actions

During 2020, as part of reviewing and updating the company's organisational chart, a new Digital Transformation and IT Division was set up which, apart from the Information Systems & Telecommunications Department, included two newly-established departments, which are vital for the effective operation of a modern company, namely the Digital Transformation and Innovation Department and the Applications Security and Development Department.

The Digital Transformation and IT Division was set up to cover: a) all issues relating to the Company's digital transformation in terms of planning, implementing and monitoring them, in direct collaboration with the divisions involved in each field; b) modernising and transforming the Company on organisational issues, the adoption of new technologies and improved performance; c) innovation issues arising from continuous monitoring of developments in the sector and market, and the application of innovative solutions to EYATH S.A. structures; d) planning, developing and supporting ICT systems and interconnecting them with external systems which support the company's various business operations; and e) security of the Company's IT systems and networks.

During 2020, the Digital Transformation and IT Division oversaw and coordinated the following actions:

Regulatory Compliance with GDPR, NIS:

1. Overseeing and managing actions to meet the requirements of the EU General Data Protection Regulation (GDPR) and relevant employee training.
2. Extending and improving the existing GDPR compliance system by creating additional policies and procedures which are currently being finalised.
3. Overseeing and coordinating actions to develop an integrated documentation system for company IT system security.
4. Planning and implementing relevant actions to evaluate and improve the security system.

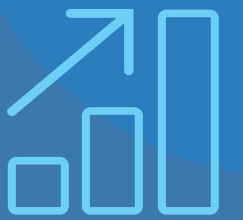
Digital Transformation Actions:

5. Designing a comprehensive action plan following the planning of business process and IT re-engineering projects to date for the company to prepare its digital strategy and identify digital transformation actions.
6. Study to update the technical specifications and budget for the project to implement a new Integrated Customer Service and Billing System for EYATH S.A.
7. Preparation of a technical specification - study to immediately improve and upgrade e-services to consumers to ensure more direct service, to modernise the company's e-payment system, and to develop a web-based centralised customer application platform to remotely service them, while maintaining the existing central customer IT system.
8. Participating in implementing actions to upgrade the company's water supply SCADA systems and sewerage SCADA systems.
9. Replacement / upgrade of portable devices and meter reading software.
10. Further improvement of e-services provided on the

- company's website.
11. Study to activate the "click to call" service on the company's website.
 12. Study on the company's communication campaign using new digital communication channels (Viber, SMS, email).
 13. Redesign of the project to digitise the entire company customer archives taking into account the needs of the Customer Service Division, and submission of a recommendation and technical specifications.
 14. Design and preparation of technical specifications for a tender procedure to redesign internal correspondence management procedures and related procurement, installation and commissioning of an IT system to that end.
 15. Examining the pilot implementation of procedures for the dispatch of electronic documents using electronic signatures.
 16. Ensuring qualified digital signatures for company senior executives.
 17. Design and gradual implementation of measures to ensure central printing services at EYATH S.A. customer service sites.

IT actions:

18. Implementing web applications to meet the company's internal needs.
19. Implementing interfaces between EYATH systems and external third party systems to improve customer service.
20. Adopting and gradually extending the remote work model (teleworking – tele-training) using cutting-edge methods:
 - a) Procuring the relevant IT terminal equipment for users
 - b) Ensuring the necessary web-based secure access services
 - c) Procuring the relevant teleconferencing software
 - d) User support
 - e) Improving central internet access to the EYATH S.A. Management Building



8. SHARES

- 8.1 Change in share capital
- 8.2 Share Capital Structure
 - 8.3 Dividend Policy
 - 8.4 Shareholder's Rights
- 8.5 Share's stock market performance
 - 8.6 Shareholder line-up
 - 8.7 Share technical data
- 8.8 Shareholder relations

8.1 Change in Share Capital

As mentioned above, EYATH S.A. came about from the merger of the former companies OYTH S.A. and OATH S.A. Following valuation of their assets for the first time in 1997 (Presidential Decrees 156 and 157/25.6.1997) the share capital of the two former companies was as follows:

A) OYTH S.A.	€186,940,572.27
B) OATH S.A.	€220,983,125.46
After they merged into EYATH S.A. under Law 2651/1998, the share capital stood at	€ 407,923,697.73

The founding law (Law 2651/1998) required that the Institute of Certified Public Accountants undertake the task of valuing EYATH S.A.'s assets in order to determine its share capital. In making that assessment it was considered that the Company was overvalued and in the interests of the prudence concept there was a 30% reduction in the value of fixed assets.

The new opening balance sheet dated 1.1.1999 showed EYATH S.A.'s share capital at €278,796,771.83, divided into 95,000,000 shares of €2.93 each, all of which were owned by the Greek State (Government Gazette 8174/A/5.9.2000, Societes Anonyms Bulletin). Following the transfer of assets to the body governed by public law, EYATH FIXED ASSETS, under Article 18 of Law 2937/26.7.2001, EYATH S.A.'s share capital stood at € 15,000,000 divided into 15,000,000 shares of € 1.00 each. A special reserve of € 263,796,771.83 (278,796,771.83 - 15,000,000) was created which was then reduced by the value of the assets transferred to EYATH FIXED ASSETS.

On 27.7.2001 the Interministerial Privatisation Committee comprised of the Ministers of Macedonia - Thrace, Economy and Development, issued Decision No. 605/27.7.2001 increasing EYATH S.A.'s share capital by 1,500,000 shares with a nominal value of € 1.00 each.

It was also decided to sell 2,700,000 existing shares in the company owned by the Greek State to investors. Of those shares, 200,000 were privately placed with members of the Board and staff.

Thus, on 31.12.2001 the Greek state held 74.55% of EYATH S.A.'s 16,500,000 shares (or 12,300,000 shares) and other private and institutional investors held 25.45% (or 4,200,000 shares).

Then 6 months after EYATH S.A. was listed on the exchange, on 21.3.2002 the retention incentive specified in the listing prospectus took effect. 2 gratis shares for every 10 existing shares were provided to shareholders (other than institutional investors) who retained the shares from the public offering for 6 months and so the Greek State had a 74.016% stake in the share capital, and other institutional and private investors had a 25.84% stake.

The share's listing price on 21.9.2001 was € 3.94 but for comparative reasons regard has been had to the ad-

justed price which emerged following:

A) An increase in share capital due to capitalisation of reserves by introducing 1,500,000 new shares at the Extraordinary General Meeting on 30.12.2002 when it was decided to issue 1 gratis share for every 10 old shares. On 29.12.2006 the Extraordinary General Meeting of Shareholders decided to increase the company's share capital by € 2,178,000 by capitalising the goodwill.

The share capital increase also entailed an increase in the nominal value of each share from € 1.00 to € 1.12 each.

Following this increase, Company share capital stood at € 20,328,000 divided into 18,150,000 ordinary registered shares with a nominal value of € 1.12 each.

B) The share capital increase decided on by the Extraordinary General Meeting of Shareholders held on 7.11.2007 done by capitalising taxed and undistributed profits, at a ratio of one new share for every existing share, by issuing 18,150,000 new shares with a nominal value of € 1.12 each, and gratis distribution of those shares to shareholders.

So the listing price taken into account hereinafter is €1.79 calculated using this formula: $P2 = P1 \times M1 / M2 = 3.94 \times 16,500,000 / 36,300,000 = €1.79$

Where P1: Listing price

M1: No. of shares when listed on ATHEX

M2: Number of shares today.

So the Company's total share capital following the decision of the Extraordinary General Meeting of Shareholders of 7.11.2007 was € 40,656,000 divided into 36,300,000 ordinary registered shares of € 1.12 each.

8.2 Structure of the Company's Share Capital

The Company's Share Capital amounts to forty million six hundred and fifty six thousand euro (€40,656,000) divided into thirty six million three hundred thousand (36,300,000) ordinary registered shares with voting rights, of a nominal value of one euro and twelve cents (€1.12) each.

Company shares are listed for trading on the Equities Market of the Athens Exchange on the main market. The Company's shareholders rights arising from shares depend on the percentage of capital held which corresponds to the share's paid value.

Each share grants all the rights specified by law and the Company's Articles of Association and in particular:

· Right to obtain a dividend from the Company's annual profits.

35% of the net profits (having deducted the statutory reserve first) are distributed from the profits each financial year to shareholders as a first dividend, unless the General Meeting stipulates otherwise. The General Meeting also decides on whether to distribute any additional dividend.

As regards the dividend of 2020, the distribution of a dividend of € 0.223/share was proposed, in order to avoid potential liquidity problems due to the major investment programme which the Company has under way. All persons who are shareholders before the dividend cut-off date are entitled to a dividend. The dividend to which each share is entitled shall be paid to the shareholder within two (2) months of the date of approval by the Ordinary General Meeting of the annual financial statements.

The place and manner of payment is announced in the press. The right to collect a dividend becomes statute-barred and the amount involved devolves to the State if not collected within 5 years from the end of the year in which the General Meeting approved distribution.

· The right to receive the contribution paid, upon liquidation or upon the writing off of capital corresponding to the shares, where this is decided upon by the General Meeting.

· The pre-emptive right in each increase of the Company's share capital with cash and new shares.

· The right to receive a copy of the financial statements and reports of chartered auditors and the Company's Board of Directors.

· The right to participate in the General Meeting which consists of the following specific rights: legal standing, attendance, participation in discussions, submission of proposals on items on the agenda, entry of views in the minutes and voting rights.

· The General Meeting of the Company's shareholders shall retain all its rights during the period of liquidation.

Shareholders' liability is limited to the nominal value of the shares held.

8.3 Dividend Policy

Given that the Company is profitable, Management proposes that dividends equal to € 0.223 per share be distributed. More specifically, it is proposed that the dividend should amount to € 8,095 thousand for 2020, which is 70% of net profits having deducted the 5% for the statutory reserve in accordance with the applicable law.

8.4 Shareholder's Rights

A. General

The Company's shares are registered and blocked.

Possession of the share certificate automatically implies acceptance by the owner thereof of the Company's Articles of Association and the lawful decisions of the General Meeting of its shareholders even if shareholders did not take part in those meetings.

Each share incorporates all the rights and obligations established by law and by the Company's Articles of Association, which however do not contain provisions more restrictive than those appointed by the law.

The Company's shares are freely negotiable.

The company's shares are transferred as stipulated by Law 4548/2018 and there are no limitations on transfer set out in its Articles of Association. Company shares are dematerialised and listed on the Athens Exchange. Article 18(8) of Law 2937/2001 (Government Gazette 169/26.7.2001) stated that, "the State may sell to investors shares representing up to 49% of the Company's share capital from time to time".

This paragraph was repealed with Article 2 of Law 4092/2012 which ratified the Legislative Act of 07.09.2012. Then, the extraordinary General Meeting of shareholders of 21.2.2013 also repealed the relevant provision of Article 5 of the Company's Articles of Association.

The Company's shares are dematerialised.

The trading unit is a dematerialised certificate representing one share. Each share entitles its holder to one voting right. Company shareholders' liability to creditors is limited to the nominal value of the shares held. Shareholders participate in the management and profits of the Company in accordance with law and the provisions of the Company's Articles of Association. The rights and obligations attached to each share are indivisible and are transferred to any successors or assigns of the shareholder.

Other rights

Shareholders exercise their rights in relation to the management of the Company exclusively via their participation in the General Meetings of Shareholders of the Company. Shareholders have an option over any future increase in the Company's share capital, pro rata to their holding in the existing share capital, as specified in Article 19(7) of Law 3604/2007.

Neither the shareholder's creditors nor their successors

have any right to bring about the seizure or sealing of any Company assets or records, nor to ask for its distribution or liquidation, nor to become involved in any manner in its management or administration.

All shareholders, regardless of where they live, shall be taken for the purposes of their relations with the Company as residents of its registered offices and shall be subject to Greek law. Any disputes between the Company on the one hand and its shareholders or any third party on the other shall be subject to the exclusive jurisdiction of the ordinary courts, and actions against the Company may only be brought in the courts of its seat.

Each share confers the right to a single vote. Joint holders of a share must, in order to be entitled to vote, designate a common representative who shall represent them at all General Meetings and must so inform the Company in writing. Until such appointment has been made the exercise of their rights shall be suspended.

Each shareholder is entitled to participate in the Company's General Meeting.

In order to exercise these rights it is not necessary for shareholders to block their shares or comply with any other similar procedural requirements which limit the ability to sell or transfer those shares in the time period between the Registration Date and the General Meeting.

Shareholder representatives

Shareholders may participate in the General Meeting and vote in person or via representatives. Any provisions of the Articles of Association which limit exercise of the shareholders' rights via a representative or the eligibility of persons who can be appointed as representatives are invalid.

A representative who acts for more than one shareholder may vote differently on behalf of each shareholder. Legal entities shall participate in General Meetings by appointing up to three natural persons as their representatives.

Shareholders may appoint a representative for a single General Meeting or for any meetings which take place within a specific time period. The representative shall vote in accordance with the shareholder's instructions, if available, and shall be obliged to hold the voting instructions on file for at least 1 year from the date of

submission of the minutes of the General Meeting to the competent authority or if the decision is published, from the date of entry in the Companies Register and the General Commercial Registry. Failure by the representative to comply with the voting instructions provided does not affect the validity of the decisions of the General Meeting even if the vote of the representative was decisive for the decision taken.

Prior to the beginning of the General Meeting, the shareholder's representative shall be obliged to notify to the Company every specific incident that may be useful for the shareholders to evaluate the risk of having the representative serve other interests than those of the represented shareholder.

Within the meaning of this paragraph, a conflict of interests may arise, especially when the representative:

a) is a shareholder exercising control over the Company or is another legal person or entity controlled by such shareholder;

b) is a member of the Board of Directors or the overall management body of the Company or shareholder exercising control over the Company or other legal person or entity controlled by a shareholder exercising control over the Company;

c) is an employee or certified public accountant of the Company or a shareholder who controls the Company, or another legal person or entity controlled by the shareholder who controls the Company;

d) is a spouse or first-degree relative to any of the natural persons set out in cases (a) to (c) above.

Shareholder representatives shall be appointed and removed in writing, such notice being sent to the Company in the same way, at least 48 hours before the date set for the General Meeting. A shareholder may appoint up to 3 representatives.

However, if a shareholder holds shares in a company which appear in more than one securities account, this limitation does not prevent the shareholder from appointing different representatives for the shares which appear in each securities account in relation to the General Meeting.

General Meeting and shareholder capacity

Any person who appears as a shareholder in the records of the body which holds the Company's shares (transferable securities) shall be entitled to participate in the General Meeting. The capacity of shareholder shall be proven by furnishing the relevant written attestation of the above body or alternatively through direct electronic connection of the Company with the records of the said body.

The capacity of shareholder must exist on the record date, i.e. at the beginning of the fifth day prior to the date of the General Meeting, and the relevant written attestation or electronic certification regarding the shareholder's capacity must be received by the Company no later than the third day before the General Meeting. Shareholders may participate in repeat General Meetings under the same formal conditions

outlined above. The capacity of shareholder must exist on the record date, i.e. at the beginning of the fifth day of the initial General Meeting in the case of a repeat Meeting, and the relevant written attestation or electronic certification regarding the shareholder's capacity must be received by the Company no later than the third day before the General Meeting.

In accordance with Article 27(2), the Board is obliged to enter in the list of persons entitled to vote at the General Meeting all shareholders who have complied with the provisions of that Article. Only persons who are shareholders on the relevant Registration Date shall be deemed by the Company to be entitled to participate in and vote at the General Meeting. Where shareholders do not comply with the provisions of this Article, they may only participate in the General Meeting with its permission.

Any shareholder may ask for a copy of the Company's annual financial statements and the relevant Directors' and Auditor's Reports 10 days before the Ordinary General Meeting.

B. Special shareholder or third party rights

There are no special shareholder or third party rights other than in Article 13(4) of EYATH S.A.'s codified Articles of Association which state that Company employees are entitled to appoint 2 members of EYATH S.A.'s Board of Directors.

Minority shareholder rights

Codified Law 2190/1920, the amendments to Articles 47 and 49 of Law 3604/2017 and the new companies law (Law 4548/2018 on reform of the law of societies anonyme) grant a shareholder or shareholders acting jointly certain rights provided they constitute a minimum minority holding in the company's share capital. The rights of minority shareholders are as follows:

1. If shareholders representing 1/20 of the paid-up share capital so request, the Board of Directors shall be required to call an Extraordinary General Meeting of shareholders, appointing a day for the same that shall not be more than 45 days after the date upon which the Chairman of the Board received such request.

The items on the agenda must be cited in the request. Where the General Meeting is not convened by the Board of Directors within 20 days from service of the request, it shall be convened by the applicant shareholders at the Company's expense by decision of a court whose judgment is handed down in line with the injunctive relief procedure. Such decision shall specify the place and time of the meeting and the items on the agenda. That decision may not be contested using judicial remedies. The Board of Directors shall convene the General Meeting in accordance with the general provisions.

2. On a request from shareholders representing 1/20 of the paid-up share capital, the Board of Directors shall enter in the agenda of the General Meeting which has already been called additional items if that request arrives with the Board of Directors at least 15 days before

8.4 Shareholder's Rights

the General Meeting.

The additional items shall be published or notified by the Board of Directors in line with Article 122 of Law 4548/2018 at least 7 days before the General Meeting.

That request to have additional items included in the agenda shall be accompanied by the reasons for such inclusion or a draft decision for approval by the General Meeting, and the revised agenda shall be published in the same manner as the previous agenda 13 days before the date of the General Meeting, and shall also be made available to shareholders on the Company's website, along with the reasoning or draft decision submitted by the shareholders, in accordance with the provisions of Article 123(4) of Law 4548/2018. If these items are not published, the requesting shareholders may request postponement of the General Meeting in accordance with paragraph (5) and may proceed to publication themselves at company's cost, in line with the provisions of the second section of this paragraph.

3. Shareholders representing 1/20 of the paid-up share capital are entitled to submit draft decisions on items included in the original or any revised version of the agenda for the General Meeting. The request must arrive with the Board of Directors at least 7 days before the date of the General Meeting and the drafts of decisions must be made available to shareholders at least 6 days before the date of the General Meeting.

4. The Board of Directors is not obliged to include items in the agenda or publish or disclose them along with the reasoning and drafts of decisions submitted to shareholders in accordance with the paragraphs above, if the content thereof is obviously contrary to the law and moral conventions.

5. At the request of any shareholder(s) representing 1/20 of the paid-up share capital, the Chairman of the General Meeting shall postpone only once the adoption of decisions by the Ordinary or Extraordinary General Meeting for all or part of the agenda, setting as the date the meeting shall be resumed the one set out in the shareholders' request, which may not be more than 30 days from the record date. A postponed General Meeting which reconvenes shall be a continuation of the previous one and for this reason no repetition of the publication requirements is required, and new shareholders may participate on condition that they comply with the participation formalities. In all other respects the provisions of Article 30(4) hereof shall apply.

6. On a request from any shareholder submitted to the Company at least 5 whole days before the General Meeting, the Board of Directors shall be obliged to provide the specific information requested to the General Meeting about Company affairs to the extent that it is useful for a real assessment of the items on the agen-

da. The Board of Directors may provide a single reply to any shareholder requests having the same content. The obligation to provide information does not exist when the information requested is already available on the Company's website, especially in the form of questions and answers.

7. Moreover, on the request of shareholders representing 1/20 of the paid-up share capital, the Board of Directors shall be obliged to inform the Ordinary General Meeting only of the amounts paid over the last two years to each member of the Board of Directors or Managers of the Company and all benefits given to those persons on any ground or under any contract between them and the Company. The Board of Directors may provide a single reply to any shareholder requests having the same content. In all the above cases the Board of Directors is entitled to refuse to provide such information on a serious, substantive ground which is cited in the minutes. Such ground may, under the circumstances, be representation of the applicant shareholders on the Board of Directors in line with Articles 79 or 80 of Law 4548/2018. 8. On a request from shareholders representing 1/10 of the paid-up share capital submitted to the company within the deadline specified in paragraph 6 hereof, the Board of Directors shall be obliged to provide the General Meeting with information about the progress of company affairs and its asset status. The Board of Directors may refuse to provide such information on a serious, substantive ground which shall be cited in the minutes. Such ground may, under the circumstances, be representation of the applicant shareholders on the Board of Directors in line with Articles 79 or 80 of Law 4548/2018, where the relevant members of the Board of Directors have taken adequate cognisance of these matters.

8. In the cases set out in paragraph 6, 7, and 8 of this Article, any dispute as to the validity of the Board's explanation of their refusal to provide the information requested shall be referred to the Single-Member Court of First Instance at the Company's seat and tried in line with the injunctive relief procedure. In the same judgement the court shall oblige the company to provide the information it refused to provide. That decision may not be contested using judicial remedies.

9. At the request of shareholders representing one twentieth (1/20) of paid up share capital, a vote on any matter(s) on the agenda of the General Meeting shall be carried out by roll call.

10. In all the above cases in this Article the applicant shareholders shall prove that they are shareholders and, apart from the cases in the first subparagraph of paragraph 6, the number of shares they hold when exercising their right. Shareholder status may be proven using all lawful means and in all events based on a notice the company receives from the central securities depository, where it provides registry services, or via participating and registered brokers at the central

securities depository in all other cases.

Payment of Dividends

Provided a decision has been taken to distribute a dividend, it is to be paid to shareholders within two months from the date of the Ordinary General Meeting that approved the annual financial statements, in compliance with articles 5.2 & 5.5 of the new revised ATHEX Rules. The method and date of payment must be notified to shareholders by notices or publications in the daily press. Dividends may be claimed within a period of 5 years from the end of the year in which the dividends became payable.

Taxation of dividends

Under the provisions of Article 24(1) of Law 4646/2019 (Government Gazette 201/A) which amended the provisions of Law 4172/2013 on the tax rate for dividends from distributed profits approved by General Meetings, a withholding tax of 5% is applied to dividends which are distributed in tax years from 1.1.2020 onwards.

8.5 Share's stock market performance

The Company's share has performed as follows since it was listed on the Athens Exchange:

On 10.4.2007 it was upgraded to the high cap category (worth over € 100 million). Since 2.6.2008 it has been included on the ATHEX General Index.

On 26.9.2008 it was included in the Mid40 Index.

On 29.5.2009 it was included in the MSCISmallCap Index.

On 23.3.2020 it was included in the FTSE/ATHEX High Dividend Yield Index.

On 23.3.2020 it was included in the ATHEX Select Plus Index.

On 31.12.2020 the company's share formed part of the following indexes:

I. General Index: Athens Exchange General Index

ii. DKO: FTSE ATHEX UTILITIES iii. DOM: Index featuring all shares on ATHEX

iv. HELMSI: Greek MID & SMALLCAP v. SAGD: Composite Index Total Return Index

v. SAGD Composite Index Total Return Index

8.6 Shareholder line-up

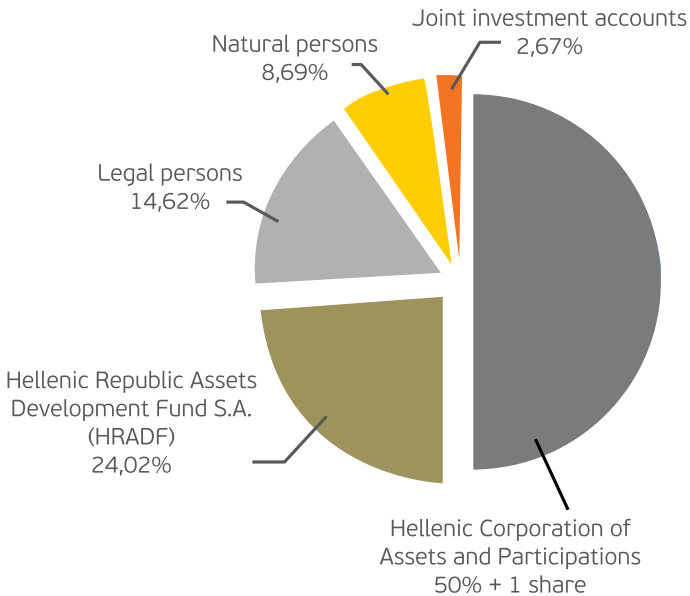
SHAREHOLDINGS AT 31.12.2020

SHAREHOLDING BRACKETS	NO. OF SHAREHOLDERS	"NO. OF SHARES"	%
0<Shares<=100	497	26,213	0.07%
100<Shares<=1,000	1,390	651,182	1.79%
1,000<Shares<=10,000	685	2,122,964	5.85%
10,000<Shares<=100,000	91	2,380,794	6.56%
100,000<Shares<=1,000,000	13	2,267,977	6.25%
1,000,000<Shares	3	28,850,870	79.48%
			100%

SHAREHOLDER LINE-UP AT 31-12-2020

Shareholders	as a % of shareholders	No. of shareholders	No. of shares
HELLENIC CORPORATION OF ASSETS AND PARTICIPATIONS (HCAP)	50% + 1 Share	1	18,150,001
HELLENIC REPUBLIC ASSETS DEVELOPMENT FUND S.A. (HRADF)	24.02%	1	8,717,999
Legal persons	14.62%	91	5,307,083
Natural persons	8.69%	2,188	3,156,149
Joint investment accounts	2.67%	398	968,768
Total:	100%	2,400	36,300,000

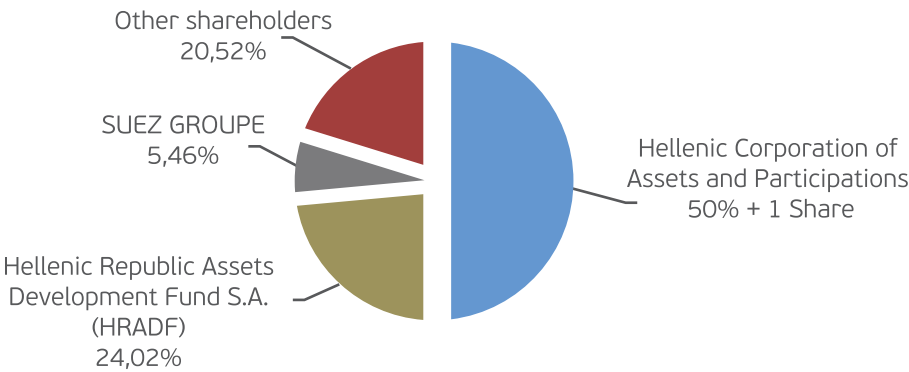
8.6 Shareholder line-up



SHAREHOLDER DISTRIBUTION

When one looks at the shareholder line-up of EYATH S.A. on 31.12.2020 and compares it with that on 31.12.2019, one can see that:

- i. HCAP is the main shareholder with 50% + 1 share.
- ii. HELLENIC REPUBLIC ASSET DEVELOPMENT FUND S.A. holds 24.02% of the shares; and
- iii. SUEZ ENVIRONNEMENT GROUP holds 1,982,870 shares (5.46%).
- iv. The following points differ from 31.12.2019:
The other legal persons, which stood at 91, compared to 89 in 2019 and 14.62% compared to 16.41%;
natural persons were 2,188 compared to 1,956 in 2019 and 8.69% compared to 7.37%; and
the joint investment accounts were 398 compared to 353 in 2019 and 2.67% compared to 2.19%.



8.7 Share technical data

TECHNICAL DATA CHART

	2020	2019
Number of shares	36,300,000	36,300,000
Free float	9,432,000	9,432,000
Share nominal value	€1.12	€1.12
Listing price	€1.79	€1.79
Highest price for year	€5.00	€5.70
Lowest price for year	€3.06	€4.14
Closing price on 31/12	€4.39	€4.79
EYATH S.A.'s stock exchange value on 31/12	€159,357,000	€173,877,000
Dividends	0.223*	0.268

*The figure of €0.223 is the Board's recommendation to the General Meeting.
The General Meeting of Shareholders is entitled to take a different decision.

The change in share prices at stock exchange sessions in 2020 is presented in the table below which shows the highs and lows:

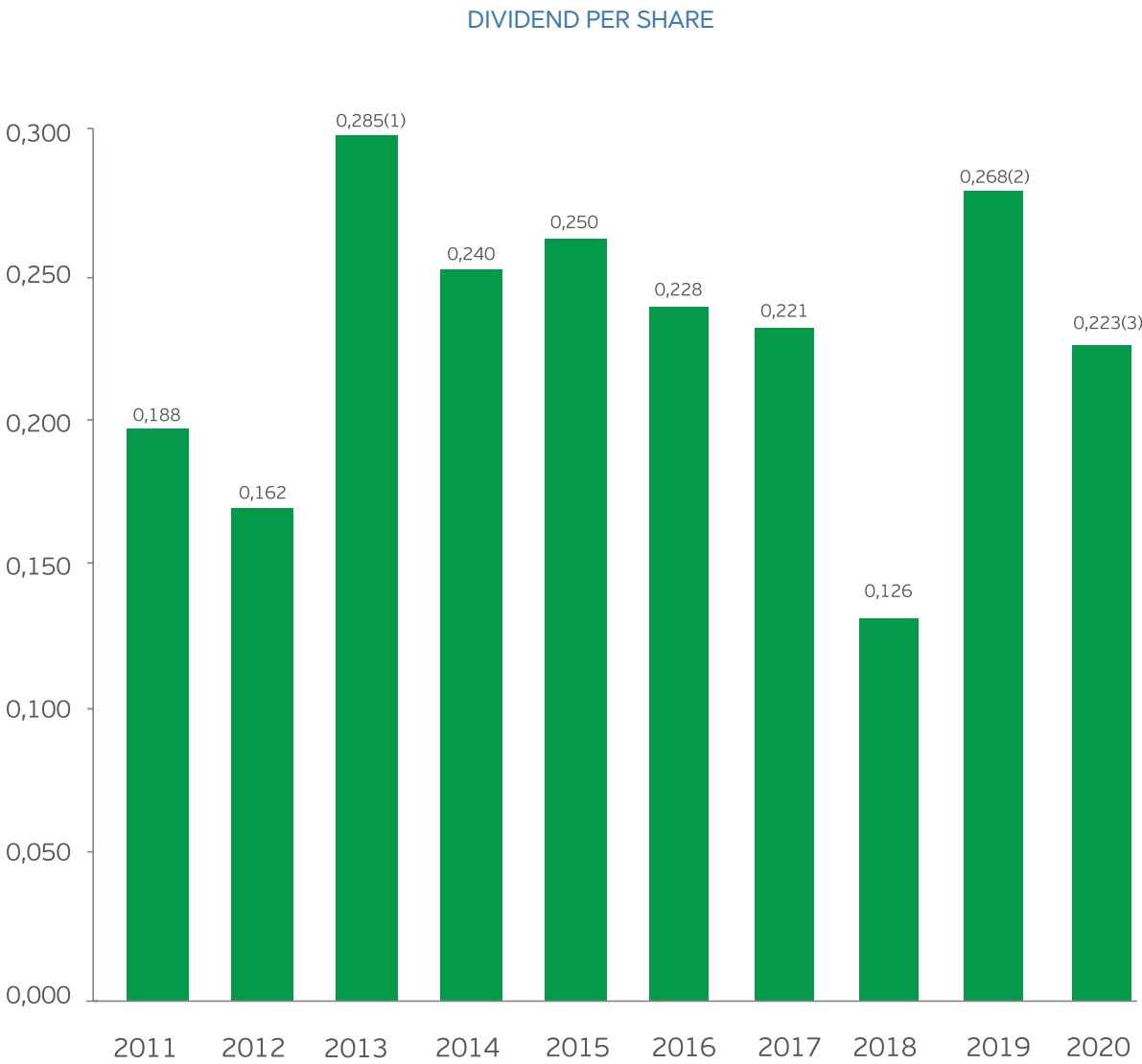
Months	"Value of Volume of Transactions"	"Max. price"	"Min. price"	"Closing price"
January	1,341,567.00	5.00	4.61	4.65
February	457,716.00	4.75	3.85	3.85
March	969,049.00	4.25	3.06	3.61
April	881,047.00	3.96	3.43	3.85
May	637,319.00	4.36	3.58	4.36
June	466,056.00	4.50	4.11	4.39
July	678,151.00	4.50	3.90	3.90
August	429,853.00	4.10	3.87	4.05
September	1,341,532.00	4.16	3.74	3.96
October	763,179.00	4.00	3.80	3.97
November	2,281,376.00	4.28	3.85	4.16
December	916,147.00	4.42	4.14	4.39
Total for year	11,162,992.00			

8.7 Share technical data

The chart showing the share's performance during 2020 is presented below:



8.8 Shareholder relations



(1) The dividend includes:
- a dividend of €0.285/share for 2013,
- distribution of the untaxed reserve of €0.065/share,
- handing back of the unused part of funds raised (€ 0.10/share)
(2) The dividend for 2019 stood at €0.268/share, or 70% of the profits distributed.
(3) The proposed dividend for 2020 is subject to approval by the General Meeting on 1.6.2021.



9. ANNUAL FINANCIAL REPORTS FOR THE YEAR 2020

ANNUAL FINANCIAL REPORT
for the period 1 January 2020 - 31 December
2020
(in accordance with Article 4 of Law 3556/2007)
Companies Register No.: 41913/06/B/98/32
General Commercial Reg. No. 58240404000
127 Egnatias St - 54635 Thessaloniki

ANNUAL FINANCIAL REPORT

for the period 1 January 2020 – 31 December 2020

(in accordance with Article 4 **of Law 3556/2007**)

Companies Register No.: 41913/06/B/98/32

General Commercial Reg. No. 58240404000

127 Egnatias St - 54635 Thessaloniki

ANNUAL FINANCIAL REPORT
FOR THE PERIOD 1 JANUARY 2020 - 31 DECEMBER 2020
IN ACCORDANCE WITH INTERNATIONAL FINANCIAL REPORTING STANDARDS

It is confirmed that the attached Annual Financial Report is the one approved by the Board of Directors of “THESSALONIKI WATER SUPPLY AND SEWERAGE CO. S.A.” on 22 April 2021 and has been published on the internet at www.eyath.gr.

Statements by Board of Directors Members
(in accordance with Article 4(2) of Law 3556/2007)

The members of the Board of Directors of the company with the corporate name «**THESSALONIKI WATER SUPPLY AND SEWERAGE CO S.A.**», trading as EYATH S.A., whose registered offices are at 127 Egnatias St., Thessaloniki, GR-54635:

- 1. Agis Papadopoulos, Chairman of the Board
- 2. Anthimos Amanatidis, CEO
- 3. Nikos Klitou, Board Member, Chairman of the Audit Committee

in implementation of the provisions of Article 4(2) of Law 3556/2007, hereby state and confirm, that to the best of our knowledge:

- (a) the attached annual company and consolidated financial statements for the company EYATH S.A. for the period from 1/1/2020 to 31/12/2020 which were prepared in accordance with the applicable IFRS accurately reflect the assets and liabilities, equity and results of EYATH S.A. and the enterprises included in the consolidation, taken as a whole, and
- (b) the attached annual report of the Board of Directors of EYATH S.A. accurately reflects the developments, performance and position of EYATH S.A. and the enterprises included in the consolidation, taken as a whole, including a description of the main risks and uncertainties they face.

Thessaloniki, 22 April 2021		
Confirmed by		
Agis Papadopoulos	Anthimos Amanatidis	Nikos Klitou
Chairman of the Board of Directors	CEO	Board member Chairman of the Audit Committee
ID Card No. AN 201633	ID Card No. AE 125155	ID Card No. AM 674658

ANNUAL MANAGEMENT REPORT OF THE BOARD OF DIRECTORS

(prepared in accordance with the provisions of Article 4 of Law 3556/2007 and the relevant decisions of the BoD of the Hellenic Capital Market Commission for the period 1 January 2020 – 31 December 2020)

Dear Shareholders,

In accordance with the provisions of Law 3556/2007 and the relevant decisions of the Hellenic Capital Market Commission, we are submitting to you this Annual Management Report of the Board of Directors for the current period (1/1/2020–31/12/2020).

This report contains summary financial data about the financial position and results of the Company EYATH S.A. and the EYATH S.A. Group of Companies, a description of the significant events that took place during this financial year, a description of the significant events that took place after the balance sheet date, a description of the projected course of business for the Group and the Company, information about the management of significant financial risks for the Group and the Company, a presentation of the significant transactions concluded between the Company and the Group and related parties, as well as other information with regard to the shares, share capital and significant agreements in force at the end of this financial year.

In addition, the Board of Directors' report includes the explanatory report required by Article 4(7) of Law 3556/2007 and the Corporate Governance Statement.

The amounts in the Board of Directors Annual Management Report are in euro.

CONDENSED FINANCIAL INFORMATION ABOUT THE GROUP AND THE COMPANY

The Group consists of (a) the company under the name «THESSALONIKI WATER SUPPLY & SEWERAGE CO S.A.» trading as «EYATH S.A.» (hereinafter the «Company» or «EYATH S.A.»), that was founded in 1998 (Law 2651/3–11-1998 (Government Gazette A 248/3–11-1998), created from the merger of the companies «Thessaloniki Water Supply Organisation S.A.» (OYTH S.A.) and «Thessaloniki Sewerage Organisation S.A.» (OATH S.A.), which had been converted into societies anonyme during 1997, and (b) the subsidiary EYATH SERVICES S.A. (wholly owned), which engages in the provision of all types of water supply and sewerage services, telecommunications services and the generation and sale of electricity.

It is listed on the Athens Exchange and is governed by the provisions of Law 4548/2018 on societies anonyme, as well as the provisions of Law 2937/2001, Chapter II (Government Gazette 169/A) and Law 3016/2002, as amended by Article 26 of Law 3091/2002. The Company's effective term is 99 years from 3.11.1998, and expires on 3.11.2097. The original Articles of Association were approved by decision no. EFA/606/26–7–2001 (Government Gazette 989/30–7–2001) and the company is entered in the Companies Register (Reg. No. 41913/06/B/98/32) and the General Electronic Commercial Registry (GCR No. 58240404000). The Company's registered offices are in a privately owned building at 127 Egnatias St., Thessaloniki.

EYATH is the second largest water supply and sewerage services provider in Greece. It provides water supply services via a 2,700 km long water distribution network within its territorial remit (the wider Thessaloniki urban area and industrial area) and sewerage services via a 1,750 km long sewerage network within its territorial remit (from the river Axios, the Municipalities of Delta and Halkidona, and the high areas of the Thessaloniki urban area to the Municipality of Thermaikos at the tourist areas). The Company has over 1,000,000 household connections (around 510,000 water supply connections and 60,000 sewerage connections). EYATH also helps with flood protection in the city of Thessaloniki following a framework agreement with the Central Macedonia Region, which along with the Municipalities of the urban area is responsible for designing, constructing and maintaining rainwater drainage works and flood protection works in general.

FINANCIAL INFORMATION - COURSE OF BUSINESS

EYATH remains a robust, viable Company and has continued to be highly profitable over recent years.

The following financial information concern the EYATH S.A. Group.

Group turnover came from the sale of water supply and sewerage services and stood at € 71,911 thousand compared to € 72,686 thousand during the corresponding period last year, reflecting a drop of € 775 thousand or 1.07%. The fluctuation in turnover was primarily due to the factors outlined below:

- The different time required to implement the new pricing policy (starting on 1.5.2019) compared to the same period last year. This policy follows the logic of reducing the price of water at low consumption levels (the largest volume of consumers) and increasing it at high levels to avoid natural resource wastage.

- The outbreak of Coronavirus (Covid-19) in early 2020 and its rapid spread over the next period in the form of a global pandemic, with the direct result that industrial and business consumption was reduced, which was recorded during the reporting period and continued thereafter to the present day.

The cost of sales was € 44,290 thousand compared to € 43,617 thousand in 2019, up € 673 thousand or 1.54%. The cost of sales rose due to higher public utility (electricity, natural gas) bills, particularly on the water supply network, the pumping stations and the waste water treatment plants. Consequently, Gross Profit in 2020 stood at € 27,621 compared to € 29,069 in the previous year, down € 1,448 or 4.98%.

Other operating income stood at € 2,748 thousand compared to € 3,775 thousand in 2019, down € 1,027 thousand or 27.20%, primarily due to the fact that during the 2019 comparator year there was a reversal of unused provisions relating to removal of sludge and screenings of € 1,189 thousand.

The Group's operating expenses rose by € 1,203 thousand or 11.92% compared to 2019 primarily due to the provision for bad debt made based on the requirements of IFRS 9 which was up € 783 thousand compared to the previous year. A further increase was due to the increase in payroll costs as a result of the implementation of the new Enterprise-Level Collective Labour Agreement signed on 3.10.2019 and the recruitment of staff under private law fixed-term employment contracts.

Other operating expenses stood at € 2,715 thousand compared to € 3,339 thousand in 2019, down 18.68% primarily due to the absence in the reporting period of a similar account for the impairment in the construction value of the Company's property in the Toumba area of Thessaloniki worth € 2,326 thousand which was made in the previous year, and the additional provision formed relating to pending litigation with third parties worth € 511 thousand.

As a result of the above, Group EBT was € 16,709 thousand compared to € 20,652 thousand during the corresponding period last year, down € 3,943 thousand or 19.09% approximately. Earnings After Tax in 2020 amounted to € 11,868 thousand compared to € 14,658 thousand in 2019, down € 2,790 thousand or 19.03%.

Group EBITDA during the current period amounted to € 22,606 compared to € 25,925, a drop of € 3,319 or 12.80%.

Finally, Group cash and cash equivalents at the end of the period on 31/12/2020 stood at € 81,916 compared to € 75,844 on 31/12/2019, an increase of € 6,072 or 8.01%.

ALTERNATIVE PERFORMANCE MEASURES (“APMs”)

In its management reports and investor disclosures the Group uses Alternative Performance Measures (APMs) in addition to the financials included in its financial statements, which have been prepared in accordance with the current financial reporting framework.

The purpose in providing these measures is so that both Company Management and investors have a fuller picture of the performance, capital structure, activities and liquidity of the Group, but should not under any circumstances be taken into account independently of the measures resulting directly from the financial statements.

The APMs used by the Group are as follows:

Gross Profit Margin (%)

This measure is calculated by dividing the Gross Profit by Turnover, using the exact figures which appear in the financial statements.

EBITDAMargin (%)

This measure is widely known among the investing community and is a general performance measure, with the advantage that it isolates the impacts of financing-investing results, income tax and the main category of non-cash expenses which is depreciation.

The measure is calculated by deducting from turnover the cost of sales, selling expenses, administrative expenses, and other operating expenses, and adding other operating income and total depreciation, and then dividing by turnover. These figures are used as shown in the financial statements and notes thereto, without any adjustments.

EBITMargin (%)

This measure, like the previous one (EBITDA) is widely known among investors and is a general performance

measure, with the advantage that it can isolate the impacts of financing-investing results and income tax.

The measure is calculated by deducting from turnover the cost of sales, selling expenses, administrative expenses, and other operating expenses, and adding other operating income, and then dividing by turnover. These figures are used as shown in the financial statements, without any adjustments.

Earnings before tax / turnover (EBT Margin) (%)

This measure, like the previous one (EBIT) is widely known among investors and is a general performance measure, with the advantage that it can isolate the impacts of income tax.

The measure is calculated by deducting from turnover the cost of sales, selling expenses, administrative expenses, other operating expenses and financial expenses, and adding other operating income and financial income, and then dividing by turnover. These figures are used as shown in the financial statements, without any adjustments.

Earnings after tax / turnover (EAT Margin) (%)

This measure is widely known among investors and is a general performance measure, with the advantage that it examines the performance of net earnings after tax compared to turnover.

The measure is calculated by deducting from turnover the cost of sales, selling expenses, administrative expenses, other operating expenses, financial expenses, and income tax, and adding other operating income and financial income, and then dividing by turnover. These figures are used as shown in the financial statements, without any adjustments.

Current ratio: Total current assets / total short-term liabilities

This ratio shows the relationship between a company’s equity and debt. These figures are used as shown in the financial statements, without any adjustments.

These measures are shown in the table below:

	01/01/2020- 31/12/2020	01/01/2019- 31/12/2019	Deviation
PERFORMANCE AND PROFITABILITY RATIOS			
Gross Profit Margin	38,41%	39,99%	-1,58%
EBITDA Margin	31,44%	35,67%	-4,23%
EBIT	22,75%	26,71%	-3,96%
EBT	23,24%	28,41%	-5,18%
EAT	16,50%	20,17%	-3,66%
INVESTMENT RATIOS			
Earnings per share after tax	0,3269	0,4038	-19,03%
LIQUIDITY RATIOS			
	31/12/2020	31/12/2019	Deviation
General liquidity (Current assets / short-term liabilities)	11,13	11,51	-3,32%
CAPITAL STRUCTURE & VIABILITY RATIOS			
Equity / Debt	512,98%	518,03%	-5,05%

PRICING POLICY

Decision no. 416/2011 of the Board of Directors set the Company’s pricing policy for the 2012-2013 period, which was ratified with Joint Ministerial decision no. 4799/19-12-2012 (Government Gazette 3450/B/27-12-2012) of the Ministers of Finance and Macedonia-Thrace. That decision has remained in effect to this day following successive extensions.

Article 33 of Law 4258/2014 on arrangements for setting the tariffs of EYDAP and EYATH, applied from 1.7.2015 to 31.12.2018, according to which tariffs for water supply and sewerage services were to be approved by decisions of the Special Secretary for Water, following consultations with the Minister of Finance and other relevant

agencies.

In Special Secretariat for Water decision no. 135275/22.5.2017 (Government Gazette 1751/B) “on general rules for costing and billing water services, methods and procedures for recovering costs of water services for various water uses”, general costing and billing rules for water services were laid down. The purpose of the decision is to approve the general costing and billing rules as well as measures to improve water services for various uses of water, and to lay down procedures and methods for recovering the cost of such services, including environmental costs and water resource costs. At the same time, the objective of the Joint Ministerial Decision is to ensure that pricing policy for water offers adequate incentives to users to efficiently use water resources and for the different uses of water to adequately contribute to recovery of the cost of water supply services. Services are charged for based on cost factors, including financial costs, environmental costs and resource costs. Financial costs are worked out by the provider (EYATH S.A. in this instance) whereas environmental and resource costs are calculated and approved by decision of the competent authority, and overall are added to tariffs as an environmental levy per m3 of water used.

Pricing Policy for the 2019-2023 period, which EYATH S.A. recommended to the Special Secretariat for Water, was approved by decision no. 26142/180 of the Special Secretary for Water (Government Gazette 1105/B/3.4.2019) and took effect on 1/5/2019. The new pricing policy follows the logic of a drop in the cost of water for lower levels of consumption, to ensure it has a social focus, and a rise in cost for high consumption to avoid natural resource wastage. At the same time, the social tariff has been retained and improved for groups of consumers who are socially and economically vulnerable; it is tied into the social and income criteria used for the social residential tariffs for electricity (tariffs A and B), which beneficiaries can access automatically without bureaucratic procedures, and without needing to submit supporting documents. An environmental levy is included in the new tariffs, which is paid over to the Green Fund to finance water resource management and protection projects. For 2021-2023 there will be a 2% annual increase in tariffs (apart from household scale one with consumption of up to 10 m3/4-months) to ensure that the Company’s investment plan can be implemented (which foresees major water supply and sewerage projects, such as an extension to the Thessaloniki water treatment plant, maintenance of the Aravissos aqueduct, works to improve the water supply and sewerage networks), while the sewerage levy, fixed charges and special water cycle levy will remain firm and fixed over the tariff’s 5-year period.

MAJOR EVENTS

Investment projects

In 2020, EYATH S.A. launched the tender process to select contractors to implement the following 6 projects with a total budget of around € 9.4 million:

- “Repairs of damage and local replacements of sections of the sewerage network pipeline for 2020”, with an estimated value of € 400,000.00 (VAT excl.).
- “Repair and maintenance of the water supply network in western Thessaloniki in 2020”, with an estimated value of € 2,000,000.00 (VAT excl.).
- Summary tender procedure for award of the project entitled “Restoration of part of the drinking water network at the Thessaloniki Industrial Area using no dig technology”, with an estimated contract value of € 287,511.50 (VAT excl.).
- “Cancellation – reconnection of water abstraction sites and replacement of water meters within EYATH S.A.’s territorial remit in 2020”, with an estimated value of € 500,000.00 (VAT excl.).
- “Sewage treatment for wastewater in the Neokastro area, southeast of the village of Galini in the Municipality of Oreokastro”, with an estimated value of € 1,200,437.99 (VAT excl.).
- “Upgrade of EYATH S.A.’s management building at 127 Egnatias St.”, with an estimated value of € 4,999,894.82 (VAT excl.).

In addition, a summary tender procedure was held to award service relating to “Creation of Contract Dossier and Preparation of Tender Documents for the Award of a Project (Design – Construction) Contract, whose scope is to upgrade the Management Building of EYATH S.A. at 127 Egnatias St.” to a Technical Advisor, with an estimated contract value of € 40,000.00 (VAT excl.).

During 2020 the tender procedure to appoint a contractor for the project entitled “Construction of an extension to the Thessaloniki Water Treatment Plant - Phase A2” with a budget of € 21.7 million (plus VAT) also went ahead.

In 2020, the following 11 project and design contracts (which are included in the Company’s investment plan), worth a total of € 7.74 million approximately, were signed:

- Contract entitled “Sewerage works to upgrade pumping stations, discharge pipes, a coastal collection pipeline and the Aeneia Waste Water Treatment Plant central pipe”, worth € 2,862,054.17 (VAT excl.), which includes sewerage works to improve - upgrade the wastewater pumping station A5 (at the Port) and pumping station A2B (at the Thessaloniki Industrial Area), to replace the sewerage twin discharge pipe at pumping station A5 (at the Port), to build a coastal collection pipe at the AA9 (B3) pumping station, and to upgrade pumping station A17 at Finikas. The contract with the contractor was signed in March 2020.
- Contract entitled “Repair and maintenance of the water supply network in western Thessaloniki”, worth € 524,184.36 (VAT excl.). The contract with the contractor was signed in March 2020.
- Contract entitled “Repair and maintenance of the water supply network in central and eastern Thessaloniki in 2019”, worth € 837,562.56 (VAT excl.). The contract with the contractor was signed in June 2020.
- Contract entitled “First group of urgent water supply works 2019”, worth € 940,343.07 (VAT excl.). The contract was signed in June 2020.
- Contract entitled “Repairs of damage and local replacements of sections of the sewerage network pipeline for 2020”, worth € 364,000.01 (VAT excl.). The contract was signed in June 2020.
- Contract entitled “First group of urgent sewerage works 2020”, worth € 2,038,846.37 (VAT excl.). The contract was signed in July 2020.
- Framework agreement for the provision of Technical Advisor support services for designs and projects under the EYATH S.A. Strategic & Business Plan, with a budget of € 1,322,500.00:
1st individual contract for € 95,130.22 (VAT excl.). The contract was signed in March 2020.
2nd individual contract for € 37,467.99 (VAT excl.). The contract was signed in June 2020.
- Contract for technical services relating to “Creation of Contract Dossier and Preparation of Tender Documents for the Award of a Project (Design - Construction) Contract, whose scope is to upgrade the Management Building of EYATH S.A. at 127 Egnatias St.”, worth € 28,400.00 (VAT excl.). The contract was signed in October 2020.
- Demolition – removal of existing anti-hammer protection device (pressure relief tower) for the Aravissos aqueduct, worth € 5,000 (VAT excl.). The contract was signed in October 2020.
- Preliminary design of E/M facilities at the EYATH S.A. building at 127 Egnatias St., worth € 8,000 (VAT excl.). The contract was signed in November 2020.

The subsidiary EYATH SERVICES S.A.

On 31.12.2016 contracts for work entered into by the subsidiary EYATH SERVICES S.A. expired but were extended to 30.6.2017 under Article 46 of Law 4440/2016. All persons engaged under such contracts sought recourse to the courts and obtained an interim order until the final judgment on the petition for injunctive relief is handed down. Athens Single-Member Court of First Instance judgment No. 1353/2018 was handed down on 1.3.2018 which rejected the injunction of the contract staff against the Company and the subsidiary EYATH SERVICES S.A. and since that date those persons have ceased offering their services to the Company. EYATH SERVICES S.A. has not provided any water supply and sewerage services in the period from 1.3.2018 to the present day. On 2.4.2019 the main case filed by former contract workers against EYATH S.A. and EYATH SERVICES S.A. was heard and judgment is awaited.

The following decisions were taken at EYATH SERVICES S.A.’s Extraordinary General Meeting on 26 June:

- A nominal reduction in the Company’s share capital by €2,000,000.00 by offsetting losses by cancelling four million (4,000,000) registered shares in implementation of Article 119(4) of Law 4548/2018 on equity, and amending Article 5 of the Articles of Association.
- Replacement of members of the Board of Directors, namely Narkissos Georgiadis, Panagiotis Gogos, Olympia Latsiou-Chrysafi and Petros Nastos with Anthimos Amanatidis, Sofia Ammanatidou, Ekaterini Tsikaloudaki and Parthena Theodoridou.
- Expanding the Company’s corporate scope, which includes carrying out works to build and maintain water management facilities and managing water resources, and amending Article 4 of the Articles of Association.

The Articles of Association were brought into line with Law 4548/2018. This share capital reduction was effectuated to reduce accumulated losses and Article 119 of Law 4548/2018 does not apply, meaning equity is now

above 1/2 of the share capital.

Decision No. 001/2020 of the Board of Directors taken on 30.6.2020 established EYATH Services S.A.’s new Board of Directors as follows:

- CHAIRMAN: Agis Papadopoulos, son of Michail, elected on 9.9.2019, whose term in office expires on 9.9.2022.
- CEO: Anthimos Amanatidis, son of Anastasios, elected on 26.6.2020, whose term in office expires on 26.6.2023.
- VICE CHAIRMAN: Sofia Ammanatidou, daughter of Ilias, elected on 26.6.2020, whose term in office expires on 26.6.2023.
- MEMBER: Katerina Tsikaloudaki, daughter of Georgios, elected on 26.6.2020, whose term in office expires on 26.6.2023.
- MEMBER: Parthena Theodoridou, daughter of Antonios, elected on 26.6.2020, whose term in office expires on 26.6.2023.
- MEMBER: Despina Lemonidou, daughter of Iordanis, elected on 9.9.2019, whose term in office expires on 9.9.2022.
- MEMBER: Dimitris Alexandris, son of Georgios, elected on 9.9.2019, whose term in office expires on 9.9.2022.

The following decisions were taken at EYATH SERVICES S.A.’s Ordinary General Meeting on 27 August 2020:

- Approval of the annual financial statements, reports from the Board of Directors and the auditor for the accounting period (1.1.2019 to 31.12.2019) in accordance with the IFRS.
- Release of members of the Board of Directors and Auditors from all liability to pay compensation for management during the period 1.1.2019-31.12.2019.
- Approval of fees paid to the Chairman, CEO, members and secretariat of the Board of Directors during 2019 and setting of fees for 2020.

Participation in Public International Tender Procedure

Decision No. 003/2020 of the Board of Directors taken on 6.8.2020 decided that EYATH Services S.A. would participate as a member of the grouping INTRAKAT - SUEZ EAU FRANCE S.A.S - EYATH SERVICES S.A. in the public international tender procedure via the National Electronic Public Procurement System (ESIDIS) to award a public-private partnership agreement relating to: “IMPLEMENTATION OF THE HAVRIA HALKIDIKI DAM WATER TREATMENT PLANTS & NETWORKS THROUGH PPP - Phase A”, announced by the MINISTRY OF INFRASTRUCTURE & TRANSPORT / GENERAL SECRETARIAT FOR INFRASTRUCTURE / GENERAL DIRECTORATE OF HYDRAULIC, PORT AND BUILDING INFRASTRUCTURE / DIRECTORATE OF WATER SUPPLY, SEWERAGE & WASTEWATER TREATMENT PROJECTS (D18).

The total contractual duration of the project is 30 years and its budget is €86,321,000.00 (3 years) for construction and €80,496,000.00 for operation and maintenance (27 years).

The project award procedure includes two phases (A & B) of which phase B is divided into two stages (B.I & B.II). Phase A is currently under way, and in particular evaluation of the expression of interest dossiers submitted for the project to prequalify candidates. In Phase B, with the candidates selected, binding offers will be submitted.

The Expression of Interest dossier was submitted in October 2020 and the results are expected soon.

Recruitment of new staff

In implementation of BoD Decision No. 30/2020, during the first half of 2020 a total of 30 successful candidates in tender notice No. ΣΟΧ1/2019 were recruited under a fixed-term private law employment contract of 8 months.

Extraordinary General Meeting of Shareholders

Decision No. 246/2020 of EYATH S.A.’s Board of Directors decided to convene an Extraordinary General Meeting on 30.4.2020 to replace members of the Board of Directors and elect members of the Audit Committee in accordance with Article 44 of Law 4449/2017.

According to the proposal from the Hellenic Corporation of Assets and Participations S.A. (HCAP) to shareholders, the following persons were candidates to replace members of the Board of Directors, Mr.

Narkissos Georgiadis, Ms. Olympia Chrysafi-Latsiou, Mr. Ioannis Papaioannou, Mr. Panagiotis Gogos and Ms. Stefania Tanimanidou: Anthimos Amanatidis, Georgios Satlas, Maria Petala, Sofia Ammanatidou and Ekaterini Tsikaloudaki.

The following were proposed in relation to the election of members of the Audit Committee: Nikolaos Klitou, as Chairman, and Sofia Ammanatidou and Maria Petala, as members.

Under Decision No. 289/2020 the Board of Directors was officially constituted as a body comprised of:

- Agis Papadopoulos, son of Michail, Chairman, non-executive member. Elected on 2.8.2019. Term in office ends on: 1.8.2023.
- Anthimos Amanatidis, son of Anastasios, CEO, Executive Member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Grigorios Penelis, son of Georgios, Vice Chairman, independent non-executive member. Elected on 21.2.2019. Term in office ends on: 20.2.2023.
- Theodoros Koulouris, son of Nikiforos, Executive Member. Elected on 27.8.2019. Term in office ends on: 26.8.2023.
- Nikos Klitou, son of Konstantinos, independent non-executive member, Chairman of the Audit Committee. Elected on 21.2.2019. Term in office ends on: 20.2.2023.
- Georgios Satlas, son of Nikolaos, non-executive member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Sofia Ammanatidou, daughter of Ilias, (independent) non-executive member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Katerina Tsikaloudaki, daughter of Georgios, non-executive member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Maria Petala, daughter of Dimitrios, (independent) non-executive member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Georgios Archontopoulos, son of Savvas, employee representative, non-executive member. Elected on 11.5.2016. Term in office ends on: 10.5.2020.
- Anastasios Sachinidis, son of Ioannis, employee representative, non-executive member. Elected on 11.5.2016. Term in office ends on: 10.5.2020.

The line-up of the Board of Directors from 1.1.2020 to 30.4.2020 was as follows:

- Agis Papadopoulos, son of Michail, Chairman, non-executive member.
- Narkissos Georgiadis, son of Vasilios, CEO, executive member.
- Ioannis Papaioannou, son of Evangelos, Executive Director for Strategic Planning & Investment Programme Management, with executive powers determined ad hoc by the Board of Directors.
- Grigorios Penelis, son of Georgios, Vice Chairman, independent non-executive member.
- Nikos Klitou, son of Konstantinos, independent non-executive member, Chairman of the Audit Committee.
- Theodoros Koulouris, son of Nikiforos, non-executive member
- Stefania Tanimanidou, daughter of Georgios, (independent) non-executive member.
- Panagiotis Gogos, son of Dionysios, (independent) non-executive member.
- Olympia Latsiou – Chrysafi, daughter of Thomas, non-executive member.
- Georgios Archontopoulos, son of Savvas, employee representative, non-executive member.
- Anastasios Sachinidis, son of Ioannis, employee representative, non-executive member.

Annual General Meeting of Shareholders

The Annual Ordinary General Meeting of Shareholders held on 19.6.2020:

- Approved the separate and consolidated annual Financial Statements of EYATH S.A. for the accounting period 1.1.2019 – 31.12.2019 and the relevant Board of Directors' and Auditors' reports and statements.
- Approved the Board's overall management approach during the accounting period 1.1.2019 – 31.12.2019 in accordance with Article 108 of Law 4548/2018 and released the Auditors from liability in accordance with Article 117(1)(c) of Law 4548/2018.
- Approved the distribution of dividends to shareholders from the profits for 2019.
- Approved the fees and remuneration paid to members of the Board of Directors for the 1.1.2019 – 31.12.2019 accounting period.
- Approved the election of 2 members and their stand-ins as representatives of employees of the Company's Board of Directors in accordance with Article 85(1) and (2) of Law 4548/2008 and Article 13(5) of the Articles of Association of EYATH S.A.
- Selected the certified public accountants for the statutory and tax audit for the 2020 accounting period and set their fees.
- Gave permission to the members of the Company's Board and executives in its various Divisions to participate in the Boards or in the Management of other affiliated companies in accordance with IAS 24, as well as in legal entities controlled by those companies.

Changes to the Board of Directors

The Board of Directors officially met on 23.6.2020 following decision no. 367/2020 and was officially constituted with the line-up below:

- Agis Papadopoulos, son of Michail, Chairman, non-executive member. Elected on 2.8.2019. Term in office ends on: 1.8.2023.
- Anthimos Amanatidis, son of Anastasios, CEO, Executive Member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Grigorios Penelis, son of Georgios, Vice Chairman, independent non-executive member. Elected on 21.2.2019. Term in office ends on: 20.2.2023.
- Theodoros Koulouris, son of Nikiforos, Executive Member. Elected on: 27.8.2019. Term in office ends on: 26.8.2023.
- Nikos Klitou, son of Konstantinos, independent non-executive member, Chairman of the Audit Committee. Elected on 21.2.2019. Term in office ends on: 20.2.2023.
- Georgios Satlas, son of Nikolaos, non-executive member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Sofia Ammanatidou, daughter of Ilias, (independent) non-executive member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Katerina Tsikaloudaki, daughter of Georgios, non-executive member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Maria Petala, daughter of Dimitrios, (independent) non-executive member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Georgios Archontopoulos, son of Savvas, employee representative, non-executive member. Elected on 19.6.2020. Term in office ends on: 18.6.2024.
- Ioannis Mitzias, son of Konstantinos, employee representative, non-executive member. Elected on 19.6.2020. Term in office ends on: 18.6.2024.

Coronavirus (COVID-19)

The start of the COVID-19 pandemic in mid-February 2020 in Greece and the subsequent lockdown of the domestic market from the end of March 2020 to mid-May 2020, and from early November 2020 to the present day has brought major changes in the fluctuation in domestic supply and demand, making the macroeconomic environment difficult at both local and global level. Given the current situation both globally and in Greece where the pandemic is in its third wave, there is still an inability to safely assess the duration of the public health crisis, which to a large extent is expected to depend on the progress of

vaccination programmes.

EYATH S.A.’s financial data, after a series of estimates and analyses during the reporting period, only appears to have fluctuated slightly, without there being any major impact from the health crisis on the Company’s business activities and liquidity. Despite that, Management continues to monitor developments carefully so that it can immediately respond to the requirements of the global and domestic environment, based on the major checks and balances it has in place, such as the significant level of cash assets and the general lack of borrowing.

As part of the pandemic public health crisis Greece is undergoing to this day, the role of responsibility of companies like EYATH in managing vital public health infrastructure is crucial for social cohesion. In this context, Company Management has developed a web of actions which have already been implemented in all sectors of its operations.

Since April 2020, the Company’s scientific staff have worked closely with the Aristotle University of Thessaloniki to support research into the detection of viral loads in the city’s wastewater. This research significantly contributes to the national effort to address the pandemic and is also expected to expand into new fields in the near future.

EYATH also contributed to bolstering the National Health System, and in particular in the sector of care for vulnerable groups, both by providing healthcare equipment and by offering direct financial support. Some characteristic examples include: 1. The delivery of special diagnostic equipment to the Thessaloniki University Hospital (AHEPA) to detect COVID cases in September 2020 and 2. 5,000 pieces of personal protective equipment (masks) were made available to schools in Thessaloniki at the start of the 2020-21 school year.

In addition, building on its initial focus on combating the health crisis, motivated by its desire to safeguard its employees and consumers, EYATH S.A. is in constant contact with the National Public Health Organisation (EODY) on issues relating to coronavirus, so that it can immediately receive all instructions and take measures relating to the protection and safety of staff and the general public.

VISION - MISSION

Management’s vision is to develop the company as an efficient manager of water resources, protecting the environment in the wider Thessaloniki and Thermaikos Bay area.

The Company’s mission is to offer quality, comprehensive water supply and sewerage services to old and new consumers who are in need of them, by utilising, improving and extending its infrastructure, through sustainable environmental management practices.

The Company’s strategy aims at fulfilling its obligations as a Utility Company, in combination with increasing the shareholders’ assets. To this end, it seeks to improve the quality of the services it provides through an investment programme, to upgrade its facilities and to expand its technological infrastructures, and the ICT systems it has.

EYATH S.A.’s special features, such as the natural monopoly it has, its strong cash flow situation, zero borrowing, and its business and investment plan, ensure that the Company grows, remains profitable, and transforms into a robust centre for know-how and entrepreneurship in the wider region.

PROSPECTS

Flood protection works

In March 2019 a framework agreement was signed with the Central Macedonia Region to clean and maintain the rainwater network in the Thessaloniki urban area. The project has a budget of € 4 million and will run for 2 years. In December 2020 the initial contract was revised, which in effect set the expected expiry date in 2022.

Strategic and Business Plan

An exceptionally ambitious investment plan worth around € 175 million was prepared by EYATH S.A. in partnership between Management and specialists within the Company and is currently being implemented. It includes, inter alia, tens of projects and designs involving the maintenance, replacement and extension of infrastructure in the city’s water supply and sewerage system. The investment plan includes some flagship projects such as: extension of the Thessaloniki Water Treatment Plant (Phase A2), with NSRF Funding of € 21.7 million (plus

VAT), sewerage works to complete the connection between low-lying areas of Thessaloniki (works in the Dendropotamos area and interchange K16) with a budget of € 6 million (plus VAT), extension to the water supply network SCADA with a budget of € 3.35 million (plus VAT), upgrade of the SCADA system for the sewerage network with a budget of € 1.4 million (plus VAT), the framework agreement to improve and repair the Aravissos aqueduct with a budget of € 3.37 million (plus VAT), sewerage works at pump houses, discharge pipes and the coastal pipeline, with a budget of € 5.4 million (plus VAT), replacement of water meters, extension of the water supply network into new areas and others. As far as the project to improve and repair the Aravissos aqueduct is concerned, implementation of the project commenced in June 2020 and will continue in line with the schedule which has been prepared.

To help implement its Strategic Plan, framework agreements are in place relating to the provision of technical advisor support services and the preparation of support studies (geological, geotechnical and environmental studies) for a total estimated fee of € 2.05 million (plus VAT).

Board of Directors’ decision no. 414/13-9-2018 approved the updated Strategic and Business Plan for the 2018-2024 period whose objective is to:

- ensure the overall development of its networks and expansion of its operations, through a series of technical projects in order to supply water to areas of both the urban area, and beyond it, to regions which currently are lacking good quality water; and face water supply problems due to over-abstraction, salinization, etc.;
- implement the extension of the Thessaloniki Water Treatment Plant (known as the ‘refinery’) to ensure the necessary extra quantity of water needed to cope with current and mainly future water supply demand for the Thessaloniki urban area;
- ensure uninterrupted, safe operation of the water supply systems, by supplying top quality water, in line with the rules and requirements laid down by the current regulatory framework;
- increase environmental safety in relation to pollution and protection of water resources;
- improve customer service by offering top class water supply and sewerage services at the least possible cost;
- combine business activity with social responsibility;
- upgrade infrastructure to improve the productivity of existing systems, which will lead to lower operating costs for the Company, especially energy costs. In exploring the Company’s potential for using renewable energy sources (RES) to reduce its energy costs, during the first half of 2019 it analysed the legal framework and the relevant procedures so that EYATH S.A. could install RES plants (photovoltaic stations) and operate as a self-producer, thereby making good use of its own properties or newly purchased/rented ones and benefiting from net metering and virtual net metering. A preliminary technical and economic study was then prepared looking at 3 indicative examples of these options being applied: the Thessaloniki Water Treatment Plant, the Thessaloniki Waste Water Treatment Plant and the Aeneia Waste Water Treatment Plant. Today, the Company is installing PV systems by implementing net metering at the Thessaloniki Waste Water Treatment Plant and the Aeneia Waste Water Treatment Plant;
- raise citizen awareness about environmental issues and brief them about the company’s contribution to society as a whole, and about its business activities.

The Company’s Strategic and Business Plan is being implemented gradually.

Investments in the sewerage sector

A project has been under way during the period entitled “Works to complete the connection to Thessaloniki’s low-lying areas,” which consists of 5 individual sub-projects within EYATH S.A.’s territorial remit. The 5 individual sub-projects comprising the overall project are as follows:

- *An EYATH pipeline relocation study (alternative solution) under the operation entitled “Construction of the K16 grade-separated interchange at the junction of the PATHE Motorway and the Thessaloniki Inner Ring Road - Phase II”.*
- *Improvement - Upgrading of the A3 wastewater pumping station and construction of a discharge pipe.*
- *Improvement - Upgrading of the A4 wastewater pumping station.*
- *Diversion of wastewater from sewerage collection pipes at Agios Nektarios, Dendropotamos.*

- Extension of the sewerage collection pipe at pumping station A3 to Kalohoriou St.

Moreover, a new contract entitled “Sewerage works to upgrade pumping stations, discharge pipes, a coastal collection pipeline and the Aeneia Waste Water Treatment Plant central pipe” is underway, which includes sewerage works to improve - upgrade the wastewater pumping station A5 (at the Port) and pumping station A2B (at the Thessaloniki Industrial Area), to replace the sewerage twin discharge pipe at pumping station A5 (at the Port), to build a coastal collection pipe at pumping station B3 and a rainwater drainage pipe, and to upgrade pumping station A17 at Finikas, while the reconstruction of the central sewerage pipeline for the Aeneia Waste Water Treatment Plant has already been completed.

Functional and technological modernisation

In 2013 EYATH S.A. prepared a plan for functional and technological modernisation to be implemented in 4 phases, in the areas of retail, support and admin. functions within the company.

Phase 1 of the modernisation plan, which related to financial management, was successfully completed in January 2016, on budget and on schedule despite the project’s scale and complexity.

In that context, the Company installed a new SAP system in early 2016 which supports the procurement management, warehouse logistics and accounting office functions.

During 2017, Phase 2 was implemented which related to CRM and customer service. Three actions were implemented in this regard:

A. Redesign of billing, CRM and customer service via various improvements relating to (a) modernisation of the bill checking, issuing and management system, and (b) development of a comprehensive framework and computerising CRM and customer service.

B. Developing requirements and then running a tender procedure for the supply, configuration, installation and commissioning of a billing and CRM and customer service IT system.

C. Running that tender procedure.

Phase 2 is currently underway, and the plan is to run the tender procedure to procure the new CRM IT system. During June 2019 a tender procedure had been published and following two clarifications and two extensions which were granted, it was closed in September 2019 with a single tenderer comprised of a grouping of economic operators. Decision No. 570/2019 of 19.12.2019 annulled the tender procedure with the need to re-examine the requirements and specifications to reflect the increasing changes in the Company’s operating needs, and to attract greater competition.

Decision No. 28/2020 of 6.7.2020 extended the consultancy services agreement with E&Y to update the special terms and conditions for the new tender procedure.

In the meantime, until the tender procedure is completed and the contract to be concluded is implemented, EYATH plans to upgrade the Company’s payment system and to develop a customer e-service portal interconnected with the existing ERP (solution II).

At present, the Company is in the process of finalising the requirements for re-launching this tender process.

EYATH S.A.’s digital transformation

EYATH S.A.’s digital transformation is vital for improving its efficiency and competitiveness in a constantly changing technological environment. In order to achieve the goal of digital transformation, a digital strategy with clear priorities and milestones is needed, based on current developments and looking to tomorrow, and taking into account the overriding objective of providing better services to citizens. To that end, a recommendation was submitted to prepare a Digital Strategy.

At the same time, the following actions were taken:

- Study to update the technical specifications and budget for the project to implement a new Integrated Customer Service and Billing System for EYATH S.A.
- Preparation of a technical specification - study to immediately improve and upgrade e-services to consumers to ensure more direct service, to modernise the Company’s e-payment system, and to develop a web-based centralised customer application platform to remotely service them, while maintaining the existing central customer IT system.
- Replacement / upgrade of portable devices and meter reading software.

- Further improvement of e-services provided on the Company’s website.
- Study to activate the “click to call” service on the Company’s website.
- Study on the Company’s communication campaign using new digital communication channels (Viber, SMS, email).
- Redesign of the project to digitise the entire Company customer archives taking into account the needs of the Customer Service Division, and submission of a recommendation and technical specifications.
- Design and preparation of technical specifications for a tender procedure to redesign internal correspondence management procedures and related procurement, installation and commissioning of an IT system to that end.
- Examining the pilot implementation of procedures for the dispatch of electronic documents using electronic signatures.
- Ensuring qualified digital signatures for Company senior executives.
- Design and gradual implementation of measures to ensure central printing services at EYATH S.A. customer service sites.

Information System Security and Personal Data Protection

Acknowledging the criticality of the security of its IT systems and the even more urgent requirements brought by the recent Ministerial Decision (1027, 8/10/2019) on the security of network and information systems for critical infrastructures [NIS Directive (EU) 2016/1148], the Company has taken a number of steps from October 2019 to date to protect the organisation from possible cyber threats:

- Appointment of Information and Network Security Officer in accordance with NIS requirements.
- Establishment of a Company-based Computer Systems and Networks Security Team to manage the necessary actions to comply with the new regulatory framework
- Establishment of a department responsible for the security of the Company’s information systems and networks, and harmonisation of the Company with the relevant regulatory frameworks (Applications Security and Development Department).
- Penetration tests to check and evaluate the vulnerabilities of EYATH S.A.’s IT infrastructure (External Security Testing – Penetration Test). The vulnerabilities shown by the penetration tests were dealt with during the first half of 2020.
- GAP analysis of the current state of the Company’s IT infrastructure using the international ISO/IEC 27001:2013 standard (completed in early 2020).
- Drafting and approval of key security policies (21 overall) to ensure EYATH S.A.’s compliance with the Network and Information Systems Security Law (NIS Directive) (approved in April 2020).
- Renewal of cybersecurity contract until June 2021.
- Staff training about the NIS Directive and Company security policies. By the end of 2020 remote training was provided to management executives, heads of department, staff of the Digital Transformation and IT Division and the Procurement and Human Resources Departments.
- Establishment of a Security Management Committee to support the Company’s information security management framework.
- At the same time, further steps were planned at the start of 2021 such as:
 - A programme of remote training for all employees on safety issues and understanding the relevant policies.
 - 24/7 monitoring of Company IT systems for potential security threats.
 - Internal security control services via internal penetration testing.

Evaluation of the security of the Company’s existing SCADA and IT systems and development of a Roadmap to fill identified gaps.

At the same time, the GDPR compliance system was further improved/updated by preparing 11 new policies to protect the personal data of both customers and employees of EYATH S.A. In addition, the Company’s GDPR

compliance coordination team was updated, and the personal data protection coordinators team (who are the points of contact in each Division in relation to GDPR) was trained remotely.

IT actions

The following steps were taken to support these actions in the IT sector:

- Implementing web applications to meet the Company's internal needs.
- Implementing interfaces between EYATH systems and external third party systems to improve customer service.
- Improving central internet access to the EYATH S.A. Management Building
- Adopting and gradually extending the remote work model (teleworking – tele-training) using cutting-edge methods:
 - Procuring the relevant IT terminal equipment for users
 - Ensuring the necessary web-based secure access services
 - Procuring the relevant teleconferencing software
 - User support

Improving customer service

Since 10.6.2019 the Customer Service Division has been operating out of new, cutting edge offices at 6 Angelaki St., handling all day-to-day transactions and requests of EYATH customers. The purpose of relocating is to improve service and communication with consumers inside open-plan, ergonomic, well-designed premises, by applying accelerated procedures.

The Company launched its new website in May 2019 which among other things improves the channels of communication with customers, allowing them to perform certain tasks online. During 2020 we added many additional application forms that customers can submit online without having to visit EYATH S.A.'s offices. Development of EYATH's new IT System will also include an e-services platform which will allow all user requests to be handled electronically using login credentials.

In addition, after a tender procedure during the first half of 2020 further improvements were made to the phone and online customer service provided by the Company by implementing an integrated service for receiving, recording and managing customer phone and online requests via the website or email by ensuring a relevant service.

During the second half of 2020, as part of the ongoing improvement in office functionality and consequently customer service, the 1st floor of EYATH S.A.'s building at 6 Angelaki St. was redesigned and laid out in accordance with architectural design principles.

Water supply SCADA

During 2017, following the Central Macedonia Region NSRF funding decision for the remote control and automation system to manage EYATH's water supply system, steps were taken to finalise technical and other requirements in the tender procedure documents for the financed project. The project is designed to ensure automated monitoring and management of the water supply network (pipelines, pumping stations, reservoirs, etc.) by installing a remote control/remote operation system (SCADA). That system will help identify and check drinking water leaks and safeguard the operational status of all E/M equipment installed, thereby supporting moves being made to optimise operations.

In May 2018, the Central Macedonia Region approved the tender documents for the project entitled "Remote control and automation of water supply system within EYATH's remit" with a total budget of € 3,347,049.00 + VAT which is being funded by the NSRF. The last date for submitting tenders was 30.7.2018 and tenders were opened on 24.8.2018 at which time the process of having them evaluated by the competent tender committee commenced. The tender procedure to select a contractor and sign the relevant contract was completed in 2019 with the relevant contract being signed on 17.12.2019, for a total award of € 2,434,777.00 plus VAT. The expenditure is covered by the relevant NSRF programme of the Central Macedonia Region. Projects are progressing based on the time frame prepared.

Sewerage system SCADA

During 2018 the design and specification of the project to upgrade the sewerage pump station SCADA system was finalised; most of the systems relate to the Thessaloniki Waste Water Treatment Plant's sewerage system.

On 5.6.2019 international tender procedure No. 17/2019 for the "design, supply, installation and roll out of a sewerage pumping station integrated remote control system" was launched with a budget of € 1,400,000 (plus VAT). The last date for submitting tenders was 3.7.2019 and tenders were opened on 10.7.2019 at which time the process of having them evaluated by the competent tender committee commenced.

It is expected that the tender procedure to select a contractor and sign the relevant contract will be completed in 2021, and will depend on the progress of court appeals and the judicial remedies in general which have been filed by candidate contractors.

Pilot projects

- Pilot digitisation of the customer archives was completed. Moreover, the preparation of technical specifications and other technical requirements for a tender procedure to digitise the overall customer archives was completed and a recommendation on this matter was submitted in July 2020 by the Digital Transformation & IT Division, following a previous recommendation made in September 2019 by the team established for this purpose, taking into account the more recent discussions which took place in the meantime with the new Consumers Division.
- The water supply customer database is currently being standardised so as to permit automated interconnection of consumption with GIS (hydraulic modelling) and consequently with the hydraulic model for the purpose of modelling (simulated operation) of the networks.
- The Company is exploring the adoption of smart meter technologies as part of a pilot project; they offer cutting-edge solutions for recording consumption levels, and the aim is to see how they can be adopted on a large scale.
- A system to remotely monitor consumption at Aristotle University of Thessaloniki (AUTH) water meters has been installed, maintained and operated.

It relates to the operation and maintenance of a remote monitoring and consumption management system for water meters at the AUTH campus, where average consumption is 26,000 m³ per 4 months. Installation of that system was completed in 2019. In March 2020, the contract to maintain and operate the AUTH Water Meters Remote Monitoring and Consumption Management System was renewed for 2 years. This contract has a budget of around € 12,000 and will be completed in March 2022.

Implementing its scope will:

- allow the information recorded by the water meters to be monitored remotely and in real time.
- allow controlled access to available consumption data.
- prevent overconsumption and leaks, and avoid needless charges thereby helping save water.

Hydraulic Modelling

Creation of integrated infrastructure for 3 EYATH S.A. pilot district metering areas (DMAs) (Thessaloniki Industrial Area, Efkarpi & Evangelistria) to systematically check, record, monitor and manage water, and to measure and manage water consumption.

- Preliminary work continues by preparing the project technical specifications, and at the same time the necessary work to hydraulically isolate mainly the Efkarpi pilot DMA is being carried out.
- The Efkarpi DMA is being simulated using hydraulic simulation.
- A hydraulic simulation of the Evangelistria DMA has already been carried out (without it being calibrated to actual data).

Implementation of an integrated hydraulic simulation study for a pilot basin for EYATH S.A.'s sewerage system in the Panorama Municipal Unit area, which includes:

- hydraulic simulation of the existing sewerage network in dry and wet weather, based on the initial division of the basin into individual sub-basins.
- adjusting the hydraulic model with reliable rainfall and flow data. To this end, two rain meters are being

installed in the selected pilot basin, and a flow-meter has been procured which has suitable technical characteristics.

Preparing a Property Register

To ensure optimal management and utilisation of the Company’s water supply and sewerage facilities, a comprehensive property register is being prepared, reviewed and updated.

To ensure that the register is as up-to-date as possible, 70 survey diagrams were prepared or updated, primarily covering the needs of the water supply SCADA and the need for sewerage pumping stations works in tourist areas.

At the same time, survey diagrams are being prepared in all cases where it was considered necessary in the context of first posting of the National Cadastre’s KT1-19 study (which covers Sindos, Kalohori, Gefyra, etc.), and the ownership status for 149 company facilities was examined.

EYATH’s geographical remit

According to Article 26 of Law 2937/2001, the Company’s territorial remit, within which it may provide its services and conduct its business, is the following:

WITH REGARD TO WATER SUPPLY: the Municipalities of Thessaloniki, Ampelokipoi, Kalamaria, Neapoli, Sykies, Agios Pavlos, Menemeni, Polichni, Efkarpia, Triandria, Eleftherio Kordelio, Evosmos, Stavroupoli, Panorama, Pylea, Oreokastro, Pefka, as well as the industrial area of Thessaloniki.

WITH REGARD TO SEWERAGE: the territorial remit of EYATH S.A. is divided into five regions:

- «**Region A**» includes the Municipalities of Thessaloniki, Ampelokipoi, Kalamaria, Neapoli, Sykies, Agios Pavlos, Menemeni, Polichni, Triandria, Diavata, Eleftherio Kordelio, Evosmos, Stavroupoli, Pylea, Panorama, Oreokastro, the districts of Ionia and Kalohori of the Municipality of Echedoros and the Community of Efkarpia.
- «**Region B**» includes the area surrounded by the rivers Gallikos and Axios, up to the sea, including the industrial zone of the major Thessaloniki area, the district of Sindos of the Municipality of Echedoros, the districts of Agios Athanasios, Anchialos, Gefyra of the Municipality of Ag. Athanasios and the districts of Halastra and Anatoliko of the Municipality of Halastra.
- «**Region C**» includes the hill zone of the Thessaloniki urban area and includes the community of Pefka and the Districts of Asvestochori, Exochi, Filyro of the Municipality of Hortiatis.
- «**Region D**» extends to the Municipalities of Kalamaria and Panorama, to the Sedes public baths and the airport of Mikra and includes the Industrial area and the Districts of Thermi, N. Redestos, N. Rysio and Tagarades of the Municipality of Thermi and the District of Agia Paraskevi of the Municipality of Vassilika.
- «**Region E**» extends from the airport of Mikra and the districts of N. Rysio and Tagarades of Agia Paraskevi to the sea and includes the Districts of Agia Triada, Perea, N. Epivates of the Municipality of Thermaikos and the districts of Nea Michaniona, Emvolo, Angelohori of the Municipality of Michaniona.

The Company, under a contract signed with the corresponding Municipality and EYATH Fixed Assets can undertake the existing network of local government authorities in one of the above regions and the obligation to provide water supply or sewerage services to the corresponding Municipality. The Company, under a contract signed with the corresponding Municipality, EYATH Fixed Assets, and approved by a joint decision of the co-competent ministers, can extend its activity to the territory of local government authorities that are outside the above regions.

Note that the operations of no operating sector have been discontinued.

GROUP AND COMPANY RESEARCH & DEVELOPMENT OPERATIONS

During the period ended the Group spent € 269 thousand on R&D expenses which related primarily to staff salaries for their participation in research activities and third party fees and expenses for a pilot scheme to use satellites to identify hidden leaks.

Research projects

In 2020, the Company requested financing by participating in the submission of three research project proposals

in the EU R&D Funding Programme Horizon 2020. The total budget requested for these projects was € 217 thousand for EYATH and is allocated as follows:

- 1 project proposal which was approved (€ 56 thousand) in 2020, commencing on 1.1.2021.
- 2 project proposals which were not approved (€ 155 thousand) in 2020.

In September 2020, a Horizon 2020 research project commenced, with EYATH’s participation. It is entitled: “Pathogen Contamination Emergency Response Technologies” (PathoCERT), and its general objective is to strengthen the coordination capability of all First Responders in dealing with cases of water contamination caused by pathogens. The project’s total budget is € 7.2 million and EYATH S.A.’s contribution to the budget is € 154 thousand, of which 70% will be financed by the European Union (funding: € 154 thousand).

Throughout 2020, the research project entitled ‘Smart infrastructure for remote metering of water consumption and management of water demand’ (known as SMART-WATER) continued to be implemented (as part of the 2014-2020 NSRF); it is a research partnership between EYATH S.A., the telecom company Apifon and the Information and Communication Technologies Institute of the Centre for Research and Technology Hellas (CERTH). The project was primarily managed by members of the former Strategic Planning & Investment Programme Management Unit which took the necessary steps to prepare for an upcoming publication (talk at the 39th IAHR 2022 Congress in Granada). In 2020, a scientific article was published in the Water Science and Technology journal in collaboration with the other two bodies (CERTH, APIFON) which are participating in the Smart-Water Research Project.

The total budget for this project is around € 660 thousand, of which around € 490 thousand will be financed with public money. EYATH S.A.’s budget is around € 170 thousand, of which around € 87.5 thousand will be financed with public money. During 2020, work continued successfully on the research project entitled: “Enhancing Standardisation strategies to integrate innovative technologies for Safety and Security in existing water networks” (Aqua3S), to utilise innovative technologies and standardise methodologies for the safety and protection of the end product (drinking water). The project’s total budget is € 6.9 million and EYATH S.A.’s contribution to the budget is € 188 thousand, of which 70% will be financed by the European Union (funding: € 132 thousand).

The project entitled “Monitoring and Methodologies for Removal of Emerging Pollutants from Liquid Waste” continued to be implemented as part of the “Bilateral and Multilateral R&D Cooperation between Greece and China - Competitiveness, Entrepreneurship and Innovation” Programme (Competitiveness Entrepreneurship and Innovation Operational Programme Managing Authority), which has a budget of € 50 thousand for EYATH and provides financing of € 39 thousand.

Moreover, to study the marine environment close to the submerged waste disposal pipes from the two waste treatment plants, and near the White Tower, the Company entered into a self-financed agreement (budget around € 20 thousand) with the Aristotle University of Thessaloniki’s Special Account for Research Grants and the School of Civil Engineering to implement the “Thermaikos Bay Quality Monitoring Programme”. During the first half of the year, two out of three of the seasonal sailings took place (for winter and spring), while during the second half of the year the contract’s third and last seasonal sailing took place (for summer 2020).

Lastly, in 2020 the Company concluded a self-financed service agreement entitled: “Development and installation of a system for valid and timely detection and information about the presence of hydrocarbons at Polyfytos Reservoir, using satellite surveying methods”. The specific R&D services last 6 months commencing in November 2020, and total budgeting is € 29,900. They are being implemented in partnership between Infalia Private Company and the Research and Development Department of EYATH S.A. to develop a digital tool which will automatically and validly brief EYATH S.A.’s staff in good time if hydrocarbons are found at Polyfytos Reservoir.

CORPORATE SOCIAL RESPONSIBILITY

Issues of top priority on the international agenda are to secure access for all to water supply / sewerage services by 2030, and proper and sustainable management of water resources for future generations, and are in fact the UN’s 6th sustainable development target.

EYATH S.A. works daily to achieve that target within the context of corporate responsibility: Its strategy includes highlighting the vital relationship it has with the local community, and ensure it has a positive environmental impact on the area. Through dialogue with stakeholders -staff, customers, investors, suppliers, the local community in which it operates- mutual targets can be set which can then be implemented as part of the company’s CSR strategy.

EYATH S.A.’s undisputed role as a public benefit enterprise is reinforced through societal measures designed to improve the quality of life of citizens, to improve their health and protect the environment, all of which are sectors directly related to the Company’s business activities.

We have opted to focus our commitments on 4 key aspects and present our performance in those areas: The environment, society, human resources and culture. EYATH S.A.’s values are therefore being turned into reality in the following areas:

- 1. Natural resources and the environment
- 2. Society and vulnerable social groups
- 3. Human Resources and Training
- 4. Culture and Sport

With the same philosophy, from the moment the pandemic broke out EYATH took measures to focus on its employees so that staff are and feel safe and active during the crisis. It prepared a business plan for the employment of staff which involved a skeleton staff, tele-working and rotating work depending on staff duties, and closed offices providing services to the public in the spring and only allowed people in by appointment. Immediate implementation of all circulars from ministries to safeguard personal health and hygiene allowed services to be provided as normal to consumers in Thessaloniki over the entire period.

At the same time, care was also taken to support consumers: the Company announced very early on that new water supply connections would be treated as a matter of priority given the vital importance of water for citizens’ hygiene. In addition, bill payment times were extended during the first wave of the pandemic, while available online services were expanded.

EYATH’s management team delivered special COVID-19 equipment to the AHEPA reference hospital (video laryngoscope) and distributed 5,000 masks to schools in Thessaloniki at the start of the school year, while social structures and the homeless / unemployed persons in the city received support as part of the company’s CSR actions.

NATURAL RESOURCES AND THE ENVIRONMENT

Water is our most precious natural resource. That’s why for EYATH S.A. ensuring sustainable water management is synonymous with protecting the natural environment; a concept interrelated with sustainable development.

EYATH S.A.’s commitment to environmental protection takes shape through the Company’s day-to-day practices and all its business activities comply with environmental law.

More specifically:

- it fully implements Community and national environmental law, seeking to minimise the impacts of its activities on the environment;
- it engages in R&D, ever seeking out ways to protect and improve the environment;
- it is planning systematic modernisation of the water supply network to reduce leaks;
- it is working in partnership with similar European companies and bodies as part of research activities on the impact of climate change on aquifers, helping promote solutions to stimulate sustainable development in our area and the wider SE Europe region. One example is its active participation in EUREAU, the European Federation of National Associations of Water and Wastewater Services;
- it invests in improving its facilities to ensure better performance and reduce energy consumption;
- it actively contributes to cleaning the surface of the sea in the bay of Thessaloniki, removing floating objects, oil spills or contaminants;
- it removes urban and industrial wastewater from the urban area via an extensive sewerage network, controlled by remotely controlled and operated systems;
- it operates a state-of-the-art GIS system for preventative maintenance and rapid response to emergencies.
- it implements, when necessary, a programme to re-use water treated at the Thessaloniki Waste Water Treatment Plant to irrigate areas of land in the Halastra - Kalohori plains during droughts;

- it has significantly reduced the time required to carry out network-related tasks (new connections, relocations, extensions, etc.);
- it also ensures environmentally and socially beneficial management of sewage sludge and seeks to improve the biogas production unit running on sewage sludge which is already in operation at the Sindos Biological Treatment Plant, and to utilise its heat generating capacity;
- it systematically recycles at the workplace and uses environmentally-friendly materials;
- it is focusing on rationalising business travel and on applying environmental criteria to procurement;
- it has (a) a Sewerage & Environment Quality Control Lab which carries out environmental tests every day at the outlets of the waste water treatment plants and industries (around 850 tests which generate over 5,000 quality analyses) and (b) a Drinking Water Testing Lab in cooperation with the Quality Control Lab at the Water Treatment Plant which receives over 3,000 samples of water and carries out around 50,000 chemical and microbiological tests a year, implementing the relevant legislation. Both labs systematically participate each year in the inter-laboratory tests and now have an ISO 17025 quality management system;
- the Sewerage & Environment Quality Control Lab implements a quality management system that conforms to ISO 17025;
- it shares know-how with other water management bodies such as municipal water supply and sewerage companies, and provides training services to bodies and organisations that lack experience and knowledge about how to manage water resources and waste water;
- it participates in financed research programmes;
- it implements an integrated IT system for all procedures related to tests and lab analyses (customer register, recording of tests and lab test results, issuing reports);
- it supports the work of the Waste Water and Liquid Industrial Waste Treatment and Disposal Designs Inspection Committee (where 250 issues were examined in 2020).

Moreover, on World Environment Day the Company also distributed info-materials to citizens about the importance of biodiversity and protection of water resources as a weapon in the fight against climate change.

SOCIETY AND VULNERABLE SOCIAL GROUPS

In this sector:

- it is exploring innovative procedures and automated processes to optimise day-to-day operations at its facilities and ensure better customer service (e-transactions, web-banking, payments via an extensive network of supermarkets, and other similar ideas);
- it offers a social tariff to vulnerable groups of citizens using the same criteria applied by PPC for its social household tariff, and also offers a broad spectrum of repayment plans for overdue debts for all debtors as well as more favourable terms for the financially disadvantaged;
- it facilitates customers via improved e-services and a wide network of partners and associated businesses (150 super markets in the prefecture of Thessaloniki and neighbouring prefectures of Halkidiki, Pieria, Imathia, Pella and Kilkis at no extra charge, all OPAP agencies, and Hellenic Post Office branches and Banks);
- it makes donations on a case-by-case basis in areas which have been declared in a state of civil emergency;
- it runs info-campaigns for the public about the options available to socially and financially vulnerable population groups;
- it offers work and internships to students and pupils at technical schools as part of their work experience requirements;
- it helps improve the life of refugees in refugee camps in the wider area of Thessaloniki, providing radiators and carrying out infrastructure works (water supply and sewerage facilities at those camps, and repairs to damaged facilities);
- it has a long-standing partnership with a magazine sold in the streets to support the unemployed; its

head offices are a 'safe haven' for sellers, and also supports unemployed people in Thessaloniki via the Labour Centre;

- it encourages staff to get involved in volunteering (by collecting food or other items for the poor, participating in running events that share a social cause, etc.);
- collaborates with the academic community at specialist and general events on environmental issues, attracting audiences comprised of students, experts and ordinary citizens.
- it helps students by providing targeted scholarships. The company has signed an open-ended MoU with the Aristotle University of Thessaloniki and is funding two scholarships: Both are annual and are for postgraduate studies in fields relevant to EYATH S.A., while another one is for 4 years to finance the cost of a PhD.
- it presents a 1-hour programme entitled 'The sewerage cycle in Thessaloniki' approved by the Ministry of Education, to brief primary and secondary school pupils about daily influxes to the sewerage network and raise their awareness;
- it prepares educational programmes for children as part of the Thessaloniki International Fair.
- it cultivates ecological awareness among consumers thanks to info-campaigns and above all via daily visits by tens of primary and secondary school pupils, students, associations, and special groups such as refugees, to the Water Supply Museum;
- it participates in World Water Day celebrations on 22 March and World Environment Day events on 5 June, hosting info-events for the general public.
- it is supporting the activities of local bodies and organisations relating to the environment and water;
- it donates electronic equipment to schools in Thessaloniki.

HUMAN RESOURCES AND TRAINING

In the human resources sector:

- it provides group life and health insurance for employees;
- it invests in developing its employees' skills in life-long learning, offering numerous changes for training both via specialised seminars and post-graduate training;
- it supports the families of staff, covers the costs of kindergartens and summer camps for employees' children;
- it rewards the children of employees who enter university;
- it organises parties for employees' children;
- it implements policies to protect the H&S of all employees;
- it ensures equal opportunities for both genders when it comes to promotions;
- it offers employees a work uniform and personal protection equipment.

CULTURE AND SPORT

In the well-being and cultural advancement sector:

- it runs the Water Supply Museum which is visited every year by around 7,000 children, associations, disabled persons, refugees and other groups of visitors;
- it supports sports clubs, associations and social actors;
- it supports cultural activities, sports and artistic events in the city, promoting the idea of culture and the good life;
- it keeps an archive of maps, letters and other documents at the Water Supply Museum which cover the history of water supply in Thessaloniki and are available to any interested parties. In fact, a special platform has already been set up to digitise the entire archive and consequently to preserve it and facilitate the relevant research. During the pandemic, materials for a digital tour of the museum were prepared for the benefit of all stakeholders.

COMPANY BRANCHES

During the year ended, as well as during the previous one, the Company had no branches through which it engages in its business activities, outside the Thessaloniki urban area.

OWN SHARES HELD BY THE GROUP AND THE COMPANY

At year-end no shares of the parent Company were held by the same or another company included in the consolidation.

RISKS

Risk related to the sector in which the Group operates

As regards the possibility of the future deregulation of the market, in relation to EU law and its possible impact on the Group, we note that due to the nature of the installed infrastructure (mainly underground networks and tanks), the water supply - sewerage sector is a typical example of a physical monopoly, where the development of alternative networks and the creation of competition conditions, where customers could choose between different suppliers of processed drinking water, is practically impossible. Moreover, EYATH's product suffers from inelasticity.

We further note that in all countries of the European Union, as well as the rest of the world, water supply-sewerage services are provided by private or state companies or local government authorities without any capability of developing competition within the specific geographical boundaries where these companies provide their services.

The specific characteristics of the water supply and sewerage sector (that differentiate this utility sector), are recognised by the European Union, and never to this date has an issue ever been raised regarding the abolition of the monopoly of the sector, and the development of competition, as for example was the case in the telecommunication services sector.

Therefore, we do not consider possible, at least in the foreseeable future, the possibility of development of competition in this sector.

Financial risk factors

The Group's main financial tools are cash, bank deposits, trade and other receivables and liabilities. Management examines and periodically reviews the policies and procedures related to financial risk management, such as credit risk and liquidity risk, which are described below:

Market risk

(i) Exchange rate risk

The Group and the Company do not face exchange rate risks, because throughout the year ended they did not carry out transactions in foreign currency and all assets and liabilities were in euro.

(ii) Price risk

As regards price risk, the Group is not exposed to significant risk of fluctuation of the variables that determine both revenues and cost.

(iii) Cash flows and fair value of risk rate

The Group has a limited interest rate risk in interest-bearing assets (time deposits) and therefore the income and the operating cash flows depend, to a point, on the changes to the interest rate market.

There were no loan liabilities on 31/12/2020.

Management is monitoring interest rate fluctuations on an ongoing basis, and evaluates in each case the duration and the type of time deposits.

Credit risk

Credit risk is managed on a group basis. Credit risk arises from cash at hand and cash in banks, as well as credit exposure to customers, including significant receivables and transactions made.

The Company is constantly monitoring its receivables, either separately or per group (customer categories) and incorporates this information into its credit control processes.

Cash and cash equivalents do not entail significant credit risk. Trade and other receivables include receivables from private customers, with a relatively limited degree of risk of losses, mainly due to the broad dispersion of the receivables, whereas for receivables from the State and the broader public sector, the Company examines the possibility of collecting due debts by drawing up contracts or through legislative regulations.

At the end of the period, Management deemed that there is no significant credit risk that is not covered by some collateral or an adequate provision for bad debt.

None of the financial assets has been secured with a mortgage or other form of credit security.

Liquidity risk

Liquidity risk is kept low, by means of ensuring high cash assets.

As regards the Company's and the Group's cash, note that it is deposited in sight and time accounts in Greek banks and at the Bank of Greece. On the other hand, the Group operates in the domestic market and is not affected by potential adversities, because it does not have any significant transactions with foreign suppliers, which might have affected its smooth operation.

The Group continues to follow-up these developments carefully, taking any measure needed to ensure the unhindered continuation of its business activity and will inform investors immediately about any effect which the unfolding events may have on its operation, financial position and results.

SIGNIFICANT TRANSACTIONS BETWEEN THE COMPANY AND RELATED PARTIES

According to the Group, related parties are members of the Board of Directors, members of Management, as well as the shareholders holding a significant percentage of its share capital (including their related persons). Note that in the 2018 accounting period the Company's financial statements were included in the consolidated financial statements of HCAP S.A. for the first time. Consequently, the Group considers the entities related to HCAP S.A. to be related parties (see note 31).

The Group's trading transactions with these related parties during the 1/1/2020-31/12/2020 period were carried out under market terms and in the framework of its usual business activity. The transactions and the balances of the Group's and Company's related parties, during the 1/1/2020 - 31/12/2020 period and as at 31/12/2020 respectively, as well as during the previous financial year, are broken down in the following tables (see note 31 of the financial statements):

	THE GROUP		THE COMPANY	
	01/01-31/12/2020	01/01-31/12/2019	01/01-31/12/2020	01/01-31/12/2019
Income from subsidiary	-	-	24	25
Income from other related parties consolidated along with HCAP S.A.	143	157	143	157
Expenses to other related parties consolidated along with HCAP S.A.	13.704	13.219	13.704	13.219
Transactions with and fees for executives and board members	995	518	995	515
Transactions with other related parties	6	2	6	2

Transactions with and fees for executives and board members relate to salaries.

Income from other related parties consolidated along with HCAP S.A. relates primarily to water supply and sewerage network service revenues.

Expenses to other related parties consolidated along with HCAP S.A. relate primarily to services received (expenses for electricity supplied worth € 13.6 million) and the leasing of properties.

	THE GROUP		THE COMPANY	
	31/12/2020	31/12/2019	31/12/2020	31/12/2019
Receivables from subsidiary	-	-	24	25
Receivables from other related parties consolidated along with HCAP S.A.	6w01	598	601	598
Liabilities from other related parties consolidated along with HCAP S.A.	2.550	2.788	2.550	2.788
Receivables from management executives and board members	12	2	12	2
Liabilities to management executives and board members	4	6	4	3

The Company's receivable from a subsidiary of € 24 mainly related to receivables in lieu of the approved dividend.

Receivables and liabilities from other related parties consolidated along with HCAP S.A. of € 601 and € 2,550 related to receivables for income from providing water supply and sewerage services both billed and accrued, and services received and prepaid property rents.

Liabilities to management executives and board members related to salaries payable.

The actuarial liability for the Company's related parties (management executives) was € 193 on 31/12/2020 (compared to € 90 in 2019).

Explanatory Report Of The Board Of Directors

(in accordance with Article 4(7) of Law 3556/2007)

STRUCTURE OF THE COMPANY'S SHARE CAPITAL (amounts in €)

The Company's Share Capital amounts to forty million six hundred and fifty six thousand euro (€ 40,656,000) divided into thirty six million three hundred thousand (36,300,000) ordinary bearer shares with voting rights, of a nominal value of one euro and twelve cents (€ 1.12) each.

Company shares are listed for trading on the Equities Market of the Athens Exchange (Category: Large Capitalisation). The Company's shareholders rights arising from shares depend on the percentage of capital held which corresponds to the share's paid value.

Each share grants all the rights specified by law and the Company's Articles of Association and in particular:

- Right to obtain a dividend from the Company's annual profits;

35% of the net profits (having deducted the statutory reserve first) are distributed from the profits each fiscal year to shareholders as a first dividend, unless the General Meeting stipulates otherwise. The General Meeting also decides on whether to distribute any additional dividend. For 2019, the right to issue an additional dividend was used following a decision of the General Meeting because of the high cash assets, on the basis of which approval was given for a dividend of € 0.268/share to be distributed (70% of the net profits). All persons who are shareholders before the dividend cut-off date are entitled to a dividend. The dividend to which each share is entitled shall be paid to the shareholder within two (2) months of the date of approval by the Ordinary General Meeting of the annual financial statements. The place and manner of payment is announced in the press. The right to collect a dividend becomes statute-barred and the amount involved devolves to the State if not collected within 5 years from the end of the year in which the General Meeting approved distribution.

- The right to receive the contribution paid, upon liquidation or upon the writing off of capital corresponding to the shares, where this is decided upon by the General Meeting.
- The pre-emptive right in each increase of the Company’s share capital with cash and new shares.
- The right to receive a copy of the financial statements and reports of chartered auditors and the Company’s Board of Directors.
- **The right to participate in the General Meeting** which consists of the following specific rights: legal standing, attendance, participation in discussions, submission of proposals on items on the agenda, entry of views in the minutes and voting rights.
- The General Meeting of the Company’s shareholders shall retain all its rights during the period of liquidation.

Shareholders’ liability is limited to the nominal value of the shares held.

LIMITATIONS TO THE TRANSFER OF THE COMPANY’S SHARES

Shares can be transferred in the manner specified in Article 41 of Law 4548/2018 and there are no restrictions on transfer contained in its Articles of Association. Company shares are dematerialised and listed on the Athens Exchange.

SIGNIFICANT DIRECT OR INDIRECT HOLDINGS WITHIN THE MEANING OF ARTICLES 9 TO 11 OF LAW 3556/2007

Shareholders with a significant holding in the Company’s share capital on 31/12/2020 were as follows:

SHAREHOLDER	Number of shares held	Holding on 31/12/2020
HCAP	18.150.001	50,00% +1
HRADF	8.717.999	24,02%
SUEZ GROUPE	1.982.870	5,46%
Other shareholders	7.449.130	20,52%
Total	36.300.000	100,00%

HOLDERS OF ALL CLASSES OF SHARES ENTITLING THEM TO SPECIAL RIGHTS OF CONTROL

There are no shares in the Company granting their holders special rights of control.

LIMITATIONS ON THE VOTING RIGHT - DEADLINES FOR EXERCISING RELEVANT RIGHTS

The Company’s Articles of Association contain no restrictions on voting rights deriving from its shares.

AGREEMENTS BETWEEN COMPANY SHAREHOLDERS

The Company is not aware of the existence of agreements between its shareholders which entail restrictions on the transfer of its shares or the exercise of voting rights deriving from its shares.

RULES ON THE APPOINTMENT AND REPLACEMENT OF BOARD MEMBERS AND AMENDMENTS OF THE ARTICLES OF ASSOCIATION

The rules contained in the Company’s Articles of Association on appointment and replacement of members of the Board of Directors and amendment of the provisions of the Articles of Association are not different from

those contained in Law 4548/2018.

POWERS OF THE BOARD OF DIRECTORS OR SPECIFIC MEMBERS TO ISSUE NEW SHARES OR PURCHASE OWN SHARES

Article 5 of the Company’s Articles of Association states that the General Meeting may reach a decision, to be published in the manner required by Article 13 of Law 4548/2018 as in force, granting the Board of Directors the right to make a decision by a 2/3 majority at least of its members to increase the share capital in whole or in part by issuing new shares up an amount which cannot exceed 3 times the paid-up share capital on the date that the said power was granted to the Board of Directors. The Board of Directors’ competence to purchase own shares is no different than that laid down in the provisions of Articles 48, 49 and 52 of Law 4548/2018. There is no provision to the contrary in the Company’s Articles of Association.

ANY SIGNIFICANT AGREEMENT CONCLUDED BY THE COMPANY WHICH ENTERS INTO FORCE, IS AMENDED OR ENDS, IN CASE OF CHANGE IN CONTROL OF THE COMPANY FOLLOWING A TAKEOVER BID

There are no other agreements that enter into force, are amended or end in case of a change in the Company’s control, following a takeover bid, beyond the trilateral concession agreement between EYATH SA, EYATH Fixed Assets and the Greek State, which was ratified with Law 2937/2001 Government Gazette 169-A-26.7.2001.

ANY AGREEMENT BETWEEN THE COMPANY AND ITS BOARD MEMBERS OR STAFF PROVIDING FOR COMPENSATION IF THEY RESIGN OR ARE REDUNDANT WITHOUT VALID REASON OR IF THEIR EMPLOYMENT CEASES BECAUSE OF A TAKEOVER BID

There are no agreements between the Company and members of the Board of Directors or staff which provide for the payment of remuneration specifically in the case of resignation or dismissal without just cause or termination of service or employment due to a takeover bid.

DIVIDEND POLICY

On 22.4.2021 the Board of Directors decided to recommend that the Ordinary General Meeting of Shareholders distribute a dividend of € 0.223 per share for 2020, which corresponds to 70% of the distributable profits. The dividend is subject to approval by the Ordinary General Meeting of Shareholders and is included in the balance of the account «Retained earnings».

On 16.6.2020 the General Meeting approved distribution of a dividend of € 0.268/share, or € 9,728 thousand in total for 2019 for all 36,300,000 bearer shares, compared to € 4,574 thousand in the previous year.

The dividend is subject to a 5% withholding tax. The net amount of dividends (after the withholding) cannot be assessed before the dividend is paid and the Hellenic Central Securities Depository is notified because some investors receive special tax breaks and are exempt from the withholding tax.

STATEMENT OF CORPORATE GOVERNANCE

Section: I. Principles of Corporate Governance

In making this statement, and following the provisions of Article 152 of Law 4548/2018, acting in accordance with Article 2(2) of Law 3873/2010, the Company's Board of Directors declares that it has decided on its own initiative to implement the Hellenic Corporate Governance Code which was prepared by the Hellenic Federation of Enterprises and then amended as part of the first revision by the Hellenic Corporate Governance Council on 28 June 2013.

(http://www.helex.gr/documents/10180/2227277/HCGC_GR_20131022.pdf/e8e7b6da-6dd0-4c30-90e9-79fe9ca8383d)

The Hellenic Corporate Governance Code includes provisions of two types: «general principles» which are aimed at all companies, whether listed or not, and «special practices» which only relate to listed companies. The Code follows the «comply or explain» approach and requires listed companies which adopt it to publish their intention in this regard and either comply with all special practices in the Code or explain the reasons for non-compliance with specific special practices. The Code incorporates all applicable legislative requirements on corporate governance, and also includes special practices that go beyond those requirements. EYATH S.A. (hereinafter EYATH) fully complies with all legislative requirements on corporate governance, while for the time being, at least, does not apply any of the special practices in the Code which go beyond the legislative requirements.

The deviations from the Hellenic Corporate Governance Code are presented and justified in the table below:

Special practices in the Hellenic Corporate Governance Code	Explanation/ justification for deviation from the special practice in the Hellenic Corporate Governance Code
Size and composition of the Board: Special practices 2.1, 2.2, 2.3	<p>For the time being, EYATH has not adopted this specific diversity policy on the composition of the Board of Directors. The fact that it is a company in which the Greek State has a direct and indirect holding does not allow the staff selection and promotion procedures for public agencies to be bypassed.</p> <p>However, in its Corporate Governance Statement the Company publishes the line-up of the Board of Directors and senior executives, their term in office and the gender distribution percentages which are related to diversity (gender, experience, etc.).</p>
Size and composition of the Board: Special practices 2.7, 2.8	<p>For the time being, EYATH has not adopted this specific diversity policy on the composition of the Board of Directors. The fact that it is a company in which the Greek State has a direct and indirect holding does not allow the staff selection and promotion procedures for public agencies to be bypassed.</p> <p>However, in its Corporate Governance Statement the Company publishes the line-up of the Board of Directors and senior executives, their term in office and the gender distribution percentages which are related to diversity (gender, experience, etc.).</p>
Role and profile of the Chairman of the Board: Special practice 3.3	<p>At EYATH, the posts of Chairman of the Board and CEO were held by the same person up to 30.6.2019. Following the convening of the Extraordinary General Meeting on 2.8.2019 and the subsequent official establishment of the Board of Directors, the powers of the Chairman and CEO were divided between separate persons, with a Chairman who was a non-executive member, effective from 1.9.2019.</p>

Special practices in the Hellenic Corporate Governance Code	Explanation/ justification for deviation from the special practice in the Hellenic Corporate Governance Code
Role and profile of the Chairman of the Board: Special practice 3.4	<p>The decision of 29.8.19 to officially establish the Board of Directors appointed an independent, non-executive member as Vice Chairman.</p>
Nomination of Board members: Special practice 5.1	<p>According to EYATH's Articles of Association, the Board's term in office is 4 years. This term in office serves the Company's development and strategic planning objectives and is not expected to be reduced, but the Board may—if necessary—partially replace its members.</p>
Nomination of Board members: Special practices 5.4, 5.5, 5.6, 5.7	<p>By means of decision No. 124/21 of the Board of Directors, a Nominations Committee was set up which will prepare a suitability policy for Board members in line with Law 4706/2020 and will be approved by the Ordinary General Meeting on 1.6.2021.</p>
Functioning of the Board: Special practices 6.1, 6.2, 6.3, 6.4, 6.5, 6.6, 6.7, 6.8, 6.9	<p>The internal regulations for EYATH's Board of Directors were approved by Board decision no. 402/2017.</p>
Board evaluation: Special practices 7.1, 7.3	<p>By the date this statement was drawn up, there were no evaluation procedures for the Board of Directors.</p> <p>However, the possibility of developing procedures which will make it possible to evaluate the Chairman and Board as a collective body will be examined.</p>
Board evaluation: Special practice 7.2	<p>Non-executive members do not convene periodically without the executive members being present in order to evaluate the performance of the executive members and discuss their remuneration.</p> <p>However, the possibility of developing procedures which will make it possible to evaluate the performance of executive members of the Board of Directors will be examined.</p>
System of internal controls: Special practice 1.7	<p>In decision No. 152/2021 the Board of Directors updated the bylaws of the Board's Audit Committee in accordance with Article 74 of Law 4706/2020.</p>
Level and structure of remuneration: Special practices 1.1, 1.4, 1.5, 1.6, 1.7, 1.8, 1.9, 1.10	<p>The Extraordinary General Meeting of Shareholders on 20.12.2019 approved the new remuneration policy effective from 1.1.2020 on a proposal from the competent Remuneration Committee and is posted to the company website.</p>

Section: II. Main characteristics of the Internal Controls and Risk Management Systems in relation to the preparation of the Financial Statements

The Internal Audit Unit's mission is:

- to examine and evaluate the adequacy and effectiveness of the Company and Group's system of internal controls and to ascertain to what extent the system provides a reasonable assurance about:
- compliance with policies, procedures, guidelines and decisions of Company Management and the legislation governing its operations.
- adequate evaluation of the data processing systems, in order to ascertain to what extent such systems achieve their purposes and objectives, and adequate auditing procedures have been incorporated into them;

- efficient and effective utilisation of the Company's available resources, and an overview of the means of safeguarding assets and an assurance per se of the existence of such assets (via inventories, counts, etc.);
- reliability of the financial statements;
- the reliability and completeness of data, information and means used for decision-making.
- Management is briefed by the Audit Committee about the results of scheduled and unscheduled audits.
- Steps taken to correct auditing issues which have been identified and notified in the past are evaluated.

Internal auditing, as a function, is performed in an independent, objective manner and consequently has no power or other form of responsibility for the activities its oversees. The key principles guiding how internal audits are carried out are set out below:

- Each year an Audit Plan is drawn up, which includes areas to be audited during the year, the subject matter and timeframe for carrying out all auditing work. The annual Audit Plan is prepared based on risk assessment and is approved by the Audit Committee.
- Auditing work is carried out by 1st and 2nd class auditors with the required degree of professional diligence, conduct, confidentiality, objectivity and integrity, in compliance with the International Standards for the Professional Practice of Internal Auditing (Standards) and the Code of Conduct of the international Institute of Internal Auditors (IIA).
- When carrying out audits, Company auditors collaborate as necessary with staff and executives who are directly or indirectly involved in the activity being audited.
- The practices and detailed procedures implemented by Internal Auditing, and the operating framework for internal audits are outlined in detail in the Internal Audit Manual.
- The scope of audits and the findings which emerge from each auditing task are recorded in detail in internal Audit Reports. These are prepared by the 1st and 2nd class auditors who were involved in the auditing task and are reviewed by the head of the Internal Audit Unit.
- Follow-up of corrective measures is done by the Internal Audit Unit at regular intervals depending on their seriousness.
- The Audit Committee periodically briefs Company Management about issues which come to the attention of auditors while carrying out audits, or from other sources which require further investigation by expert investigators.

Regulatory Compliance, Crisis and Risk Management Unit

Decision No. 576/19 of the Board of Directors established the Regulatory Compliance, Crisis and Risk Management Unit on 1.1.2020 whose mission is to monitor the legal and regulatory framework governing the Company and changes to it, to ensure effective ongoing compliance with the laws and regulations of the State and the regulatory authorities, and the policies laid down by Company Management. In the context of its duties, the Unit should:

1. Monitor the current regulatory framework and examine amendments and supplements to the legal, regulatory and ethical framework governing the Company, informing the Board of Directors about changes and making recommendations on the relevant amendments needed to internal policies, guidelines and regulatory compliance procedures, especially on issues such as the code of conduct, combating corruption and bribery, confidentiality of internal information, etc.
2. Oversee the implementation of regulatory compliance based on the plan it prepares, which is approved by the Board and is in line with the Company's strategy and objectives, monitoring its effectiveness and submitting proposals for improvement, where necessary, or carrying out random checks.
3. Ensure ongoing briefings, and raise awareness and train executives and employees on regulatory compliance issues through training courses to develop a regulatory compliance culture as a model for corporate behaviour.
4. Draw up a code of conduct based on the fundamental principles and values which determine how employees behave and how they carry on business with the Company's customers, suppliers and associates.
5. Support and inform the Board in identifying and managing possible conflict of interest situations and any reports on non-regulatory compliance, so that after an investigation, the necessary corrective

measures can be taken. It must also report to the Board periodically.

6. Prepare the risk management framework and make recommendations on the strategy and policies for managing and controlling the risks to which the Company is exposed or assumes in line with Management guidelines.
7. Lay down the procedures for identifying, recording and evaluating business risks, analysing current ones and identifying potential ones affecting the Company.
8. Assist in developing a corporate risk management culture at all levels within the Company and organise training courses to raise staff awareness about how to manage and address risks.
9. Support the heads of operational areas in putting in place safety checks and balances to address risks, to develop / implement action plans and to monitor progress in implementing them, to ensure that they are adequately and effectively dealt with.
10. Keep the Company's central risk register, periodically evaluate the risk identification and evaluation mechanism, and submit to the CEO periodic reports on the effectiveness of risk management and handling for approval by the Board of Directors.
11. Ensure and support the Company's operational areas in preparing crisis management plans.

Section: III. Modus operandi of the General Meeting of Shareholders, key powers and description of shareholder rights and how they can be exercised.

a) Modus operandi and powers of the General Meeting of Shareholders

The modus operandi and powers of the General Meeting of Shareholders and the rights of shareholders and how they exercise them are set out in detail in Articles 29 to 39 of the Company's Articles of Association, which are available to the public in hard copy at the Company's head offices.

According to the Articles of Association, the General Meeting of Shareholders is the supreme management body which decides on all corporate affairs and its lawful decisions are binding on all shareholders.

The General Meeting of Shareholders is convened by the Board of Directors and meets regularly at the place and time specified by the Board of Directors within the first six months from the end of each financial year.

The General Meeting convenes where 20 whole days before the meeting an invitation was published which clearly sets out the place and time of the meeting, the items on the agenda, and the procedure to be followed by shareholders to participate and exercise their voting rights.

The General Meeting meets and has a quorum where 51% of the share capital is present and represented at it, apart from cases where a 2/3 qualified quorum is required by the Articles of Association.

Shareholders who participate in the General Meeting and have voting rights elect the Chairman and Secretary. The items on the agenda are then discussed and decisions are taken on those matters by absolute majority.

Minutes are kept of the items discussed and decided on by the General Meeting signed by the Chairman and Secretary of the meeting.

The General Meeting is the sole body competent to decide on:

- a) Extension of the Company's effective term, transformation, merger or winding up.
- b) Amendment of the Articles of Association.
- c) Share capital increases or decreases.
- d) The election of members of the Board, auditors and valuers.
- e) Approval of the annual financial statements.
- f) Profit distribution.

b) Rights of Company shareholders

The rights of shareholders and the rights of shareholders with non-controlling interests are set out in the aforementioned articles of the Articles of Association.

The rights of Company shareholders deriving from its shares depend on their holding in the capital which

corresponds to the paid-up value of each share. Each share grants all the rights specified by Law 4548/2018 as amended and in force, and the Company's Articles of Association and in particular:

- Right to obtain a dividend from the Company's annual profits. 35% of the net profits (having deducted the statutory reserve first) are distributed from the profits each fiscal year to shareholders as a first dividend. The General Meeting decides on whether to distribute any additional dividend. Each shareholder entered in the register of shareholders maintained by the Company on the holder-of-record date are entitled to a dividend. The dividend will be paid to the shareholders within 2 months from the date of the Ordinary General Meeting that approved the annual financial statements. The place and manner of payment is announced in the press. The right to collect a dividend becomes statute-barred and the amount involved devolves to the State if not collected within 5 years from the end of the year in which the General Meeting approved distribution.
 - Pre-emptive right for each Company share capital increase with cash and the right to subscribe new shares.
 - The right to receive a copy of the financial statements and reports of chartered auditors and the Company's Board of Directors.
 - The right to participate in the General Meeting which consists of the following specific rights: legal standing, attendance, participation in discussions, submission of proposals on items on the agenda, entry of views in the minutes and voting rights.
 - The right to receive the contribution paid, upon liquidation or upon the writing off of capital corresponding to the shares, where this is decided upon by the General Meeting.
 - The General Meeting of the Company's shareholders shall retain all its rights during the period of liquidation.
- Company shareholders' liability is limited to the nominal value of the shares held.

Section: IV. Composition and modus operandi of the Board of Directors and other administrative, management and supervisory bodies or committees.

a) Composition and modus operandi of the Board

The composition and modus operandi as well as assignable and non-assignable competences of the Company's Board of Directors are set out in detail in Articles 13 to 26 of its Articles of Association and in the Company's internal regulations, which are available to the public in hard copy at the Company's head offices.

By the time this statement was prepared, there was no nomination committee.

In line with Article 13 of the Articles of Association, the Board of Directors is comprised of between 7 and 11 members.

Decisions of the General Meeting and Board of Directors to elect new members

Decision No. 246/2020 of EYATH S.A.'s Board of Directors decided to convene an Extraordinary General Meeting on 30.4.2020 to replace members of the Board of Directors and elect members of the Audit Committee in accordance with Article 44 of Law 4449/2017.

According to the proposal from the Hellenic Corporation of Assets and Participations S.A. (HCAP) to shareholders, the following persons were candidates to replace members of the Board of Directors, Mr. Narkissos Georgiadis, Ms. Olympia Chrysafi-Latsiou, Mr. Ioannis Papaioannou, Mr. Panagiotis Gogos and Ms. Stefania Tanimanidou: Anthimos Amanatidis, Georgios Satlas, Maria Petala, Sofia Ammanatidou and Ekaterini Tsikaloudaki.

The following were proposed in relation to the election of members of the Audit Committee: Nikolaos Klitou, as Chairman, and Sofia Ammanatidou and Maria Petala, as members.

Under Decision No. 289/2020 the Board of Directors was officially constituted as a body comprised of:

- Agis Papadopoulos, son of Michail, Chairman, non-executive member. Elected on 2.8.2019. Term in office ends on 1.8.2023.
- Anthimos Amanatidis, son of Anastasios, CEO, Executive Member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Grigorios Penelis, son of Georgios, Vice Chairman, independent non-executive member. Elected on 21.2.2019. Term in office ends on: 20.2.2023.
- Theodoros Koulouris, son of Nikiforos, Executive Member. Elected on 27.8.2019. Term in office ends on:

26.8.2023.

- Nikos Klitou, son of Konstantinos, independent non-executive member, Chairman of the Audit Committee. Elected on 21.2.2019. Term in office ends on: 20.2.2023.
- Georgios Satlas, son of Nikolaos, non-executive member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Sofia Ammanatidou, daughter of Ilias, (independent) non-executive member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Katerina Tsikaloudaki, daughter of Georgios, non-executive member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Maria Petala, daughter of Dimitrios, (independent) non-executive member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Georgios Archontopoulos, son of Savvas, employee representative, non-executive member. Elected on 11.5.2016. Term in office ends on: 10.5.2020.
- Anastasios Sachinidis, son of Ioannis, employee representative, non-executive member. Elected on 11.5.2016. Term in office ends on: 10.5.2020.

The elected members of the Board and Audit Committee meet the conditions and independence criteria laid down in Law 3016/2002, as in force, and the conditions in Article 44 of Law 4449/2017.

The line-up of the Board of Directors from 1.1.2020 to 30.4.2020 was as follows:

- Agis Papadopoulos, son of Michail, Chairman, non-executive member.
- Narkissos Georgiadis, son of Vasilios, CEO, executive member.
- Ioannis Papaioannou, son of Evangelos, Executive Director for Strategic Planning & Investment Programme Management, with executive powers determined ad hoc by the Board of Directors.
- Grigorios Penelis, son of Georgios, Vice Chairman, independent non-executive member.
- Nikos Klitou, son of Konstantinos, independent non-executive member, Chairman of the Audit Committee.
- Theodoros Koulouris, son of Nikiforos, non-executive member
- Stefania Tanimanidou, daughter of Georgios, (independent) non-executive member.
- Panagiotis Gogos, son of Dionysios, (independent) non-executive member.
- Olympia Latsiou - Chrysafi, daughter of Thomas, non-executive member.
- Georgios Archontopoulos, son of Savvas, employee representative, non-executive member.
- Anastasios Sachinidis, son of Ioannis, employee representative, non-executive member.

Among other things, the Annual Ordinary General Meeting of Shareholders held on 19.6.2020 approved the election of 2 members and their stand-ins as representatives of employees of the Company's Board of Directors in accordance with Article 85(1) and (2) of Law 4548/2008 and Article 13(5) of the Articles of Association of EYATH S.A.

The Board of Directors officially met on 23.6.2020 following decision no. 367/2020 and was officially constituted with the line-up below:

- Agis Papadopoulos, son of Michail, Chairman, non-executive member. Elected on 2.8.2019. Term in office ends on 1.8.2023.
- Anthimos Amanatidis, son of Anastasios, CEO, Executive Member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Grigorios Penelis, son of Georgios, Vice Chairman, independent non-executive member. Elected on 21.2.2019. Term in office ends on: 20.2.2023.
- Theodoros Koulouris, son of Nikiforos, Executive Member. Elected on: 27.8.2019. Term in office ends on: 26.8.2023.
- Nikos Klitou, son of Konstantinos, independent non-executive member, Chairman of the Audit Committee. Elected on 21.2.2019. Term in office ends on: 20.2.2023.

- Georgios Satlas, son of Nikolaos, non-executive member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Sofia Ammanatidou, daughter of Ilias, (independent) non-executive member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Katerina Tsikaloudaki, daughter of Georgios, non-executive member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Maria Petala, daughter of Dimitrios, (independent) non-executive member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Georgios Archontopoulos, son of Savvas, employee representative, non-executive member. Elected on 19.6.2020. Term in office ends on: 18.6.2024.
- Ioannis Mitzias, son of Konstantinos, employee representative, non-executive member. Elected on 19.6.2020. Term in office ends on: 18.6.2024.

Data is set out below about the gender distribution and age of Board members and senior executives:

Board of Directors	No. of people	%
Men	8	73%
Women	3	27%
Total	11	100%

The age range of Board members is from 40 to 59.

Senior Executives	No. of people	%
Men	9	75%
Women	3	25%
Total	12	100%

The age range of senior executives is from 46 to 67.

b) Independence of Board members

The Board's four independent members meet all requirements on relationships of dependence set out in the Code.

c) Board meetings

Between 1.1.2020 and 31.12.2020 the Board of Directors met 43 times over the course of the year.

d) Board Committees

Audit Committee

In the context of the Company's corporate governance, evaluation of the Internal Audit System and implementation of decisions of the supervisory authorities (Hellenic Capital Market Commission Decision No. 5/204/14.11.2000, Law 3016/17.05.2002, Law 4449/24.01.2017), the Company has put in place an Audit Committee which may be either an independent committee or a committee of the Company's Board of Directors comprised of at least 3 non-executive members of the Board of Directors.

The Audit Committee is appointed by the Company's General Meeting of Shareholders and operates in accordance with the provisions of Law 3016/2002 and Law 4449/2017 and its own bylaws approved by the Board of Directors, which set out the purpose, remit, election, line-up, competences and duties of the committee.

Audit Committee line-up from 1.1.2020 to 31.12.2020

The Audit Committee's detailed line-up from 1.1.2020 to the present day is as follows:

Audit Committee line-up from 1.1.2020 to 9.3.2020

- A) Nikos Klitou, independent non-executive member and Chairman of the Audit Committee, economist
- B) Panagiotis Gogos, independent non-executive member, economist
- C) Theodoros Koulouris, independent non-executive member

On 9.3.2020 Mr. Theodoros Koulouris resigned from his post as a non-executive member of the Audit Committee of the Company's Board of Directors.

By means of decision of the Extraordinary General Meeting of Shareholders held on 30.4.2020, Ms. Sofia Ammanatidou and Ms. Maria Petala were elected as new members of the Board of Directors, and in line with Board of Directors decision No. 291/2020 were appointed as non-executive members of the Board and members of the Audit Committee to replace Mr. Theodoros Koulouris and Mr. Panagiotis Gogos. Their term in office commenced on 30.4.2020 and expires when the term in office of the Board of Directors ends.

Audit Committee line-up from 30.4.2020 to present day

- A) Nikos Klitou, independent non-executive member and Chairman of the Audit Committee, economist
- B) Sofia Ammanatidou, independent non-executive member, economist
- C) Maria Petala, independent non-executive member, chemical engineer

In all 2020 the line-up of the Audit Committee met the conditions in Article 44 of Law 4449/2017 since all members of the Audit Committee have adequate knowledge of the sector in which the audited entity operates, and at the same time at least one member of the Audit Committee who is independent of the audited entity has adequate knowledge and experience in auditing or accounting.

No. of Audit Committee meetings from 1.1.2020 to 31.12.2020

During that time the EYATH S.A. Board of Directors' Audit Committee held 13 meetings.

In order to implement its task the Audit Committee meets regularly and on an extraordinary basis when required. The frequency and time at which Audit Committee meetings are held depends on the extent of its competences, taking into account, inter alia, the Company's activity, size, business environment and business model.

For each meeting the Committee keeps minutes of meetings which sets out its activities and the results thereof, in relation to implementation of its work, and submits reports to the Board of Directors where that is considered necessary, depending on the items on the agenda.

The Audit Committee's main competences, specified in the relevant legislation, involve monitoring the financial reporting process, effective operation of the internal audit system and the risk management system, and proper running of the internal audit unit at the entity being audited.

Moreover, its competences relate to monitoring the progress of the statutory audit of the financial statements, and reviewing and monitoring issues relating to the independence and objectivity of the statutory auditor or auditing firm and ensuring it is maintained, especially in relation to the provision of other services by the statutory auditor or auditing firm to the entity. It is also responsible for selecting the certified public accountant or auditing firm.

The Audit Committee has frequent contact with the Internal Audit Unit in the context of performing its duties. In this context, both the head of the Internal Audit Unit and other members of the Internal Audit Unit are invited to participate in most of the Audit Committee meetings and to provide briefings about the progress of audits carried out and the follow-up of corrective measures decided on in the context of audits. The Audit Committee also has frequent contact and meetings with the auditors to review the financial statements and evaluate the financial information provided.

Risk management

The Company has adopted and implements a corporate governance system in line with Law 4706/2020, taking into account the size, nature, extent and complexity of its activities, which includes the Internal Audit System among other things. The risk management framework is developed by the Regulatory Compliance, Crisis and Risk Management Unit while the adequacy and correctness of risk management is checked and evaluated by the Internal Audit Unit. The existence of a risk management framework is of key importance in consolidating Corporate Governance. Enterprise risk management is a structured, consistent and continuous process involving all levels of the organisation to identify, record and assess risks, select appropriate responses, design and implement checks and balances, evaluate their adequacy and effectiveness, and constantly monitor and report on opportunities and threats that affect the achievement of the organisation’s objectives.

The Company places particular emphasis on effective monitoring and management of potential risks to maintain the stability and continuity of its operations and in particular:

- To prepare an overall framework and to recommend a strategy, policies and procedures for managing and controlling risks which the Company may assume in line with Management guidelines.
- To define, identify and evaluate the risks assumed.
- To develop and implement tools tailored to the pricing risk for the services provided and to train organisational units about how to use them.
- To prepare a crisis management plan.
- To develop a corporate risk management culture at all levels within the Company.

Although each member of the Company plays its own role—in the context of its powers—in ensuring adequate risk management, the Board of Directors bears overall responsibility. It sets targets, lays down policy, decides how to respond and whether or not to accept the remaining risk. It selects the risk management framework, implementation of which is assigned to Company executives.

The Company’s Board of Directors wishes to ensure that the functions comprising the Internal Audit System are independent of the business sectors they audit and that they have suitable financial and human resources, and the powers to effectively operate them in accordance with the requirements of their role, and in Decision No. 576/2019 established the Regulatory Compliance, Crisis and Risk Management Unit which reports to the Company’s Board of Directors via the Audit Committee.

Description of the main characteristics of the internal audit and risk management systems in relation to the procedure followed to prepare the Financial Statements

Ensuring the reliability of the Company’s financial statements is achieved by applying Internal Audit and Risk Management procedures. The Company prepares interim and annual financial statements reports. More specifically, the Finance Division prepares the financial statements in accordance with the International Financial Reporting Standards. The Management of the Company is informed about the evolution of corporate fundamental financials through management reports. Monitoring and auditing the financial statements and analyses thereof are a key tool in auditing the quality and consistency of the financial results. The Finance Division provides the Auditors and the Company’s Management with all necessary information. The Auditors examine the interim and annual consolidated financial statements, and inform the Audit Committee about the progress and results of the statutory audit. The Audit Committee is informed about the procedure and time schedule for preparing the financial statements by the Company’s CFO, and holds meetings with Management team/competent management executives during the preparation of financial reports as well as with the Auditors during the audit planning stage. During these meetings, the Audit Committee is also informed about the management of financial risks, and examines the effectiveness of the risk management system. In the event that an issue arises regarding which the Auditors express serious concern, the Audit Committee informs the Board of Directors. The Audit Committee reviews the six-month and annual financial statements and the accompanying reports, in order to assess their completeness and consistency with the information provided to it, as well as with the accounting policies applied by the Company, and recommends their approval to the Board of Directors.

Conduct of Board members and Company executives

All Board members and Company executives are obliged to comply at all times with the Company’s ethics and professional conduct rules, which are set out in its internal regulations.

EVENTS OCCURRING AFTER THE BALANCE SHEET DATE

Refurbishment of the management building

Decision No. 187/2021 of the Board of Directors of EYATH S.A. approved the appointment of an interim contractor to which the project to upgrade EYATH S.A.’s management building at 127 Egnatias St. was awarded. The estimated value is € 4,999,894.82 (VAT excl.).

An architectural preliminary design has been prepared for the building, which was approved by Decision No. 605/2020 of the Board of Directors of EYATH S.A. The works to upgrade the building are necessary, first and foremost for safety reasons, but also to ensure improved functionality and to reduce its energy footprint.

The project completion deadline is 18 months from the contract signing date.

Recruitment of new staff

Decision No. 204/2021 of the Company’s Board of Directors approved the start of procedures to issue a notice via the Supreme Staff Selection Council to fill 50 job positions (open-ended private law employment contracts) which can be broken down by category, sector and area of specialisation as follows:

University education category: 13 jobs.

Technological education category: 11 jobs.

Secondary education category: 26 jobs.

There are no events between 31.12.2020 and the date on which the financial statements were approved by the Company’s Board of Directors which could materially affect the financial position or the Company’s results for the period that ended on this date, or other events which should be disclosed in the financial statements.

Thessaloniki, 22 April 2021

ON BEHALF OF THE BOARD OF DIRECTORS

Agis Papadopoulos	Anthimos Amanatidis	Nikos Klitou
Chairman of the Board of Directors	CEO	Board member
ID Card No. AN 201633	ID Card No. AE 125155	ID Card No. AM 674658

Έκθεση Ανεξάρτητου Ορκωτού Ελεγκτή Λογιστή

To the Shareholders of “THESSALONIKI WATER SUPPLY & SEWERAGE Co. S.A.”

Report on the audit of the Separate and Consolidated Financial Statements

Opinion

We have audited the accompanying separate and consolidated financial statements of “THESSALONIKI WATER SUPPLY & SEWERAGE Co. S.A.”(the Company), which comprise the separate and consolidated statement of financial position as at December 31, 2020, the separate and consolidated statements of comprehensive income, changes in equity and cash flows for the year then ended and notes to the separate and consolidated financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying separate and consolidated financial statements present fairly, in all material respects, the financial position of the Company and its subsidiary (the Group) as at 31 December 2020, their financial performance and consolidated cash flows for the year then ended in accordance with International Financial Reporting Standards as adopted by the European Union.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs) as they have been incorporated into the Greek Legislation. Our responsibilities under those standards are further described in the Auditor’s Responsibilities for the Audit of the Separate and Consolidated Financial Statements section of our report. We are independent of the Company and the subsidiary included in the consolidation throughout our entire appointment, in accordance with the International Ethics Standards Board for Accountants’ Code of Ethics for Professional Accountants (IESBA Code) incorporated into the Greek Legislation and ethical requirements that are relevant to the audit of separate and consolidated financial statements in Greece, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Key Audit Matters

Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the separate and consolidated financial statements of the current period. These matters, as well as the related risk of significant misstatements, were addressed in the context of our audit of the separate and consolidated financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

Key audit matters

How our audit addressed the key audit matter

Trade Receivables – Trade Receivables Recoverability Assessment

As at 31.12.2020, the Group and Company’s trade and other receivables stood at € 102,251 thousand and € 102,259 thousand respectively, whereas the relevant accumulated impairment referred to in Notes 14 and 15 of the attached financial statements stood at € 35,028 thousand for the Group and Company.

At the period end, the Management reviews the recoverability of the Group and Company’s trade and other receivables, so that they are reflected in their recoverable amount, recognizing the required impairment provisions for expected credit losses. This process includes important judgements and estimates, in relation to the proper application of IFRS 9 «Financial Instruments», which was adopted by the Group on 1/1/2018 by the method of cumulative effect.

Given the significance of trade and other receivables and the level of judgement and estimates required, we consider the review of the recoverability of trade and other receivables as an area of particular audit interest.

The Group and Company disclosures about recognition of impairment of trade and other receivables are included in Notes 5.1, 14 and 15 of the attached financial statements.

Our audit procedures to assess the recoverability of trade and other receivables included:

- Assesment of the assumptions and methodology used by Management to identify the recoverability of trade and other receivables or characterise them as bad debt.
- Examination of the attorney’s confirmation letter regarding bad receivables handled during the year and identification of any indication of doubtful accounts.
- Assessment of the level of impairment of trade and other receivables, taking into account specific debtors classifications and factors, such as maturity, substantial debtors and high risk debtors.
- Assessment of recoverability of balances through comparing the year end closing balances with subsequent amounts collected / settlements.
- Assessment of the application of the methodology, in accordance with IFRS 9, as well as the accuracy and completeness of the data used by the Management in the calculation model.
- Assessment of the adequacy and appropriateness of the Company and Group’s disclosures in Notes 5.1, 14 and 15 of the attached financial statements.

Contingent liabilities and provisions for litigation

As at 31.12.2020, the Group is engaged in numerous litigation claims and arbitration procedures totalling approximately € 45 million, for which a provision is recognized amounting to approximately €3.1 million. The relative reference is provided in Notes 5.6, 20 and 32 of the attached financial statements.

Management uses legal advisors who periodically examine all significant legal cases. If the potential loss from litigation is considered probable and the amount can be estimated reliably, Management recognizes the relevant provision in the financial statements.

Management's assessment in respect of the outcome of legal cases involves subjectivity, as it requires significant judgment to include assessments based on the latest available information, determination of potential risk and reliable data on similar court cases. Negative outcome in the course of litigations or on the basis of estimates made by Management and external legal advisors could result in recognizing impairment losses that may have a material impact on the Group's income statement.

Given the above factors, significant Management's estimates and the amount of provisions and contingent liabilities, we consider this issue to be one of the key audit matters.

Our audit procedures regarding contingent liabilities and provisions for litigations include, among others, the following:

- Analysis of provisions that have been made in comparison with the detailed checklist of pending court cases held by the Company's Legal Department.
- Receiving direct external confirmation letter from legal advisors handling pending court cases.
- Discussion with the Group's Legal Department on legal cases and their potential outcome, and assessment of reasonableness of estimates as well as the evidence on which Management's assessment is based.

Assessment of the adequacy and appropriateness of the Company and Group's disclosures in Notes 5.6, 20 and 32 of the attached financial statements.

Other Information

Management is responsible for the other information. The other information comprises the information included in the Board of Director's Report, the reference to which is made in the "Report on Other Legal and Regulatory Requirements" section of our Report, and Statements of the Members of the Board of Directors, but does not include the financial statements and our auditor's report thereon

Our opinion on the separate and consolidated financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the separate and consolidated financial statements, our responsibility is to read the other information identified above and, in doing so, consider whether the other information is materially inconsistent with the separate and consolidated financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement therein, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of Management and Those Charged with Governance for the Separate and Consolidated Financial Statements

Management is responsible for the preparation and fair presentation of the separate and consolidated financial statements in accordance with International Financial Reporting Standards that have been adopted by the European Union and for such internal control as Management determines is necessary to enable the preparation of separate and consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the separate and consolidated financial statements, Management is responsible for assessing the Company's and the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless Management intends to liquidate the Company and the Group or to cease operations or has no other realistic alternative but to do so.

The Company's Audit Committee (Article 44, Law 4449/2017) is responsible for overseeing the Company's and the Group's financial reporting process.

Auditor's Responsibilities for the Audit of the Separate and Consolidated Financial Statements

Our objectives are to obtain reasonable assurance about whether the separate and consolidated financial statements as a whole, are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs, as transposed into Greek law, will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to affect the economic decisions of users taken on the basis of these separate and consolidated financial statements.

As part of an audit in accordance with ISAs, as transposed into Greek law, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the separate and consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's and the Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by Management.
- Conclude on the appropriateness of Management's use of the going concern basis and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's and the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the separate and consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company and the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the separated and consolidated financial statements, including the disclosures, and whether the separate and consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding financial information of the entities or business activities within the Group to express an opinion on the separate and consolidated financial statements. We are responsible for the direction, supervision and performance of the Company and the Group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we

identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the separate and consolidated financial statements of the current period and are therefore the key audit matters.

Report on Other Legal and Regulatory Requirements

1. Board of Directors' Report

Taking into consideration the fact that Management is responsible for the preparation of the Board of Directors' Report and the Corporate Governance Statement included in this report, under the provisions of Article 2(5) (Part B) of Law 4336/2015, we note the following:

1. The Board of Director's Report includes the Corporate Governance Statement that provides the information required by Article 152 of Law 4548/2018.
2. In our opinion, the Board of Directors' Report has been prepared in compliance with the applicable legal requirements of Articles 150 and 153, and Article 152(1)(c) and (d) of Law 4548/2018 and its content is consistent with the accompanying separate and consolidated financial statements for the year ended as at 31/12/2020.
3. Based on the knowledge we acquired during our audit of "THESSALONIKI WATER SUPPLY & SEWERAGE Co. S.A." and its environment, we have not identified any material inconsistencies in the Board of Directors' Report.

2. Additional Report to the Audit Committee

Our opinion on the accompanying separate and consolidated financial statements is consistent with our Additional Report to the Company's Audit Committee, prepared in compliance with Article 11 of Regulation (EU) No 537/2014.

3. Provision of Non-Audit Services

We have not provided to the Company and its subsidiary the prohibited non-audit services referred to in Article 5 of Regulation (EU) No 537/2014.

Authorized non-audit services provided by us to the Company during the year ended as at December 31, 2020 are disclosed in Note 26 of the attached separate and consolidated financial statements.

4. Auditor's Appointment

We were first appointed as auditors of the Company by the Annual General Meeting of Shareholders on 4.8.2011. Since then, our appointment has been renewed annually for a total uninterrupted period of 10 years following the decisions of the Annual General Meetings of Shareholders.

Athens, 23 April 2021
The Certified Public Accountant

Andreas Sofis
I.C.P.A. Reg. No. 47771



Statement of Financial Position

	Note:	THE GROUP		THE COMPANY	
		31/12/2020	31/12/2019	31/12/2020	31/12/2019
-					
ASSETS					
Non-Current Assets					
Tangible assets	7	62.813	65.898	62.813	65.898
Intangible assets	8	155	217	155	217
Right-of-use assets	9	690	1.072	690	1.072
Participations in subsidiaries	10	-	-	60	60
Deferred tax assets	29	4.019	3.571	4.019	3.571
Other long-term assets	11	3.126	2.972	3.126	2.972
Financial assets measured at fair value through other comprehensive income	12	50	50	50	50
Total non-current assets		70.854	73.780	70.914	73.840
Current Assets					
Inventories	13	1.542	1.592	1.542	1.592
Trade receivables and contractual assets	14	65.033	63.002	65.017	62.987
Other receivables	15	2.190	4.361	2.214	4.385
Cash and cash equivalents	16	81.916	75.844	81.358	75.329
Total current assets		150.681	144.799	150.130	144.292
TOTAL ASSETS		221.535	218.579	221.044	218.132
LIABILITIES					
Equity					
Share capital	17	40.656	40.656	40.656	40.656
Premium on capital stock	17	2.830	2.830	2.830	2.830
Reserves	18	30.610	30.346	30.587	30.323
Results carried forward		111.298	109.380	110.932	109.054
Total equity		185.394	183.212	185.005	182.863
Non-controlling interests		-	-	-	-
Total equity		185.394	183.212	185.005	182.863
Liabilities					
Long-term liabilities					
benefits	19	1.993	2.044	1.993	2.044
Provisions for contingencies and expenses	20	3.564	3.571	3.564	3.571
Grants	21	943	1.291	943	1.291
Long-term lease liabilities	23	266	469	266	469
Other long-term liabilities	22	15.833	15.411	15.833	15.411
Total long-term liabilities		22.598	22.785	22.598	22.785
Short-term liabilities					
Trade and other liabilities	24	12.590	12.188	12.503	12.099
Short-term lease liabilities	23	172	342	172	342
Dividends payable		42	43	42	43
Short-term tax liabilities	25	738	9	724	-
Total short-term liabilities		13.542	12.582	13.441	12.484
Total Liabilities		36.140	35.367	36.039	35.269
TOTAL OWNERS' EQUITY AND LIABILITIES		221.535	218.579	221.044	218.132

Statement of Comprehensive Income

	Note:	THE GROUP		THE COMPANY	
		01/01-31/12/2020	01/01-31/12/2019	01/01-31/12/2020	01/01-31/12/2019
-					
Sales		71.911	72.686	71.911	72.686
Less: Cost of sales	26	(44.290)	(43.617)	(44.290)	(43.617)
Gross profit margin		27.621	29.069	27.621	29.069
Other operating income	27	2.748	3.775	2.676	3.705
		30.369	32.844	30.297	32.774
Operating results					
Selling and distribution expenses	26	(5.798)	(5.219)	(5.798)	(5.219)
Administrative expenses	26	(5.227)	(4.707)	(5.208)	(4.680)
Research and development expenses	26	(269)	(164)	(269)	(164)
Other operating expenses	27	(2.715)	(3.339)	(2.715)	(3.324)
		16.360	19.414	16.307	19.387
Net financial income	28	349	1.238	348	1.237
Normal operating results		16.709	20.652	16.655	20.624
Income from investments		-	-	-	-
Results before tax		16.709	20.652	16.655	20.624
Income tax	29	(4.841)	(5.994)	(4.828)	(5.984)
		11.868	14.658	11.827	14.641
Results net of tax					
Allocated among:					
Parent shareholders		11.868	14.658	11.827	14.641
Non-controlling interests		-	-	-	-
Other comprehensive income net of tax:					
Data that will not be subsequently classified in the Income Statement:					
Actuarial Results		43	(11)	43	(11)
Total comprehensive income net of tax		11.911	14.648	11.870	14.630
Allocated among:					
Parent shareholders		11.911	14.648	11.870	14.630
Non-controlling interests		-	-	-	-
Earnings per share (in euro per share)	30	0,3269	0,4038	0,3258	0,4033
Basic					

Statement of Changes in Equity

Statement of changes in equity (Group)

	Share capital	Share premium	Statutory Reserve	Other reserves	Other comprehensive income / results carried forward	TOTAL
Balance on 1/1/2020 according to IFRS	40.656	2.830	13.310	17.035	109.381	183.212
Balance on 1/1/2020 according to IFRS	-	-	264	-	11.604	11.868
Λοιπά Συνολικά Εισοδήματα χρήσης 01/01 - 31/12/2020	-	-	-	-	43	43
Διανεμηθέντα μερίσματα	-	-	-	-	(9.728)	(9.728)
Balance on 31/12/2020 according to IFRS	40.656	2.830	13.574	17.035	111.300	185.394
Balance on 1/1/2019 according to IFRS	40.656	2.830	12.583	17.035	100.034	173.138
Total comprehensive income net of tax 1/1 - 31/12/2019	-	-	727	-	13.932	14.658
Other Comprehensive Income for the period 1/1 - 31/12/2019	-	-	-	-	(11)	(11)
Dividends distributed	-	-	-	-	(4.574)	(4.574)
Balance on 31/12/2019 according to IFRS	40.656	2.830	13.310	17.035	109.381	183.212

Statement of changes in equity (Company)

	Share capital	Share premium	Statutory Reserve	Other reserves	Other comprehensive income / results carried forward	Total
Balance on 1/1/2020 according to IFRS	40.656	2.830	13.288	17.035	109.054	182.863
Total comprehensive income net of tax 1/1 - 31/12/2020	-	-	264	-	11.563	11.827
Other Comprehensive Income for the period 1/1 - 31/12/2020	-	-	-	-	43	43
Dividends distributed	-	-	-	-	(9.728)	(9.728)
Balance on 31/12/2020 according to IFRS	40.656	2.830	13.552	17.035	110.932	185.005
Balance on 1/1/2019 according to IFRS	40.656	2.830	12.562	17.035	99.725	172.807
Total comprehensive income net of tax 1/1 - 31/12/2019	-	-	727	-	13.914	14.641
Other Comprehensive Income for the period 1/1 - 31/12/2019	-	-	-	-	(11)	(11)
Dividends distributed	-	-	-	-	(4.574)	(4.574)
Balance on 31/12/2019 according to IFRS	40.656	2.830	13.288	17.035	109.054	182.863

Cash Flow Statement

Indirect method

Cash flow from operating activities

Profit / (loss) before income tax (continuing operations)

Plus/(Minus) adjustments for:

Depreciation

Depreciation of rights-of-use

Depreciation of fixed asset investment subsidies

Tangible asset impairment

Provisions

Offsetting of prior period provisions

Interest and related (income) / expenses

Decrease/ (increase) in inventories

Decrease/(increase) in trade and other receivables

Increase/(decrease) of trade and other liabilities (except loans)

Decrease/(increase) in other long-term receivables

(Less):

Interest charges and related expenses paid

Tax paid

Total inflow/(outflow) from operating activities (a)

Cash Flows from Investing Activities

Purchases of tangible assets

Purchase of intangible assets

Sales of fixed assets

Interest received

Total inflow/(outflow) from investing activities (b)

Cash flows from financing activities

Leasing arrangement liabilities paid

Dividends paid

Total inflow/(outflow) from financing activities (c)

Net increase/(decrease) in cash and cash equivalents for the period (a) + (b) + (c)

Cash assets and equivalents at start of year

Cash assets and equivalents at end of period

THE GROUP		THE COMPANY	
01/01-31/12/2020	01/01-31/12/2019	01/01-31/12/2020	01/01-31/12/2019
16.709	20.652	16.655	20.624
6.241	6.509	6.241	6.509
353	353	353	353
(348)	(351)	(348)	(351)
-	2.327	-	2.327
5.262	2.997	5.262	2.997
(355)	(1.601)	(355)	(1.601)
(349)	(1.238)	(348)	(1.237)
27.513	29.648	27.459	29.621
50	163	50	163
(5.343)	(9.696)	(5.343)	(9.803)
(1.207)	1.076	(1.196)	1.013
(389)	(925)	(389)	(925)
-	-	-	-
(107)	(124)	(107)	(124)
(2.173)	(10.233)	(2.173)	(10.233)
18.345	9.908	18.302	9.711
(3.035)	(2.113)	(3.035)	(2.113)
(73)	(16)	(73)	(16)
14	-	14	-
818	1.403	818	1.401
(2.276)	(726)	(2.276)	(728)
(372)	(502)	(372)	(502)
(9.625)	(4.470)	(9.625)	(4.470)
(9.996)	(4.972)	(9.996)	(4.972)
6.072	4.210	6.029	4.012
75.844	71.634	75.329	71.317
81.916	75.844	81.358	75.329

NOTES TO THE FINANCIAL STATEMENTS

1. GENERAL INFORMATION ABOUT THE COMPANY AND THE GROUP

The THESSALONIKI WATER SUPPLY AND SEWERAGE CO. S.A., trading as EYATH S.A. (hereinafter the Company) has its registered offices at 127 Egnatias St., Thessaloniki GR-54635, and has been listed since 2001 with its shares traded in the high cap category on the Athens Exchange. It provides water supply and sewerage services to more than 1 million citizens in the wider Thessaloniki urban area.

Thessaloniki Water Supply and Sewerage Co. S.A. (EYATH) is a societe anonyme, which was established by Article 20 of Law 2651/1998 (Government Gazette 248/A) following the merger of the companies «Thessaloniki Water Supply Organisation S.A.» (OYTH S.A.) and «Thessaloniki Sewerage Organisation S.A.» (OATH S.A.). Article 18 of Law 2937/2001 states that EYATH S.A. is governed by the provisions of Law 4548/2018, Article 22 of Law 2733/1999 which applies to EYATH S.A. from publication of that law, and also by the provisions of Emergency Law 1563/1939, Legislative Decree 787/1970, Presidential Decrees 156/1997 and 157/1997 and Article 20 of Law 2651/1998, and is under the supervision of the Ministers of Finance and Macedonia-Thrace.

Decision no. ΕΓΑ/606/26-7-2001 of the Ministers of Economy-Finance-Macedonia-Thrace was issued pursuant to Article 18(9) of Law 2937/2001 (Government Gazette 989/B/30.07.2001), and the Company’s Articles of Association were drawn up. These Articles of Association, as amended and codified on 20.12.2019, were lawfully entered in the GCR on 9.3.2020 with entry number 2099211 (notice no. 1919394).

Article 18(2) of Law 2937/2001 and Article 4(1)(a) of its Articles of Association expressly state that EYATH S.A.’s objects include the provision of water supply and sewerage services, the design, construction, installation, operation, running, management, maintenance, extension and renewal of water supply and sewerage systems. To achieve its objects, the Company can (among other things) enter into all manner of contracts.

Moreover, under Article 20 of Law 2937/2001 and the tripartite agreement of 27.7.2001 signed by the Greek State, EYATH S.A. Fixed Assets and EYATH S.A., an exclusive right to provide water supply and sewerage services in the geographical areas within its remit, as defined in Article 26(1) of that same Law was conferred on EYATH S.A.

Moreover, via the subsidiary EYATH SERVICES S.A., the Group seeks to provide telecom services via the water supply and sewerage networks and is also involved in the generation and sale of electricity, which is primarily generated by utilising water from springs, dams, aqueducts and pipelines.

Board of Directors:

- 1. Agis Papadopoulos, Chairman, non-executive member
- 2. Anthimos Amanatidis, CEO, executive member
- 3. Grigorios Penelis, Vice Chairman, independent non-executive member.
- 4. Theodoros Koulouris, executive member
- 5. Nikos Klitou, independent non-executive member, Chairman of the Audit Committee.
- 6. Georgios Satlas, non-executive member
- 7. Sofia Ammanatidou, independent non-executive member
- 8. Katerina Tsikaloudaki, non-executive member
- 9. Maria Petala, independent non-executive member
- 10. Georgios Archontopoulos, employee representative, non-executive member
- 11. Ioannis Mitzias, employee representative, non-executive member

Companies Reg. No. 41913/ 06/ B/ 98/ 32
General Commercial Reg. No. 58240404000

Auditing Company: GRANT THORNTON SA
56 Zefyrou St.
Paleo Faliro GR-17564
Athens, Greece
ICPA (GR) Reg. No. 127

2. BASIS FOR THE PREPARATION OF FINANCIAL STATEMENTS

2.1 Basis of preparation of the financial statements

These financial statements have been prepared in accordance with the International Financial Reporting Standards (IFRS), including the International Accounting Standards (IAS) and the interpretations issued by the IFRIC Committee, as adopted by the European Union up to 31 December 2020. The key accounting policies implemented for drawing up the financial statements for the period that ended on 31 December 2020 are the same as those followed when drawing up the annual financial statements of the year ended on 31 December 2019, and are described in them. Where necessary, the comparable data have been reclassified to reconcile with any changes to the presentation of the current period's data. Any differences between the amounts reported in the financial statements and the respective amounts in the notes are due to rounding.

The financial statements have been prepared based on historical cost and the going concern principle, as disclosed below in the Company's accounting policies, have been approved by the BoD on 22/04/2021 and are subject to approval by the General Meeting.

Preparing the financial statements in accordance with the IFRS requires the adoption of certain estimates and assumptions. It also requires Management to use its discretion when implementing the Company's accounting policies. Areas entailing a high degree of subjectivity or which are complex or where assumptions and estimates are significant for the financial statements are cited in Note 5 below.

These financial statements are presented in Euro, which is the currency of the primary economic environment in which the company operates.

2.2 Standards and interpretations mandatory for the financial year ended

Specific new standards, amendments to standards and interpretations have been issued which are mandatory for accounting periods which commence on or after 1.1.2020. Where not otherwise stated, other amendments and interpretations which applied for the first time in 2020 have no impact on the consolidated financial statements. The Company and Group did not engage in early adoption of standards, interpretations or amendments which have been issued by the IASB and adopted by the EU, which are not mandatorily applicable in the 2020 period.

Standards and interpretations mandatory for the current financial year

IFRS 3 (Amendments) «Definition of a business combination»

The new definition focuses on the concept of an enterprise's return in the form of providing goods and services to customers, as opposed to the previous definition that focused on returns in the form of dividends, lower costs or other economic benefits to investors and other parties. It also clarifies that, to be considered a business, an integrated set of activities and assets must include, at a minimum, an input and a substantive process that together significantly contribute to the ability to create output. It also introduces an optional concentration test that permits a simplified assessment of whether an acquired set of activities and assets is not a business..

IAS 1 and IAS 8 (Amendments) «Definition of material»

The amendments clarify the definition of material and how it should be applied by including in the definition guidance that until now has featured elsewhere in IFRS Standards. In addition, the explanations accompanying the definition have been improved. Finally, the amendments ensure that the definition of material is consistent across all IFRS Standards.

IFRS 9, IAS 39 and IFRS 7 (Amendments) «Interest Rate Benchmark Reform»

The amendments modify some specific hedge accounting requirements to provide relief from potential effects of the uncertainty caused by the benchmark rates reform. In addition, the amendments require companies to provide additional information to investors about their hedging relationships which are directly affected by these uncertainties.

Standards and Interpretations mandatory for later accounting periods

IFRS 17 “Insurance contracts” and Amendments to IFRS 17 (effective for annual accounting periods beginning on or after 1.1.2023)

IFRS 17 was issued in May 2017 and along with amendments to IFRS 17 issued in June 2020, it replaces IFRS 4. IFRS 17 establishes the principles of recognition, measurement and presentation of insurance contracts which fall within the standard's scope and the relevant disclosures. The objective of the standard is to ensure that an entity provides relevant information that faithfully represents those contracts. The new standard solves the comparison problems created by IFRS 4 by requiring all insurance contracts to be accounted for in a consistent manner. Insurance obligations will be accounted for using current values – instead of historical cost. The standard has not yet been adopted by the European Union.

IFRS 16 (Amendment) “COVID-19-Related Rent Concessions” (effective for annual accounting periods beginning on or after 1.6.2020)

The amendment provides lessees (but not lessors) with an optional exemption from assessing whether a COVID-19-related rent concession is a lease modification. Lessees can choose to account for rent concessions as if such concessions were not lease modifications.

IFRS 16 (Amendment) “COVID-19-Related Rent Concessions — Extension of practical expedient” (effective for annual accounting periods beginning on or after 1.4.2021)

The amendment extends, by one year, the application period of the practical expedient in relation to rent concessions to cover rental concessions that reduce lease payments due on or before 30 June 2022. This amendment has not yet been adopted by the European Union.

IFRS 4 (Amendment) “Extension of the Temporary Exemption from Applying IFRS 9” (effective for annual accounting periods beginning on or after 1.1.2021)

The amendment changes the specified end date for the temporary exemption in IFRS 4 (Insurance Contracts) from the application of IFRS 9 (Financial Instruments) so that entities are obliged to apply IFRS 9 for annual periods beginning on or after 1.1.2023.

IFRS 9, IAS 39, IFRS 7, IFRS 4 and IFRS 16 (Amendments) «Interest Rate Benchmark Reform - Phase 2» (effective for annual accounting periods beginning on or after 1 January 2021)

The amendments complement those issued in 2019 and focus on the effects on financial statements when a company replaces the old interest rate benchmark with an alternative benchmark rate as a result of the reform. More specifically, the amendments relate to how a company will account for changes in the contractual cash flows of financial instruments, how it will account for changes in its hedging relationships, and the information which must be disclosed.

IAS 16 (Amendment) “Property Plant and Equipment – Proceeds before intended use” (effective for annual accounting periods beginning on or after 1.1.2022)

The amendment prohibits an entity from deducting from the cost of property plant and equipment any proceeds received from the sale of items produced while the entity is readying the asset for its intended use. It also requires entities to disclose separately the amounts of income and expenses related to such items produced which are not the result of the entity's normal activities. This amendment has not yet been adopted by the European Union.

IAS 37 (Amendment) “Onerous Contracts — Cost of Fulfilling a Contract” (effective for annual accounting periods beginning on or after 1.1.2022)

The amendment clarifies that “the cost of fulfilling a contract” comprises the costs that relate directly to the contract and the allocation of other costs that relate directly to fulfilling the contract. The amendment also clarifies that, before recognising a separate provision for an onerous contract, an entity must recognise any impairment losses on the assets used to fulfil the contract, and not on assets dedicated only to the specific contract. This amendment has not yet been adopted by the European Union.

IFRS 3 (Amendment) «Reference to the Conceptual Framework» (effective for annual accounting periods beginning on or after 1.1.2022)

The amendment updated the standard to refer to the Conceptual Framework for Financial Reporting issued in 2018 when it is necessary to determine what constitutes an asset or liability in a business combination. In addition, an exception was added for certain types of liabilities and contingent liabilities acquired in a business combination. Lastly, it should be clarified that the acquirer must not recognise contingent assets as defined in IAS 37 on the acquisition date. This amendment has not yet been adopted by the European Union.

IAS 1 (Amendment) “Classification of liabilities as current or non-current” (effective for annual accounting periods beginning on or after 1.1.2023)

This amendment clarifies that liabilities are classified as current or non-current based on the rights in force at the end of the reporting period. Classification is not affected by the entity’s expectations or by events after the reporting date. Moreover, the amendment clarifies the meaning of the term ‘settlement’ of an obligation under IAS 1. This amendment has not yet been adopted by the European Union.

IAS 1 (Amendments) «Presentation of Financial Statements» and IFRS Practice Statement 2 «Disclosure of Accounting Policies» (effective for annual accounting periods beginning on or after 1.1.2023)

The amendments require companies to provide information about their accounting policies when they are material, and provide guidance about the concept of materiality when applied to accounting policy disclosures. These amendments have not yet been adopted by the European Union.

IAS 8 (Amendments) “Accounting Policies, Changes in Accounting Estimates and Errors: “Definition of Accounting Estimates” (effective for annual accounting periods beginning on or after 1.1.2023)

The amendments clarify how companies should distinguish changes in accounting policies from changes in accounting estimates. These amendments have not yet been adopted by the European Union.

Annual improvements to the IFRS 2018-2020 (effective for annual accounting periods beginning on or after 1.1.2022)

The amendments presented below describe the basic changes to four IFRSs. These amendments have not yet been adopted by the European Union.

IFRS 9 «Financial instruments»

The amendment examines which costs should be included in the ten per cent test for derecognition of financial liabilities. The relevant costs or fees could be paid either to third parties or to the creditor. Under the amendment, the cost or fees paid to third parties will not be included in the ten per cent test.

IFRS 16 “Leases”

The amendment removed the example for payments by the lessor relating to lease improvements in explanatory example 13 of the standard in order to remove any possible confusion about how lease incentives are handled.

IAS 41 “Agriculture”

This amendment has abolished the requirement for entities to exclude tax cash flows when measuring fair value in accordance with IAS 41.

3. MAIN ACCOUNTING POLICIES

3.1 Investments in subsidiaries

Subsidiaries are businesses over which the Group exerts control. The parent company acquires and exercises control via voting rights. The existence of any potential voting rights which are exercisable at the time the financial statements are prepared is taken into account in order to determine whether the parent company exercises control over subsidiaries. Subsidiaries are fully consolidated from the date on which control of them is acquired and they cease to be consolidated from the date on which such control no longer exists.

The purchase method of accounting is used to account for the acquisition of subsidiaries. The cost of acquiring a subsidiary is the fair value of the assets given, the shares issued and the liabilities assumed on the transaction date plus any cost directly associated with the transaction. Individual assets, liabilities and contingent liabilities acquired in a business combination are measured at acquisition at fair value regardless of the holding. The cost of acquisition above fair value of the specific assets acquired is posted as goodwill. If the total acquisition cost is lower than the fair value of the individual assets acquired, the difference is directly recorded in the profit and loss account.

Intra-group transactions, balances and unrealised profits from transactions between companies in the group are crossed out. Unrealised losses are also crossed out but are taken into account as indications of impairment of the asset transferred. The subsidiary’s accounting policies have been changed, where necessary, so that they are identical with those adopted by the Group.

Investments in subsidiaries in the parent company’s separate financial statements are valued at acquisition cost less any accumulated impairment losses.

3.2 Basis of consolidation:

The consolidated financial statements consist of the financial statements of the parent Company and the subsidiary of the Group. The following table presents the parent and the subsidiary included in the consolidation, together with the corresponding participation percentages, the country where they are registered as well as their activity.

COMPANIES	% GROUP	COUNTRY	ACTIVITY
THESSALONIKI WATER SUPPLY AND SEWERAGE CO. S.A. (EYATH)	PARENT COMPANY	GREECE	Water supply & Sewerage Services
EYATH SERVICES S.A.	100%	GREECE	Provision of all types of Water supply & Sewerage Services, telecommunication services & production / sale of electricity

3.3 Tangible fixed assets

Tangible assets are measured at acquisition cost less accumulated depreciation and impairment. The cost of acquisition includes all directly payable expenses for acquiring assets. Subsequent expenses are recorded as an increase to the book value of the fixed assets or as a separate asset only where it is likely that the future financial benefits accruing to the Group and the cost can be reliably measured. The cost of repair and maintenance works is recognised in profit and loss when the said works are carried out.

Fixed assets under construction include assets being constructed presented at cost. Fixed assets under construction are not depreciated until the asset is completed and available for the purpose for which it is intended.

Plots – lots are not depreciated. Depreciation of other tangible assets is calculated using the straight line method, charged in equal amounts over the asset’s expected useful life, so as to write off the cost at residual value, as follows:

Buildings and technical works	9 to 40 years
Machinery and installations	10-25 years
Transportation equipment	10-15 years
Furniture and other equipment	6-15 years

Residual value and the useful life of tangible assets are subject to re-examination on each balance sheet date. When the book value of tangible assets exceeds the recoverable value the differences (impairment) are posted as expenses to the results.

When the tangible assets are sold, differences between the price received and the book value are posted as profits or losses in the income statement. Financial expenses which relate to the construction of assets are capitalised for the time required to complete construction. All other financial expenses are recognised in the income statement.

3.4 Intangible assets

3.4.1 Software

Software here means the cost of purchasing or developing such software, such as payrolling, materials and services, as well as all expenses incurred to develop software in order for it to be put into service. Costs which improve or extend the performance of software beyond initial specifications are recognised as capital expenditure and added to the initial cost of the software.

Depreciation on software is imputed to the income statement using straight line depreciation over the entire useful life of the asset. The estimated useful life is 6 years.

3.4.2 Product Research and Development (R&D) cost

The R&D cost is recognised in the Income Statement when incurred. Development costs are incurred mainly for the development of new products and production methods. The costs incurred for developing a separate program are recognised as intangible assets only when the requirements of IAS 38 «Intangible assets» are met.

3.5 Financial assets

a) Classification, recognition and measurement

To a large extent IFRS 9 retains the existing requirements in IAS 39 on classification and measurement of financial liabilities. However, it removes the previous IAS 39 categories on financial assets: assets held to maturity, loans and receivables, and assets available for sale.

In accordance with IFRS 9, the Group and Company's financial instruments are measured at fair value through profit and loss, at amortised cost or at fair value through other comprehensive income.

Classification is based on two criteria:

- the business model within which the financial asset is held, namely whether the objective is to hold it to collect contractual cash flows or collect contractual cash flows and sale financial assets and

- whether the contractual cash flows form a financial asset which consists Solely of Payments of Principal and Interest on the outstanding capital balance (the SPPI criterion).

Normal purchases and sales of investments are recognised on the date the transaction takes place, which is the date the Group and Company undertake to purchase or sell the asset.

Upon initial recognition, the Group and the Company measure a financial asset at fair value plus, in the case of a financial asset not measured at fair value through profit or loss, transaction costs directly attributable to the acquisition of the financial asset. Transaction costs of financial assets measured at fair value through profit or loss are recognised directly in profit or loss.

Investments cease to be recognised when the rights to receive cash flows from financial assets expire or are transferred and the Group and the Company have transferred substantially all the risks and rewards of ownership.

The Group and Company use the following categories to classify and measure financial assets:

Financial assets at amortised cost

Financial assets are measured at amortised cost if held in the context of a business model for the purpose of retaining them and collecting contractual cash flows which meet the SPPI criterion. Interest earned from those assets is included in financial income and recognised using the effective interest rate. Any profit or loss arising from deletion is recognised immediately in the Income Statement.

The Financial assets classified in this category are “trade and other receivables”. Trade and other receivables are initially recognised at fair value and are subsequently valued at amortised cost using the effective interest rate method, unless the results of discounting, less any impairment losses, are not significant.

Financial assets measured at fair value through other comprehensive income

According to the relevant requirements of IFRS 9, upon initial recognition, the Group and Company may irrevocably opt to present subsequent changes in the fair value of an equity investment not intended for commercial exploitation, in other results directly in equity.

Gains and losses from those financial assets are never recycled in the results for the period. Dividends are recognised as other income in the income statement when the payment entitlement has been established unless the Group and the Company benefit from such income as recovery of part of the cost of the financial asset, in which case those profits are recognised in the statement of comprehensive income. Equity instruments designated at fair value through comprehensive income are not subject to impairment testing. This is done for each individual equity instrument.

The Group and the Company have chosen to classify investments in this category (see note 12).

(b) Impairment

The Group and Company recognise provisions for impairment for expected credit losses for all financial assets apart from those measured at fair value through profit and loss. The relevant methodology depends on whether there is a significant increase in credit risk.

For contractual assets and customer receivables, the Group and the Company apply the simplified approach permitted by IFRS 9. Based on this approach, the Group and the Company recognise the credit losses that are expected over the lifetime of these receivables.

3.6 Trade receivables

Trade receivables are the balances owed by customers from the sale of goods or provision of services in the context of the Group's normal operations. If it is expected that these balances will be collected within a year or less (or more if this is part of the normal business cycle) then the receivables are classified as current assets. If not, they are classified as non-current assets.

Trade receivables are posted initially at fair value and subsequently valued at amortised cost using the effective interest rate less impairment losses.

3.7 Inventories

Inventories are valued at acquisition cost or net realisable value, whichever is lower. The cost is calculated using the average weighted cost method. The financial cost is not included in the acquisition cost of inventories. Net realisable value is assessed based on current sale prices of inventories in the context of normal activities less any sales expenses which apply in the case.

More specifically, inventories/stocks consisting of specialist spare parts for machinery purchased when the machinery is purchased are considered to be an integral part of the machinery's value and are depreciated along with the machinery, while replacements for used spare parts are expensed at the time of purchase. On the contrary though, consumables for machinery maintenance and spare parts for general use are included in inventories and are expensed at the time of consumption.

3.8 Cash assets

Cash also includes cash equivalents such as sight deposits and short-term time deposits. Overdrafts payable upon first demand, which are an integral part of managing the Group and Company's cash are included as an integral part of cash for the purpose of preparing the cash flow statement.

3.9 Share capital

Expenditure paid to third parties related directly to the issuing of new shares is recorded in equity, less the corresponding tax, as a reduction in the premium on capital stock.

When acquiring own shares, the price paid including relevant expenses are presented as reducing equity.

3.10 Income tax

Current and deferred income tax is calculated based on the relevant financial statement accounts, in accordance with taxation laws which apply in Greece. Current income tax relates to tax on the taxable profits of the Group and Company adjusted in accordance with tax law requirements and calculated based on the current tax rate.

Deferred taxation is calculated using the liability method on all interim differences on the balance sheet date between the taxation basis and the book value of the assets and liabilities.

Expected tax impacts from interim tax adjustments are determined and presented either as future (deferred) tax liabilities or as deferred tax assets.

Deferred tax assets are posted for all tax deductible interim difference and tax losses carried forward to the extent that this is likely that there will be taxable profits available in respect of which the interim difference can be utilised.

The book value of deferred tax assets is revised on each balance sheet date and reduced to the extent that it is not considered likely that there will be sufficient taxable profits for which all or part of the deferred tax assets can be used.

Current tax assets and liabilities for the current and past accounting periods are valued at the figure expected to be paid to the tax authorities (or recovered from them) using tax rates (and tax laws) which have been adopted or substantively adopted by the balance sheet date..

3.11 Dividends

Dividends payable are presented as a liability at the time they are approved by the General Meeting of Shareholders.

3.12 Provisions for employee benefits

The Company's and Group's obligation to staff employed by them for future payment of benefits depending on their length of previous service is measured and presented based on the accrued right expected to be paid to each employee, on the balance sheet date, discounted at present value, compared to the expected time of payment.

The relevant obligation is calculated based on the financial and actuarial assumptions and is specified using the actuarial valuation method called the projected unit method. The net cost of retirement in the period is included in payrolling cost in the attached statement of comprehensive income and consists of the present value of benefits which became accrued during the year, interest on the benefit obligation, the cost of past service, actuarial profits or losses, and any other additional pension costs.

3.13 Provisions for contingencies and expenses

Provisions are formed when the Group has a legal or presumed obligation as a result of some past event and it is considered likely that an outflow of resources will be required to settle the liability, and that amount can be reliably estimated.

The Company re-examines the need to form provisions at the end of each year and adjusts them so that they reflect the best possible assessments and in the case where this is considered necessary discounts them based on a reasonable pre-tax discount rate. Contingent liabilities are not posted to the financial statements but are disclosed unless the likelihood of a resource output incorporating financial benefits is minimal. Contingent assets are not posted to the financial statements but are disclosed where the inflow of financial benefits is likely.

3.14 Grants

Grants are initially recognised at their nominal value when there is a reasonable assurance that the grant will be received and that the Company will comply with all specified terms and conditions laid down for payment. Grants for current expenditure are recognised in the results during the period when the grant is needed, in order to be matched to the expenditure it is intended to offset. Grants for the purchase of tangible (fixed) assets are included in long-term liabilities as deferred income and are recognised as income and transferred to the income statement over the useful life of the subsidised asset.

3.15 Revenue recognition

Revenue is defined as the amount which an economic entity expects to be entitled to as consideration for the goods or services which were transferred to a customer, apart from amounts collected on behalf of third parties (VAT, other sales taxes).

An economic entity recognises revenues when (or as) it fulfils the contract performance obligations, by transferring the goods or services it has promised to the customer. The customer acquires control of the goods or services where he can direct how they are to be used and in effect enjoys all the financial benefits from the goods or services. Control is transferred over a period or at a specific point in time.

3.15.1 Revenue from the supply of water and sewerage services and related services

The Group and Company are involved in providing water supply and sewerage services. Revenue for each of the two performance obligations mentioned above is recognised over time as the customer receives -and at the same time uses- the benefits of water consumption and usage of the sewerage network. Revenue is measured on the basis of the quantities of water consumed and the current price lists. The Group and the Company bill customers for water and sewerage services mainly on a quarterly basis, based on relevant meter readings.

The customer receivable is recognised when there is an unconditional right for the entity to receive the price for the contractual obligations performed for the customer. A contract asset is recognised when the Group (or Company) has satisfied its performance obligations before the customer makes payment or before the payment is due, for example when the goods or services are transferred to the customer before the Group's (or Company's) right to issue a bill.

The contractual obligation is recognised when the Group (or the Company) receives a consideration from the client (prepayment) or when it reserves the right to a price that is unconditional (deferred income) before the performance of the obligations of the contract and the transfer of the goods or services. The contractual obligation is de-recognised when the contractual obligations are performed and the revenue is recorded in the income statement

For the Group and Company, liabilities from contracts with customers arise from down payments made in lieu of water consumption and water supply services, which customers pay when they sign the water supply and sewerage services agreement. Those liabilities are accounted for and included in the "Other long-term liabilities" lines in the statement of financial position.

Down payments for water consumption and the provision of water supply services are returned to customers when the contract is terminated. The Group reached the conclusion that the best approach is to present the above liabilities from contracts with customers as long-term liabilities since they can be expected to be settled at a period more than 12 months hence.

3.15.2 Income from interest

Income from interest is recognised based on the accrual principle.

3.15.3 Income from dividends

Income from dividends is recognised as revenue on the date distribution is approved.

3.16 Cost of financing

The net cost of financing consists of accrued interest on loans taken out, calculated using the effective interest rate method.

3.17 Earnings per share

The basic earnings per share are calculated by dividing net profits for the period by the average weighted number of shares in circulation during the specific period, apart from the average number of ordinary shares acquired by the Group as own shares.

3.18 Leases

3.18.1 The Group and Company as lessee

Asset leases where the Group or Company substantially retains all risks and rewards of ownership are classed as finance leases. Finance leases are capitalised at the lease’s inception at the lower of the fair value of the assets and the present value of the minimum lease payments. The corresponding liabilities from lease payments net of financial charges are presented as liabilities. That part of financial expenses relating to finance leases is recognised in the income statement over the term of the lease.

Leases where in effect the risk and rights of ownership remain with the lessor are posted as operating leases. Payments made under operating leases are recognised in the income statement on a straight line basis over the term of the lease.

3.18.2 The Group and Company as a lessor

Leases where the Group and Company do not in effect transfer all risks and rewards of ownership are characterised as operating leases. Income generated by operating leases, including advances received, is recognised in the income statement using the straight line method pro rata over the term of the lease. The initial direct costs incurred by lessors when negotiating an operating lease are added to the book value of the leased asset and are recognised during the term of the lease on the same basis as the lease income.

3.19 Group operations by segment

A Group’s sector or segment of activity is each distinct business activity with special features in terms of the nature of the activity and the business risks entailed (business segment). A similar distinction can be drawn based on the business environment within which it carries on activity (geographical segment).

The Group primarily operates in the water supply – sewerage segments in the wider area of the Prefecture of Thessaloniki, in order to rationally manage water resources on the one hand, and collect and process waste water so as to provide top level services to society as a whole, to safeguard hygiene and a clean environment.

3.20 Set-off

Financial assets and liabilities are set off and the net amount is shown in the balance sheet when there is an applicable legal right to set off and the intention is for them to be paid by set-off.

3.21 Rounding off

The amounts in these financial statements have been rounded off to thousands of euro. Due to that, discrepancies which may arise are due to such rounding off.

4. FINANCIAL RISK MANAGEMENT

The Group is exposed to various financial risks, the most important of which are price risk and credit risk. The Group’s risk management policies aim to minimise the negative impacts that those risks could have on the Group’s financial position and performance. Risk management is primarily done by the Company’s general management and the relevant policies are approved by the Board of Directors. Financial risk management includes recognition, calculation and hedging of financial risks in close collaboration with the Group’s operating units.

4.1 Market risk

(i) Exchange rate risk

The Group and the Company do not face exchange rate risks, because throughout the year ended they did not carry out transactions in foreign currency and all assets and liabilities were in euro..

(ii) Price risk

As regards price risk, the Group is not exposed to significant risk of fluctuation of the variables that determine both revenues and cost.

There were no loan liabilities on 31/12/2020.

(iii) Cash flows and fair value of risk rate

The Group has a limited interest rate risk in interest-bearing assets (time deposits) and therefore the income and the operating cash flows depend, to a point, on the changes to the interest rate market.

Management is monitoring interest rate fluctuations on an ongoing basis, and evaluates in each case the duration and the type of time deposits.

4.2 Credit risk

The Group applies the expected credit loss model to trade receivables and non-current receivables from currently earned income. The Group applies the simplified approach permitted under IFRS 9 to these receivables, under which the Group recognises the credit losses expected over the lifetime of the receivables.

To calculate expected credit losses, trade receivables and non-current receivables from currently earned income were grouped together based on common credit risk characteristics and days past due. Non-current receivables from currently earned income have the same risk features as trade receivables and so the same methodology was followed to calculate the expected credit losses.

For trade receivables and non-current receivables from currently earned income from the public sector, the expected credit losses were calculated as the difference between the contractual cash flows and the present value of the expected cash flows, taking into account the possibility of default by the State over the lifetime of the those receivables.

4.3. Liquidity risk

Liquidity risk is kept low, by means of ensuring high cash assets.

The maturity of Group and Company financial assets on 31.12.2020 can be broken down as follows:

FINANCIAL LIABILITIES MATURITY AS AT 31.12.2020

	THE GROUP				THE COMPANY			
	SHORT-TERM	LONG-TERM			SHORT-TERM	LONG-TERM		
	Within 1 year	1 to 5 years	Over 5 years	Total	Within 1 year	1 to 5 years	Over 5 years	Total
Long-term lease liabilities		256	10	266		256	10	266
Other long-term liabilities	-	-	15.833	15.833	-	-	15.833	15.833
Short-term lease liabilities	172			172	172			172
Suppliers and other liabilities	12.632	-	-	12.632	12.545	-	-	12.545

Short-term tax liabilities	738	-	-	738	724	-	-	724
Total	13.542	256	15.843	29.641	13.441	256	15.843	29.540

The maturity of Group and Company financial assets on 31.12.2019 can be broken down as follows:

FINANCIAL LIABILITIES MATURITY AS AT 31.12.2019

	THE GROUP					THE COMPANY			
	SHORT-TERM	LONG-TERM				SHORT-TERM	LONG-TERM		
	Within 1 year	1 to 5 years	Over 5 years	Total		Within 1 year	1 to 5 years	Over 5 years	Total
Long-term lease liabilities		459	10	469		459	10	469	
Other long-term liabilities	0	0	15.411	15.411	-	-	15.411	15.411	
Short-term lease liabilities	342			342	342			342	
Suppliers and other liabilities	12.231	0	0	12.231	12.142	-	-	12.142	
Short-term tax liabilities	9	0	0	9	-	-	-	-	
Total	12.582	459	15.421	28.461	12.484	459	15.421	28.363	

4.4 Capital risk management

The Group's aim when managing capital is to ensure the ability to continue operating, to generate profits for shareholders and benefits for other stakeholders and to maintain its capital structure which will reduce the cost of capital.

Capital is reviewed based on the gearing ratio. This ratio is calculated as net debt / total capital. Net debt is calculated as total borrowing (including short- and long-term loans presented in the balance sheet) less cash assets. Total capital is calculated as equity presented in the balance sheet plus net debt. More specifically:

	THE GROUP		THE COMPANY	
	31/12/2020	31/12/2019	31/12/2020	31/12/2019
Total borrowing	-	-	-	-
Less: Cash assets	(81.916)	(75.844)	(81.358)	(75.329)
Net debt	(81.916)	(75.844)	(81.358)	(75.329)
Total equity	185.394	183.212	185.005	182.863
Total capital	103.478	107.368	103.647	107.535
Gearing ratio	-79,16%	-70,64%	-78,49%	-70,05%

4.5 Determination of fair value

The fair value of financial instruments traded on active markets (Stock Exchanges) (e.g. derivatives, shares, bonds, mutual funds) is determined by the published prices which apply on the financial statements reference date.

The fair value of financial instruments not traded on active markets is determined using valuation techniques and the use of valuation methods and assumptions based on market data on the financial statements reference date.

The amounts shown in the balance sheets for cash, short-term receivables and liabilities are close to the relevant fair values due to their short-term maturity. The nominal value less provisions for bad trade debts is deemed to be close to the actual value.

5. MAJOR ACCOUNTING ESTIMATES AND ASSUMPTIONS

Preparation of the financial statements in accordance with the IFRS requires the use of certain important accounting estimates, which may affect the book balances in the balance sheet with the disclosures required, and the exercise of judgement by Management in applying and implementing accounting policies. Moreover, it requires the use of certain calculations and assumptions which affect the value of assets and liabilities mentioned, the disclosure of contingent receivables and liabilities on the date of preparation of the financial statements and the income and expenses for the duration of year being reported on. Despite the fact that these calculations are based on Management's best possible knowledge of current conditions and activities, the actual future results may in fact differ from those calculations. The estimates and judgements made by Management are re-examined continuously and are based on historical data and expectations about future events which are considered reasonable in light of current circumstances. The basic estimates and evaluations referring to data whose development could affect the financial statements' accounts in the upcoming 12 months are as follows:

5.1 Bad debt

The Group and Company apply the simplified approach in IFRS 9 to calculate expected credit losses, according to which the impairment provision is always measured at the amount of expected lifetime losses of customer receivables and contractual assets. The Group and Company have formed provisions for bad debt to adequately cover the loss which can be reliably assessed as coming from those receivables. The provision formed is adjusted in each reporting period, with changes in it being recognised in the results for the period (more information in Notes 14 and 15).

5.2 Provision for income tax

The provision for income tax is calculated by estimating the taxes to be paid to the tax authorities and includes the current income tax for every financial year and a provision for surtaxes that may emerge in future tax audits. In order to determine the size of the Group and Company's provision for income tax, a proper understanding of these matters is required. The final statement of income tax payable may differ from the amounts entered in the Group and Company's financial statements and those differences may affect income tax and provisions for deferred tax.

5.3 Provisions for employee benefits

Employee benefit obligations are calculated based on a study prepared by independent actuaries. The final obligation may differ from the actuarial figure due to various facts related to the discount rate, inflation, pay rises, as well as demographic and other data.

5.4 Depreciation of tangible and intangible assets

The Group calculates depreciation on tangible and intangible assets based on estimates of their useful life. The residual value and useful life of those assets are re-examined and determined on each balance sheet date if that is considered necessary.

5.5 Impairment of tangible assets and holdings

Tangible assets are tested for impairment in case events or changes in the circumstances suggest that the accounting value may not be recoverable. In order to estimate the current value, Management estimates future cash flows arising from the asset or cash generating unit and chooses the suitable discount rate in order to estimate the future cash flows present value. Alternatively, it selects another reasonable method which it

considers reflects the recoverable value of tangible assets at the end of the period in a reliable manner.

The book value of holdings is re-assessed for possible need for impairment when events or conditions indicate that their reported value may not be recovered.

5.6. Pending litigation

The Group is involved in legal proceedings and claims for compensation in the normal course of its operations. Calculating the contingent liabilities associated with pending litigation and claims is a complex process which includes value judgements about the likely consequences and also interpretations of laws and regulations. If a contingent loss from court cases is considered to be likely and the amount can be reliably assessed Management recognises the relevant provisions in the financial statements.

Assessing court cases entails subjectivity, since it requires major judgments to be made which include estimates based on the most recently available information, determining the likelihood of the risk and reliable information from relates court cases.

Changes in judgements or estimates may lead to the Group’s contingent liabilities decreasing or increasing in the future.

5.7. Provision for accrued but not yet invoiced supply of water and sewerage services

Revenues are recognised in accordance with the accounting policy in paragraph 3.15. In cases where the Group and Company have not measured the quantities consumed by the reporting date, they estimate the quantities consumed based on historical data and recognise the relevant revenue. The actual amounts which are eventually invoiced may differ from those forecast.

6. SEGMENTAL REPORTING

The Group’s Management (Chief Operating Decision Maker) responsible for taking financial decisions, after evaluating the Group’s activity, has designated the Provision of Water Supply Services and the Provision of Sewerage Services as its operating segments. The break-down per segment of activity is as follows:

6.1 Break-down per Business Segment (primary reporting type)

6.1.1 6.1.1 Distribution of income statement per business segment

	Group data for the period 1/1 - 31/12/2020		
	Provision of Water Supply Services	Provision of Sewerage Services	GROUP TOTAL
Sales to third parties	47.324	24.587	71.911
Less: Total cost of sales	(24.492)	(19.797)	(44.290)
Gross profit (losses)	22.832	4.789	27.621
Other operating income	1.331	1.417	2.748
Selling and distribution expenses	(3.657)	(2.141)	(5.798)

Administrative expenses	(2.981)	(2.246)	(5.227)
Research and development expenses	(153)	(116)	(269)
Other operating expenses	(1.671)	(1.045)	(2.715)
Earnings / (losses) before taxes, financial and investment results	15.702	659	16.360
Net Financial Income	304	45	349
Normal operating results	16.006	703	16.709
Results before tax	16.006	703	16.709
Income tax	(4.645)	(196)	(4.841)
Results net of tax	11.361	507	11.868
Earnings / (losses) before taxes, financial and investment results and depreciation	20.977	1.629	22.606
Other income statement information			
Depreciation of fixed assets	5.275	1.319	6.594
Depreciation of grants	-	(348)	(348)

	Group data for the period 1/1 - 31/12/2019		
	Provision of Water Supply Services	Provision of Sewerage Services	GROUP TOTAL
Sales to third parties	47.771	24.915	72.686
Less: Total cost of sales	(23.912)	(19.705)	(43.617)
Gross profit (losses)	23.859	5.210	29.069
Other operating income	1.889	1.885	3.775
Selling and distribution expenses	(3.220)	(1.999)	(5.219)
Administrative expenses	(2.688)	(2.019)	(4.707)
Research and development expenses	(90)	(75)	(164)
Other operating expenses	(2.195)	(1.145)	(3.339)
Earnings / (losses) before taxes, financial and investment results	17.556	1.858	19.414
Net Financial Income	840	399	1.238
Normal operating results	18.396	2.257	20.652
Results before tax	18.396	2.257	20.652
Income tax	(5.343)	(651)	(5.994)
Results net of tax	13.052	1.606	14.658
Earnings / (losses) before taxes, financial and investment results and depreciation	23.046	2.879	25.925

Other income statement information

Depreciation of fixed assets	5,490	1,372	6,862
Depreciation of grants	-	(351)	(351)

6.1.2 Distribution of Assets and Liabilities per business segment

Group data	Group data as at 31/12/2020		
	Provision of Water Supply Services	Provision of Sewerage Services	GROUP TOTAL
Fixed Assets	36.210	27.449	63.658
Trade receivables, contractual assets and other receivables	43.695	23.528	67.223
Non-allocated assets	-	-	90.654
Total Assets	79.904	50.977	221.535
Future subsidy income	-	943	943
Liabilities	8.495	4.574	13.070
Non-allocated liabilities	-	-	207.522
Total Liabilities	8.495	5.517	221.535

Group data	Group data as at 31/12/2019		
	Provision of Water Supply Services	Provision of Sewerage Services	GROUP TOTAL
Fixed Assets	38.217	28.970	67.187
Trade receivables, contractual assets and other receivables	43.786	23.577	67.363
Non-allocated assets	-	-	84.030
Total Assets	82.002	52.547	218.579
Future subsidy income	-	1.291	1.291
Liabilities	8.477	4.564	13.041
Non-allocated liabilities	-	-	204.247
Total Liabilities	8.477	5.856	218.579

6.2 Break-down per Geographical Segment (secondary reporting type)

The Group's registered offices are in Greece and all the activities take place in Greece.

7. TANGIBLE ASSETS

The Group's tangible assets can be broken down as follows:

	THE GROUP					
	Plots – lots	Buildings and building facilities	Machinery & Mechanical Installations	Transportation Equipment	Furniture and other equipment	Fixed assets under construction
Acquisition or valuation value						
Balance on 1/1/2020	18.896	5.940	118.683	1.881	4.393	3.644
Additions 1/1 – 31/12/2020	-	-	368	-	397	2.270
Redistributions 1/1 – 31/12/2020	-	-	2.562	-	-	(2.562)
Sales 1/1 – 31/12/2020	-	-	-	(28)	-	-
Total on 31/12/2020	18.896	5.940	121.613	1.853	4.790	3.352
Accumulated depreciation						
Balance on 1/1/2020	-	2.352	80.552	1.307	3.328	-
Depreciation of period 1/1 – 31/12/2020	-	159	5.631	85	231	-
Sales 1/1 – 31/12/2020	-	-	-	(14)	-	-
Total on 31/12/2020	-	2.511	86.183	1.378	3.559	-
Net carried value on 31/12/2019	18.896	3.589	38.131	574	1.064	3.644
Net carried value on 31/12/2020	18.896	3.429	35.430	475	1.230	3.352
	THE GROUP					
	Plots – lots	Buildings and building facilities	Machinery & Mechanical Installations	Transportation Equipment	Furniture and other equipment	Fixed assets under construction
Acquisition or valuation value						
Balance on 1/1/2019	18.896	5.899	118.543	1.881	3.987	4.445
Additions 1/1 – 31/12/2019	-	42	140	-	406	1.526
Redistributions 1/1 – 31/12/2019	-	-	-	-	-	-
Settlements 1/1 – 31/12/2019	-	-	-	-	-	(2.327)
Total on 31/12/2019	18.896	5.940	118.683	1.881	4.393	3.644
Accumulated depreciation						
Balance on 1/1/2019	-	2.194	74.593	1.221	3.118	-
Depreciation of period 1/1 – 31/12/2019	-	158	5.959	86	211	-
Total on 31/12/2019	-	2.352	80.552	1.307	3.328	-
Net carried value on 31/12/2018	18.896	3.705	43.950	660	869	4.445

Net carried value on 31/12/2019	18.896	3.589	38.131	574	1.064	3.644	65.898
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The Company's tangible assets can be broken down as follows:

	THE COMPANY						
	Plots – lots	Buildings and building facilities	Machinery & Mechanical Installations	Transportation equipment	Furniture and other equipment	Fixed assets under construction	Total
Acquisition or valuation value							
Balance on 1/1/2020	18.896	5.940	118.683	1.881	4.393	3.644	153.437
Additions 1/1 – 31/12/2020	-	-	368	-	397	2.270	3.035
Redistributions 1/1 – 31/12/2020	-	-	2.562	-	-	(2.562)	-
Sales 1/1 – 31/12/2020	-	-	-	(28)	-	-	(28)
Total on 31/12/2020	18.896	5.940	121.613	1.853	4.790	3.352	156.444
Accumulated depreciation							
Balance on 1/1/2020	-	2.352	80.552	1.307	3.328	-	87.539
Depreciation of period 1/1 – 31/12/2020	-	159	5.631	85	231	-	6.106
Sales 1/1 – 31/12/2020	-	-	-	(14)	-	-	(14)
Total on 31/12/2020	-	2.511	86.183	1.378	3.559	-	93.631
Net carried value on 31/12/2019	18.896	3.589	38.131	574	1.064	3.644	65.898
Net carried value on 31/12/2020	18.896	3.429	35.430	475	1.230	3.352	62.813

Acquisition or valuation value

	THE COMPANY					
	Plots – lots	Buildings and building facilities	Machinery & Mechanical Installations	Transportation equipment	Furniture and other equipment	Fixed assets under construction
Balance on 1/1/2019	18.896	5.899	118.543	1.881	3.987	4.445
Additions 1/1 – 31/12/2019	-	42	140	-	406	1.526
Redistributions 1/1 – 31/12/2019	-	-	-	-	-	-
Settlements 1/1 – 31/12/2019	-	-	-	-	-	(2.327)
Total on 31/12/2019	18.896	5.940	118.683	1.881	4.393	3.644

Accumulated depreciation

Balance on 1/1/2019	-	2.194	74.593	1.221	3.118	-
Depreciation of period 1/1 – 31/12/2019	-	158	5.959	86	211	-
Total on 31/12/2019	-	2.352	80.552	1.307	3.328	-

Net carried value on 31/12/2018	18.896	3.705	43.950	660	869	4.445
Net carried value on 31/12/2019	18.896	3.589	38.131	574	1.064	3.644

No encumbrances have been registered on the Company's and the Group's assets.

Additions to assets under construction worth € 2,270 relate to works to extend and improve water supply and sewerage networks.

The reallocations to assets under construction amounting to € (2,562) pertain to the consolidation of new investments that were made ready for use during 2020 financial year in the category of "Machinery & Mechanical Installations".

8. INTANGIBLE ASSETS

The intangible assets of the Company and the Group can be broken down as follows:

	THE GROUP		THE COMPANY	
	Software Applications	Total	Software Applications	Total
Acquisition or valuation value				
Balance on 1/1/2020	1.650	1.650	1.650	1.650
Additions 1/1 - 31/12/2020	73	73	73	73
Total on 31/12/2020	1.723	1.723	1.723	1.723
Accumulated depreciation				
Balance on 1/1/2020	1.433	1.433	1.433	1.433
Depreciation of period 1/1 - 31/12/2020	135	135	135	135
Total on 31/12/2020	1.568	1.568	1.568	1.568
Net carried value on 31/12/2019	217	217	217	217
Net carried value on 31/12/2020	155	155	155	155

	THE GROUP		THE COMPANY	
	Software Applications	Total	Software Applications	Total
Acquisition or valuation value				
Balance on 1/1/2019	1.634	1.634	1.634	1.634
Additions 1/1 - 31/12/2019	16	16	16	16
Total on 31/12/2019	1.650	1.650	1.650	1.650
Accumulated depreciation				
Balance on 1/1/2019	1.337	1.337	1.337	1.337
Depreciation of period 1/1 - 31/12/2019	96	96	96	96
Total on 31/12/2019	1.433	1.433	1.433	1.433
Net carried value on 31/12/2018	297	297	297	297
Net carried value on 31/12/2019	217	217	217	217

9. RIGHT-OF-USE ASSETS

The recognised right-of-use assets which are presented in the assets in the Group and Company's statement of financial position are right-of-use buildings. The right-of-use assets of the Company and the Group can be broken down as follows:

	THE GROUP		THE COMPANY	
	Buildings and building facilities	Total	Buildings and building facilities	Total
Recognition value				
Balance on 1/1/2020	1.425	1.425	1.425	1.425
Additions 1/1 - 31/12/2020	-	-	-	-
Settlements 1/1 - 31/12/2020	(29)	(29)	(29)	(29)
Total on 31/12/2020	1.396	1.396	1.396	1.396
Accumulated depreciation				
Balance on 1/1/2019	353	353	353	353
Depreciation of period 1/1 - 31/12/2020	353	353	353	353
Total on 31/12/2020	706	706	706	706
Net carried value on 31/12/2020	690	690	719	719

The settlements in the value of right-of-use assets of € (29) relate to adjustments due to changes in the duration and level of the rent for an existing long-term lease for the property during 2020.

10. PARTICIPATIONS IN SUBSIDIARIES

Company participations in subsidiaries and the relevant transactions for the year can be broken down as follows:

	31-12-20	31-12-19
Opening balance	60	60
Share capital increase / (decrease) in holdings	(2.000)	-
Decrease / (Increase) in impairment provisions	2.000	-
Closing balance	60	60

At the Extraordinary General Meeting of the subsidiary EYATH SERVICES S.A. on 26.6.2020 it was decided, among other things, to reduce the Company's share capital by € 2,000,000.00 followed by losses offset by an equal amount, and to cancel 4 million registered shares (4,000,000) in implementation of Article 119(4) of Law 4548/2018 on equity, and to amend Article 5 of the Articles of Association. At the same time, the Company reduced the already existing impairment provision of the Subsidiary, which had been formed in 2018 by the same amount.

11. LONG-TERM RECEIVABLES

Long-term receivables on 31.12.2020 primarily represented guarantees provided to PPC worth € 395 (2019: € 395) and long-term trade receivables after arrangements made to pay them, worth € 2,731 (2019: € 2,577).

12. FINANCIAL ASSETS MEASURED AT FAIR VALUE THROUGH OTHER COMPREHENSIVE INCOME

	31-12-20	31-12-19
Opening balance	50	50
Additions	-	-
Closing balance	50	50

The financial assets measured at fair value through other comprehensive income include the purchase of 1,783 shares in the Metropolitan Development Agency of Thessaloniki acquired during 2018.

Fair value was measured in accordance with Level 3: Prices from valuation models not based on observable market data” and there was no change in fair value.

	Group		THE COMPANY		
	Fair value				
Assets	31-ΔΕΚ-20	31-ΔΕΚ-19	31-ΔΕΚ-20	31-ΔΕΚ-19	Fair value scale
Financial assets measured at fair value through other comprehensive income		50	50	50	Level 3

13. INVENTORIES

Group and Company trade receivables can be broken down as follows:

	THE GROUP		H ETAIPEIA	
	31-12-20	31-12-19	31-12-20	31-12-19
Raw direct and indirect materials - consumables - spare parts	1.549	1.628	1.549	1.628
Advances for stocks/inventories	28	-	28	-
Impairment of inventories	(35)	(35)	(35)	(35)
Total after impairment	1.542	1.592	1.542	1.592

There is an impairment provision of € 35 on the Group's inventories (2019: € 35). Moreover, there are no pledges on the Group's inventories.

14. TRADE RECEIVABLES AND CONTRACTUAL ASSETS

Group and Company trade receivables can be broken down as follows:

	THE GROUP		THE COMPANY	
	31-12-20	31-12-19	31-12-20	31-12-19
Trade receivables	51.080	49.358	51.064	49.342
Doubtful – disputed customers and debtors	34.178	31.150	34.178	31.150
Contractual assets	12.716	13.290	12.716	13.290
Non-current receivables from currently earned income	1.237	355	1.237	355
	99.210	94.153	99.195	94.137
Less: Provision for bad debt	(34.178)	(31.150)	(34.178)	(31.150)
Total trade receivables and contractual assets	65.033	63.002	65.017	62.987

The “contractual assets” account worth € 12,716 relates to accrued, uninvoiced income from customers from supplying water and sewerage services, which will be invoiced for in the subsequent period.

The “Non-current receivables from currently earned income” account includes a provision for uninvoiced revenues for 2020 from the Central Macedonia Region for the part of the relevant bilateral agreement which was implemented.

The book values of the above receivables represent their fair value and no discounting is required on the Balance sheet date.

On the balance sheet date 16% of the value of trade receivables comes from one customer, however, since it is a Greek state agency, the company considers that there is no question of it not being able to pay the amounts owed to the Company, nor any concentration risk from providing credit to the specific customer.

As far as the rest of the trade receivables portfolio is concerned, there is no concentration of credit risk since the Company has a large number of customers and the credit risk is spread.

The change in bad debts (trade and other receivables) and the provision formed can be broken down as follows:

	THE GROUP		THE COMPANY	
	31-12-20	31-12-19	31-12-20	31-12-19
Balance on 1 January in accordance with IFRS 9	32.001	29.757	32.001	29.757
Provisions (expenses) for current period	3.640	2.838	3.640	2.838
Provisions used in current period	(613)	(593)	(613)	(593)
Balance on 31 December 2020 / 31 December 2019	35.028	32.001	35.028	32.001

To measure expected future credit losses, the Group and Company divide up receivables based on maturity. The loss rates for each category of receivables were estimated based on historical data and taking into account current conditions.

The parent company sends bills to customers - consumers of water three times a year. Each bill is for the consumption of water of a calendar quarter. In 2007, the Company's management decided to charge default interest to those customers who were late at least one month in paying their bill.

15. OTHER RECEIVABLES

Group and Company other receivables can be broken down as follows:

	THE GROUP		THE COMPANY	
	31-12-20	31-12-19	31-12-20	31-12-19
Loans and other receivables from staff	393	378	393	378
Short-term receivables from related parties	-	-	24	25
Sundry debtors	973	817	972	816
Advances and credit control account	109	111	109	111
Prepaid expenses	98	110	98	110
Non-current receivables from currently earned income	620	684	620	684
Greek State - Other Receivables	847	3.112	847	3.112
	3.041	5.211	3.065	5.236
Less: Provision for bad debt	(851)	(851)	(851)	(851)
Total other receivables	2.190	4.361	2.214	4.385

The «Loans and other receivables from staff” account includes interest-free short-term payrolling advances, cash assistance and short-term interest-bearing loans to staff.

The advances and credit management account on 31/12/2020 mainly included receivables-bills for payment of the Company’s collectors and other associates.

The “Greek State - Other Receivables” account consists of the balance of the tax advance for the year ended, other tax withholdings for the current period and trade and other receivables from the Greek State. The decrease in this amount is due to the calculation of the tax advance for 2020 within the previous year, which had been calculated at a rate of 24% compared to 29% in 2019 (in 2018).

16. CASH AND CASH EQUIVALENTS

Cash assets can be broken down as follows:

	THE GROUP		THE COMPANY	
	31-12-20	31-12-19	31-12-20	31-12-19
Cash	3	14	3	14
Sight deposits	46.413	43.830	45.855	43.314
Time deposits	35.500	32.000	35.500	32.000
Total	81.916	75.844	81.358	75.329

Cash assets include cash in hand for the Company and its subsidiary, and bank deposits available upon demand.

The rating of cash assets based on the credit ratings of FITCH is:

(Fitch)	THE GROUP		THE COMPANY	
	31-Δεκ-20	31-Δεκ-19	31-Δεκ-20	31-Δεκ-19
B-	42.101		42.101	
CCC+	2.728	34.945	2.728	34.945
CCC	3.163	11.513	2.604	10.997
Sight and time deposits in banks not rated by Fitch	33.921	29.372	33.921	29.372
Total	81.913	75.830	81.355	75.314

All sight and time deposits are deposited with Greek banks

17. SHARE CAPITAL

The Company/Group’s share capital can be broken down as follows (figures are in € and are not rounded off):

	31-Δεκ-20	31-Δεκ-19
Number of registered shares	36.300.000	36.300.000
Nominal value per share (in Euro)	1,12	1,12
Nominal value	40.656.000	40.656.000
	2.829.985	2.829.985
Premium on capital stock		

Company shares are listed for trading on the Large Capitalisation category of the Athens Exchange.

According to the Company’s Shareholder Registry, on 31/12/2020, shareholders with a significant participation percentage in the Company were:

SHAREHOLDER	Number of shares held	Holding on 31/12/2020
HCAP	18.150.001	50,00% +1
HRADF	8.717.999	24,02%
SUEZ GROUPE	1.982.870	5,46%
Other shareholders	7.449.130	20,52%
Total	36.300.000	100,00%

At its meeting on 21.2.2018, the Interministerial Committee for Restructuring and Privatisation decided to:

1. Revoke Interministerial Committee for Restructuring and Privatisation decision No. 195/27.10.2011 (Government Gazette 754/B) to the extent that it transferred 14,520,000 shares in EYATH owned by the Greek State to the company Hellenic Republic Asset Development Fund S.A. That decision is effective from 1.1.2018.
2. Revoke Interministerial Committee for Restructuring and Privatisation decision No. 206/25.4.2012 (Government Gazette 1363/B/26.4.2012), to the extent that it transferred 3,630,001 shares in EYATH owned by the Greek State to the company Hellenic Republic Asset Development Fund S.A. That decision is effective from 1.1.2018.

The decision was published in Government Gazette 614/B/22.2.2018. In light of that 18,150,001 shares of EYATH S.A. belong to the State (50% + 1 share) and 8,717,999 shares (24.017%) belong to HRADF.

According to the notice submitted by the Ministry of Finance, which the company received by email on 21.3.2018, on 20.3.2018 following an OTC trade on that date the Hellenic Republic transferred free of charge 18,150,001 shares in EYATH S.A. to HCAP, in accordance with Article 380(20) of Law 4512/2018 as amended by Article 197(i) of Law 4389/2016. That transfer is effective from 1.1.2018. HCAP directly holds 50% + 1 share in EYATH and via HRADF indirectly holds 24.02%, which directly holds 24.02%. HCAP’s voting rights account for 74.02% of the capital.

The total voting rights controlled by the Greek State remain at 74.02%. The Greek State owns all voting rights in Hellenic Corporation of Assets and Participations S.A. (HCAP S.A.) which in turn holds all voting rights in HRADF.

The Greek State’s total direct and indirect holding in those companies has not changed.

18. RESERVES

The company's and Group's reserves can be broken down as follows:

	THE GROUP		THE COMPANY	
	31-12-20	31-12-19	31-12-20	31-12-19
Statutory Reserve	13.575	13.311	13.552	13.288
Special law untaxed reserves	399	399	399	399
Reserves for own share acquisition	1	1	1	1
Other reserves	16.635	16.635	16.635	16.635
Balance	30.610	30.346	30.587	30.323

Under Greek company law, the establishment of a statutory reserve (by transferring 5% of the annual earnings net of tax to it each year) is mandatory until an amount accounting for 1/3 of the share capital has been reached. The "statutory reserve" is distributed only upon the final winding up and liquidation of the Company; it may though be set off against accumulated losses.

The tax law reserves were established under the provisions of tax laws which either entitle the taxation of certain income to be rolled forward to the time at which that income is distributed to shareholders or grant certain tax breaks as incentives for making investments.

The own shares reserve consists of fractional rights in shares from share capital increases in which gratis shares were distributed on 17/1/2003.

The figure of € 16,635 (Other reserves) was created in accordance with Law 2937/2001 "amending and supplementing the provisions on the adequacy of equity of investment firms and credit institutions, reforms relating to EYATH S.A. and other provisions".

19. PROVISIONS FOR EMPLOYEE BENEFITS / PROVISIONS FOR THE SUPPLY OF WATER

The Company's and Group's obligation to staff employed in Greece for future payment of benefits depending on their length of previous service is measured and presented based on the accrued right expected to be paid to each employee, on the balance sheet date, discounted at present value, compared to the expected time of payment. The accrued benefits of each period are charged in profit or loss with corresponding increase of the pension liability. The payment of benefits to employees leaving due to retirement correspondingly decrease the pension liability.

The present value is an estimate made at a specific point in time (the present). That estimate calculates an amount which is considered to express the economic equivalent (at the present time) of one or more amounts which will be paid at future points in time. The need to calculate the present value rises from the established principle that amounts which refer to different points in time are not comparable. To be able to compare the two or more amounts, they must be «extrapolated» to the current date.

The obligation arising from currently completed service is equal to the present value of benefits accrued up to the valuation date (i.e. those which correspond to completed service by members on the valuation date) and is based on estimated final pensionable pay for active members.

Contributions are the present value of the increase for benefits due to one year's service, which will be added during the year after the valuation date, relate to service during that year and are based on estimated final pensionable pay for active members. That is done by calculating present value, which is the only method acceptable under IAS 19.

The number of staff employed in the Company and the corresponding payroll cost are as follows:

	THE GROUP		THE COMPANY	
	31/12/2020	31/12/2019	31/12/2020	31/12/2019
Payroll expenses	10.292	9.726	10.292	9.726
Employer contributions	2.586	2.462	2.586	2.462
Other benefits and staff expenses	340	364	340	364
Personnel dismissal and retirement compensation provision	107	90	107	90
Total cost	13.325	12.642	13.325	12.642
 No. of employees	 346	 344	 346	 344

During the 1st half of 2020 a total of 30 employees were recruited under a private law fixed-term employment contract of 8 months. During 2020, the fixed-term employment contracts of 10 of them came to an end. Since then, the Company has not engaged any more employees under fixed-term employment relationships.

The Group and Company obligation to pay compensation to its staff leaving due to retirement was reduced based on an actuarial study which was prepared by an independent company of certified actuaries. The key figures and assumptions of the actuarial study are as follows:

	THE GROUP		THE COMPANY	
	31-12-20	31-12-19	31-12-20	31-12-19
Provisions for retirement benefits	1.993	2.044	1.993	2.044
	1.993	2.044	1.993	2.044

The key financials and assumptions of the actuarial study for compensation benefits are as follows:

Changes in net liability recognised in the balance sheet

	THE GROUP		THE COMPANY	
	31-12-20	31-12-19	31-12-20	31-12-19
Current value of non-financed liabilities	1.993	2.044	1.993	2.044
Fair value of plan assets				
	1.993	2.044	1.993	2.044
Net liability recognised in balance sheet	1.993	2.044	1.993	2.044

Amounts recognised in income statement

	THE GROUP		THE COMPANY	
	31-12-20	31-12-19	31-12-20	31-12-19
Cost of current employment	94	87	94	87
Interest on liability	36	40	36	40
Normal expenses in income statement	131	127	131	127
Cost of cutbacks / settlements / termination of service	13	3	13	3
Total expense in income statement	144	130	144	130

For the period ended on 31.12.2020 the change in the provisions account for the Group and Company was as follows:

	THE GROUP		THE COMPANY	
	31-12-20	31-12-19	31-12-20	31-12-19
Net liability at start of period	2.044	1.909	2.044	1.909
Benefits paid by employer	(138)	(15)	(138)	(15)
Total expense recognised in income statement	144	130	144	130
Amount recognised directly in comprehensive income statement	(57)	19	(57)	19
Net liability at end of period	1.993	2.044	1.993	2.044
Adjustment				
Net liability at end of period	1.993	2.044	1.993	2.044
Change in net value of liability				
Present value of liability at start of period	2.044	1.909	2.044	1.909
Cost of current employment	94	87	94	87
Interest cost	36	40	36	40
Benefits paid by employer	(138)	(15)	(138)	(15)
Cost of cutbacks / settlements / termination of service	13	3	12,91	3
Amounts recognised in other comprehensive income	(57)	19	(57)	19
Present value of liability at end of period	1.993	2.044	1.993	2.044
Actuarial assumptions				
Discount Rate	1,20%	1,70%	1,20%	1,70%
Inflation	2,00%	2,00%	2,00%	2,00%
Future increases of salaries	2,30%	2,30%	2,30%	2,30%
Retirement Increase Rate	0,00%	0,00%	0,00%	0,00%

On the value date (31.12.2020) use of a 0.5% higher discount rate would result in the present value of the actuarial obligation being 5% lower while, the exact opposite, use of a 0.5% lower discount rate would result in the present value of the actuarial obligation being 5% higher.

The relevant sensitivity tests for the expected pay rise, in other words use of a 0.5% higher than expected pay rise and the exact counterbalance, in other words use of an expected pay rise of 0.5% less, would result in the actuarial obligation remaining almost unchanged.

Based on the actuarial study, the gross value of the amount recognised in other comprehensive income is € (57), of which the net amount is € (43) and the corresponding deferred tax is € (14)

20. PROVISIONS FOR CONTINGENCIES AND EXPENSES

A provision of € 1,173 covers contingent liabilities that may arise during the settlement of litigation with third parties and Company staff. The provision of € 489 relates to the estimated cost of removing an accumulated quantity of sludge and screenings from EYATH S.A. facilities.

Income from unused provisions of € (355) relates to the reversal of existing provisions for litigation either due to the cancellation of cases or due to a positive outcome thereof based on court rulings.

The provisions used relate to reversal of existing provisions relating to contested cases where the final judgment was negative for the Group and Company worth € (934) and also the reversal of the provision already formed to remove screenings from the previous year, which was implemented during the year ended and was worth € (380).

Long-term provisions	GROUP		
	Pending litigation	Provisions for contingencies & expenses	Total
1 January 2020	3.191	380	3.571
Additional provisions for year	1.173	489	1.662
Income from unused provisions	(355)	-	(355)
Provisions used/reversal of provisions for the period	(934)	(380)	(1.314)
31 December 2020	3.075	489	3.564

Long-term provisions	THE COMPANY		
	Pending litigation	Provisions for contingencies & expenses	Total
1 January 2020	3.191	380	3.571
Additional provisions for year	1.173	489	1.662
Income from unused provisions	(355)	-	(355)
Provisions used/reversal of provisions for the period	(934)	(380)	(1.314)
31 December 2020	3.075	489	3.564

For the period ended on 31.12.2019 the change in the provisions account for the Group and Company was as follows:

Long-term provisions	GROUP		
	Pending litigation	Provisions for contingencies & expenses	Total
1 January 2019	3.487	1.642	5.129
Additional provisions for year	662	-	662
Income from unused provisions	(339)	(1.262)	(1.601)
Provisions used/reversal of provisions for the period	(619)	-	(619)
31 December 2019	3.191	380	3.571

Long-term provisions	THE COMPANY		
	Pending litigation	Provisions for contingencies & expenses	Total
1 January 2019	3.487	1.642	5.128
Additional provisions for year	662	-	662
Income from unused provisions	(339)	(1.262)	(1.601)
Provisions used/reversal of provisions for the period	(619)	-	(619)
31 December 2019	3.191	380	3.571

21. GRANTS

	THE GROUP		THE COMPANY	
	31-12-20	31-12-19	31-12-20	31-12-19
Opening balance	1.291	1.643	1.291	1.643
Depreciation of grants carried forward to results	(348)	(351)	(348)	(351)
End of period balance	943	1.291	943	1.291

Grants primarily relate to the construction of the Company's water supply and sewerage network. The Company has complied with all obligations required in order to receive the grants and so there is no issue of the grants being returned.

22. OTHER LONG-TERM LIABILITIES

The sum of €15,833 on 31/12/2020 and € 15,411 on 31/12/2019 related to guarantees from customers for use of meters and for bills, which were collected when the initial supply connection was made. Those guarantees are returned (without interest) when the customer terminates the connection. The guarantees have been recorded at nominal value, and not at fair value when initially recorded and then subsequently at carried cost because customers may request those amounts back at any time.

23. LEASE LIABILITIES

Group and Company lease liabilities can be broken down as follows:

	THE GROUP	THE COMPANY
Adjusted balance of lease liabilities as at 1.1.2020	811	811
Of which:		
Long-term lease liabilities	469	469
Short-term lease liabilities	342	342
Lease liabilities as at 1.1.2020	811	811
Lease repayments	(403)	(403)
Financial cost for period	30	30
Lease liabilities as at 31.12.2020	438	438
Of which:		
Long-term lease liabilities	266	266
Short-term lease liabilities	172	172
Lease liabilities as at 31.12.2020	438	438

24. TRADE AND OTHER LIABILITIES

The total liabilities of the Group and the Company to suppliers and other third parties are broken down as follows:

	THE GROUP		THE COMPANY	
	31-12-20	31-12-19	31-12-20	31-12-19
Suppliers	6.956	7.590	6.941	7.577
Cheques payable	11	2	11	2
Other Taxes - Duties	1.154	1.571	1.141	1.558
Insurance and pension fund dues	637	631	637	630
Liabilities to related parties	1	3	0	-
Accrued expenses	2.498	1.547	2.440	1.488
Sundry creditors	1.333	844	1.332	843
Total	12.590	12.188	12.503	12.099

The maturity of the Group and Company suppliers and other liabilities accounts can be broken down as follows:

	THE GROUP		THE COMPANY	
	SHORT-TERM 2020		SHORT-TERM 2020	
	WITHIN 6 MONTHS	FROM 6 TO 12 MONTHS	WITHIN 6 MONTHS	FROM 6 TO 12 MONTHS
Suppliers	6.956	-	6.941	-
Cheques payable	11	-	11	-
Insurance and pension fund dues	637	-	637	-
Sundry creditors	1.334	-	1.332	-
Accrued expenses	2.498	-	2.440	-
Other taxes and duties	1.154	-	1.141	-
Total	12.590	-	12.503	-

	THE GROUP		THE COMPANY	
	SHORT-TERM 2019		SHORT-TERM 2019	
	WITHIN 6 MONTHS	FROM 6 TO 12 MONTHS	WITHIN 6 MONTHS	FROM 6 TO 12 MONTHS
Suppliers	7.590	-	7.577	-
Cheques payable	2	-	2	-
Insurance and pension fund dues	631	-	630	-
Sundry creditors	847	-	843	-
Accrued expenses	1.547	-	1.488	-
Other taxes and duties	1.571	-	1.558	-
Total	12.188	-	12.099	-

25. SHORT-TERM TAX LIABILITIES

Group and Company short-term tax liabilities can be broken down as follows:

	THE GROUP		THE COMPANY	
	31-12-20	31-12-19	31-12-20	31-12-19
Income tax	738	9	724	-
Total	738	9	724	-

26. EXPENSES PER CATEGORY

Expenses per category for the Group and Company in 2020 can be broken down as follows:

THE GROUP					
For the period ended on 31/12/2020	Cost of Goods Sold	Selling & distribution expenses	Administrative expenses	Research & Development expenses	Total
Cost of goods used	2.192	-	-	-	2.192
Self-supplied fixed assets	(149)	-	-	-	(149)
Staff salaries and expenses	8.812	1.558	2.827	135	13.333
Third party fees and expenses	578	896	1.170	82	2.727
Electricity	13.105	15	19	-	13.139
Rent	80	3	-	-	84
Maintenance - Repair expenses	11.245	3	155	1	11.403
Other charges for outside services	928	50	240	-	1.217
Expenses from tax and duties	257	105	234	-	595
Various expenses	953	142	319	7	1.421
Depreciation of tangible & intangible assets	6.288	-	262	44	6.594
Provisions for bad debt	-	3.027	-	-	3.027
Total	44.290	5.798	5.227	269	55.583

THE COMPANY					
For the period ended on 31/12/2020	Cost of Goods Sold	Selling & distribution expenses	Administrative expenses	Research & Development expenses	Total
Cost of goods used	2.192	-	-	-	2.192
Self-supplied fixed assets	(149)	-	-	-	(149)
Staff salaries and expenses	8.812	1.558	2.827	135	13.333
Third party fees and expenses	578	896	1.154	82	2.710
Electricity	13.105	15	19	-	13.139
Rent	80	3	-	-	84
Maintenance - Repair expenses	11.245	3	154	1	11.402
Other charges for outside services	928	50	240	-	1.217
Expenses from tax and duties	257	105	233	-	595
Various expenses	953	142	320	7	1.421
Depreciation of tangible & intangible assets	6.288	-	262	44	6.594
Provisions for bad debt	-	3.027	-	-	3.027
Total	44.290	5.798	5.208	269	55.565

For the 2020 annual period, management expenses included fees for the auditing firm of € 22 which relates to authorized non-audit tasks.

The corresponding expenses for 2019 can be broken down per category for the Group and Company as follows:

THE GROUP					
For the period ended on 31/12/2019	Cost of Goods Sold	Selling & distribution expenses	Administrative expenses	Research & Development expenses	Total
Cost of goods used	1.981	-	-	-	1.981
Self-supplied fixed assets	(136)	-	-	-	(136)
Staff salaries and expenses	8.478	1.507	2.575	82	12.642
Third party fees and expenses	408	977	954	71	2.410
Electricity	12.616	16	21	-	12.653
Rent	49	2	0	-	50
Maintenance - Repair expenses	10.940	27	52	-	11.020
Other charges for outside services	1.245	61	243	-	1.549
Expenses from tax and duties	257	106	218	-	581
Various expenses	1.192	279	368	11	1.850
Depreciation of tangible & intangible assets	6.588	-	275	-	6.863
Provisions for bad debt	-	2.245	-	-	2.245
Total	43.617	5.219	4.707	164	53.707

THE COMPANY					
For the period ended on 31/12/2019	Cost of Goods Sold	Selling & distribution expenses	Administrative expenses	Research & Development expenses	Total
Cost of goods used	1.981	-	-	-	1.981
Self-supplied fixed assets	(136)	-	-	-	(136)
Staff salaries and expenses	8.478	1.507	2.575	82	12.642
Third party fees and expenses	408	977	928	71	2.384
Electricity	12.616	16	21	-	12.653
Rent	49	2	0	-	50
Maintenance - Repair expenses	10.940	27	52	-	11.020
Other charges for outside services	1.245	61	243	-	1.549
Expenses from tax and duties	257	106	217	-	581
Various expenses	1.192	279	368	11	1.850
Depreciation of tangible & intangible assets	6.588	-	274	-	6.862
Provisions for bad debt	-	2.245	-	-	2.245
Total	43.617	5.219	4.680	164	53.680

27. OTHER OPERATING EXPENSES - OTHER OPERATING INCOME

Other operating income can be broken down as follows:

	THE GROUP		THE COMPANY	
	01/01-31/12/2020	01/01-31/12/2019	01/01-31/12/2020	01/01-31/12/2019
Income from Subsidies	83	158	83	158
Rainwater network management & maintenance compensation	1.589	1.231	1.589	1.231
Income from services provided	46	30	46	31
Rent	72	71	0	1
Depreciation on subsidies	348	351	348	351
Other prior period income	-	8	-	8
Other income	251	324	251	324
Income from prior period provisions	355	1.601	355	1.601
Total other operating income	2.748	3.775	2.676	3.705

Other operating expenses can be broken down as follows:

	THE GROUP		THE COMPANY	
	01/01-31/12/2020	01/01-31/12/2019	01/01-31/12/2020	01/01-31/12/2019
Tax and other fines and surcharges	120	4	120	3
Compensation to third parties for damage to the water supply and sewerage network	55	102	55	102
Compensation under court rulings	234	213	234	213
Other expenses, provisions and losses	2.128	675	2.128	662
Losses from replacement of water meters and Other losses	45	2.334	45	2.334
Other prior period expenses	134	12	134	9
Total other expenses	2.715	3.339	2.715	3.324

Other expenses, provisions and losses as at 31/12/2020 amounting to € 2,128 (2019: € 675) include provisions for pending litigation amounting to € 1,173 as well as provisions for managing sludge and screenings amounting to € 489.

28. FINANCIAL INCOME/(EXPENSES)

Financial income (expenses) can be broken down as follows:

	THE GROUP		THE COMPANY	
	01/01-31/12/2020	01/01-31/12/2019	01/01-31/12/2020	01/01-31/12/2019
Financial expenses for discounting receivables	297	-	297	-
Financial expenses for finance leases	30	30	30	30
Financial cost of actuarial study	36	40	36	40
Other financial expenses	107	95	107	95
Total financial expenses	470	164	470	164
Interest and related income	818	1.403	818	1.401
Other financial income				
Total financial income	818	1.403	818	1.401
Net financial income/(expenses)	349	1.238	348	1.237

Note that the balance in the Group account «Interest and related income» as at 31/12/2020 of €818 includes default interest on customer bills of €10 and other interest of € 808 which primarily relates to interest from deposits. The policy of charging default interest on customer bills has been implemented since 16/5/2007 by decision of the Company's Board of Directors.

The “Financial expenses for discounting receivables” account relates to the financial cost of discounting the long-term settlement with the Municipality of Pylea - Hortiatia, of € 1,683.

The “Other financial expenses” account primarily records bank commissions for bank transactions and issuing guarantee letters.

29. INCOME TAX

The provisions of Law 4646/2019 (Government Gazette 201/A/12.12.2019) amended Article 58 of the Hellenic Income Tax Code (Law 4172/2013).

The new provisions set a fixed tax rate for profits from business activity acquired by legal persons and legal entities at 24%, with the reduction starting for income acquired during the 2019 tax year.

The tax burden on the results was as follows:

	THE GROUP		THE COMPANY	
	01/01-31/12/2020	01/01-31/12/2019	01/01-31/12/2020	01/01-31/12/2019
Income tax	5.303	6.104	5.290	6.093
Deferred tax	(462)	(110)	(462)	(110)
Total	4.841	5.994	4.828	5.984

The tax amount in the «Income tax» line of the comprehensive income statement is different from the theoretical amount that would arise by applying the current tax rate to the Company's profits. This difference is as follows:

	THE GROUP		THE COMPANY	
	01/01-31/12/2020	01/01-31/12/2019	01/01-31/12/2020	01/01-31/12/2019
Earnings before tax	16.709	20.652	16.655	20.624
Tax calculated at the corporation tax rate (24%)	4.010	4.957	3.997	4.950
Expenditure not exempted from income tax	601	152	601	148
Untaxed income	(227)	(482)	(227)	(482)
Impact of change in tax rates	-	(172)	-	(172)
Other differences in accounting/taxation base	456	1.540	456	1.540
Total taxes in Comprehensive Income Statement	4.841	5.994	4.828	5.984

As far as the rates used to calculate deferred tax are concerned, note that paragraph of IAS 12 "Income Tax" states that:

"Deferred tax assets and liabilities shall be measured at the tax rates that are expected to apply to the period when the asset is realised or the liability is settled, based on tax rates (and tax laws) that have been enacted or substantively enacted by the balance sheet date".

Consequently, deferred tax was calculated using the new tax rates which apply in the year in which the asset or liability is expected to be settled.

The fact that in some cases income and expenses are booked at a time other than the time at which income is taxed or expenses deducted for the purpose of determining taxable income gives rise to the need to recognise deferred tax assets or deferred tax liabilities.

The deferred tax asset/liability recognised by the Group and the Company can be broken down as follows:

	THE GROUP		THE COMPANY	
	31-12-20	31-12-19	31-12-20	31-12-19
Deferred tax assets	5.550	5.165	5.550	5.165
Deferred tax liabilities	(1.531)	(1.594)	(1.531)	(1.594)

Total deferred tax in the Statement of Financial Position

	4.019	3.571	4.019	3.571
	Ο ΟΜΙΛΟΣ		Η ΕΤΑΙΡΕΙΑ	
	31-12-20	31-12-19	31-12-20	31-12-19
Opening balance	3.571	3.453	3.571	3.453
Tax on income/equity	449	118	449	118
Closing balance	4.019	3.571	4.019	3.571

	THE GROUP / THE COMPANY			
	As at 31/12/2019	Credits (Debits) in results	Credits (Debits) in equity	As at 31/12/2020
Deferred tax liabilities				
Adjustment of fixed asset subsidies	(1.594)	63	-	(1.531)
	(1.594)	63	-	(1.531)
Deferred tax assets				
Depreciation on tangible assets	3.197	246	-	3.442
De-recognition of depreciation on capital expenditure and adjustment in depreciation for intangible assets	651	(15)	-	636
Adjustment of value of receivable accounts	582	71	-	653
Provisions for contingencies - other provisions	-	185	-	186
Personnel dismissal and retirement compensation provision	490	1	(14)	478
Impact of adopting IFRS 16	245	(90)	-	155
	5.165	399	(14)	5.550
Net deferred tax assets in the statement of financial position	3.571	462	(14)	4.019
Presentation in statement of financial position				
Deferred tax liabilities (net)	-			-
Deferred tax assets (net)	3.571			4.019
	3.571			4.019

Deferred tax liabilities

Adjustment of fixed asset subsidies	(1.443)	(151)	-	(1.594)
	(1.443)	(151)	-	(1.594)

Deferred tax assets

Depreciation on tangible assets	3.344	(148)	-	3.197
De-recognition of depreciation on capital expenditure and adjustment in depreciation for intangible assets	127	524	-	651
Adjustment of value of receivable accounts	606	(24)	-	582
Provisions for contingencies - other provisions	330	(330)	-	-
Personnel dismissal and retirement compensation provision	489	(7)	8	490
Impact of adopting IFRS 16	-	245	-	245
	4.896	260	8	5.165
Net deferred tax assets in the statement of financial position	3.453	110	8	3.571

Presentation in statement of financial position

Deferred tax liabilities (net)	-	-
Deferred tax assets (net)	3.453	3.571
	3.453	3.571

Deferred income tax is calculated using the expected applicable tax rate at the time the tax asset/liability matures.

30. EARNINGS PER SHARE

The basic earnings per share are calculated by dividing the net profits for the period by the average weighted number of shares in circulation during the period. Earnings are defined as profits or losses from the Group's continuing operations. It should be clearly understood that during the current and previous financial year there were no discontinued operations. There are no debentures convertible to shares or other potential instruments convertible to shares which would reduce profits during the periods to which the financial statements relate and consequently reduced earnings per share have not been calculated.

Basic earnings (losses) per share were calculated as follows:

	THE GROUP		THE COMPANY	
	01/01-31/12/2020	01/01-31/12/2019	01/01-31/12/2020	01/01-31/12/2019
Net profits payable to the Company's ordinary shareholders	11.868	14.658	11.827	14.641
Average weighted number of shares in circulation	36.300.000	36.300.000	36.300.000	36.300.000
Less: Weighted average number of own shares				
Average weighted number of shares in circulation	36.300.000	36.300.000	36.300.000	36.300.000
Basic earnings (losses) per share (in euro)	0,3269	0,4038	0,3258	0,4033

At its meeting on 22.4.2021 the Company's Board of Directors approved submission of a proposal to the Ordinary

General Meeting of Shareholders to distribute a dividend under Article 160 of Law 4548/2018 of € 0.223 per share (total gross amount at € 8,094,287) for 2020. The dividend is subject to approval by the Ordinary General Meeting of Shareholders and is included in the balance of the account «Retained earnings».

31. TRANSACTIONS WITH RELATED PARTIES

According to the Group, related parties are members of the Board of Directors, members of Management, as well as the shareholders holding a significant percentage of its share capital (including their related persons). Note that the Company's financial statements are included in the consolidated financial statements of Hellenic Corporation of Assets and Participations S.A. (HCAP S.A.). Consequently, the Group considers the entities related to HCAP S.A. to be related parties.

The Group's trading transactions with these related parties during the 1/1/2020-31/12/2020 period were carried out under market terms and in the framework of its usual business activity. The transactions and the balances of the Group's and Company's related parties, during the 1/1/2020 - 31/12/2020 period and on 31/12/2020 respectively, are broken down in the following tables:

	THE GROUP		THE COMPANY	
	01/01-31/12/2020	01/01-31/12/2019	01/01-31/12/2020	01/01-31/12/2019
Income from subsidiary	-	-	-	1
Income from other related parties consolidated along with HCAP S.A.	143	157	143	157
Expenses to other related parties consolidated along with HCAP S.A.	13.704	13.219	13.704	13.219
Transactions with and fees for executives and board members	995	518	995	515
Transactions with other related parties	6	2	6	2

Transactions with and fees for executives and board members relate to salaries.

Income from other related parties consolidated along with HCAP S.A. relates primarily to water supply and sewerage network service revenues.

Expenses to other related parties consolidated along with HCAP S.A. relate primarily to services received (expenses for electricity supplied worth € 13,551) and the leasing of properties.

	THE GROUP		THE COMPANY	
	31/12/2020	31/12/2019	31/12/2020	31/12/2019
Receivables from subsidiary	-	-	24	25
Receivables from other related parties consolidated along with HCAP S.A.	601	598	601	598
Liabilities from other related parties consolidated along with HCAP S.A.	2.550	2.788	2.550	2.788
Receivables from management executives and board members	12	2	12	2
Liabilities to management executives and board members	4	6	4	3

The Company's receivable from a subsidiary of € 24 mainly related to receivables in lieu of the approved dividend.

Receivables and liabilities from other related parties consolidated along with HCAP S.A. of € 601 and € 2,550 related to receivables for income from providing water supply and sewerage services both billed and accrued, and services received and prepaid property rents.

Liabilities to management executives and board members related to salaries payable.

The actuarial liability for the Company's related parties (management executives) was € 193 on 31/12/2020 (compared to € 90 in 2019).

32. COMMITMENTS FROM CONTINGENT LIABILITIES

32.1 Contingent liabilities from disputes in litigation or arbitration (amounts in €)

On 31/12/2020 there were lawsuits, extrajudicial invitations and in general future claims of a total amount of €45 million approximately against the Company and Group, for which a provision of €3.1 million in total had been formed, which is included in the long-term liabilities account «Provisions for contingencies and expenses» (see Note 19).

Of those lawsuits, the sum of € 9 million relates to compensation for damage done by flooding or actions from various counterparties/suppliers and contractors for breach of contractual terms and € 36 million relates to labour disputes, retirement compensation and fines imposed by insurance funds.

The Group's Legal Department estimates that other than the provision formed there will be no other cases whose outcome in court will significantly affect the Group's assets and operations.

32.2. Other contingent liabilities

The Group on 31/12/2020 had granted performance bonds for project contracts of a total amount of €511 (2019: € 417).

32.3 Open tax periods

Tax Compliance Report

For the years 2011 to 2020, the Company and its subsidiary EYATH Services S.A. have undergone a tax audit carried out by certified public accountants, as provided for in Article 82(5) of Law 2238/1994 (for the years 2011 to 2013) and Article 65a of Law 4172/2013 (Income Tax Code) (for the years from 2014 onwards). Upon completion of the tax audit by the certified public accountants for the periods 2011-2019, audit reports were issued with an unqualified opinion for the Company and its subsidiary, while there were no tax liabilities other than those recorded and presented in the separate and consolidated financial statements.

For the 2020 financial year, the Tax Compliance Reports are expected to be issued after the publication of the annual financial statements.

After the completion of the tax audit, the Management of the Company and the Group does not anticipate any additional tax liabilities that will have a material effect, other than those recorded in the separate and consolidated financial statements.

Open tax periods

Note that based on their judgments in similar cases (see Council of State Judgments No. 1738/2017, 675/2017 and Athens 3-member Administrative Court of Appeal Judgment No. 1490/2016) the administrative courts have ruled that 2014 has been statute-barred for tax purposes (with a 5-year statute-barring period). In light of this, it is clear that audits can only be carried out for the years 2015-2020 for which the provisions on tax certificates and 18-month deadlines for carrying out random tax audits have been repealed.

33. NUMBER OF STAFF EMPLOYED

On 31.12.2020 the Group employed 346 people on a permanent basis compared to 344 in 2019. On 31.12.2020 EYATH S.A. employed 20 people on fixed-term contracts, while on 31.12.2019 there were no staff on fixed-term contracts.

34. SEASONALITY OF OPERATIONS

Company revenues are cyclical (with higher water consumption during summer months) meaning that there are major fluctuations from quarter to quarter in turnover and results. Consequently, results per quarter cannot per se be indicative of the trend for results which will arise by the end of the period, but are indicative only if compared to the corresponding results for previous periods. During the second half of each year a rise in consumption over the summer is recorded, which bolsters Company turnover compared to the first half of the year.

35. MAJOR EVENTS

Investment projects

In 2020, EYATH S.A. launched the tender process to select contractors to implement the following 6 projects with a total budget of around € 9.4 million:

- “Repairs of damage and local replacements of sections of the sewerage network pipeline for 2020”, with an estimated value of € 400,000.00 (VAT excl.).
- “Repair and maintenance of the water supply network in western Thessaloniki in 2020”, with an estimated value of € 2,000,000.00 (VAT excl.).
- Summary tender procedure for award of the project entitled “Restoration of part of the drinking water network at the Thessaloniki Industrial Area using no dig technology”, with an estimated contract value of € 287,511.50 (VAT excl.).
- “Cancellation – reconnection of water abstraction sites and replacement of water meters within EYATH S.A.'s territorial remit in 2020”, with an estimated value of € 500,000.00 (VAT excl.).
- “Sewage treatment for wastewater in the Neokastro area, southeast of the village of Galini in the Municipality of Oreokastro”, with an estimated value of € 1,200,437.99 (VAT excl.).
- “Upgrade of EYATH S.A.'s management building at 127 Egnatias St.”, with an estimated value of € 4,999,894.82 (VAT excl.).

In addition, a summary tender procedure was held to award service relating to “Creation of Contract Dossier and Preparation of Tender Documents for the Award of a Project (Design – Construction) Contract, whose scope is to upgrade the Management Building of EYATH S.A. at 127 Egnatias St.” to a Technical Advisor, with an estimated contract value of € 40,000.00 (VAT excl.).

During 2020 the tender procedure to appoint a contractor for the project entitled “Construction of an extension to the Thessaloniki Water Treatment Plant – Phase A2” with a budget of € 21.7 million (plus VAT) also went ahead.

In 2020, the following 11 project and design contracts (which are included in the Company's investment plan), worth a total of € 7.74 million approximately, were signed:

- Contract entitled “Sewerage works to upgrade pumping stations, discharge pipes, a coastal collection pipeline and the Aeneia Waste Water Treatment Plant central pipe”, worth € 2,862,054.17 (VAT excl.), which includes sewerage works to improve – upgrade the wastewater pumping station A5 (at the Port) and pumping station A2B (at the Thessaloniki Industrial Area), to replace the sewerage twin discharge pipe at pumping station A5 (at the Port), to build a coastal collection pipe at the AA9 (B3) pumping station, and to upgrade pumping station A17 at Finikas. The contract with the contractor was signed in March 2020.
- Contract entitled “Repair and maintenance of the water supply network in western Thessaloniki”, worth € 524,184.36 (VAT excl.). The contract with the contractor was signed in March 2020.
- Contract entitled “Repair and maintenance of the water supply network in central and eastern Thessaloniki in 2019”, worth € 837,562.56 (VAT excl.). The contract with the contractor was signed in June 2020.
- Contract entitled “First group of urgent water supply works 2019”, worth € 940,343.07 (VAT excl.). The contract was signed in June 2020.

- Contract entitled “Repairs of damage and local replacements of sections of the sewerage network pipeline for 2020”, worth € 364,000.01 (VAT excl.). The contract was signed in June 2020.
- Contract entitled “First group of urgent sewerage works 2020”, worth € 2,038,846.37 (VAT excl.). The contract was signed in July 2020.
- Framework agreement for the provision of Technical Advisor support services for designs and projects under the EYATH S.A. Strategic & Business Plan, with a budget of € 1,322,500.00:
1st individual contract for € 95,130.22 (VAT excl.). The contract was signed in March 2020.
2nd individual contract for € 37,467.99 (VAT excl.). The contract was signed in June 2020.
- Contract for technical services relating to “Creation of Contract Dossier and Preparation of Tender Documents for the Award of a Project (Design - Construction) Contract, whose scope is to upgrade the Management Building of EYATH S.A. at 127 Egnatias St.”, worth € 28,400.00 (VAT excl.). The contract was signed in October 2020.
- Demolition – removal of existing anti-hammer protection device (pressure relief tower) for the Aravissos aqueduct, worth € 5,000 (VAT excl.). The contract was signed in October 2020.
- Preliminary design of E/M facilities at the EYATH S.A. building at 127 Egnatias St., worth € 8,000 (VAT excl.). The contract was signed in November 2020.

The subsidiary EYATH SERVICES S.A.

On 31.12.2016 contracts for work entered into by the subsidiary EYATH SERVICES S.A. expired but were extended to 30.6.2017 under Article 46 of Law 4440/2016. All persons engaged under such contracts sought recourse to the courts and obtained an interim order until the final judgment on the petition for injunctive relief is handed down. Athens Single-Member Court of First Instance judgment No. 1353/2018 was handed down on 1.3.2018 which rejected the injunction of the contract staff against the Company and the subsidiary EYATH SERVICES S.A. and since that date those persons have ceased offering their services to the Company. EYATH SERVICES S.A. has not provided any water supply and sewerage services in the period from 1.3.2018 to the present day. On 2.4.2019 the main case filed by former contract workers against EYATH S.A. and EYATH SERVICES S.A. was heard and judgment is awaited.

The following decisions were taken at EYATH SERVICES S.A.’s Extraordinary General Meeting on 26 June:

- A nominal reduction in the Company’s share capital by €2,000,000.00 by offsetting losses by cancelling four million (4,000,000) registered shares in implementation of Article 119(4) of Law 4548/2018 on equity, and amending Article 5 of the Articles of Association.
- Replacement of members of the Board of Directors, namely Narkissos Georgiadis, Panagiotis Gogos, Olympia Latsiou-Chrysafi and Petros Nastos with Anthimos Amanatidis, Sofia Ammanatidou, Ekaterini Tsikaloudaki and Parthena Theodoridou.
- Expanding the Company’s corporate scope, which includes carrying out works to build and maintain water management facilities and managing water resources, and amending Article 4 of the Articles of Association.

The Articles of Association were brought into line with Law 4548/2018. This share capital reduction was effectuated to reduce accumulated losses and Article 119 of Law 4548/2018 does not apply, meaning equity is now above 1/2 of the share capital.

Decision No. 001/2020 of the Board of Directors taken on 30.6.2020 established EYATH Services S.A.’s new Board of Directors as follows:

- CHAIRMAN: Agis Papadopoulos, son of Michail, elected on 9.9.2019, whose term in office expires on 9.9.2022.
- CEO: Anthimos Amanatidis, son of Anastasios, elected on 26.6.2020, whose term in office expires on 26.6.2023.
- VICE CHAIRMAN: Sofia Ammanatidou, daughter of Ilias, elected on 26.6.2020, whose term in office expires on 26.6.2023.
- MEMBER: Katerina Tsikaloudaki, daughter of Georgios, elected on 26.6.2020, whose term in office

expires on 26.6.2023.

- MEMBER: Parthena Theodoridou, daughter of Antonios, elected on 26.6.2020, whose term in office expires on 26.6.2023.

- MEMBER: Despina Lemonidou, daughter of Iordanis, elected on 9.9.2019, whose term in office expires on 9.9.2022.

- MEMBER: Dimitris Alexandris, son of Georgios, elected on 9.9.2019, whose term in office expires on 9.9.2022.

The following decisions were taken at EYATH SERVICES S.A.’s Ordinary General Meeting on 27 August 2020:

- Approval of the annual financial statements, reports from the Board of Directors and the auditor for the accounting period (1.1.2019 to 31.12.2019) in accordance with the IFRS.
- Release of members of the Board of Directors and Auditors from all liability to pay compensation for management during the period 1.1.2019-31.12.2019.

Approval of fees paid to the Chairman, CEO, members and secretariat of the Board of Directors during 2019 and setting of fees for 2020.

Recruitment of new staff

During the first half of 2019 a request was submitted to the Central Staff Recruitment Board (ASEP) following approval of the relevant procedures and issuing of the relevant Ministerial Council Decision, for a tender procedure to fill 80 posts (open-ended, private law employment contracts). There have been no further developments on this matter.

In implementation of BoD Decision No. 30/2020, during the first half of 2020 a total of 30 successful candidates in tender notice No. ΣΟΧ1/2019 were recruited on the basis of a fixed-term private law employment contract of 8 months.

Extraordinary General Meeting of Shareholders

Decision No. 246/2020 of EYATH S.A.’s Board of Directors decided to convene an Extraordinary General Meeting on 30.4.2020 to replace members of the Board of Directors and elect members of the Audit Committee in accordance with Article 44 of Law 4449/2017.

According to the proposal from the Hellenic Corporation of Assets and Participations S.A. (HCAP) to shareholders, the following persons were candidates to replace members of the Board of Directors, Mr. Narkissos Georgiadis, Ms. Olympia Chrysafi-Latsiou, Mr. Ioannis Papaioannou, Mr. Panagiotis Gogos and Ms. Stefania Tanimanidou: Anthimos Amanatidis, Georgios Satlas, Maria Petala, Sofia Ammanatidou and Ekaterini Tsikaloudaki.

The following were proposed in relation to the election of members of the Audit Committee: Nikolaos Klitou, as Chairman, and Sofia Ammanatidou and Maria Petala, as members.

Under Decision No. 289/2020 the Board of Directors was officially constituted as a body comprised of:

- Agis Papadopoulos, son of Michail, Chairman, non-executive member. Elected on 2.8.2019. Term in office ends on: 1.8.2023.
- Anthimos Amanatidis, son of Anastasios, CEO, Executive Member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Grigorios Penelis, son of Georgios, Vice Chairman, independent non-executive member. Elected on 21.2.2019. Term in office ends on: 20.2.2023.
- Theodoros Koulouris, son of Nikiforos, Executive Member. Elected on 27.8.2019. Term in office ends on: 26.8.2023.
- Nikos Klitou, son of Konstantinos, independent non-executive member, Chairman of the Audit Committee. Elected on 21.2.2019. Term in office ends on: 20.2.2023.
- Georgios Satlas, son of Nikolaos, non-executive member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.

- Sofia Ammanatidou, daughter of Ilias, (independent) non-executive member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Katerina Tsikaloudaki, daughter of Georgios, non-executive member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Maria Petala, daughter of Dimitrios, (independent) non-executive member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Georgios Archontopoulos, son of Savvas, employee representative, non-executive member. Elected on 11.5.2016. Term in office ends on: 10.5.2020.
- Anastasios Sachinidis, son of Ioannis, employee representative, non-executive member. Elected on 11.5.2016. Term in office ends on: 10.5.2020.

The line-up of the Board of Directors from 1.1.2020 to 30.4.2020 was as follows:

- Agis Papadopoulos, son of Michail, Chairman, non-executive member.
- Narkissos Georgiadis, son of Vasilios, CEO, executive member.
- Ioannis Papaioannou, son of Evangelos, Executive Director for Strategic Planning & Investment Programme Management, with executive powers determined ad hoc by the Board of Directors.
- Grigorios Penelis, son of Georgios, Vice Chairman, independent non-executive member.
- Nikos Klitou, son of Konstantinos, independent non-executive member, Chairman of the Audit Committee.
- Theodoros Koulouris, son of Nikiforos, non-executive member
- Stefania Tanimanidou, daughter of Georgios, (independent) non-executive member.
- Panagiotis Gogos, son of Dionysios, (independent) non-executive member.
- Olympia Latsiou – Chrysafi, daughter of Thomas, non-executive member.
- Georgios Archontopoulos, son of Savvas, employee representative, non-executive member.
- Anastasios Sachinidis, son of Ioannis, employee representative, non-executive member.

Annual General Meeting of Shareholders

The Annual Ordinary General Meeting of Shareholders held on 19.6.2020:

- Approved the separate and consolidated annual Financial Statements of EYATH S.A. for the accounting period 1.1.2019 – 31.12.2019 and the relevant Board of Directors' and Auditors' reports and statements.
- Approved the Board's overall management approach during the accounting period 1.1.2019 – 31.12.2019 in accordance with Article 108 of Law 4548/2018 and released the Auditors from liability in accordance with Article 117(1)(c) of Law 4548/2018.
- Approved the distribution of dividends to shareholders from the profits for 2019.
- Approved the fees and remuneration paid to members of the Board of Directors for the 1.1.2019 – 31.12.2019 accounting period.
- Approved the election of 2 members and their stand-ins as representatives of employees of the Company's Board of Directors in accordance with Article 85(1) and (2) of Law 4548/2008 and Article 13(5) of the Articles of Association of EYATH S.A.
- Selected the certified public accountants for the statutory and tax audit for the 2020 accounting period and set their fees.
- Gave permission to the members of the Company's Board and executives in its various Divisions to participate in the Boards or in the Management of other affiliated companies in accordance with IAS 24, as well as in legal entities controlled by those companies.

Changes to the Board of Directors

The Board of Directors officially met on 23.6.2020 following decision no. 367/2020 and was officially constituted with the line-up below:

- Agis Papadopoulos, son of Michail, Chairman, non-executive member. Elected on 2.8.2019. Term in office ends on: 1.8.2023.
- Anthimos Amanatidis, son of Anastasios, CEO, Executive Member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Grigorios Penelis, son of Georgios, Vice Chairman, independent non-executive member. Elected on 21.2.2019. Term in office ends on: 20.2.2023.
- Theodoros Koulouris, son of Nikiforos, Executive Member. Elected on: 27.8.2019. Term in office ends on: 26.8.2023.
- Nikos Klitou, son of Konstantinos, independent non-executive member, Chairman of the Audit Committee. Elected on 21.2.2019. Term in office ends on: 20.2.2023.
- Georgios Satlas, son of Nikolaos, non-executive member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Sofia Ammanatidou, daughter of Ilias (independent) non-executive member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Katerina Tsikaloudaki, daughter of Georgios, non-executive member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Maria Petala, daughter of Dimitrios, (independent) non-executive member. Elected on 30.4.2020. Term in office ends on: 29.4.2024.
- Georgios Archontopoulos, son of Savvas, employee representative, non-executive member. Elected on 11.5.2016. Term in office ends on: 10.5.2020.
- Ioannis Mitzias, son of Konstantinos, employee representative, non-executive member. Elected on 19.6.2020. Term in office ends on: 18.6.2024.

Coronavirus (COVID-19)

The start of the COVID-19 pandemic in mid-February 2020 in Greece and the subsequent lockdown of the domestic market from the end of March 2020 to mid-May 2020, and from early November 2020 to the present day has brought major changes in the fluctuation in domestic supply and demand, making the macroeconomic environment difficult at both local and global level. Given the current situation both globally and in Greece where the pandemic is in its third wave, there is still an inability to safely assess the duration of the public health crisis, which to a large extent is expected to depend on the progress of vaccination programmes.

EYATH S.A.'s financial data, after a series of estimates and analyses during the reporting period, only appears to have fluctuated slightly, without there being any major impact from the healthcare crisis on the Company's business activities and liquidity. Despite that, Management continues to monitor developments carefully so that it can immediately respond to the requirements of the global and domestic environment, based on the major checks and balances it has in place, such as the significant level of cash assets and the general lack of borrowing.

As part of the pandemic public health crisis Greece is undergoing to this day, the role of responsibility of companies like EYATH in managing vital public health infrastructure is crucial for social cohesion. In this context, Company Management has developed a web of actions which have already been implemented in all sectors of its operations.

Since April 2020, the Company's scientific staff have worked closely with the Aristotle University of Thessaloniki to support research into the detection of viral loads in the city's wastewater. This research significantly contributes to the national effort to address the pandemic and is also expected to expand into new fields in the

near future.

EYATH also contributed to bolstering the National Health System, and in particular in the sector of care for vulnerable groups, both by providing healthcare equipment and by offering direct financial support. Some characteristic examples include: 1. The delivery of special diagnostic equipment to the Thessaloniki University Hospital (AHEPA) to detect COVID cases in September 2020 and 2. 5,000 pieces of personal protective equipment (masks) were made available to schools in Thessaloniki at the start of the 2020-21 school year.

In addition, building on its initial focus on combating the health crisis, motivated by its desire to safeguard its employees and consumers, EYATH S.A. is in constant contact with the National Public Health Organisation (EODY) on issues relating to coronavirus, so that it can immediately receive all instructions and take measures relating to the protection and safety of staff and the general public.

Thessaloniki, 22 April 2021

Agis Papadopoulos	Anthimos Amanatidis	Dimitrios Alexandris
Chairman of the Board of Directors.	CEO	CFO
ID Card No. AN 201633	ID Card No. AE 125155	ID Card No. AZ 683204
		Econ. Chamber of Greece Licence No. 0105601 (1st class)

36. EVENTS OCCURRING AFTER THE BALANCE SHEET DATEA

Refurbishment of the management building

Decision No. 187/2021 of the Board of Directors of EYATH S.A. approved the appointment of an interim contractor to which the project to upgrade EYATH S.A.'s management building at 127 Egnatias St. was awarded. The estimated value is € 4,999,894.82 (VAT excl.).

An architectural preliminary design has been prepared for the building, which was approved by Decision No. 605/2020 of the Board of Directors of EYATH S.A. The works to upgrade the building are necessary, first and foremost for safety reasons, but also to ensure improved functionality and to reduce its energy footprint.

The project completion deadline is 18 months from the contract signing date.

Recruitment of new staff

Decision No. 204/2021 of the Company's Board of Directors approved the start of procedures to issue a notice via the Supreme Staff Selection Council to fill 50 job positions (open-ended private law employment contracts) which can be broken down by category, sector and area of specialisation as follows:

University education category: 13 jobs.

Technological education category: 11 jobs.

Secondary education category: 26 jobs.

There are no events between 31.12.2020 and the date on which the financial statements were approved by the Company's Board of Directors which could materially affect the financial position or the Company's results for the period that ended on this date, or other events which should be disclosed in the financial statements.

AVAILABILITY OF FINANCIAL STATEMENTS

The annual and interim financial statements of the Group and Company, the Audit Report, and the Board of Directors' Management Report to the Annual Ordinary General Meeting have been posted to the company's website (www.eyath.gr).



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